

## Nespresso Spring Offer 2023 – UK

### FULL TERMS AND CONDITIONS:

These Terms and Conditions prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials. Entry instructions are deemed to form part of these Terms and Conditions and by participating all participants will be deemed to have accepted and be bound by them. Participants should retain a copy for their information.

1. This promotion is open to all residents of the UK, Channel Islands and Isle of Man, aged 18 or over and excludes employees and their immediate families of Nestle S.A. and **Nespresso**, its agents or anyone professionally connected to the promotion. Participants must register or be registered with **Nespresso** to qualify for the offer.

2. Applicants must have purchased any **Nespresso** Vertuo machine and register/be registered with **Nespresso** during the stated promotion period to qualify for the offer. The offer consists of 50 complimentary pre-selected capsules and a **Nespresso** Plus Coffee Subscription Promocode valid for £12.50 discount on the participant's first six subscription orders. Participants who sign up for a **Nespresso** Plus Coffee Subscription receive an Aeroccino 4 with their first order. Subscriptions must be activated and offer claimed by no later than 30.11.23 to qualify for the offers. Maximum of one offer per Nespresso Member.

The £75 off coffee will be payable as a £12.50 discount per order available for use on each of the qualifying participants first six orders. The £12.50 discount must be used in its entirety per qualifying order. Balances cannot be carried over to the next order and no change will be given in lieu of unused discount amounts. No balance, in cash or product, will be due in the event of the subscription being cancelled before the six orders have been completed.

The 50 complimentary capsules will be made up of a pre-selected Vertuo range chosen by **Nespresso** which cannot be changed/substituted for any other variants. And are subject to change based on availability.

3. The stated **Nespresso** machine must be purchased between the stated dates directly from **Nespresso** by calling **Nespresso** on Freephone 0800 442 442, or at [www.nespresso.com](http://www.nespresso.com), or via the **Nespresso** App, or visiting a **Nespresso** Boutique where available, or via a participating retailer. Maximum of one offer per machine purchased per **Nespresso** Member. Any additional machines purchased during the stated promotional period will not qualify for the offer. The qualifying **Nespresso** Coffee machine must be purchased in the UK, Channel Island, Isle of Man or Republic of Ireland.

4. How to claim:

Via [www.nespresso.com](http://www.nespresso.com)

- Qualifying **Nespresso** Members are required to add their machine to their basket. Participants who are not already **Nespresso** Members will be required to register to qualify for the offer;

- 50 complimentary pre-selected capsules will be delivered with the machine.

- The Aeroccino 4 will be given when a subscription plan has been activated using the promo code and the first order placed.

Via **Nespresso** Boutique

- Participants must visit their local **Nespresso** Boutique, register/be registered with **Nespresso**, and purchase the required **Nespresso** machine during the stated promotional dates. Participants should check their local **Nespresso** Boutique opening days and times, as these may vary [www.nespresso.com/uk/en/store-locator](http://www.nespresso.com/uk/en/store-locator).
- 50 complimentary pre-selected capsules will be given with the machine.
- The Aeroccino 4 will be given when a subscription plan has been activated using the promo code and the first order placed.

Via Customer Call Centre

- Qualifying **Nespresso** Members are required to call the Customer Call Centre to place their order for any of the qualifying Vertuo machines with a Coffee Specialist during the stated promotional dates. Participants who are not already **Nespresso** Members must register to qualify for the offer;
- 50 complimentary pre-selected capsules will be delivered with the machine.
- The Aeroccino 4 will be given when a subscription plan has been activated using the promo code and the first order placed.

Via a participating retailer

- Customers must visit the promotional website at: [www.nespresso.com/ukoffer](http://www.nespresso.com/ukoffer), complete an application form with their first name, last name, email address, residential address, daytime phone number, and machine serial number (which can be found on the drip tray), and upload a photo of their qualifying till receipt showing the purchase of one of the specified **Nespresso** machines made between 05.04.23 and 31.05.23. Photos must clearly show the name of the store where the machine was purchased, the date purchased and the itemised machine details. Blurred, out-of-focus or photos where the till receipt is illegible will not be accepted. Maximum one offer per Nespresso Member. Any additional machines purchased during the stated promotional period will not qualify for the offer. The qualifying Nespresso Coffee machine must be purchased in the UK, Channel Island, Isle of Man or Republic of Ireland. This initial claim must be made by no later than 23:59 on 14.06.23.

The 50 complimentary pre-selected capsules will be dispatched with **Nespresso** Plus Coffee Subscription Promocode valid for a £12.50 discount on the participant's first six subscription orders. The Aeroccino 4 will be given when a subscription plan has been activated using the promo code and will be sent with the first order placed.

**All qualifying claims for these offers, regardless of route used, must be received by no later than 23:59 on 30.11.23.**

5. Registration and activation of **Nespresso** Plus Coffee Subscription Plans can be made by visiting <https://www.nespresso.com/uk/en/nespresso-plus/spring-coffee-subscription-box> and completing the registration process. Should the participant fail to register and activate a Coffee Subscription Plan by 23:59 on 30.11.23 the offers will become null and void. **Nespresso** Plus Coffee Subscription Plan Terms and conditions apply. These can be viewed at [www.nespresso.com/uk/en/legal](http://www.nespresso.com/uk/en/legal).

6. The free **Nespresso** items are subject to stock availability and **Nespresso** reserve the right to supplement this offer with alternative items of equivalent value in the event of unforeseen circumstances or out of stock. No cash alternative will be available in lieu of the stated items.

7. How long does the **Nespresso** Coffee Subscription last?

The **Nespresso** Coffee subscription plan will go on for as long as the participant continues to make their monthly payments and the contract will continue to roll until cancelled. Credit/Debit Card is required at sign-up. The discount code will become invalid after six (6) uses (maximum one use per qualifying order placed). The Subscription plan can be terminated at any point by contacting the **Nespresso** Customer Relationship Centre on 0800 442 442, by sending an email confirmation to [one@nespresso.com](mailto:one@nespresso.com) or using the "Cancel" button in "My Account". In the event of the subscription plan being terminated before the 6<sup>th</sup> order has been placed, participants are unable to claim any cash or other alternative in lieu of the unused discount.

8. This promotion cannot be used in conjunction with any other **Nespresso** promotion, offer or discount including **Nespresso** Machine Subscription. **Nespresso&YOU offers are still applicable when a Vertuo Plus or POP machine is purchased at RRP. The discount on the Nespresso Vertuo Next or Manual cannot be used in conjunction with Nespresso&YOU offers.**

9. **Nespresso** reserves the right at its sole discretion to disqualify any individual found to be tampering with the operation of the promotion, setting up multiple accounts, using multiple identities or to be acting in any manner deemed by **Nespresso** to be in violation of the terms and conditions; or to be acting in any manner deemed by **Nespresso** to be disruptive.

10. Those making claims on behalf of a company or business must be authorised to do so.

11. If a participant returns their machine within 14 days, or the order cancelled, their ability to claim the free items will become null and void. If the complimentary items have already been dispatched, these must be returned unused and in their original packaging within 14 days at the participant's own cost.

12. All **Nespresso** products are subject to availability. For further information regarding this offer, please contact **Nespresso** on Freephone 0800 442 442.

Promoter: Nespresso UK Ltd, 1 City Place, Gatwick, RH6 0PA