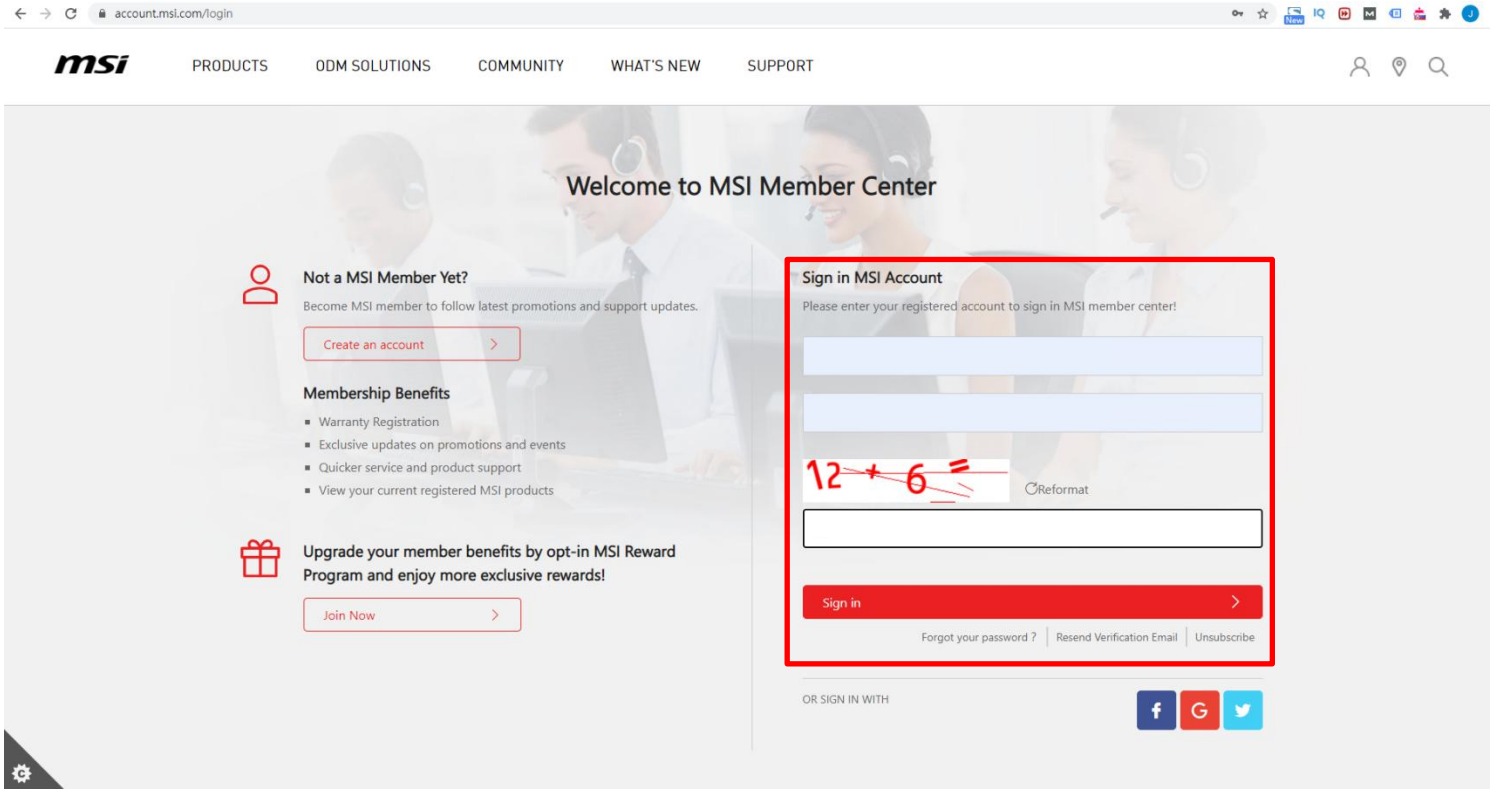
The Game's on Us
Redemption Instruction



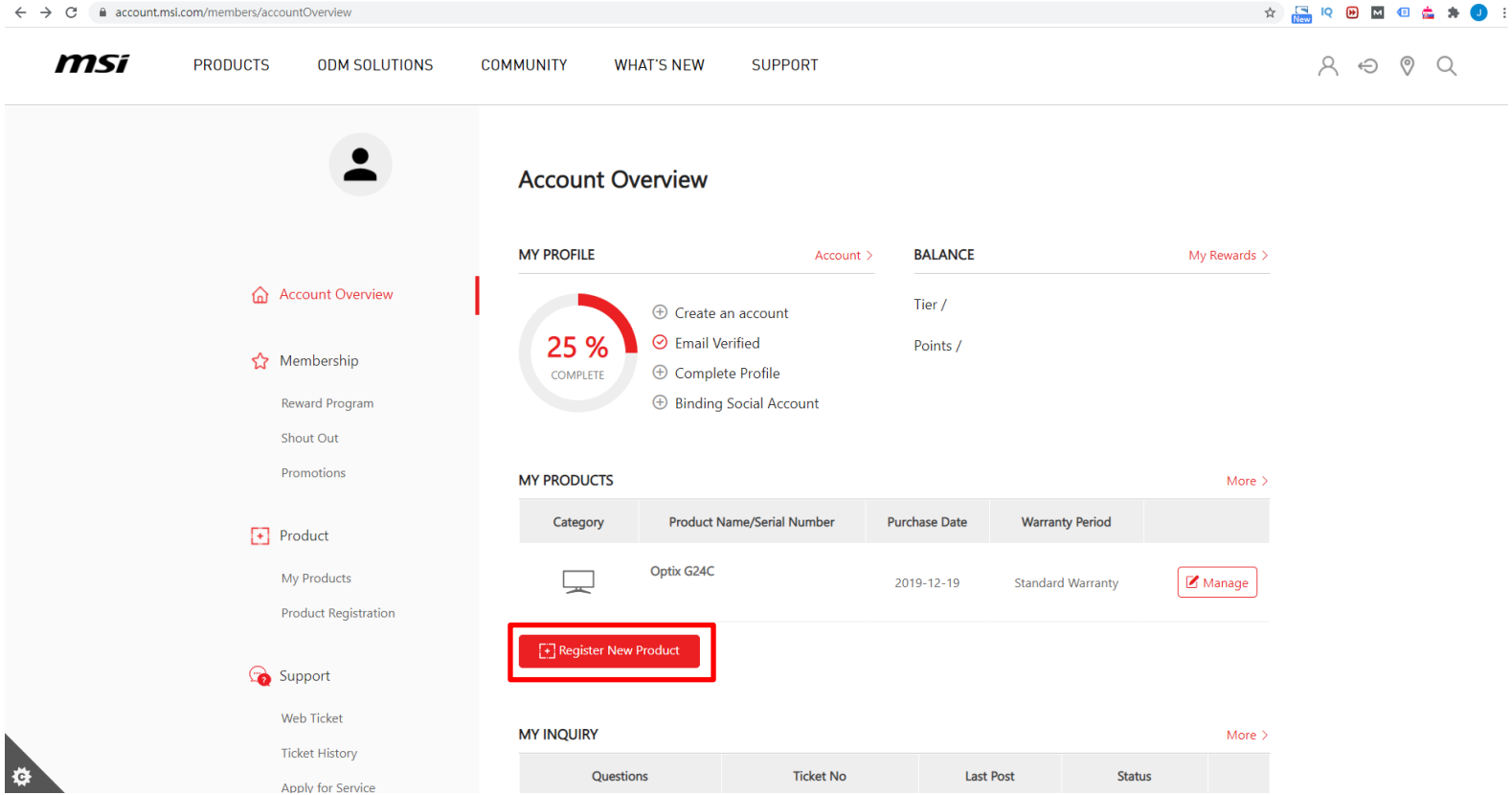
Step 1:
Register your Product

Login to MSI Member Center

