

NESPRESSO MACHINE REFUND PLAN 2025 – TRADE ONLY

SHORT T&CS FOR BANNERS AND KEY VISUALS ONLY

Enjoy £150 of free coffee across your next 6 orders when purchasing selected original machines*.

*T&Cs/exclusions apply. Offer runs 02.07.25 to 23.09.25. Maximum one offer per customer. UK & ROI, 18+. Available on selected OL machines only. Minimum 150 pods per order required. £150 discount will be split across 6 qualifying orders. No cash alternative. Excludes Recurring Orders. See nespresso.com/legal for further details, list of qualifying machines and full T&Cs.

Promoter: Nespresso UK Ltd, Haxby Road, York YO31 8TA

EMAIL

Enjoy £150 of free coffee across your next 6 orders when purchasing selected original machines*:

†Minimum order quantity applies.

*Offer available for qualifying machines purchased between 02.07.25 and 23:59 on 23.09.25. Maximum one offer per customer account. T&Cs apply. See below for details.

*Abridged Terms and Conditions: Open to UK & ROI, 18+. Offer available with the purchase of the following machines: Nespresso Citiz, Pixie, Citiz & Milk or Latissima One. Participants who place their first order for 150 pods or more via the dedicated link at <https://promotions.nespresso.co.uk> (UK) or <https://promotions.nespresso.ie> (ROI) will receive £25 off their order. Offer valid for use across a further five orders of 150 pods or more placed via Nespresso.com only, when the required number of pods are purchased in a single transaction. Offer valid for use against qualifying participants next six orders in total. Unused discounts will become void and will not be carried over to subsequent orders made outside the stated promotional period. The discount will be applied automatically to each of the six qualifying orders. The discount cannot be saved or used retrospectively. This offer is linked to participants' Nespresso Member number and can only be redeemed once. The discount cannot be exchanged for cash. Offer not available via any other retailer. Not valid in conjunction with any other offer. The offer may not be used for Recurring Orders. For further details of how to claim, and full terms and conditions, visit Nespresso.com. This offer is available to specially selected Nespresso Members only and should not be shared or published.

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FULL TERMS AND CONDITIONS

These Terms and Conditions prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials. Entry instructions are deemed to form part of these Terms and Conditions and by participating all participants will be deemed to have accepted and be bound by them. Participants should retain a copy for their information.

Nespresso takes data protection seriously. By participating in this promotion, participants confirm that they have read the Promoter's Privacy Policy and agree to these Terms and Conditions of the promotion. By submitting any information required as part of their participation in the campaign,

participants agree to their information being held and processed in accordance with the General Data Protection Regulation (GDPR) and the Data Protection Act 2018.

1. This promotion is open to specially selected **Nespresso** Members residing in the UK, CI, IoM, and ROI, aged 18 or over only. Excludes employees and their immediate families of **Nestlé S.A.** and **Nespresso**, its agents or anyone professionally connected to the promotion.

2. Offer available when a qualifying Nespresso machine is purchased between 02.07.25 and 23:59 on 23.09.25. Customers who buy any of the following Nespresso machines will qualify for the offer: Nespresso Citiz, Pixie, Citiz & Milk or Latissima One. The offer can only be used once (split across the participant's next six (6) coffee pod orders for 150 or more pods). Any additional machines purchased within the promotional period will not qualify for the offer. The £25 discount will be valid for use against the participant's next six (6) orders of 150 or more qualifying Nespresso pods (excluding Recurring Orders). Any unused discount(s) will become void and will not be carried over beyond the first six (6) orders. The discount will be applied automatically to each of the next six (6) qualifying orders. The discount cannot be saved or used retrospectively. Offer not available for machines purchased via any Nespresso channels or any other retail outlets.

3. The offer is limited to one (1) offer per qualifying **Nespresso** Member. The promotion only applies to orders placed for the values as stated in the promotional email at participating channels during the stated promotional period and cannot be applied retrospectively.

