

SAMSUNG ELECTRONICS (UK) LIMITED
FLOORCARE VACUUM TRADE-IN REWARDS PROMOTION
TERMS AND CONDITIONS

Participants agree to be bound by these Promotion terms and conditions (the “**Terms and Conditions**”). Any information or instructions published by the Promoter about the Promotion at <https://samsung-offers.claims/vacuumoffer> form part of these Terms and Conditions.

The Promoter

1. The Promoter is Samsung Electronics (UK) Limited, Samsung House, 2000 Hillswood Drive, Chertsey, Surrey, KT16 0RS (the “**Promoter**”).

Promotion Period

2. The Promotion will commence at 00:01 (BST) on the 26th of April 2023 and close at 23:59 (BST) on the 26th of September 2023 (the “**Promotion Period**”).

Eligibility

3. To be eligible to participate in the Promotion you must be a resident (aged 18+) (“**Participant**”) of either the United Kingdom (including Isle of Man and Channel Islands) or Republic of Ireland (“**Territories**”).
4. Employees or agents of the Promoter that are involved in the operation of this Promotion or anyone professionally connected to this Promotion are not eligible to enter.
5. Retailers, distributors, resellers and any person who purchases a Promotion Product (defined below) for resale or otherwise not as the user of the Promotion Product, may not participate in this Promotion and are specifically excluded as Participants. Any use of a staff discount on the purchase of a Promotion Product will render the purchase ineligible for the Promotion.

Offer

6. Samsung is offering a promotion (the “**Promotion**”) whereby Participants will be eligible to claim a corresponding reward as shown at Table 2 below (the “**Reward**”) by redemption when they purchase a qualifying new (i.e. not second hand, refurbished or ex-display) Samsung Product (“**Promotion Product**”) from a retailer listed [\[HERE\]](#) (each a “**Participating Retailer**”), within the Promotion Period and subsequently trade in their old vacuum (“**Trade-In Device**”) to their local recycling centre, subject to full compliance with these Promotion Terms and Conditions (“**Promotion Terms**”). Full details of the Promotion Products and the corresponding Rewards are set out in Table 1 below.

Table 1 – Promotion Products and Corresponding Rewards

SKU	Name	Recycle Value £	Recycle Value €
VS15A6031R4/EU	Jet 60 Turbo	£30	€30
VS15A6032R5/EU	Jet 60 Pet	£30	€30
VS15T7031R4/EU	Jet 70 Turbo	£50	€60
VS15T7032R1/EU	Jet 70 Pet	£50	€60
VS15T7036R5/EU	Jet 70 Complete	£50	€60
VS20A95823W/EU	Bespoke Jet™ Pet	£150	€170
VS20A95843W/EU	Bespoke Jet™ Complete	£150	€170
VS20A95943N/EU	Bespoke Jet™ Complete Extra	£150	€170
VS20A95973B/EU	Bespoke Jet™ Pro Extra	£150	€170

VS20R9042T2/EU	Jet 90 Pet	£90	€100
VS20R9049T3/EU	Jet 90 Pro	£90	€100
VS20T7532T1/EU	Jet 75 Pet	£70	€80
VS20T7536P5/EU	Jet 75 Complete+ Cleanstation	£70	€80
VS20T7536T5/EU	Jet 75 Complete	£70	€80
VR50T95735W/EU	Jet Bot™ AI+	£150	€170
VR30T85513W/EU	Jet Bot™ +	£100	€110
VR30T80313W/EU	Jet Bot™	£50	€60

- Purchases from auction websites (e.g. eBay) or from third party sellers on online retailers' websites (e.g. Amazon Marketplace) and non-Samsung approved resellers (non-direct accounts) are specifically excluded from this Promotion.