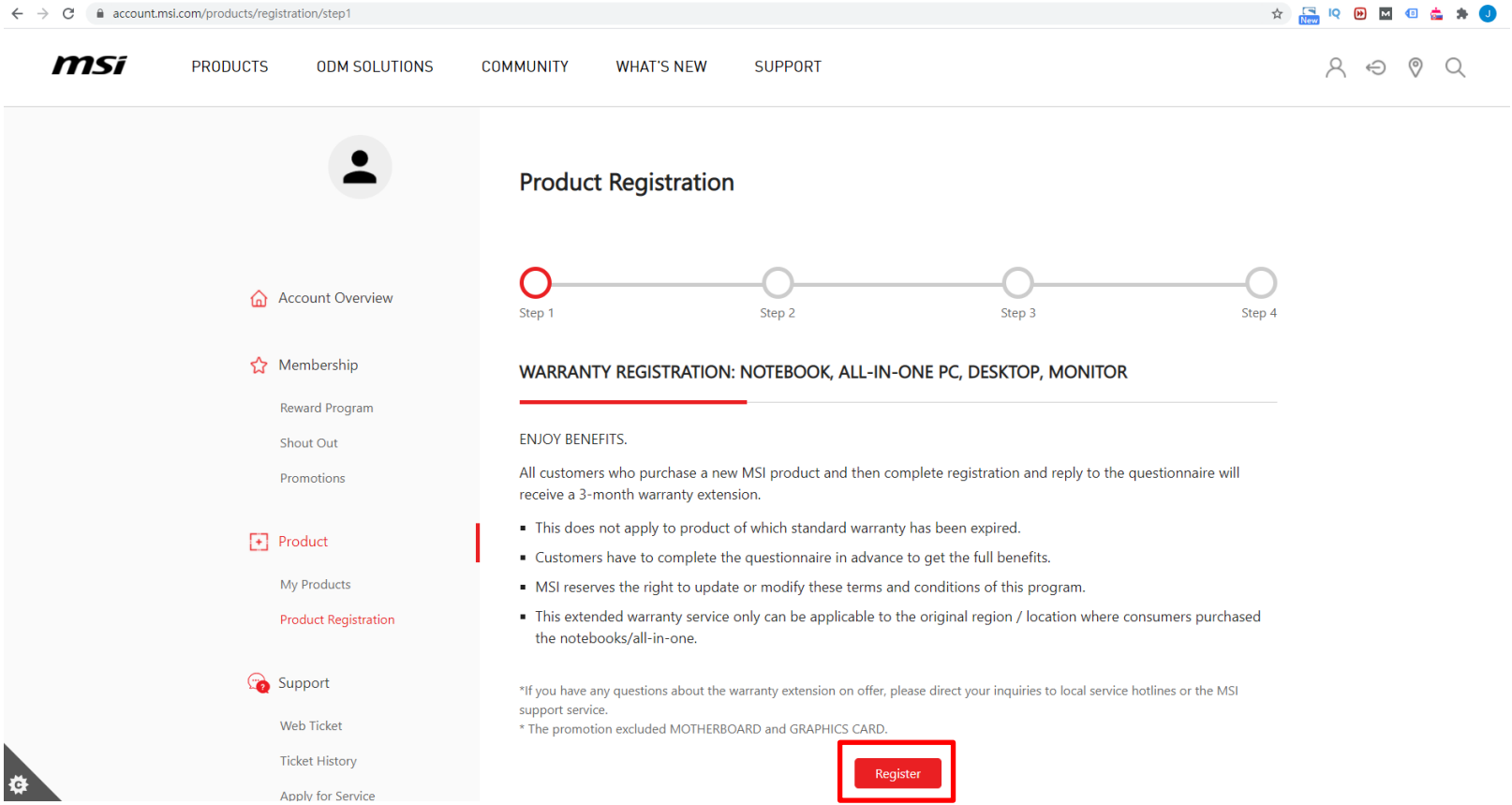
https://account.msi.com/login



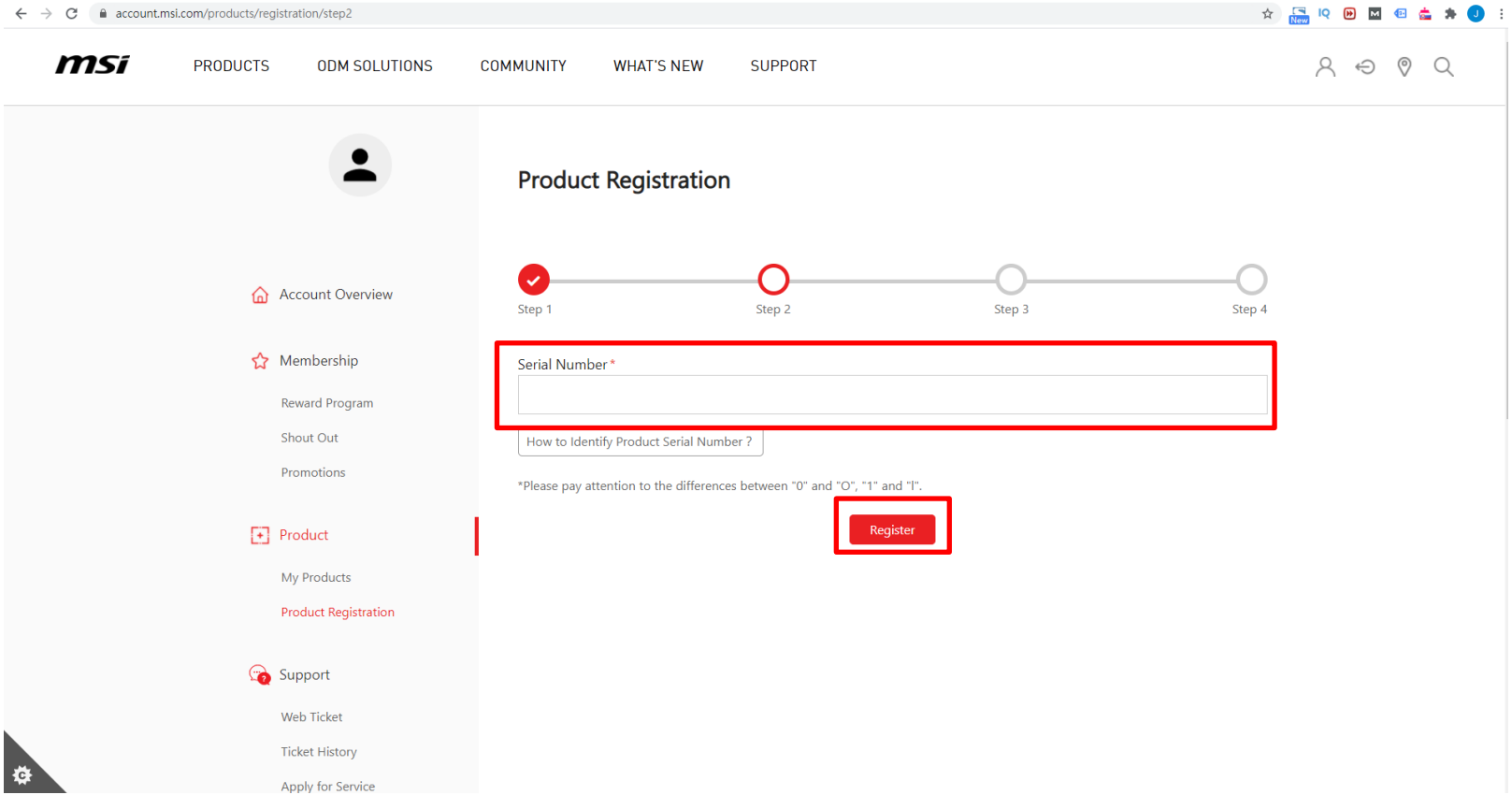
Register your MSI product



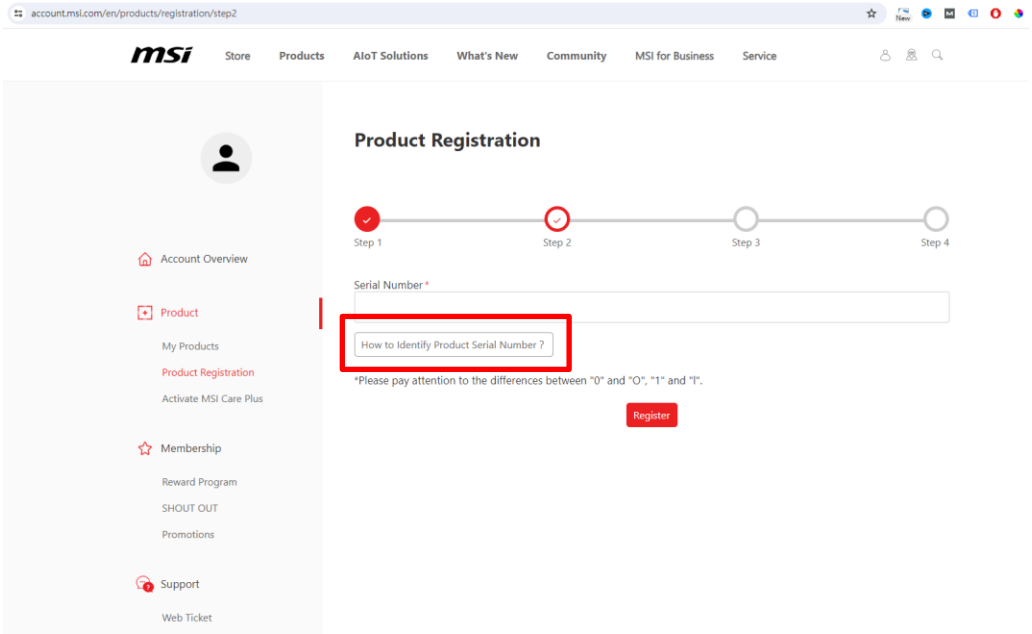
Register your MSI product

