

Stoves Cashback Terms & Conditions 2025

Offer Summary: From **Saturday 1st March 2025 – Saturday 31st May 2025** Stoves are offering up to £500 cashback on selected 60cm -110cm Stoves Richmond and Richmond Deluxe range cookers. To qualify for this cashback promotion, the consumer simply needs to purchase a qualifying range cooker within the campaign period and then provide purchase details online (a copy of the receipt or invoice) to www.stovesrewards.co.uk before the redemption close date of Monday 30th June 2025. The cashback comes in the form of a bank transfer. Please note we cannot fulfil payments to Chase Bank at this time.

A full list of eligible SKUs and cashback values are listed in this document.

1. Consumers

1.1. This promotion is only open to residents in the United Kingdom (“UK”). Employees of Stoves, its subsidiary companies, their families, agents and other parties directly involved with this promotion are not eligible to enter. The promotion is only open to consumers purchasing for their own use (i.e. end users). Stoves reserves the right to verify the eligibility of consumers and/or exclude consumers at its sole discretion at any time for any reason.

2. How To Participate

2.1. This promotion is only available through Stoves retailers in the UK mainland only.

2.2. To take advantage of this promotion, purchases of qualifying Stoves range cookers must be made between Saturday 1st March 2025 – Saturday 31st May 2025 (inclusive). The cashback claim can only be made online through www.stovesrewards.co.uk.

2.3. A maximum of one (1) qualifying product can be claimed per household during the promotion. The promotion is not available on any second hand, refurbished or reconditioned stock.

2.4. Fully completed and correct claim submissions, together with a copy of the original proof of purchase must be received no later than midnight on Monday 30th June 2025. Claims cannot be made online after this date and any claims not made online at www.stovesrewards.co.uk by Monday 30th June 2025 will be deemed invalid and not eligible to receive cashback.

The customer’s original proof of purchase must clearly show the Stoves qualifying product purchased, the purchase price, the retailer where purchased and the date of purchase.

2.5. Each cashback claim is limited to a single use and cannot be used in conjunction with any other promotional voucher or cashback offer against the promotional product.

2.6. 360insights (Europe) Ltd, on behalf of Stoves, will deliver the cashback reward via bank transfer within 28 days of claim approval. The successful claimant must provide a valid email address and their personal bank details for a UK Current Account during claim submission.

2.7. The cashback reward can only be paid via BACs to a UK Current Account. Payments cannot be made to a credit card or to a Chase Bank Current Account.

2.8. 360insights (Europe) Ltd, on behalf of Stoves, holds no responsibility for incorrect or invalid bank details provided by the participant. In the event incorrect or invalid banking details are provided, the claimant accepts that the cashback reward is forfeited, and the funds cannot be reissued.

2.9. If you have any queries regarding this promotion, please send an email to: stovesrewards@email-360insights.com or contact our claim helpline on 0800 014 8941. Phone lines are open from 9am – 5pm, Monday to Friday. Calls are free when called from a landline but calls from mobiles may incur charges. Please check with your telephone provider for more details.

3. Cashback

3.1. The cashback offer is as listed below against the 38 promotional products:

Stoves SKU code	Product Code	Product Name	Cashback amount
444411844	ST DX MRA RICH 60DF BLK	Stoves Richmond Deluxe 60cm Dual Fuel Mini Range Cooker - Black	£100
444411843	ST DX MRA RICH 60DF ANT	Stoves Richmond Deluxe 60cm Dual Fuel Mini Range Cooker - Anthracite	£100
444411845	ST DX MRA RICH 60DF CRM	Stoves Richmond Deluxe 60cm Dual Fuel Mini Range Cooker - Cream	£100
444411847	ST DX MRA RICH 60Ei RTY BLK	Stoves Richmond Deluxe 60cm Induction Mini Range Cooker - Black	£100
444411846	ST DX MRA RICH 60Ei RTY ANT	Stoves Richmond Deluxe 60cm Induction Mini Range Cooker - Anthracite	£100
444411848	ST DX MRA RICH 60Ei RTY CRM	Stoves Richmond Deluxe 60cm Induction Mini Range Cooker - Cream	£100
444411849	ST RCA RICH 90DF ANT	Stoves Richmond 90cm Dual Fuel Range Cooker - Anthracite	£100
444411850	ST RCA RICH 90DF BLK	Stoves Richmond 90cm Dual Fuel Range Cooker - Black	£100
444411851	ST RCA RICH 90DF CRM	Stoves Richmond 90cm Dual Fuel Range Cooker - Cream	£100

