

SAMSUNG ELECTRONICS (UK) LIMITED
MINDFUL CHEF OFFER GWP PROMOTION
TERMS AND CONDITIONS

Participants agree to be bound by these terms and conditions (the “**Terms and Conditions**”). Any information or instructions published by the Promoter about the Promotion at samsungpromotions.claims/mindfulchefoffer form part of the Terms and Conditions.

The Promoter

1. The Promoter is Samsung Electronics (UK) Limited, Samsung House, 2000 Hillswood Drive, Chertsey, Surrey, KT16 0RS (the “**Promoter**”).

Promotion Period

2. The Promotion will commence at 00:01 (BST) on the 24th August 2022 and close on at 23:59 (GMT) on the 8th November 2022 (“**Promotion Period**”).

Eligibility

3. To be eligible to participate in the Promotion you must be an individual, 18+, a UK resident, and have a residence at the location to which Mindful Chef delivers (“**Participant**”). Presently, Mindful Chef delivers to certain mainland Great Britain (i.e. not Northern Ireland) postcodes and to Jersey and Guernsey, but specifically excluding:

<i>Isle of Man (all postcodes)</i>
<i>Isle of Wight (all postcodes)</i>
<i>Aberdeen AB31 - AB35</i>
<i>Aberdeen AB41 - AB54</i>
<i>Northern Highlands AB36 - AB38</i>
<i>Northern Highlands AB55 - AB56</i>
<i>Argyll FK17 - FK21</i>
<i>Northern Highlands HS1 - HS9</i>
<i>Northern Highlands IV1 - IV63</i>
<i>Arran KA27</i>
<i>Argyll KA28</i>
<i>Northern Highlands KW0 - KW14</i>
<i>Orkney Shetland KW15 - KW17</i>
<i>Argyll PA20 - PA78</i>
<i>Dundee PH15 - PH18</i>

Northern Highlands PH19 - PH29
Northern Highlands PH32 - PH33
Northern Highlands PH45 - PH48
Argyll PH30 - PH31
Argyll PH34 - PH44
Argyll PH49 - PH50
Orkney Shetland ZE1 - ZE3

4. Employees or agents of the Promoter that are involved in the operation of this Promotion or anyone professionally connected to this Promotion are not eligible to enter. Sales staff at the Participating Retailers are eligible to participate so long as they have not received a staff discount on the Promotion Product.
5. Any person who purchases a Promotion Product (defined below) for resale or otherwise not as the user of the Promotion Product, may not participate in this Promotion and is specifically excluded as a Participant. This Promotion is only available to individual consumers and not businesses.

Offer

6. Samsung is offering the Promotion whereby Participants will be eligible to claim one (1) Mindful Chef Voucher with the value listed in Table 1 below (the “**Reward**”) upon purchasing a new (i.e. not second hand, refurbished or ex-display) Samsung Oven listed in Table 1 (“**Promotion Product**”) from a retailer listed [HERE – LIST BELOW TERMS] (“**Participating Retailer**”), within the Promotion Period, subject to full compliance with the Terms and Conditions. Full details of the Reward values corresponding to each type of Promotion Product are given at Table 1 below.

Table 1 – Promotion Products and Corresponding Reward

Promotion Product	Corresponding Reward
Samsung Oven Series 4 NV7B4530ZAB/U4 NV7B4355VAK/U4 NV7B45305AS/U4 NV7B45305AK/U4 NV7B4520ZAB/U4 NV7B4430ZAB/U4 NV7B44304AK/U4 NV7B4430ZAS/U4 NV7B45205AS/U4 NV7B43205AK/U4 NV7B41307AB/U4 NV7B42503AK/U4 NV7B44205AB/U4 NV7B41307AK/U4 NV7B41307AS/U4 NV7B42205AK/U4	Mindful Chef Voucher £75

NV7B44205AS/U4 NV7B4025ZAK/U4 NV7B41207AB/U4 NV7B41403AK/U4 NV7B41403AS/U4 NQ5B4353FBK/U4 NQ5B4513GBS/U4 NQ5B4553FBB/U4 NQ5B4553FBK/U4 NQ5B4553FBS/U4	
Samsung Oven Series 5 NV7B5775XAK/U4 NV7B5675WAK/U4 NV7B5765XAK/U4 NV7B5755SAS/U4 NV7B5665WAK/U4 NV7B5655SAS/U4 NV7B5750TAK/U4 NV7B5650TAK/U4 NV7B5740TAS/U4 NV7B5640TAS/U4 NQ5B5763DBK/U4 NQ5B5763DBS/U4	Mindful Chef Voucher £100
Samsung Oven Series 6 NV7B6795JAK/U4 NV7B6785JAK/U4 NV7B6685AAN/U4 NV7B6675CAN/U4 NQ5B6753CAK/U4 NQ5B6753CAN/U4	Mindful Chef Voucher £150
Samsung Oven Infinite NV75T8549RK/EU NV75T8579RK/EU NV75T8979RK/EU NQ50T8539BK/EU NQ50T8939BK/EU NV75T9579CD/EU NV75T9879CD/EU NV75T9979CD/EU NQ50T9539BD/EU NQ50T9939BD/EU	Mindful Chef Voucher £150

