

40TH
ANNIVERSARY



The Game's on Us

INNOVATE
BEYOND



Step 1: Register your Product

Login to MSI Member Center

<https://account.msi.com/login>



← → account.msi.com/login

msi PRODUCTS ODM SOLUTIONS COMMUNITY WHAT'S NEW SUPPORT

Welcome to MSI Member Center

 **Not a MSI Member Yet?**
Become MSI member to follow latest promotions and support updates.

[Create an account](#) >

Membership Benefits

- Warranty Registration
- Exclusive updates on promotions and events
- Quicker service and product support
- View your current registered MSI products

 **Upgrade your member benefits by opt-in MSI Reward Program and enjoy more exclusive rewards!**

[Join Now](#) >

Sign in MSI Account
Please enter your registered account to sign in MSI member center!

 [Reformat](#)

[Sign in](#) >

[Forgot your password ?](#) | [Resend Verification Email](#) | [Unsubscribe](#)

OR SIGN IN WITH

  

Register your MSI product



account.msi.com/members/accountOverview

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Account Overview

25 % COMPLETE

- Create an account
- Email Verified
- Complete Profile
- Binding Social Account

BALANCE

Tier /

Points /

MY PRODUCTS

Category	Product Name/Serial Number	Purchase Date	Warranty Period	
	Optix G24C	2019-12-19	Standard Warranty	Manage

[Register New Product](#)

MY INQUIRY

Questions	Ticket No	Last Post	Status	
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Register your MSI product



account.msi.com/products/registration/step1



PRODUCTS

ODM SOLUTIONS

COMMUNITY

WHAT'S NEW

SUPPORT



Account Overview

Membership

Reward Program

Shout Out

Promotions

Product

My Products

Product Registration

Support

Web Ticket

Ticket History

Apply for Service

Product Registration



Step 1



Step 2



Step 3



Step 4

WARRANTY REGISTRATION: NOTEBOOK, ALL-IN-ONE PC, DESKTOP, MONITOR

ENJOY BENEFITS.

All customers who purchase a new MSI product and then complete registration and reply to the questionnaire will receive a 3-month warranty extension.

- This does not apply to product of which standard warranty has been expired.
- Customers have to complete the questionnaire in advance to get the full benefits.
- MSI reserves the right to update or modify these terms and conditions of this program.
- This extended warranty service only can be applicable to the original region / location where consumers purchased the notebooks/all-in-one.

*If you have any questions about the warranty extension on offer, please direct your inquiries to local service hotlines or the MSI support service.

* The promotion excluded MOTHERBOARD and GRAPHICS CARD.

Register

Register your MSI product - SN number registration



← → ↻ account.msi.com/products/registration/step2 ☆ News IQ YouTube Mail Facebook Messenger J

msi PRODUCTS ODM SOLUTIONS COMMUNITY WHAT'S NEW SUPPORT

👤 ↶ 📍 🔍

- 🏠 Account Overview
- ☆ Membership
 - Reward Program
 - Shout Out
 - Promotions
- 📦 Product
 - My Products
 - Product Registration**
- 🗣️ Support
 - Web Ticket
 - Ticket History
 - Apply for Service

Product Registration

Step 1 Step 2 Step 3 Step 4

Serial Number *

How to Identify Product Serial Number ?

*Please pay attention to the differences between "0" and "O", "1" and "l".

Register

How to identify product Serial Number?



accountmsi.com/en/products/registration/step2

msi Store Products AIoT Solutions What's New Community MSI for Business Service

Product Registration

Step 1 Step 2 Step 3 Step 4

Serial Number *

How to Identify Product Serial Number ?

*Please pay attention to the differences between "0" and "O", "1" and "I".

Register

Account Overview

Product

My Products

Product Registration

Activate MSI Care Plus

Membership

Reward Program

SHOUT OUT

Promotions

Support

Web Ticket

How to Identify Product Serial Number ?

MSI® HOW-TO find serial number (SN) and check code (CHK)

Ver más ta... Compartir

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HOW-TO

Find Serial Number?

Laptop All-in-One PC Desktop Monitor Motherboard

Graphics Card PC Case Gaming Gear Gaming Chair Liquid Cooling

Power Supply Storage Networking

How to Identify Product Serial Number ?

The S/N number photo must be on the product, NOT on the color box

Monitor



***The photograph is provided for reference only and is not to be used for any other purpose.**

Fill in the Product Registration Form



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Account Overview
Membership
Reward Program
Shout Out
Promotions
Product
My Products
Product Registration
Appointment Service
預約查詢
Support
Web Ticket
Ticket History
Apply for Service
Repair Inquiry
Live Chat
Account
My Profile
Login Management
Change Password
Subscribe

Product Registration

Step 1 ☒ Step 2 ☒ Step 3 ☐ Step 4 ☐

Product Type *
Monitor

Product Name *
Optix MAG274R

Model *
956-3CA76A-023

Serial Number *
CA7A230210188

Region / Location *
Czech Republic

Store Name *
Alta.cz s.s.

Purchase Date *
2021-04-07

Where did you purchase the product *
☐ Retail store ☒ Online retailer ☐ Reseller

Invoice Upload *

Invoice must show product model, invoice date, and shop/vendor name

The invoice should include the model name, invoice date and invoice number.

Captcha *
24 + 2 =

Captcha

Send

Complete your product registration



account.msi.com/products/registration/step4



PRODUCTS

ODM SOLUTIONS

COMMUNITY

WHAT'S NEW

SUPPORT



Account Overview

Membership

Reward Program

Shout Out

Promotions

Product

My Products

Product Registration

Appointment Service

預約查詢

Support

Web Ticket

Product Registration



Step1



Step2



Step3



Step4

THANK YOU FOR YOUR REGISTRATION!