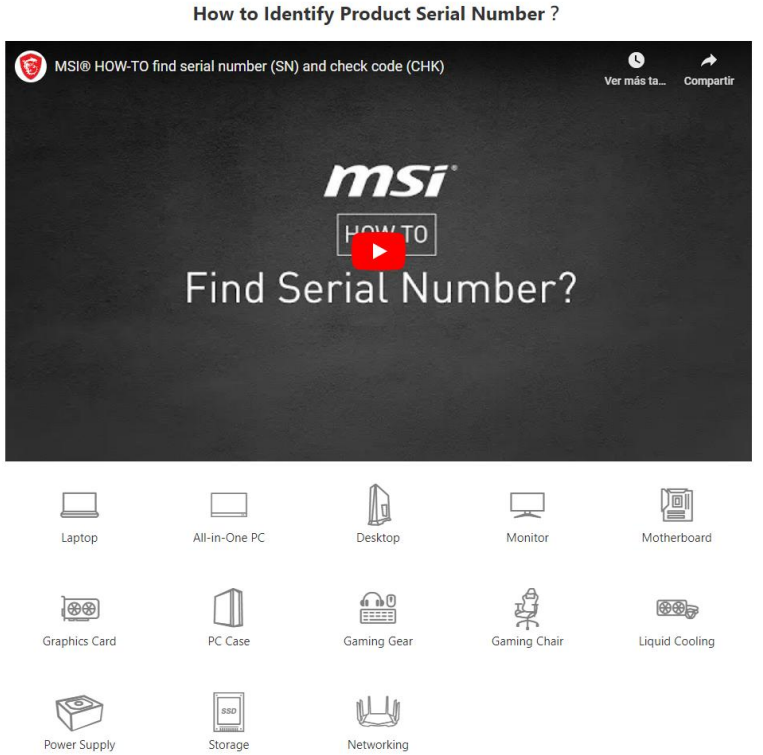


Register your MSI product - SN number registration



How to identify product Serial Number?





How to Identify Product Serial Number ?