Claims

- After purchasing a Promotion Product from a Participating Retailer during the Promotion Period, Participants must visit <https://samsung-offers.claims/vacuuumoffer>, complete the claim form with their name, contact information, address and any other requested information and submit it together with a scanned copy of their proof purchase (a "Claim").
- Claims may only be submitted within one (1) to thirty (30) days of the Participant's purchase of the relevant Promotion Product (the "Claim Period"), meaning the final Claim date for Promotion Products purchased on the last day of the Promotion Period, or 26th September 2023, is no later than 23:59 (BST) on the 25th of October 2023. Claims received after the close of the Claim Period will not be eligible for a Reward.
- Participants are entitled to claim on a maximum of two (2) Promotion Products purchased per residential household (with a maximum of two (2) corresponding Claims and Trade-In Devices).
- Participants will be sent an email to confirm their Claim has been received by the Promoter instantly upon entry of a Claim. Providing that the Claim is found to be completed in accordance with these Promotion Terms, Participants will be sent an email within seven (7) days to confirm their Claim status is pending ("Provisional Approval") and should be validated after receipt of a photograph showing the Trade-In Device as sent to the recycler within fourteen (14) days of Provisional Approval ("Validation").
- Under this Promotion, it is the Participant's responsibility to locate their nearest recycling centre and to upload a photo to the 'Track My Claim' page once their Claim has received Provisional Approval showing they have taken their vacuum cleaner there. The photo must show the entire vacuum cleaner in full view of an electronics recycling centre or container for the collection of it in the background so as to confirm it will be recycled in compliance with environmental considerations. The Participant may locate their nearest sustainable recycling centre by using the tool on the 'Track My Claim' page. Information about recyclers may also be found at: UK = <https://www.recycleyourelectricals.org.uk/electrical-recycling-near-me/> or at: ROI = <https://www.mywaste.ie/waste-service-locator/>.
- If a Claim is deemed to have been submitted with incorrect or missing information, it will not receive Provisional Approval and the Participant will be notified via email and SMS and offered the opportunity to provide the required information within seven (7) days. If no response is received within seven (7) days of the email and SMS, then the Claim shall be marked as invalid and the Participant will no longer be eligible to receive a Reward.
- Claims that are incomplete or damaged (as appropriate) will be deemed invalid. No responsibility is accepted by the Promoter for lost, delayed or damaged Claims (e.g. where online data is not received or is corrupted). Claims that are incomplete or damaged will be deemed invalid. No responsibility is accepted by the Promoter for lost, delayed or damaged data which occurs during any communication or transmission of Claims.
- Provided that the Participant has met all of these Promotion Terms the Participant will receive confirmation via email stating that the Claim has been successful and confirmed as validated ("Claim Validation"). The Reward will be sent via bank transfer in GBP/EUR within forty-five (45) days of Claim Validation to the bank account provided by the Participant in their Claim form.

16. You acknowledge that the Reward payable to you in this Promotion does not correlate to the value of your Trade-In Device but is rather conditional on your purchase of a Promotion Product and completion of a valid Claim. As such, you will not be entitled to any further payment aside from said Reward, neither shall your submission of a Trade-In Device to the recycling centre constitute a sale or grounds for any kind of VAT receipt or other tax or valuation document.
17. The Promoter reserves the right at its absolute discretion to disqualify Claims which it considers do not comply with these Promotion Terms.
18. The Promoter shall have the right, where necessary, to undertake all such action as is reasonable to protect itself against fraudulent or invalid Claims including, without limitation, to require further verification as to proof of purchase, as well as the identity, age and other relevant details of a Participant. This process may involve the Promoter sharing information with third parties. In the event your information is linked to fraudulent claims or abuse of the terms and conditions of any previous promotions you will be unable to participate in this Promotion and your Claim will be rejected.
19. If a Participant returns or cancels the delivery of a Promotion Product before submitting a Claim, the Participant must not make a Claim. If a Participant returns or cancels the delivery of a Promotion Product after submitting a Claim, the Claim will be invalid and the Participant must cancel the Claim immediately by emailing vacuum@samsung-offers.claims or by calling telephone 0330 054 5426 (UK) or +353 1800 851 196 (ROI). The Promoter reserves the right to check with Participating Retailers whether a Promotion Product has been returned or the order cancelled and by submitting a Claim the Participant provides consent to the Promoter to do so.

