

Rexel Cashback Sept - Dec 2023

Terms and Conditions

These Terms and Conditions prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials. Claim instructions are deemed to form part of the Terms and Conditions and by participating, all claimants will be deemed to have accepted and be bound by the Terms and Conditions. Please retain a copy for your information.

Promoter: ACCO UK Limited, Oxford House, Oxford Road, Aylesbury, Bucks, HP21 8SZ. Please do not send claims to this address.

1. Eligibility

1.1 The Rexel Office Rewards Programme (the 'Programme') is open to residents of the United Kingdom, Channel Islands and Isle of Man, aged 18 years or over. The Programme excludes employees (and their immediate families) of ACCO UK Limited (the 'Promoter'), its agents, its subsidiaries, or any other company or persons professionally connected with the Programme.

1.2 Distributors and retailers are excluded from the Programme and are not eligible to claim on behalf of their customers.

1.3 Employees entering on behalf of their employer require permission from their employers in order to make a claim.

2. Registrations

2.1 Internet access is required to register and participate in the Programme.

2.2 Membership required. To become a Member, visit <https://cashback.officerewards.eu/> ("Website") and register providing your full name, email address, home or business user, and job title, industry and company size (if applicable).

2.3 A Member can only have one account as part of the Programme, which is accessible only by their nominated email address and password. Accounts created using automated devices or processes are not allowed and all such accounts will be removed from the Programme.

2.4 Members may only register in their country of residence and via the official Website.

2.5 In the event that a Member's account is dormant or inactive for a period of 12 months or more, the Promoter reserves the right to remove the Member's account from the Programme. The Promoter shall use reasonable endeavours to contact the Member through their nominated email address to notify them that their account is at risk of removal. Members who reply within 30 days, requesting that the account remains active, will have their Rexel Office Rewards account maintained. In the absence of a satisfactory response, the Member's account may be removed.

3. Participating Products

3.1 To make a claim, Members must purchase any of the below Participating Products. Participating Products will be communicated on promotional materials and on the Rexel Office Rewards Cashback Website.

1. a) REXEL OPTIMUM AUTOFEED+ 750M AUTOMATIC SHREDDER
2. b) REXEL OPTIMUM AUTOFEED+ 750X AUTOMATIC SHREDDER
3. c) REXEL OPTIMUM AUTOFEED+ 600M AUTOMATIC SHREDDER
4. d) REXEL OPTIMUM AUTOFEED+ 600X AUTOMATIC SHREDDER
5. e) REXEL OPTIMUM AUTOFEED+ 300M AUTOMATIC SHREDDER
6. f) REXEL OPTIMUM AUTOFEED+ 300X AUTOMATIC SHREDDER
7. g) REXEL OPTIMUM AUTOFEED+ 150M AUTOMATIC SHREDDER
8. h) REXEL OPTIMUM AUTOFEED+ 150X AUTOMATIC SHREDDER
9. i) REXEL OPTIMUM AUTOFEED+ 140X AUTOMATIC SHREDDER
10. j) REXEL OPTIMUM AUTOFEED+ 100X AUTOMATIC SHREDDER
11. k) REXEL OPTIMUM AUTOFEED+ 50X AUTOMATIC SHREDDER
12. l) REXEL OPTIMUM AUTOFEED+ 45X AUTOMATIC SHREDDER
13. m) REXEL MOMENTUM EXTRA XP520+ PAPER SHREDDER
14. n) REXEL MOMENTUM EXTRA XP426 PAPER SHREDDER
15. o) REXEL MOMENTUM EXTRA XP422+ PAPER SHREDDER
16. p) REXEL MOMENTUM EXTRA XP516+ PAPER SHREDDER
17. q) REXEL MOMENTUM P515+ PAPER SHREDDER
18. r) REXEL MOMENTUM P420+ PAPER SHREDDER
19. s) REXEL MOMENTUM M510 PAPER SHREDDER
20. t) REXEL MOMENTUM X410 PAPER SHREDDER
21. u) REXEL MOMENTUM X410 SL PAPER SHREDDER
22. v) REXEL MOMENTUM X415 PAPER SHREDDER
23. w) REXEL SECURE X10-SL WHISPER-SHRED™HOME PAPER SHREDDER
24. x) REXEL SECURE X8-SL WHISPER-SHRED™HOME PAPER SHREDDER

3.2 Participating Products must be purchased from the country in which the Member is registered.

3.3 Participating Products must be purchased between 00:00 1st September 2023 to 23.59 31st December 2023 ("Promotional Period"). Claims can be made until 23.59 31st January 2024. The date the Participating Product was purchased must be confirmed by a valid proof of purchase showing the date of purchase during the Promotional Period and be prior to the date of claim. Maximum 1 claim per invoice during the Promotional Period.

3.4 Members must submit their claim to the Programme within 31 days of purchasing a Participating Product.

3.5 Participating Products must be new and genuine ACCO Brands products and must have been supplied by and purchased from registered ACCO distributors.