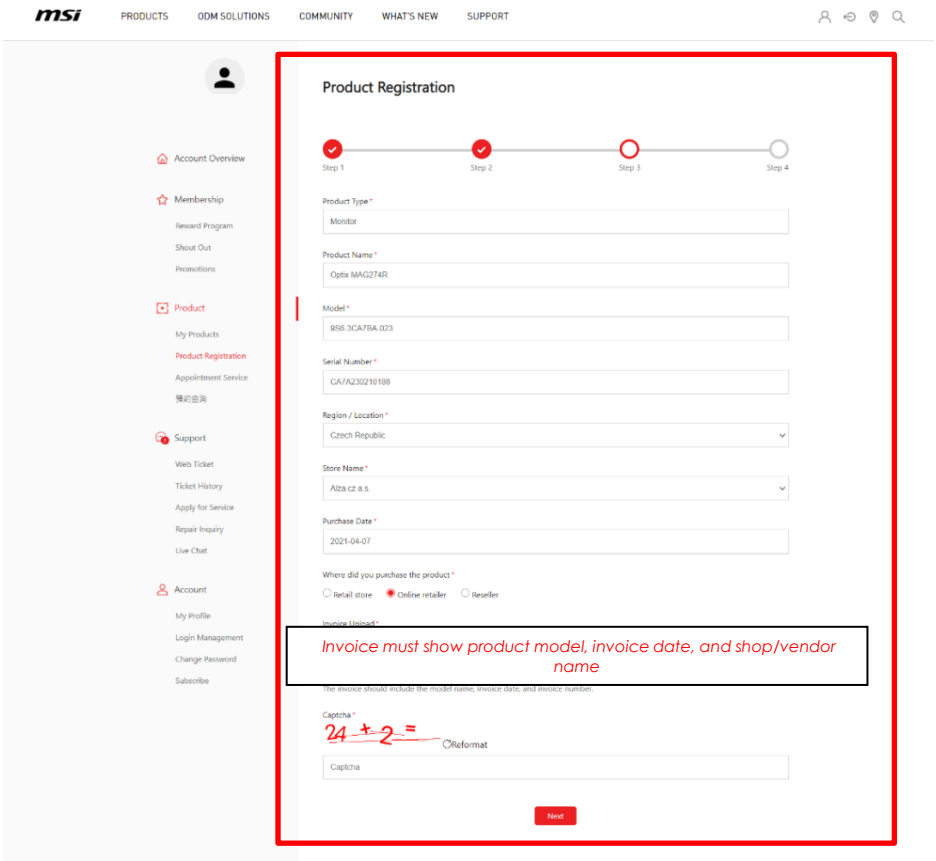
The S/N number photo must be on the product, NOT on the color box