Privacy and Data Protection

20. The Promoter's use of any personal information submitted by the Participant shall be limited to communications about the Promotion and for managing the redemption process. The Participant hereby consents to its personal information being used for this purpose and confirms that it agrees with the Promoter's privacy policy available at: www.samsung.com/uk/info/privacy.html. The Participant may withdraw consent to such use of personal information by writing to the Promoter or by using the opt-out process outlined in the Promoter's privacy policy.
21. Other than as set out in these Terms and Conditions, the details and information provided by the Participant when entering the Promotion or claiming the Reward will not be used for any other purpose, nor shall they be passed to any third party.

General

22. The Promoter shall not be liable for any interruption to the Promotion whether due to force majeure or other factors beyond the Promoter's control.
23. The Promoter reserves the right, acting reasonably and in accordance with all relevant legislation and codes of practice, to vary the Terms and Conditions of the Promotion.
24. The Promoter will not be responsible or liable for: (a) any failure to receive submissions due to transmission failures and other conditions beyond its reasonable control; (b) any late, lost, misrouted, or damaged transmissions or Claims; (c) any computer or communications related malfunctions or failures; (d) any disruptions, losses or damages caused by events beyond the control of the Promoter; or (e) any printing or typographical errors in any materials associated with the Promotion.
25. Participants will be solely responsible for any and all applicable taxes and any other relevant costs or expenses which are not stated in these Promotion Terms as being included.
26. By participating in this Promotion, you agree, to the maximum extent permitted by applicable laws, to release and hold the Promoter harmless from any and all liability whatsoever for any injuries, losses or damages of any kind arising from participation in or in connection with the Promotion, including without limitation, awarding, acceptance, receipt, possession, use and/or misuse of the Reward. The above limitation of liability shall not apply to liability arising from fraud (including fraudulent misrepresentation), death or personal injury caused as a result of Promoter's negligence.
27. The Promotion is governed by the law of England and Wales.

