

## TERMS & CONDITIONS: £300 SERVICE CREDIT WITH 12-MONTH OF RESIDENTIAL SERVICE ELECTION

- Promotion offered by Starlink Internet Services Limited, applicable only to eligible orders.
- “Eligible Purchases” are limited to Standard Starlink Kits purchased at [Authorised European Retailers](#) with an eligible 12-month Residential Service Plan.
- For internet connectivity all Starlink kits require a subscription plan to be purchased separately.
- Eligibility of the 12-month Residential Service Plan depends on your service address. **Table-1 highlights excluded post-codes for the 12-month Residential Service Plan as of 3/8/25** (see page 2)
- Customers need to elect and activate their Standard Starlink Kit on the 12-month Residential service plan. The Service Credit is desposited and viewable within their Starlink Account 30-days after activation.
- The Monthly Service Fee is deducted each month from that Service Credit (initial deposit) starting 30-days after activation.
- If the customer opts out of the plan or takes action on any of the below, a prorated Change Fee will apply. This Change Fee will decrease by an equal amount each month and will be prorated based on the month of cancellation (e.g. if a Customer takes any of the below actions after one month of service, the customer will owe Starlink (11/12) x £299.
  - Changes service address or plan
  - Cancels the Service before 12 months of service
  - Does not pay the invoice on time
  - Transfers the Kit
- Limit of 1-Service Credit per person.
- Starlink Service Credit (£) is only eligible for new Retail Kits activated within the UK. Customers must be 18 year or over to create a Starlink account and enrol in their services.
- Service Credit is non-refundable/non-transferable/or reimbursable.
- This offer may be discontinued at any time.
- Please check Starlink’s [Help Center](#) or [FAQ’s](#) for common service & setup questions.
- To review service plan options, please visit <https://www.starlink.com/gb/service-plans>.
- For activation or Service Credit Issues, please contact Starlink at [Contact Customer Support](#) or login to your Starlink account. For details on change fees that apply and other important information, please refer to the 12-month Residential subscription confirmation email received after placing the order.

## HOW TO ACTIVATE YOUR SERVICE PLAN:

Customers may activate their subscription at [www.starlink.com/activate](http://www.starlink.com/activate) by following the steps (below) or through the Starlink app by following the prompts.

1. Select ‘activate’
2. Enter [Starlink Identifier](#) (located on box listed as SN)
3. Create New Account
  - Click “Existing Account” if you already have a Starlink account
4. Enter your address
5. Choose service plan
6. Enter your Contact and Billing Information
7. Select “Place Order”. Placing your order will activate your service immediately

Users may also visit <https://www.starlink.com/gb/videos> to view our video guide library for our quick start guides, general setup, and installation instructions.

**Table-1: Exlcuded Post Codes**

Location	Post Code Prefixes
London	EC, WC, E, N, NW, SE, SW, W
Wilshire	SN, SP, BA, RG
West Sussex	BN, PO, RH, GU
Surrey	GU, KT, RH, CR, TW
Suffolk	IP
Oxfordshire	OX
Northamptonshire	NN1–NN18
Kent	ME, TN, CT
Isle of Wight	PO30–PO41
Hertfordshire	AL, HP, SG, WD
Hampshire	GU, SO, RG, PO
Essex	CM, CO, SS
East Essex	BN20–BN27
East Sussex	CB1–CB25
Cambridgeshire	HP, MK, SL
Buckinghamshire	RG1–RG45
Berkshire	LU, MK, SG
Bedfordshire	
Westminster	W1, SW1, NW1, WC2, EC1–EC4
Wandsworth	SW11, SW12, SW15, SW18
Waltham Forest	E4, E10, E17
Tower Hamlets	E1, E2, E3, E14
Thurrock	RM
Swindon	SN1–SN6
Sutton	SM1–SM7
Southwark	SE1, SE5, SE15, SE16
Southend-on-Sea	SS0–SS3
Southampton	SO14–SO19

Location	Post Code Prefixes
Richmond upon Thames	TW9–TW10
Redbridge	IG1–IG6
Portsmouth	PO1–PO6
Newham	E6, E7, E12, E13, E16
Milton Keynes	MK1–MK15
Merton	SW19, SW20
Medway	ME1–ME20
Luton	LU1–LU4
Lewisham	SE4, SE6, SE8, SE13
Lambeth	SW2, SW4, SW8, SW9
Kingston upon Thames	KT1, KT2
Kensington and Chelsea	W8, SW3, SW5, SW7
Islington	N1, N5, N7
Hounslow	TW3–TW7
Hillingdon	UB8–UB10
Havering	RM1–RM13
Harrow	HA1–HA8
Haringey	N4, N8, N10, N15, N17
Hammersmith and Fulham	W6, W12, W14
Hackney	E5, E8, E9
Greenwich	SE3, SE7, SE10
Enfield	EN1–EN3
Ealing	W5, W13
Croydon	CR0–CR9
Camden	NW1, WC1, WC2
Bromley	BR1–BR8
Brighton and Hove	BN1–BN3
Brent	NW2, NW6, NW10