3.6 This offer cannot be combined with any other monetary offer.

3.7 Participating Products are subject to availability, whilst stocks last.

3.8 The Promoter will not be liable for the failure of its distributors or retailers to fulfil orders of Participating Products within the Promotional Period.

3.9 In the case that a Member returns the item originally purchased (i.e the Participating Product) during the Promotional Period, they lose the right to any cashback. This does not affect your statutory rights.

4. Claims

4.1 To claim their Cashback Reward, Members must log in at <https://cashback.officerewards.eu/> and complete the claim form, entering the Participating Product code, Unique Serial Number, Date of Purchase, bank account details and proof of purchase within 31 days of purchasing a Participating Product.

4.2 'Unique Serial Numbers' can be found on the back of the Participating Products.

4.3 'Product Codes' can be found on the packaging of all Participating Products.

4.4 The Promoter reserves the right to request the original copy of an itemised invoice / receipts before a claim can be verified. The Promoter may also ask for further verification details at any time including but not limited to asking for proof of address and ID (passport, driving licence or equivalent) which must be submitted to the Promoter within 14 days.

4.5 The invoice submitted needs to be a clear, scanned or photographed copy of the original itemised invoice. Illegible copies will not be accepted as proof of purchase and claims will not be validated.

4.6 It is mandatory that Members provide the correct details when submitting a claim in order for the claim to be validated. The Promoter cannot be held responsible for Members failing to supply accurate information which affects fulfilment of their cashback.

4.7 Claims can only be made for cashback promotions available in the country the Member is registered in.

4.8 Claimants who make a claim on someone else's behalf will be disqualified, at the Promoter's discretion.

4.9 The Promoter will not process any claims received after the promotional closing date.

4.10 Incomplete, illegible, invalid or misdirected claims will not be accepted.

4.11 When claiming cashback, Members will be required to provide valid bank account details within the country the Member is registered in, when making their

claim in order to receive their Cashback Reward. Bank account names and Member's details must match.

4.12 The Promoter will not be responsible for claims lost, damaged or delayed or any bank charges incurred from the cashback payment. No responsibility will be taken for technical, telecommunication or Website error. Proof of application is not proof of receipt.

4.13 Maximum 1 claim per invoice during the promotion. Multiple purchases of Participating Products on the same invoice will be accepted up to a maximum of 3 Participating Products (same product or various products) per invoice. Duplicate claims (or invoices / receipts) against Participating Products will be rejected and Members may be disqualified from the Programme.

4.14 Upon validation of their claim, Members will receive an immediate automated email confirming that their claim has been accepted. Members who have submitted invalid claims will receive an email explaining why their claim hasn't been validated. Members are permitted to re-submit a claim if they can provide the correct information required for validation, provided that such resubmission must still be within 31 days of the date of purchase. Members who do not receive an email within 10 working days of submitting their claim, should use the 'Contact us' section of the Website.

4.15 Claims (bulk or otherwise) made from syndicates, consumer groups, distributors or retailers will not be accepted. If it becomes apparent that a participant is reposting the same content multiple times or using a computer(s) to circumvent this or any other condition by, for example, the use of 'script', 'brute force' or any other automated means, that person's claims will be disqualified.

5. Cashback Rewards Programme

5.1 Cashback amounts vary depending on the RRP value of the Participating Product and will be communicated on promotional materials and on the Rexel Office Rewards Website; <https://cashback.officerewards.eu/>.

5.2 Cashback will be fulfilled within 28 days of being verified and accepted subject to provision by participants of accurate payment details.

5.3 Cashback will be delivered to the bank account details that were provided by the Member when making the relevant claim.

5.4 For valid cashback claims;

1. A BACS/IBAN transfer, for the claim value, will be made to the Member's account using the details provided when submitting a claim. No alternative arrangement will be entered into and no cash or cheque will be provided except that in the event of circumstances outside of its control the Promoter reserves the right to substitute a similar reward of equal or greater value.
2. Members are solely responsible for ensuring the correct bank account details are entered at the point a Member makes a claim.
3. Cashback will be provided in the currency of the country the Member is registered in.
4. One BACS / IBAN payment will be issued per valid claim.

5. The Promoter holds no responsibility for any tax liabilities or bank charges that may arise as a result of a Member making a claim as part of the Programme.

