

The Carphone Warehouse Limited

Remuneration Statement

The Carphone Warehouse Limited (“We” or “Us”), acted as an intermediary between You, the Consumer, and your Underwriter, Aviva Insurance Ireland Designated Activity Company, with whom we placed your policy.

This remuneration statement relates to insurance Policies;

- placed and underwritten by Aviva Insurance Ireland Designated Activity Company up to including 28th October 2021.
- which were sold through Carphone Warehouse and Currys PC World stores
- Team Knowhow Kit Insurance, and Team Knowhow Mobile Complete Insurance.

(together, the “Policies”). We no longer sell the Policies.

Remuneration

For the purpose of this statement, remuneration is the payment We receive for work undertaken on behalf of the Underwriter.

We receive remuneration in the form of commission, profit share and fees for work we undertake. Should you cancel a policy early then the remuneration is subject to clawback.

Commission and Profit Share

We receive this remuneration for the work we undertake as an intermediary as we facilitate transactions (i) regulatory costs (ii) employing colleagues, systems and infrastructure used to transact the sale. (iii) documentation production and supply. (iv) commission / profit.

Fees

We are also be remunerated by the Underwriter by way of certain fees. We receive these for the work we undertake on behalf of the Underwriter as we facilitate transactions, administer (i) the Policy, (ii) claims and (iii) complaints.

Clawback

Clawback is an obligation on Us to repay remuneration to the Underwriter if the Consumer cancels or withdraws from the Policy within the specified time.

The Carphone Warehouse Limited is regulated by the Central Bank of Ireland.

The Carphone Warehouse Limited is a private company limited by shares. Registered in Ireland No. 237397, with registered office at Omni Park Shopping Centre, 3rd Floor Office Suite, Santry, Dublin 9.