Monitor

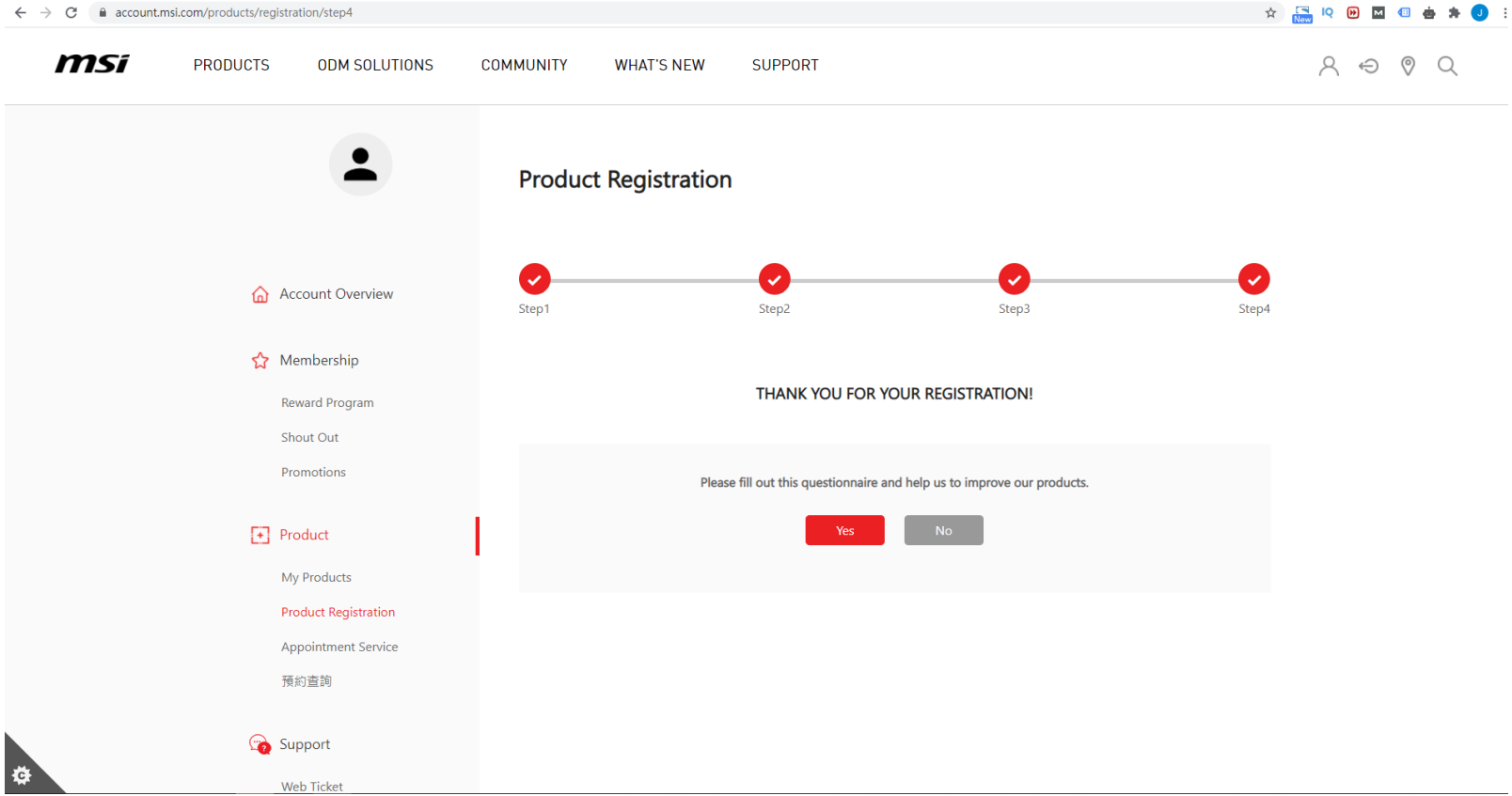


***The photograph is provided for reference only and is not to be used for any other purpose.**

Fill in the Product Registration Form

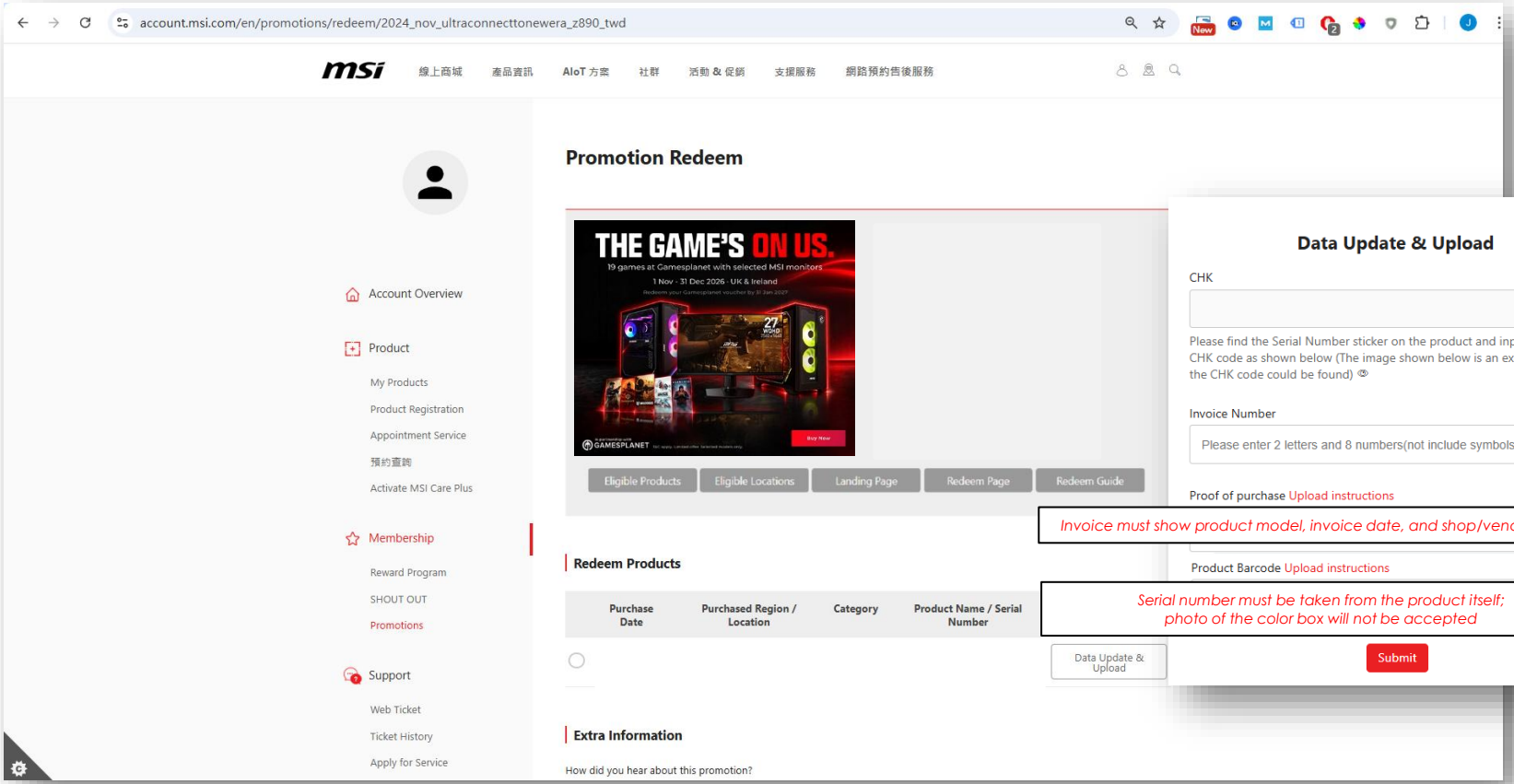


Complete your product registration

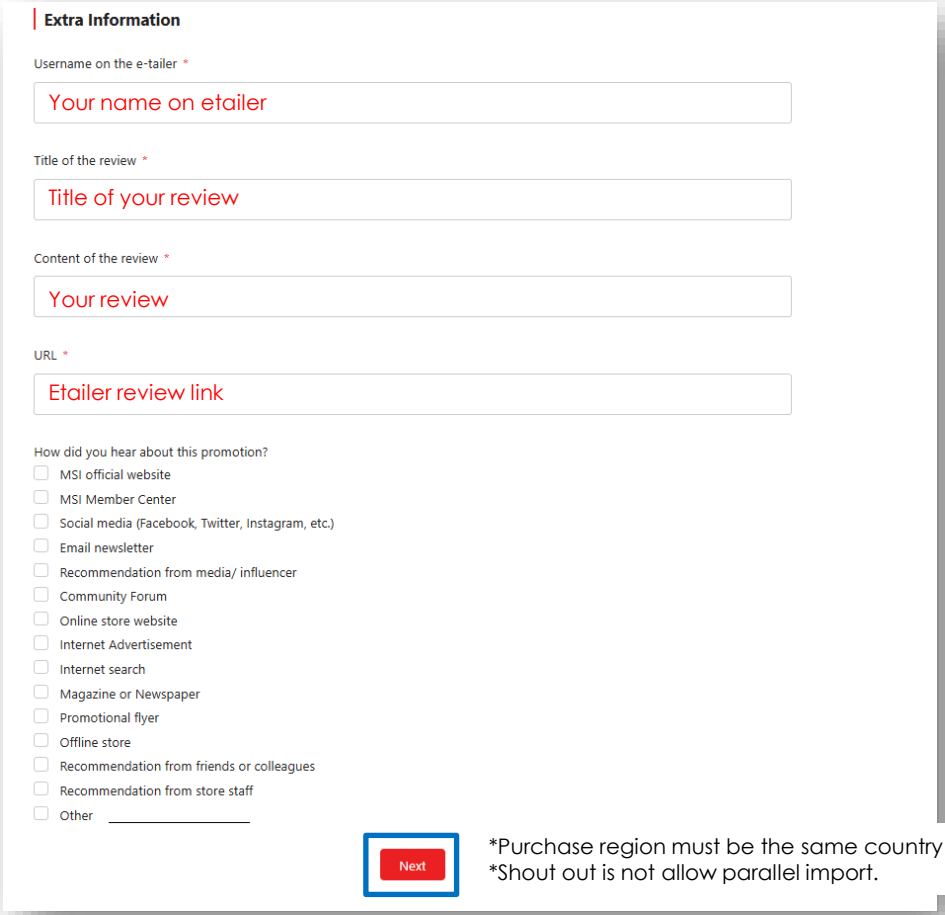


Step 2:
Go to “Promotions” and click redeem

Data Upload

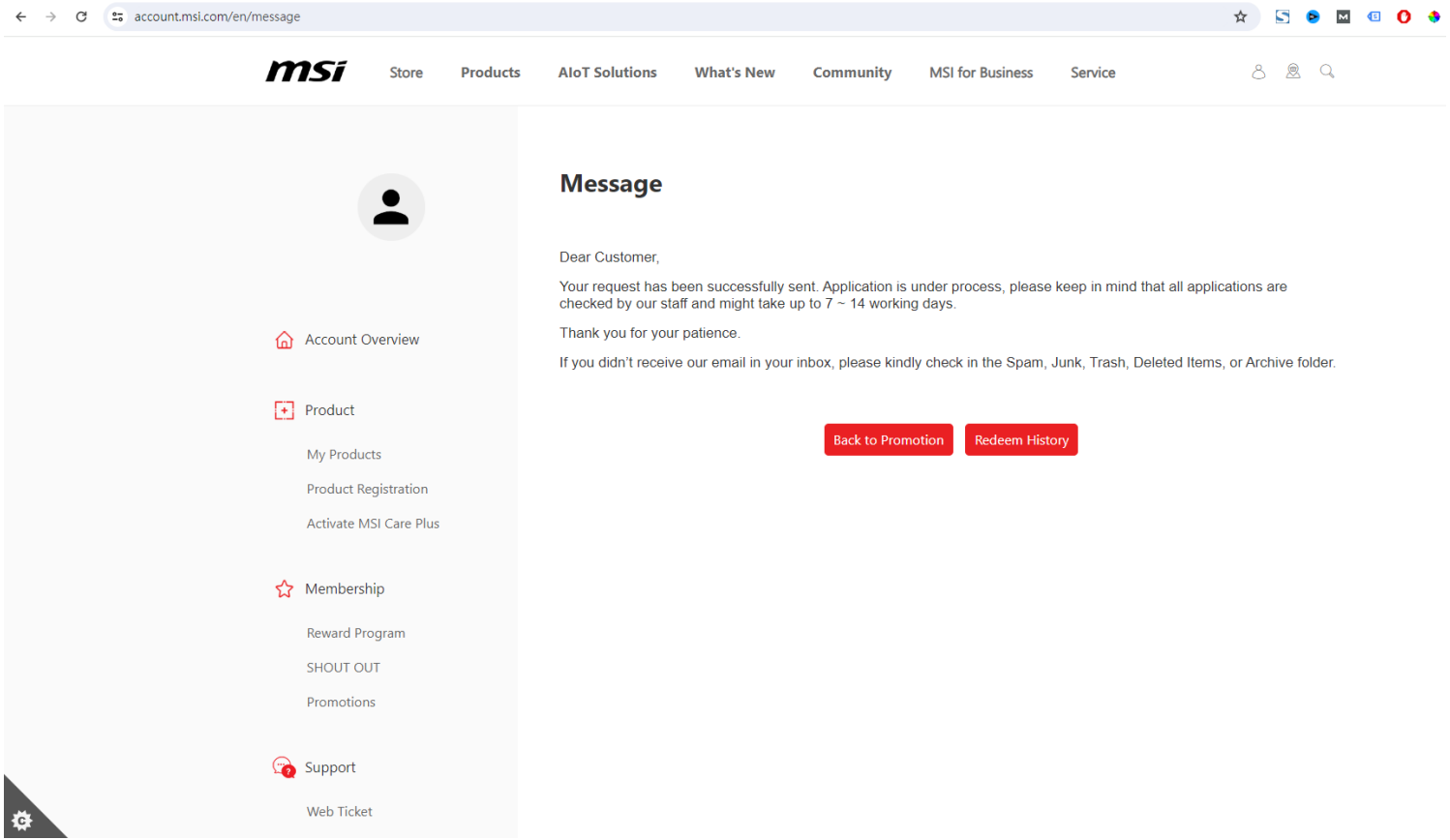

account.msi.com/en/promotions/redeem/2024_nov_ultraconnecttonewera_z890_twd
線上商城
產品資訊
AIoT 方案
社群
活動 & 促銷
支援服務
網路預約售後服務
Account Overview
Product
My Products
Product Registration
Appointment Service
預約查詢
Activate MSI Care Plus
Membership
Reward Program
SHOUT OUT
Promotions
Support
Web Ticket
Ticket History
Apply for Service
Promotion Redeem
THE GAME'S ON US.
19 games at Gamesplanet with selected MSI monitors
1 Nov - 31 Dec 2026 · UK & Ireland
Eligible Products
Eligible Locations
Landing Page
Redeem Page
Redeem Guide
Redeem Products
Purchase Date
Purchased Region / Location
Category
Product Name / Serial Number
Data Update & Upload
Extra Information
How did you hear about this promotion?
Data Update & Upload
CHK
Please find the Serial Number sticker on the product and input the 3 digit CHK code as shown below (The image shown below is an example on where the CHK code could be found)
