

NESPRESSO WINTER SALE 2022

FULL TERMS AND CONDITIONS (ROI) FOR DIRECT CHANNELS AND TRADE CHANNELS:

These Terms and Conditions prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials. Entry instructions are deemed to form part of these Terms and Conditions and by participating all participants will be deemed to have accepted and be bound by them. Participants should retain a copy for their information.

The Promoter takes data protection seriously. By entering this promotion, participants confirm that they have read the Promoter's Privacy Policy and agree to these Terms and Conditions of the promotion. By submitting any information required as part of their participation into the campaign, participants agree to their information being held and processed in accordance with the General Data Protection Regulation (GDPR) and the Data Protection Act 2018.

1. This promotion is open to all residents of the Republic of Ireland, aged 18 or over and excludes employees and their immediate families of Nestle S.A. and **Nespresso**, its agents or anyone professionally connected to the promotion.

2. Participants are required to register/be registered with **Nespresso** during the stated promotion period to qualify for the offer. The offer consists of a **Nespresso** Plus Coffee Subscription Promocode valid for a discount of half price on the first 12 months' subscription worth €150. Discount valid for use against €25 plans only. Qualifying participants will pay €12.50 per month for the first 12 months when a qualifying machine is purchased between 02.11.22 and 23:59 on 31.01.23. Participants who go on to activate the **Nespresso** Plus Coffee Subscription by no later than 31.07.23 will also receive a complimentary Coffee Lovers Gift Box worth €55 containing two Vertuo Mugs, an upcycled Barista Apron and a Nomad Touch Travel Mug, when they place their first order. The initial offer must be claimed by no later than 23:59 on 31.01.23. Alternatively, if a qualifying machine is purchased from an associated **Nespresso** retail partner the initial offer must be claimed by no later than 23:59 on 14.02.23.

3. The stated **Nespresso** machine must be purchased between the stated dates from one of the associated **Nespresso** retail partners, or directly from **Nespresso** or by calling **Nespresso** on Freephone 1800 812 660, or at www.nespresso.com, or via the **Nespresso** App, or visiting a **Nespresso** Boutique where available. Maximum of one offer per machine purchased per **Nespresso** Member. Any additional machines purchased during the stated promotional period will not qualify for the offer. The qualifying **Nespresso** coffee machine must be purchased in the UK, Channel Islands, Isle of Man or Republic of Ireland. **Participants should check their local Nespresso Boutique opening days and times as these may vary. This can be done using www.nespresso.com/uk/en/store-locator. This page is updated regularly with the latest information and news relating to Nespresso Boutiques.**

4. How to claim:

Via another participating retailer

- The stated **Nespresso** machine must be purchased during the promotional dates from a participating retailer. To claim the offer customers must visit the promotional website at: www.nespresso.com/roioffer, complete an application form with their first name, last name, email address, residential address and daytime phone number, machine serial number (which can be found on the drip tray), and upload a photo of their qualifying till receipt showing the purchase of one of the specified **Nespresso** machines made between 02.11.22 and 31.01.23. Photos must clearly

show the name of the store where the machine was purchased, the date purchased and the itemised machine details. Blurred, out-of-focus or photos where the till receipt is illegible will not be accepted. Maximum of one offer per machine purchased per **Nespresso** Member. Participants will be required to register/be registered with **Nespresso** to claim the offer. Any additional machines purchased during the stated promotional period will not qualify for the offer.

- The **Nespresso** Plus Coffee Subscription Promocode will be sent via email within 28 days of making a valid claim. Participants who go on to activate the **Nespresso** Plus Coffee Subscription by no later than 31.07.23 will also receive a Coffee Lovers Gift Box worth €55 containing two Vertuo Mugs, an upcycled Barista Apron and a Nomad Touch Travel Mug when they place their first order. All qualifying claims for the initial offer must be received by no later than 23:59 on 14.02.23.

Via www.nespresso.com

- Qualifying **Nespresso** Members are required add their machine to their basket. Participants who are not already **Nespresso** Members will be required to register to qualify for the offer;

- The **Nespresso** Plus Coffee Subscription Promocode will be sent with their machine order. Participants who go on to activate the **Nespresso** Plus Coffee Subscription by no later than 31.07.23 will also receive a Coffee Lovers Gift Box worth €55 when they place their first order.

Via Nespresso Boutique

- Participants must visit their local **Nespresso** Boutique, register/be registered with **Nespresso**, and purchase the required **Nespresso** machine during the stated promotional dates. Participants should check their local **Nespresso** Boutique opening days and times, as these may vary www.nespresso.com/uk/en/store-locator.