7. Purchases from auction websites (e.g. eBay) or from third party sellers on online retailers' websites (e.g. Amazon Marketplace) are specifically excluded from this Promotion. Purchases from Amazon.co.uk must be sold and dispatched by Amazon UK directly, not Amazon EU or other non-UK branches).
8. Rewards are non-transferable and there is no cash alternative. In the event of unforeseen circumstances, the Promoter may substitute a Reward with another Reward of equivalent value at its own discretion. Rewards have an 8 month minimum term and an expiry date within 12 months of receipt meaning they must be used within that period after which they will no longer be valid.

Claims

9. After purchasing a Promotion Product from a Participating Retailer during the Promotion Period, Participants must visit <https://samsungpromotions.claims/mindfulchefoffer> and complete the Claim form with their name, contact information, other requested information including but not limited to the Promotion Product serial number, delivery address and submit it together with a scanned copy of their proof of purchase (a “Claim”). Participants will be required to upload an image of the serial number from the Promotion Product (rather than the packaging). For Promotion Products purchased as part of a kitchen installation the Participant will be able to indicate that in their Claim form and return to the form to provide the serial number before the End Date (as indicated below).
10. Claims must be submitted within zero (0) to ninety (90) days after the date of purchase (“Claim Period”), meaning the final claim date for purchases made on the 8th November 2022 (the last day of the Promotion Period) is no later than 23:59 (GMT) on the 5th February 2023 (the “End Date”). Claims received after the End Date or otherwise not within the Claim Period will not be eligible. For the avoidance of doubt, the date of purchase as stated on the applicable proof of purchase counts as day one (1).
11. In the event of late delivery of the Participant’s Promotion Product, Participants will be able to register and save their information in the Claim form during the Claim Period, tick a box stating that they have not received their Promotion Product and return to complete and submit their Claim. The Claim must be completed and submitted before the End Date.
12. Maximum of one (1) Reward per Promotion Product purchased, and a maximum of four (4) Rewards are eligible per household.
13. Participants will be sent an email to confirm their Claim has been received by the Promoter instantly upon entry of a Claim. Please note that Claims received may take up to seven (7) days from the date of receipt of a Claim and Participants will be sent an email to confirm whether their Claim has been successful and validated (“Claim Validation”).
14. If an email acknowledgement has not been received, it is the Participant’s responsibility to contact the Promoter’s customer service team by email at mindfulchef@samsungpromotions.claims or by phone on 0330 054 5437 within seven (7) days of a Claim being submitted.
15. If a Claim is deemed to have been submitted incorrectly, the Participant will be notified via email and/or SMS and offered the opportunity to provide the required information within seven (7) days. If no response is received within seven (7) days of the email and/or SMS, then the Claim shall be marked as invalid and the Participant will no longer be eligible to receive the Reward.
16. Claims that are incomplete or damaged will be deemed invalid. No responsibility is accepted by the Promoter for lost, delayed or damaged data which occurs during any communication or transmission of Claims.
17. Subject to making a valid Claim in accordance with the Terms and Conditions which includes verification of the Promotion Product serial number, the Reward will be sent by email within thirty (30) days of the Claim being validated.
18. The Promoter reserves the right at its absolute discretion to disqualify Claims which it considers do not comply with these Terms and Conditions.
19. The Promoter shall have the right, where necessary, to undertake all such action as is reasonable to protect itself against fraudulent or invalid Claims including, without limitation, to require further verification as to proof of purchase, as well as the identity, age and other relevant details of a Participant. In the event your information is linked to fraudulent claims or abuse of terms and conditions on previous promotions you will be unable to participate in this Promotion and your Claim will be rejected.
20. If a Participant returns a Promotion Product before submitting a Claim, the Participant must not make a Claim. If a Participant returns or cancels the delivery of a Promotion Product after submitting a Claim, the Claim will be invalid and the Participant must cancel the Claim immediately by calling 0330 054 5437. The Promoter reserves the right to check with Participating Retailers whether a Promotion Product has been returned and by submitting a Claim the Participant provides consent to the Promoter to do so.