Invoice Number
Please enter 2 letters and 8 numbers(not include symbols), for example
Proof of purchase Upload instructions
Invoice must show product model, invoice date, and shop/vendor name
Product Barcode Upload instructions
Serial number must be taken from the product itself; photo of the color box will not be accepted
Submit

Submit your product review



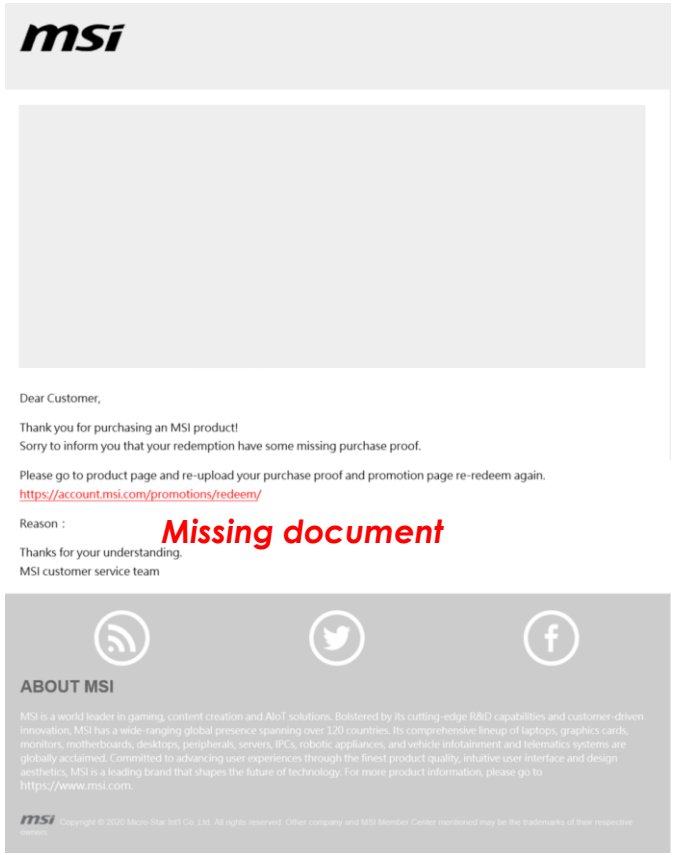
*Purchase region must be the same country where you lives.
*Shout out is not allow parallel import.

Success


account.msi.com/en/message
msi
Store
Products
AIoT Solutions
What's New
Community
MSI for Business
Service
Account Overview
Product
My Products
Product Registration
Activate MSI Care Plus
Membership
Reward Program
SHOUT OUT
Promotions
Support
Web Ticket
Message
Dear Customer,
Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 ~ 14 working days.
Thank you for your patience.
If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder.
Back to Promotion
Redeem History

Step 3:
Wait for the feedback from MSI Member Center

If there are any missing document, Will receive an email for notification



msi

Dear Customer,

Thank you for purchasing an MSI product!
Sorry to inform you that your redemption have some missing purchase proof.