Schedule 2 – Participating Retailers

A & W Pounds Ltd	First Choice Domestic Appliances Lt	Moores Appliances Ltd
A N Dodds Electrical	Fivestar Services (Fylde)	Moston Lane Appliances
A W Myhill & Son Ltd	Foulkes Electrical	Mullen Domestic
A1 Spares	Frank Craig Limited	Nailsea Electrical (NE Appliances)
Aber Gas Ltd	FT Refrigeration	New Milton Electrical Centre Ltd
Aclands Radio & TV Ltd	G Craggs Ltd	Newage Electrical
Adams & Jarrett (Retail) Ltd	G J & B B Bennett	Newage Electrical Ltd
Adams Cook & Pearce Ltd	Garrett Appliances Ltd	Newbury Radio Co Ltd
Adcock & Sons Ltd	Gary Etheridge Domestic Apps Ltd	Noel Grimley Electrics
Affordable & Stylish Ltd	Geo Donald (Warehouse Man) Ltd	Noel Grimley Electrics Ltd
AGC Retail Ltd	Geoff Hill Ltd	North Wales Dom App Centre
Albany Radio (Enfield) Ltd	Gilbert And Vanstone	Northern Domestic Ltd
Allspares (Wigan) Ltd	Glens	Northxsouth Ltd
Amazon EU S.a.r.L.	Gotch Of Selby Ltd	Odell Electrics
Andrew Thomson	Gregor Watson	Oldrid And Co Ltd
Andrews Home Appliances Ltd	Grey's Electrical Ltd	Orkney Television Enterprise
Anglian Electrics	Guernsey Electricity	Orkney TV
Anthony L Young Ltd	Guernsey Gas Ltd	Owen's TV & Domestic Appliances
AO	H B H Woolacotts Ltd	P&S domestic
Appliance City	H F Sheffield Ltd	P&S Domestic Ltd
Appliance Direct (Morecambe) Ltd	H J Knee Ltd	Paul Golf Audio Visual
Appliance Electronics	H Robertshaw And Sons Ltd	Pennywise Appliances Ltd
Appliance Electronics UK Ltd	H Telecentre & Co	Percy Lord & Son Ltd
Appliance Express Ltd	Halls of Ibstock Ltd	Peter Pennington (Workshop) Ltd
Appliance World	Hanson Electrical Ltd	Peter Rhodes
Appliance World North West	Hardys	Peter Tyson
Appliances Direct	Hardy's of Kilkeel Ltd	Photostero (AV Lounge)
Archers Television Service Ltd	Harris Electrical Ltd	Pickups Of Stafford Ltd
Argos	Harrods	PJW Electrics Ltd
Arran Domestic Service Centre	Harry Garlic	Pooles Domestic
Ashton Domestic Appliances Ltd	Harry Parry Ltd	Power City
Atkinson Group Ltd	Harvey Norman	Power EC (PowerDirect)
Atlantic Electronics Ltd	HBH Woolacotts Ltd	PRC
Avensys Ltd	Herbert Todd & Son	PRC HiFi & Video Ltd
B A Yeomans & Son Ltd	HJ & D Webb & Sons Ltd	Q.D.A.
Basil Knipe Electrics	Hockridge & Stacey Ltd	Quinns Group
Beacon South West Ltd	Homemaker (South) Ltd	R C Snelling Ltd
Beric Appliances	Howards Electricals	R G B Hifi & Video Ltd
Beyond Television	Hughes TV And Audio Ltd	R L Brooks Ltd
Birkbecks Electrical Ltd	Hurrells Electrical Ltd	Raff Electrical
BJ'S (Mid Wales) Ltd	Hylands Ltd	RDO Reigate
Booth Scotland Ltd	J & P Electric	Redbridge Domestic App
Booths Scotland	J B Postle & Son Ltd	Reilly's of Enniskillen Ltd
Borsch Ltd	J D R Thomas	
Box Ltd		