5.5 Members agree to allow the Promoter the right to pass on relevant details only to cashback providers only for the purpose of fulfilment of cashback under this Programme. The Promoter reserves the right at any time, providing as much notice as reasonably possible, to change cashback provider. The Cashback provider for this Rexel Office Rewards campaign is Mando – please see their Privacy Policy here: <https://www.mando.co.uk/privacy-policy/>

6. General

6.1 The Promoter reserves the right, at its discretion, to refuse a claim or remove a Member from the Programme where it is felt that the Member could be misusing the Programme, is in breach of these Terms and Conditions, or is otherwise acting contrary to the spirit of the Programme. This includes, but is not limited to:

1. Attempting to collect or redeem cashback in contravention with these Terms and Conditions
2. Attempting to have, or having, multiple accounts
3. Any fraudulent activity with respect to tampering with proofs of purchase (invoices)
4. Any fraudulent activity with respect to tampering with Unique Serial Number (invoices)
5. Interfering with the Programme or the Website

6.2 The Promoter and its associated agencies and companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense or damage which is suffered or sustained (whether or not arising from any person's negligence) in connection with this promotion, except for any liability which cannot be excluded by law (including personal injury, death and fraud) in which case that liability is limited to the minimum allowable by law.

6.3 The Promoter's decision is final in all Promotional matters and no correspondence will be entered into.

6.4 When a Member requests to leave the Programme, there will be no further communication between the Promoter and the Member. The Member's account will be closed within 30 days of receipt of request and any pending claims will be forfeited.

6.5 The Promoter reserves the right to amend these Terms & Conditions and / or the operation of the Programme at any time upon reasonable notice, if necessary for reasons beyond the promoter's reasonable control. Any amendment shall be effective upon posting the modified Terms and Conditions and / or modified Programme on this Website or via email. In the event of an amendment to these Terms and Conditions and / or the operation of the Programme, a Member's non-cancellation or continued use of the Programme after 30 days shall be deemed acceptance of the modified Terms and Conditions and / or Programme.

6.6 Bank details obtained during the Programme will be used for administrative purposes only and will not be retained by the Promoter or Cashback provider following the Programme closure.

6.7 Any question concerning the legal interpretation of the rules will be based on English law and the Courts of England and Wales will have exclusive jurisdiction unless you live in another part of the UK, in which case your local courts will have

jurisdiction. The Promoter's failure to enforce strict performance of any provision of these Terms and Conditions will not constitute a waiver of the Promoter's right to subsequently enforce such provision or any other provision of these Terms and Conditions.

6.8 By registering and opting into the Programme, a Member can agree to allow the Promoter to communicate with him / her via email with suitable offers. The Promoter will always use this communication method responsibly under the terms of the General Data Protection Regulation 2018 (GDPR), other self-regulatory restrictions and their privacy policy available [here](#). Members preferring not to receive such offers will be able to unsubscribe from the email received. Members can request access to their personal data, or have any inaccuracies rectified, by sending an email to [Manage My Data](#). By participating in the promotion, Members agree to the use of their personal data as described here.

6.9 Any personal data relating to Members will be used solely in accordance with current data protection legislation and will not be disclosed to a third party (other than the Promoter's agencies for the purpose of servicing / implementing the promotion and cashback). Promoter's agencies: Mando

- <https://www.mando.co.uk/privacy-policy/> and Blue Chip

- <https://www.wearebluechip.co.uk/legals/>

6.10 Any attempt to deliberately damage the Website or the information on it, or to otherwise undermine the legitimate operation of the Promotion may be a violation of criminal and civil laws and should such an attempt be made, whether successful or not, the Promoter reserves the right to seek damages to the fullest extent permitted by law.

6.11 The Promoter takes no responsibility if for any reason this promotion is not capable of running as planned, including infection by computer virus, bugs, tampering, unauthorised intervention, fraud, technical failures, problems or technical malfunction of any telephone network or lines, computer online systems, servers or providers, computer equipment, software, failure of any email or claim to be received by the Promoter on account of technical problems or traffic congestion on the Internet or at any Website or any other causes beyond the control of the Promoter which corrupt or affect the administration security, fairness, integrity or proper conduct of this programme. The Promoter is not responsible for any damage to participant's or any other person's computer related to or resulting from participation or downloading any materials. The Promoter may in its sole discretion cancel, modify or suspend the promotion, invalidate any affected claims or modify the cashback offered.

If an act, omission, event or circumstance occurs which is beyond the reasonable control of the Promoter and which prevents the Promoter from complying with these Terms and Conditions, the Promoter will not be liable for any failure to perform or delay in performing its obligation but will always endeavour to minimise the effect to participants in order to avoid undue disappointment.

6.12 The Promoter will not be responsible if Members do not receive their cashback if they have supplied insufficient, incorrect or false information when registering on the Website.

6.13 The Promoter will not be liable for any delayed or non-delivery of emails to Members. It is the responsibility of the Member to check that emails from the Promoter will not be automatically classed as "junk" or "spam" and sent to the Member's junk mail filter or otherwise filtered or deleted.

6.14 The Promoter cannot accept responsibility for any technical or other problems that mean participation is impossible or delayed.

6.15 The Promoter does not guarantee continuous, uninterrupted or secure access to the Website. Numerous factors outside of the control of the Promoter and/or promotional partners may interfere with the operation of the Website. To the fullest extent permissible by law the Promoter and/or promotional partners exclude all implied warranties, conditions and other implied terms.