- The **Nespresso** Plus Coffee Subscription Promocode will be given with the machine order. Participants who go on to activate the **Nespresso** Plus Coffee Subscription by no later than 31.07.23 will also receive a Coffee Lovers Gift Box worth €55 when they place their first order.

Via Customer Call Centre

- Qualifying **Nespresso** Members are required to call the Customer Call Centre to place their order for any of the qualifying Vertuo machines with a Coffee Specialist during the stated promotional dates. Participants who are not already **Nespresso** Members must register to qualify for the offer;

- The **Nespresso** Plus Coffee Subscription Promocode will be sent with the machine order. Participants who go on to activate the **Nespresso** Plus Coffee Subscription by no later than 31.07.23 will also receive a Coffee Lovers Gift Box worth €55 when they place their first order.

5. Registration and activation of a **Nespresso** Plus Coffee Subscription Plan can be made by visiting <https://www.nespresso.com/ie/en/nespresso-plus/winter-coffee-subscription-box> and completing the registration process. Should the participant fail to register and activate a **Nespresso** Plus Coffee Subscription Plan by 23:59 on 31.07.23 the offer of 12 months' subscription at half price will become null and void. The offer is valid for use against the €25 Plan only and cannot be used against any other plans. **Nespresso** Plus Coffee Subscription Plan Terms and Conditions apply. These can be viewed at www.nespresso.com/uk/en/legal.

6. The complimentary **Nespresso** items are subject to stock availability and **Nespresso** reserve the right to supplement this offer with alternative items of equivalent value in the event of

unforeseen circumstances or out of stock. No cash alternative will be available in lieu of the stated items.

7. How long does the **Nespresso** Plus Coffee Subscription last?

The **Nespresso** Plus Coffee Subscription Plan will go on for as long as they continue to make their monthly payments and the contract will continue to roll until cancelled. Credit/Debit Card is required at sign-up. At the end of the first 12 months' half price offer, subscribers will be automatically charged the full monthly subscription fee currently €25 monthly*. Thereafter, the monthly payments will continue unless cancelled. The **Nespresso** Plus Coffee Subscription plan can be terminated at any point by contacting the **Nespresso** Customer Relationship Centre on 1800 812 660, by sending an email confirmation to one@nespresso.com or using the "Cancel" button in "My Account". In the event of the subscription plan being terminated before the half price offer ends, participants are unable to claim any cash or other alternative in lieu of the unused discounted months.

*Offer available for the €25 Subscription Plan only.

8. This promotion cannot be used in conjunction with any other **Nespresso** promotion, offer or discount including **Nespresso** Machine Subscription. **Nespresso&YOU offers are still applicable when a qualifying Vertuo Plus and Vertuo POP machine is purchased at RRP. The discount on the Nespresso Vertuo Next machines cannot be used in conjunction with Nespresso&YOU offers.**

9. **Nespresso** reserves the right at its sole discretion to disqualify any individual found to be tampering with the operation of the promotion, setting up multiple accounts, using multiple identities or to be acting in any manner deemed by **Nespresso** to be in violation of the Terms and Conditions; or to be acting in any manner deemed by **Nespresso** to be disruptive.

10. Those making claims on behalf of a company or business must be authorised to do so.

11. If a participant returns their machine within 14 days, or the order cancelled, their ability to claim the free items will become null and void. If the complimentary items have already been dispatched, these must be returned unused and in their original packaging within 14 days at the participant's own cost.

12. All **Nespresso** products are subject to availability. For further information regarding this offer, please contact **Nespresso** on Freephone 1800 812 660.

13. Data Protection: **Nespresso** will only use the personal details supplied for the administration of the promotion and the auditing of applications where necessary and for no other purpose unless we have your consent and you have opted-in to receive future marketing communications. As part of this promotion, if you are not opted-in into our general marketing email, you may still receive emails/messages for this promotion only if any issues arise. Otherwise, your personal details will at all times be kept confidential, and in accordance with the General Data Protection Regulation (GDPR). Click here for the Promoter's Privacy Policy <https://www.nespresso.com/uk/en/pages/legal>. You can request access to your personal data, or have any inaccuracies rectified, or request deletion of data by sending an email to: UKI.Dataprotection@uk.nestle.com. By participating in the promotion, you agree to the use of your personal data as described here. You can withdraw your consent at any time. For the purpose of this promotion, requests to delete personal data can only be actioned after the promotion has concluded.

Promoter: **Nespresso** UK Ltd, 1 City Place, Gatwick, RH6 OPA