Please go to product page and re-upload your purchase proof and promotion page re-redeem again.
https://account.msi.com/promotions/redeem/

Reason :

Missing document

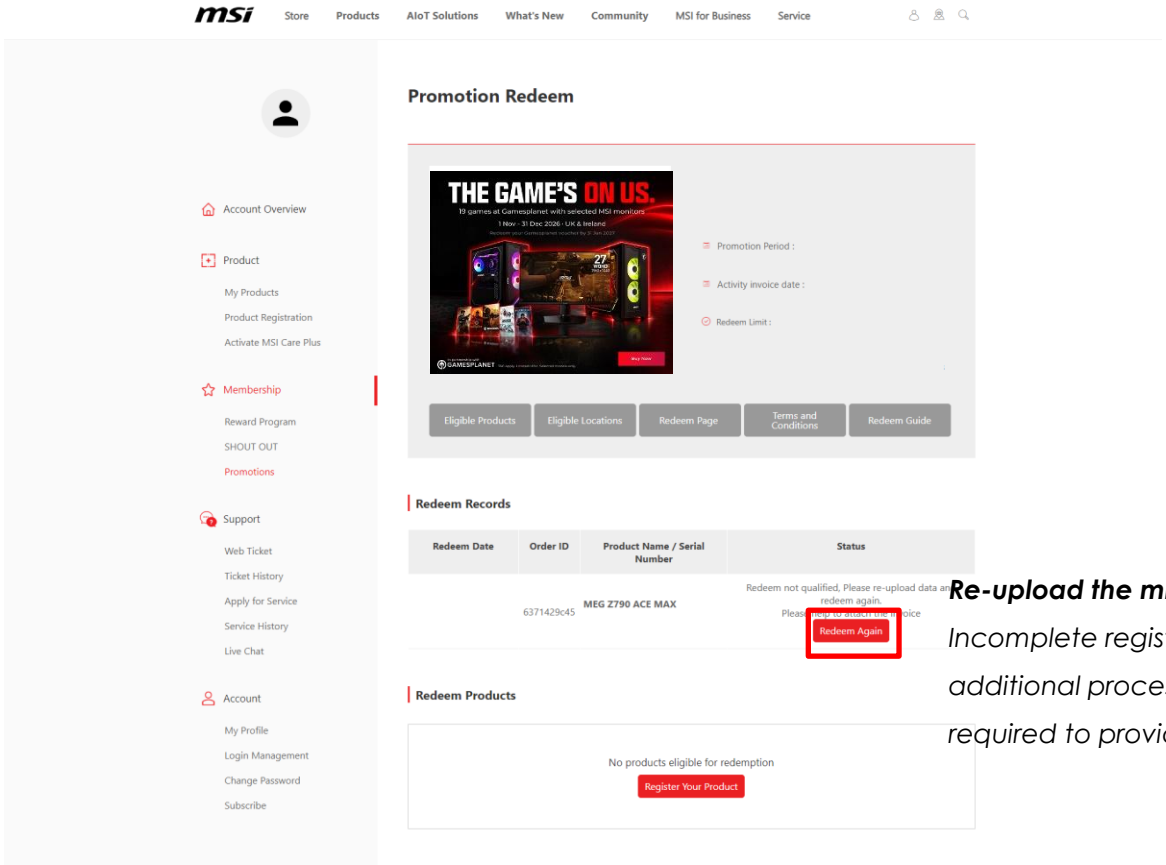
Thanks for your understanding.
MSI customer service team

ABOUT MSI

MSI is a world leader in gaming, content creation and AIoT solutions. Bolstered by its cutting-edge R&D capabilities and customer-driven innovation, MSI has a wide-ranging global presence spanning over 120 countries. Its comprehensive lineup of laptops, graphics cards, monitors, motherboards, desktops, peripherals, servers, IPCs, robotic appliances, and vehicle infotainment and telematics systems are globally acclaimed. Committed to advancing user experiences through the finest product quality, intuitive user interface and design aesthetics, MSI is a leading brand that shapes the future of technology. For more product information, please go to https://www.msi.com.

msi Copyright © 2020 Micro-Star Int'l Co., Ltd. All rights reserved. Other company and MSI Member Center mentioned may be the trademarks of their respective owners.