4. **Nespresso** reserves the right at its sole discretion to suspend any user found to be attempting to make more than one valid claim by tampering with the operation of the promotion, setting up multiple accounts, using multiple identities or to be acting in any manner deemed by **Nespresso** to be in violation of the Terms and Conditions; or to be acting in any manner deemed by **Nespresso** to be disruptive. **Nespresso** also reserves the right to report any activity to the local police if an individual is found to be violating the terms and conditions.

5. How to claim:

- Qualifying **Nespresso** Members are required purchase one of the following machines: Nespresso Citiz, Pixie, Citiz & Milk or Latissima One via a participating retail partner during the promotional period which runs from 02.07.25 to 23:59 on 23.09.25.

- The offer of £150 worth of free coffee split across the next six (6) orders (as a £25 discount per qualifying order) must be claimed by no later than 06.10.25.

- The offer can be claimed by placing an initial order for 150 or more coffee pods via the dedicated link at <https://promotions.nespresso.co.uk> (UK residents) or <https://promotions.nespresso.ie> (ROI residents) The £25 discount will be applied to the order. The offer will be valid for use across a further five (5) orders of 150 pods or more placed when the orders are placed via Nespresso.com only, and the required number of pods are purchased in a single transaction.

- Offer valid for use against six (6) qualifying orders in total. Unused discounts will become void and will not be carried over to subsequent orders made outside the stated promotional period. The discount will be applied automatically to each of the six qualifying orders.

- The relevant discount will be deducted from the basket at checkout for the qualifying six (6) orders. The six (6) qualifying orders must be placed at least 24hrs apart and all six (6) qualifying orders must be completed within 24 months of the start date.

- **No cash or any other alternative will be available in lieu of unused or expired discounts. Unused discount(s) will not carry over to the next/subsequent month(s)/order(s).**

6. At all times during the promotion, **Nespresso** reserves the right to perform internal checks relating to the **Nespresso** Member to ensure the integrity of the promotion.

7. Any purchases made outside of the promotional date/times will not be eligible for the offer. **Nespresso** does not accept responsibility for any late applications or any communications line failure, regardless of cause, or inaccessibility or unavailability of the internet.

8. Those making claims on behalf of a company or business must be authorised to do so.

9. If a participant returns their purchases within 14 days, the total value will be refunded at the discounted price. In such an event, no cash alternative available in lieu.

10. All **Nespresso** products are subject to availability.

11. The Promotion and these Terms and Conditions will be governed by the laws of the participating country but any disputes as to the meaning of these Terms and Conditions will be subject to the exclusive jurisdiction of the participant's local courts.

12. If any of these clauses should be determined to be illegal, invalid, or otherwise unenforceable then it shall be severed and deleted from these Terms and Conditions and the remaining clauses shall survive and remain in full force and effect.

13. In the event of circumstances outside its reasonable control and only where circumstances make this unavoidable, **Nespresso** reserves the right to cancel or amend the promotion or these Terms and Conditions at any stage but will always endeavour to minimize the effect to participants in an effort to avoid undue disappointment.

14. Data Protection: **Nespresso** will only use the personal details supplied for the administration of this promotion and no other purpose, unless we have your consent/you have opted-in to receive future marketing communications. Your personal details will at all times be kept confidential, and in accordance with the General Data Protection Regulation (GDPR) and the Data Protection Act 2018 as applicable. Click here for the Promoter's Privacy Policy <https://www.nespresso.com/uk/en/pages/legal>. By participating in the promotion, you agree to the use of your personal data as described here. You can withdraw your consent at any time. You can request access to your personal data, or have any inaccuracies rectified, or request deletion of data by sending an email to: Ukcrc.General@nespresso.com.

For further information regarding this offer, please contact the **Nespresso** on Freephone 0800 442 442 (UK), or 1800 812 660 (ROI).

Promoter/'we': **Nespresso** UK Ltd, Haxby Road, York YO31 8TA