Promotion Terms (Ireland)

<u>Pixel 8 Pro + Pixel Buds Pro promotion ("Promotion Terms")</u>

1. In order to be eligible for entry, Participants must submit one of the first 100 valid Claims following the purchase of a qualifying product as listed in Table 1 below (**Qualifying Product**) from a participating retailer (being the ones listed below):

Ireland	Harvey Norman (IE) Virgin Media (IE) Vodafone IE Currys Ireland
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(Participating Retailers) between 8 October 2024 and 5 November 2024 (inclusive) (Promotion Period).

Subject to full compliance with these Promotion Terms, Participants are eligible to claim a specified gift (up to a maximum of 100 units available) with their purchase (**Promotion Reward**) (as set out in Table 1 below) during the Claim Period (as defined below), from Opia Limited (whose registered address is at Suite 3, Second Floor, Friary Court, 13-21 High Street, Guildford, Surrey, GU1 3DG) (**Opia**) who is acting as administrator of this promotion (the **Promotion**) on behalf of Google Commerce Ltd (whose registered address is at 70 Sir John Rodgerson's Quay, Dublin 2, Ireland) (the **Promoter**).

Table 1

Qualifying Product	Promotion Reward (limited to 100 units)
Google Pixel 8 Pro	Google Pixel Buds Pro Colour choice: Coral, Lemongrass, Porcelain, Sky Blue (colour choice is subject to availability)

- 2. This Promotion is only open to individuals over the age of 18 with a postal address in Ireland (**Territory**) or a business registered and operating in the Territory (with access to the internet) (**Participants**). The postal address included in the Claim form must be a residential or registered business address within the Territory for delivery of the Promotion Reward; no forwarding addresses are permitted. Employees of Google, Opia Limited or Participating Retailers and anyone professionally connected with the Promotion or their immediate family members are not eligible to take part in the Promotion. In entering the Promotion, Participants confirm that they are eligible to do so and eligible to claim the Promotion Reward.
- 3. There is a limit of two (2) Claims per household during the Promotion Period, irrespective of the quantity of Qualifying Products purchased. Businesses may make up to eight (8) Claims per business during the Promotion Period, also irrespective of the quantity of Qualifying Products purchased. A Participant may submit one (1) Claim for each Qualifying Product purchased in full accordance with these Promotion Terms. The total number of Promotion Rewards is limited to 100 units.

4. This Promotion will run in conjunction with all other warranties or returns policies, whether in-box, statutory or otherwise that are available to the Participant.

Claiming a Promotion Reward

- 5. To take part in the Promotion, Participants must purchase a Qualifying Product from a Participating Retailer during the Promotion Period. Participants must then submit a claim for the Promotion Reward between 23 October 2024 and 19 December 2024 ("Claim Period") by visiting https://reward-promo.com/octoberoffer and filling in the claim form (Claim). Participants are only eligible to submit a claim after 14 days from the date they purchased the applicable Qualifying Product.
- 6. In order to complete the Claim form, the Participant must provide various details including their full name, email address and postal address where the Promotion Reward should be delivered and upload a proof of purchase such as a copy of the receipt or invoice from the Participating Retailer. Please note that the use of forwarding companies (and similar services) for this Promotion is prohibited. Participants must also provide the IMEI1 number of the Qualifying Product. The IMEI1 number can be found on the outside of the phone's box, SIM tray or in the Settings function (Participants may be asked to provide a photo of the IMEI1 number).
- 7. Participants will be notified by Opia of approval or non-approval of their Claim within five (5) working days' of receipt of a valid Claim. Participants will be notified using the email address they have provided in the Claim form. The first 100 valid and approved Claims will receive the Promotion Reward in accordance with these Promotion Terms.
- 8. Participants who provide incomplete or incorrect information when submitting their Claim shall be notified within five (5) working days and provided with an opportunity to provide the missing information within seven (7) days in order for their Claim to be approved (provided that either the email address or telephone number on the Claim form is correct). Failure to provide the required information within this timeframe will result in the Claim being rejected. If the Participant cannot be contacted using the telephone number or email address contained on the Claim form, the Claim will be rejected. Participants may lodge a new Claim, provided they comply with these Promotion Terms.
- 9. If a Participant returns or cancels the delivery of a Qualifying Product before submitting a Claim, the Participant is not entitled to make a Claim and Opia shall reject any such Claim. If a Participant returns or cancels the delivery of a Qualifying Product after submitting a Claim, the Claim will be invalidated and the Participant must cancel the Claim immediately by calling the relevant customer service number noted below in clause 12. The Promoter reserves the right to check with Participating Retailers whether a Qualifying Product has been returned.
- 10. Opia shall endeavor to ship the Promotion Reward within 30 days of Claim validation. In the event of unavoidable circumstances beyond the control of Opia or exhaustion of Promotion Reward stocks, this can take up to 60 days, and Opia reserves the right to substitute the Promotion Reward with an alternative reward of equal or greater value.
- 11. Promotion Reward are non-transferrable, non-returnable (except in the event of defect) and have no cash alternative. Colour choice of the Promotion Reward is subject to availability.
- 12. Opia shall send an email acknowledgement of receipt of a Claim. If such an email acknowledgement has not been received, the Participant shall contact Opia's customer service team by email at octoberoffer@reward-promo.com or by phone +353 1800 851 049 within seven (7) days of the Claim being submitted.

- 13. The Promoter reserves the right at its absolute discretion to disqualify Claims which it reasonably considers to be fraudulent or Claims that do not comply with these Promotion Terms.
- 14. Neither the Promoter nor Opia will in any way be responsible or liable for any technical, hardware, software, server, website, or other failures or damage of any kind, even if the foregoing prevents, or otherwise obstructs, the Participant from participating in the Promotion.
- 15. All personal information collected by Opia on behalf of the Promoter for the purposes of this Promotion shall only be held and processed for the purposes of the Promotion and will be done so in accordance with the Promoter's privacy policy available at: https://policies.google.com/privacy?hl=en-lE&gl. By making a Claim, Participants acknowledge that anonymized Claim information may be shared with the Promoter.
- 16. This Promotion shall be governed and run in accordance with the laws of the Republic of Ireland.