444411852	ST RCA RICH 90Ei TCH ANT	Stoves Richmond 90cm Induction Range Cooker - Anthracite	£100
444411853	ST RCA RICH 90Ei TCH BLK	Stoves Richmond 90cm Induction Range Cooker - Black	£100
444411854	ST RCA RICH 90Ei TCH CRM	Stoves Richmond 90cm Induction Range Cooker - Cream	£100
444411855	ST RCA RICH 100DF ANT	Stoves Richmond 100cm Dual Fuel Range Cooker - Anthracite	£150
444411856	ST RCA RICH 100DF BLK	Stoves Richmond 100cm Dual Fuel Range Cooker - Black	£150
444411857	ST RCA RICH 100DF CRM	Stoves Richmond 100cm Dual Fuel Range Cooker - Cream	£150
444411858	ST RCA RICH 100Ei TCH ANT	Stoves Richmond 100cm Induction Range Cooker - Anthracite	£150
444411859	ST RCA RICH 100Ei TCH BLK	Stoves Richmond 100cm Induction Range Cooker - Black	£150
444411860	ST RCA RICH 100Ei TCH CRM	Stoves Richmond 100cm Induction Range Cooker - Cream	£150
444411861	ST RCA RICH 110DF ANT	Stoves Richmond 110cm Dual Fuel Range Cooker - Anthracite	£200
444411862	ST RCA RICH 110DF BLK	Stoves Richmond 110cm Dual Fuel Range Cooker - Black	£200
444411863	ST RCA RICH 110DF CRM	Stoves Richmond 110cm Dual Fuel Range Cooker - Cream	£200
444411864	ST RCA RICH 110Ei TCH ANT	Stoves Richmond 110cm Induction Range Cooker - Anthracite	£200
444411865	ST RCA RICH 110Ei TCH BLK	Stoves Richmond 110cm Induction Range Cooker - Black	£200
444411866	ST RCA RICH 110Ei TCH CRM	Stoves Richmond 110cm Induction Range Cooker - Cream	£200

444411867	ST DX RCA RICH 90DF BLK	Stoves Richmond Deluxe 90cm Dual Fuel Range Cooker - Black	£100
444411868	ST DX RCA RICH 90DF CRM	Stoves Richmond Deluxe 90cm Dual Fuel Range Cooker - Cream	£100
444411869	ST DX RCA RICH 90Ei RTY BLK	Stoves Richmond Deluxe 90cm Induction Range Cooker - Black	£100
444411870	ST DX RCA RICH 90Ei RTY CRM	Stoves Richmond Deluxe 90cm Induction Range Cooker - Cream	£100
444411871	ST DX RCA RICH 100DF BLK	Stoves Richmond Deluxe 100cm Dual Fuel Range Cooker - Black	£150
444411872	ST DX RCA RICH 100DF CRM	Stoves Richmond Deluxe 100cm Dual Fuel Range Cooker - Cream	£150
444411873	ST DX RCA RICH 100Ei RTY BLK	Stoves Richmond Deluxe 100cm Induction Range Cooker - Black	£150
444411874	ST DX RCA RICH 100Ei RTY CRM	Stoves Richmond Deluxe 100cm Induction Range Cooker - Cream	£150
444411875	ST DX RCA RICH 100Ei ZLS BLK	Stoves Richmond Deluxe 100cm Zoneless Induction Range Cooker - Black	£500
444411876	ST DX RCA RICH 110DF BLK	Stoves Richmond Deluxe 110cm Dual Fuel Range Cooker - Black	£200
444411877	ST DX RCA RICH 110DF CRM	Stoves Richmond Deluxe 110cm Dual Fuel Range Cooker - Cream	£200
444411878	ST DX RCA RICH 110Ei RTY BLK	Stoves Richmond Deluxe 110cm Induction Range Cooker - Black	£200
444411879	ST DX RCA RICH 110Ei RTY CRM	Stoves Richmond Deluxe 110cm Induction Range Cooker - Cream	£200
444411880	ST DX RCA RICH 110Ei ZLS BLK	Stoves Richmond Deluxe 110cm Zoneless Induction Range Cooker - Black	£500