Please fill out this questionnaire and help us to improve our products.

Yes

No



Step 2:
Go to “Promotions” and
click redeem

Data Upload



account.msi.com/en/promotions/redeem/2024_nov_ultraconnecttonewera_z890_twd

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線上商城 產品資訊 AIoT 方案 社群 活動 & 促銷 支援服務 網路預約售後服務

Account Overview

Product

My Products

Product Registration

Appointment Service

預約查詢

Activate MSI Care Plus

Membership

Reward Program

SHOUT OUT

Promotions

Support

Web Ticket

Ticket History

Apply for Service

Promotion Redeem



Eligible Products Eligible Locations Landing Page Redeem Page Redeem Guide

Redeem Products

Purchase Date	Purchased Region / Location	Category	Product Name / Serial Number

How did you hear about this promotion?

Data Update & Upload

CHK

Please find the Serial Number sticker on the product and input the 3 digit CHK code as shown below (The image shown below is an example on where the CHK code could be found) ⓘ

Invoice Number

Please enter 2 letters and 8 numbers(not include symbols), for example

Proof of purchase Upload instructions

Invoice must show product model, invoice date, and shop/vendor name

Product Barcode Upload instructions

Serial number must be taken from the product itself; photo of the color box will not be accepted

Data Update & Upload

Submit



 Account Overview

 Product

My Products

Product Registration

Activate MSI Care Plus

 Membership

Reward Program

SHOUT OUT

Promotions

 Support

Web Ticket

Message

Dear Customer,

Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 ~ 14 working days.

Thank you for your patience.

If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder.

[Back to Promotion](#)

[Redeem History](#)



Step 3:
Wait for the feedback from
MSI Member Center

If there are any missing document, Will receive an email for notification



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Dear Customer,

Thank you for purchasing an MSI product!

Sorry to inform you that your redemption have some missing purchase proof.

Please go to product page and re-upload your purchase proof and promotion page re-redeem again.

<https://account.msi.com/promotions/redeem/>

Reason :

Missing document

Thanks for your understanding.

MSI customer service team



ABOUT MSI

MSI is a world leader in gaming, content creation and AIoT solutions. Backed by its cutting-edge R&D capabilities and customer-driven innovation, MSI has a wide-ranging global presence spanning over 120 countries. Its comprehensive lineup of laptops, graphics cards, monitors, motherboards, desktops, peripherals, servers, IPCs, robotic appliances, and vehicle infotainment and telematics systems are globally acclaimed. Committed to advancing user experiences through the finest product quality, intuitive user interface and design aesthetics, MSI is a leading brand that shapes the future of technology. For more product information, please go to <https://www.msi.com>.

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GAMERS

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Re-upload the missing document



Account Overview

Product

My Products

Product Registration

Activate MSI Care Plus

Membership

Reward Program

SHOUT OUT

Promotions

Support

Web Ticket

Ticket History

Apply for Service

Service History

Live Chat

Account

My Profile

Login Management

Change Password

Subscribe

Promotion Redeem



Promotion Period :

Activity invoice date :

Redeem Limit :

Eligible Products

Eligible Locations

Redeem Page

Terms and Conditions

Redeem Guide

Redeem Records

Redeem Date	Order ID	Product Name / Serial Number	Status
	6371429c45	MEG Z790 ACE MAX	Redeem not qualified, Please re-upload data and redeem again. Please upload document for invoice

Redeem Again

Redeem Products

No products eligible for redemption

Register Your Product

Re-upload the missing document

Incomplete registration may result in the additional processing time if You are required to provide additional information.

Success Status



Account Overview

Product

My Products
Product Registration
Activate MSI Care Plus

Membership

Reward Program
SHOUT OUT
Promotions

Support

Web Ticket
Ticket History
Apply for Service
Service History
Live Chat

Account

My Profile
Login Management
Change Password
Subscribe

Promotion Redeem



Promotion Period :

Activity invoice date :

Redeem Limit :

Eligible Products

Eligible Locations

Redeem Page

Terms and Conditions

Redeem Guide

Redeem Records

Redeem Date	Order ID	Product Name / Serial Number	Status
	6371429c45	MEG Z790 ACE MAX	Redeem Success Your Redeem Code:

Redeem Products

No products eligible for redemption

Register Your Product



Final Step:
Get the prize

Check your prize from your mailbox



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Dear Customer,

Thank you for purchasing an MSI product!

Redeem for **Promotion name** has been approved.

Your activation code is:

Prize

To activate your code, please refer to

Best Regards,

MSI customer service team



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FAQ

FAQs



Why there is no any relative promotion appears in my member center account?
<ol style="list-style-type: none">1. Check if your product is eligible model2. Check if your invoice is in eligible period3. Make sure the country you live is in the eligible country for the promotion
What should I do if I received an email inform me that my claim was incomplete?
<p>Please make sure that you had provide:</p> <ol style="list-style-type: none">1. Invoice/purchase proof which include purchase date, purchase store, and purchase model2. SN number picture that on the product itself, not on the package
How long does it takes to process the application and when will I receive my gift?
<p>All applications might take up:</p> <p>*Digital code - 7~14 working days to be verified.</p> <p>*Physical Prize - 8 -12 weeks to delivered after your redemption got approved.</p>
Why am I not receive any email after my participation?
If you have not received an email, please check your spam folder and deactivate your email filter.



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