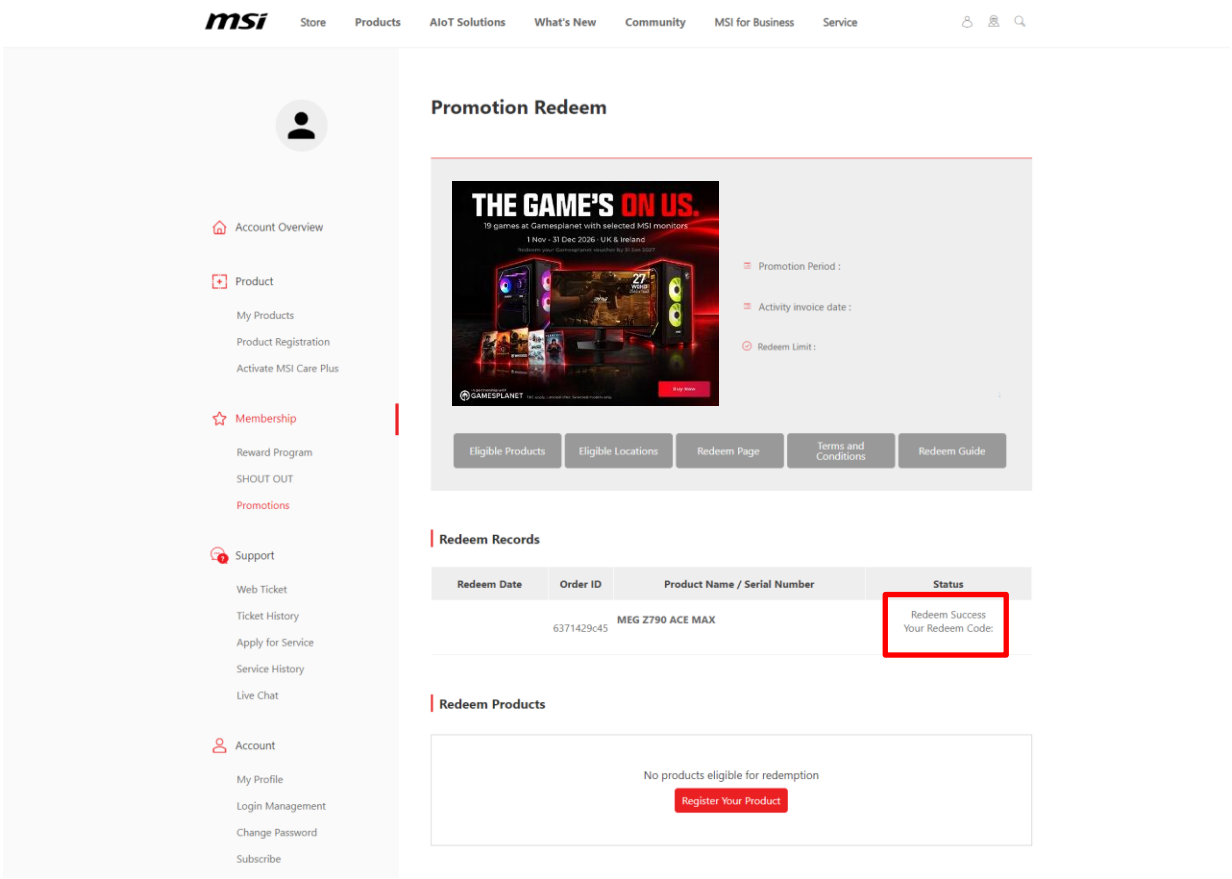
Re-upload the missing document



Re-upload the missing document

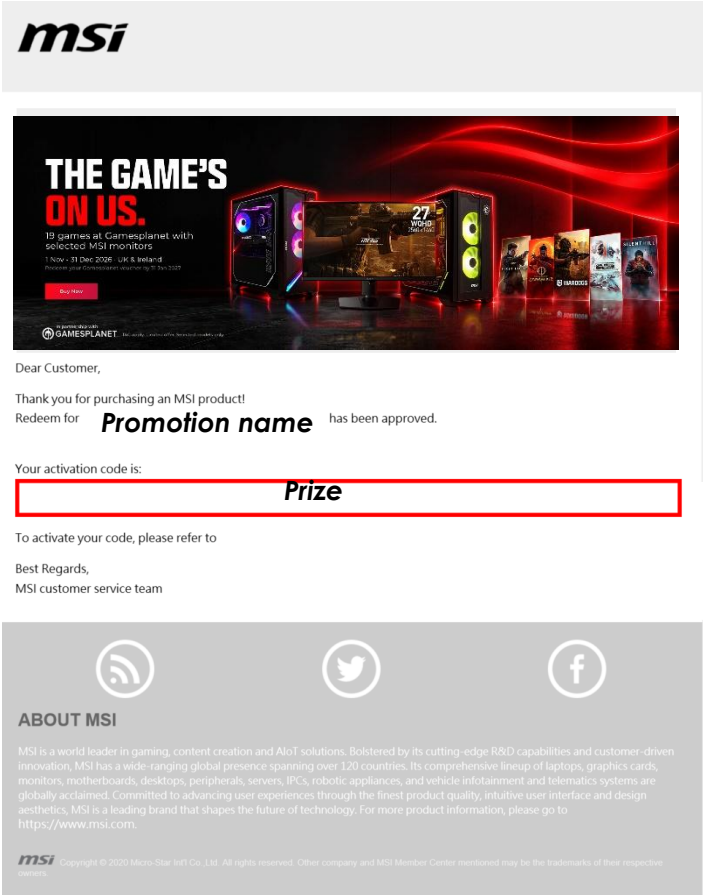
Incomplete registration may result in the additional processing time if You are required to provide additional information.

Success Status



Final Step:
Get the prize

Check your prize from your mailbox



FAQ

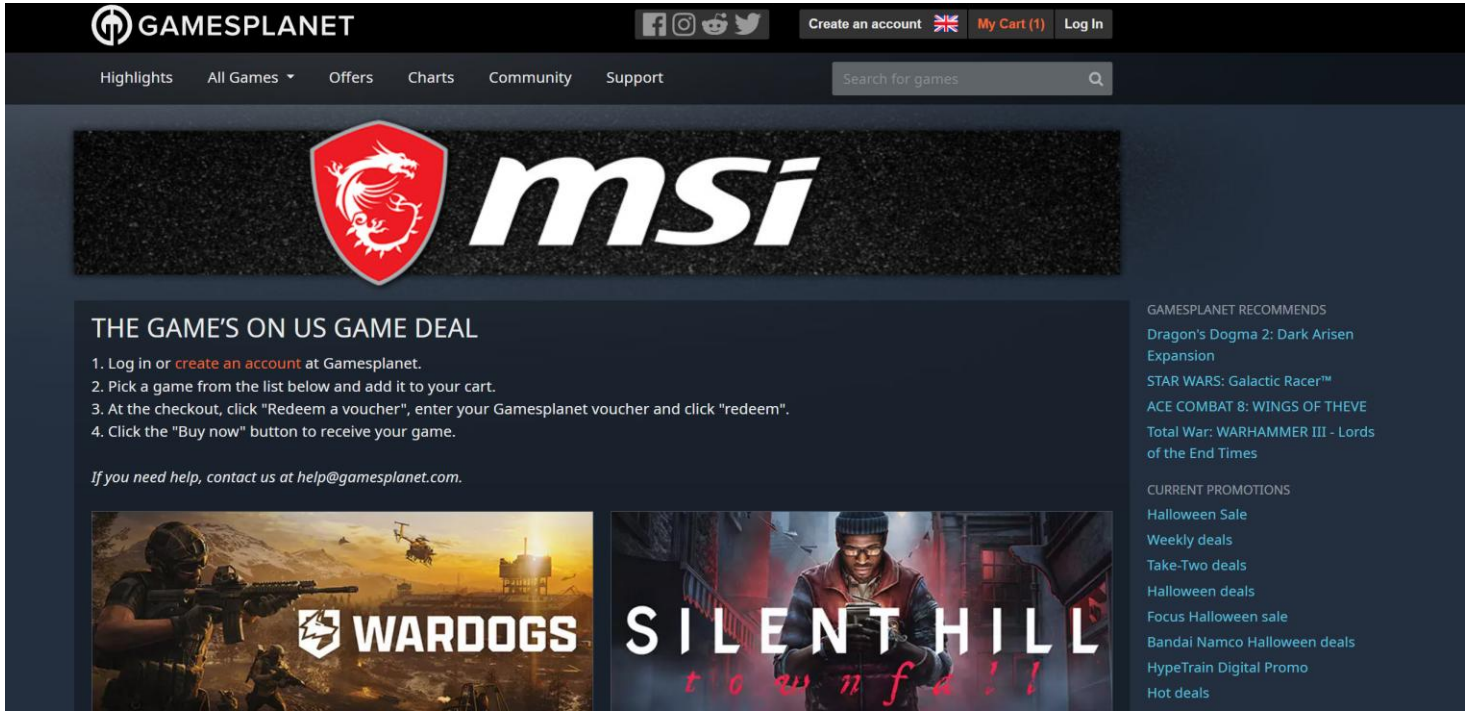
FAQs

Why there is no any relative promotion appears in my member center account?
1. Check if your product is eligible model 2. Check if your invoice is in eligible period 3. Make sure the country you live is in the eligible country for the promotion
What should I do if I received an email inform me that my claim was incomplete?
Please make sure that you had provide: 1. Invoice/purchase proof which include purchase date, purchase store, and purchase model 2. SN number picture that on the product itself, not on the package
How long does it takes to process the application and when will I receive my gift?
All applications might take up: *Digital code - 7~14 working days to be verified. *Physical Prize - 8 -12 weeks to delivered after your redemption got approved.
Why am I not receive any email after my participation?
If you have not received an email, please check your spam folder and deactivate your email filter.

How to activate/redeem a wallet code in steam

Where you can activate/redeem a wallet code in gamesplanet

https://msi.gm/S4BCCDC4




msi
40TH
ANNIVERSARY
Artisan Collection
AI
AI ENGINE
msi
OLED
GAMING
QD
GODLIKE X EDITION
LIGHTNING
EDITION
MGA
MSI GAMING ARENA
msi
Official Partner
AMG
MOTORSPORT