3.2. The cashback claim form cannot be exchanged for cash. There is no cash alternative to this offer.

3.3. Where the cashback payment constitutes a taxable benefit, the tax liability lies with the recipient.

3.4. In the event that the customer returns the promotional product to the seller, the consumer will not be entitled to claim cashback and any claim will be thereafter dismissed. If a reward has already been issued, the customer must immediately return the cashback by contacting the Stoves Rewards team at: stovesrewards@360insights.com. For the avoidance of doubt, this clause does not prohibit in any way the customer's right to exercise their applicable or statutory or warranty rights.

4. The Promoter

4.1. The promoter is Stoves c/o Glen Dimplex Home Appliances, Element, Temple Ct, Risley, Warrington WA3 6GD. The promoters reserve the right to withdraw the promotion at any time.

5. Data

5.1. Where applicable, any data captured during the course of the promotion will be collated, accessed, processed and stored wholly in accordance with applicable local Data Protection Laws and Regulations. Stoves will not transmit data to unauthorised third parties or outside the EU.

5.2. Upon registration, the consumer will have provided their personal data to Stoves and 360Insights (Europe) Ltd, and to its agents, to carry out the promotion and to conduct marketing and quality control analysis. 360insights (Europe) Ltd and its agents are responsible for securely storing, processing and transferring the consumer's personal data wholly in accordance with applicable local Data Protect Laws and Regulations. By registering, the consumer consents to these terms and conditions. Should the consumer tick the opt-in box on the online registration form, the consumer also consents that the promoter, other 360insights (Europe) Ltd entities and/or their agents can process their data for the purposes of advising consumers of other promotions, new products and services, and/or for future marketing and quality control analysis. Consumers have the right to consult and request rectification of their information as held by the promoter.

6. Disclaimer

6.1. No responsibility will be accepted for claims lost, delayed or for those claims not received by the closing date.

6.2. Claims will be disqualified if incomplete or illegible after midnight on Monday 30th June 2025. It is the consumer's responsibility to ensure that sufficient details are provided for claims to be processed.

Stoves reserves the right to investigate and undertake all such action, as is reasonable, to protect itself against fraudulent or invalid claims including, without limitation, to require

consumers to provide further verification as to proof of purchase and ID, including date of birth (passport, driving licence or equivalent form of identification). In addition, Stoves reserves the right to reject those claims which it considers, in its absolute discretion, are fraudulent or invalid. Stoves will be the final arbiter in any decisions, and these will be binding, and no correspondence will be entered into.

6.3. Stoves is not liable for any costs incurred by the consumer relating to the promotion.

6.4. Stoves shall not be liable for any delayed claims of any nature with regard to this promotion.

6.5. Nothing in these rules shall have the effect of excluding or restricting the customer's liability for personal injury or death caused by the proven negligence of customer.

6.6. Stoves shall not be liable for any failure to fulfil this offer where such failure is caused by any supervening circumstances amounting to force majeure (meaning: beyond Stove's reasonable control) and/or events which, without the fault of either party, render performance impossible or incapable of satisfactory execution.

6.7. Stoves reserves the right to withdraw this promotion at any time and/or to unilaterally change the terms and conditions without incurring any liability.

7. Jurisdiction

7.1. These terms and conditions are governed by the laws of the country in which you have purchased the promotional product and come under the exclusive jurisdiction of the competent courts of that country.