Boylans TV Ltd	J Jenkins Electrical Ltd	Reliant TV
Brightmore & Sons (Burbage) Ltd	J R Iveson	RGB Ilford
Broadway Music & Vision	James Stewart & Son Ltd	RGB Loughton
Built in Kitchen Appliances	JC Campbell Electrics	Rileys TV Services Ltd
Built-In Appliances Ltd	Jeans Electrical	RL Brooks
Bunny Appliance Warehouse	Jec Ltd (Gst0000213)	Roberts Radio
Burton & Sherwood Ltd	Jerry's Electrical Ltd	Robson and Cowan
Burwoods Domestic Appl. Ltd	J.J.Quinn Electrical	Rodgers Fraserburgh Ltd
Buy it Direct (Appliances Direct)	John Calvert (Elec) Ltd	RSM Domestic Appliances Ltd
C F Hall & Co Ltd	John Gillman & Sons (Elec.) Ltd	S & B Trade Services Ltd
C J Hampshire Ltd	John Kerry & Sons Ltd	S & D Ireland Ltd
C S Suppliers Ltd	John Lewis	Samsung E Store
C T Bell (Crowthorne) Ltd	Johns Electrical Ltd	Samsung Kings Cross
Capital Appliance Centre Ltd	Johnstons Domestic Appliances/Prote	Seventy-One Group Ltd
Capital Repairs	Josling TV & Electrical	Selfridges
Castleford Domestic Appliances Ltd	Jyotsna Electrical Ltd	Shop Direct
Cee-Jay Electronics	KDS Appliances Ltd	Sidney Bakewell
Chapman & Son	Keith Smith (Anstey) Ltd	Smyth Patterson Ltd
CIH	Kenberne Holdings Ltd	Sonic
CK Home Appliances Ltd	Kensington Domestic Apps Ltd	Sonic Megastore Ltd
Colin M Smith	Kevin Farish Ltd	Soundstore
Colourcare Home Technology Ltd	Keymex Ltd	Southpoint Electrical Ltd
Commercial Wholesale Trading Ltd	Kingsbury Electronics Ltd	Sparkworld Ltd
Connect	Kitchen Economy Ltd	Sparkworld Martock by Yeovil
Consumer Buyers Ltd	Kitchener & Thomas Ltd	Sparkworld Newton Abbot
Coopers Stores	Kitchen Specialists (all UK independent Kitchen retail stores)	Sperrin Electronics
Cornwall Appl Services Ltd	Knights Of Oakham Ltd	Square Deal TV Rentals
Costco	L W Foxall	Staines & Brights Ltd
Crampsie Electrical Ltd	Leekes (Llantrisant)	Stellison Ltd
Crampton and Moore	Lewis's	Stellisons
Currys	Lighting Electrical Ltd	Stewart & Young Ltd
Cyril Campbell (Electrics) Ltd	Lindsey Relay Co Ltd	Stuart TV
D B Domestic Appliances Ltd	Littlewoods	Stuart Westmoreland (Holdings) Ltd
D J P Domestic Appliances Ltd	Lond Eaton Appliance Company	Superdeal
D&C Electrics t/a Hadwins	London Domestic App	T H Colebourn Ltd
DAC Appliances Ltd	Long Eaton Appliance Co. Ltd	TH Colebourn
Dacombe & Renaut Ltd	Lunney's Elec Discount Store	Thanetwide Domestic (Kent) Ltd
Dalzells	Lunts Domestic Appliances	The Wash House Ltd -Admin Only
Dalzells of Markethill	Lutterworth Sound & Vision Ltd	Tisdalls Electrical Ltd
David Wood	Lynne Radio Ltd	Toplex Ltd
Delta Ireland Ltd	M J Pipe Ltd	Trade Forward
DID Electrical	Magnet Kitchens	Transat Home Technologies Ltd
Discount Appliance Centre	Makadams (Baughurst) Ltd	Tylers Of Bilston Ltd
Discount Appliance Centre Ltd	MAP Electrical Ltd	Van Haaren Appliance World Ltd
Domestic App Maint (D'Set) Ltd	Marks Electrical	Varker Appliance Services
		Vaughans
		Vaughans Radio Ltd

Domestic Apps (Sudbury) Ltd	Marks Electrical Ltd	Very
Donaghy Bros	Marown TV Ltd	Vision Sales Direct
Donaghy Bros Limavady	Martin Dawes	W M Budd & Sons Group Ltd
Donaghy Brothers	McCoubreys Elec Superstore	Wades
E B Marsh & Son Ltd	McMichael Bros.	Waltons Direct
E&H Services	MG Domestic	Watters Electrical
Electrical Sales Ltd	Michael R Peters	Webbs of Cannock Ltd
ESC (TV) Ltd	Microwave Service Centre	Wellingtons (Erith) Ltd
Euronics	Minhas Trading Company Ltd	Wellingtons Erith
Expert	ML Lake (Electrical Servs) Ltd	Whitakers of Shipley
F C Bailey (UK) Ltd	Mobile TV Serv	Wickes
F J Fullick Ltd	Molesey Refrigeration	Williams Electrical
F W & D Wain	Montrose Home Appliance Company Ltd	Wilmslow Electrical Ltd
Faulkners Louth Ltd	Moore Electrics	Wood Bros. Heanor Ltd
FE Electronics Ltd;	Moore Electrics;	Wren
Fenwick - Bentalls		
Fenwicks		