Privacy and Data Protection

21. The Promoter’s use of any personal information submitted by the Participant shall be limited to communications about the Promotion and for managing the redemption process. The Participant hereby consents to its personal information being used for this purpose and confirms that it agrees with the

Promoter's privacy policy available at: www.samsung.com/uk/info/privacy.html. The Participant may withdraw consent to such use of personal information by writing to the Promoter or by using the opt-out process outlined in the Promoter's privacy policy.

22. With the exception of reporting suspected fraud to the Police, other than as set out in these Terms and Conditions, the details and information provided by the Participant when entering the Promotion or claiming the Reward will not be used for any other purpose, nor shall they be passed to any third party.

General

23. The Promoter shall not be liable for any interruption to the Promotion whether due to force majeure or other factors beyond the Promoter's control.
24. The Promoter reserves the right, acting reasonably and in accordance with all relevant legislation and codes of practice, to vary the Terms and Conditions of the Promotion.
25. The Promoter will not be responsible or liable for: (a) any failure to receive submissions due to transmission failures and other conditions beyond its reasonable control; (b) any late, lost, misrouted, or damaged transmissions or Claims; (c) any computer or communications related malfunctions or failures; (d) any disruptions, losses or damages caused by events beyond the control of the Promoter; or (e) any printing or typographical errors in any materials associated with the Promotion.
26. Participants will be solely responsible for any and all applicable taxes and any other relevant costs or expenses which are not stated in the Terms and Conditions as being included.
27. By participating in this Promotion, you agree, to the maximum extent permitted by applicable laws, to release and hold the Promoter harmless from any and all liability whatsoever for any injuries, losses or damages of any kind arising from participation in or in connection with the Promotion, including without limitation, awarding, acceptance, receipt, possession, use and/or misuse of the Reward. The above limitation of liability shall not apply to liability arising from fraud (including fraudulent misrepresentation), death or personal injury caused as a result of Promoter's negligence.
28. The Promotion is governed by the law of England and Wales.

Participating Retailers

GB

A & W Pounds Ltd
A N Dodds Electrical
A W Myhill & Son Ltd
A1 Spares
Aber Gas Ltd
Aclands Radio & TV Ltd
Adams & Jarrett (Retail) Ltd
Adams Cook & Pearce Ltd
Adcock & Sons Ltd
Affordable & Stylish Ltd
AGC Retail Ltd
Albany Radio (Enfield) Ltd
Allspares (Wigan) Ltd
Amazon.co.uk ('sold by Amazon' only, not Amazon EU)
Andrew Thomson
Andrews Home Appliances Ltd
Anglian Electrics
Anthony L Young Ltd
AO
Appliance City
Appliance Direct (Morecambe) Ltd
Appliance Electronics
Appliance Express Ltd
Appliance World
Appliances Direct
Archers Television Service Ltd
Argos
Arran Domestic Service Centre
Ashton Domestic Appliances Ltd
Atkinson Group Ltd
Atlantic Electronics Ltd
Avensys Ltd
B A Yeomans & Son Ltd
Beacon South West Ltd
Beric Appliances
Birkbecks Electrical Ltd
BJ'S (Mid Wales) Ltd
Booth Scotland Ltd
Booths Scotland
Borsch Ltd
Box Ltd
Boylans TV Ltd
Brightmore & Sons (Burbage) Ltd
Broadway Music & Vision
Built in Kitchen Appliances
Built-In Appliances Ltd
Bunny Appliance Warehouse
Burton & Sherwood Ltd
Burwoods Domestic Appl. Ltd
Buy it Direct (Appliances Direct)
C F Hall & Co Ltd
C J Hampshire Ltd
C T Bell (Crowthorne) Ltd
Capital Appliance Centre Ltd

Capital Repairs
Castleford Domestic Appliances Ltd
Cee-Jay Electronics
Chapman & Son
CIH
CK Home Appliances Ltd
Colin M Smith
Colourcare Home Technology Ltd
Commercial Wholesale Trading Ltd
Connect
Consumer Buyers Ltd
Coopers Stores
Cornwall Appl Services Ltd
Costco
Crampsie Electrical Ltd
Crampton and Moore
Currys
D B Domestic Appliances Ltd
D J P Domestic Appliances Ltd
D&C Electrics t/a Hadwins
Dacombes & Renaut Ltd
David Wood
Discount Appliance Centre
Domestic App Maint (D'Set) Ltd
Domestic Apps (Sudbury) Ltd
E B Marsh & Son Ltd
Electrical Sales Ltd
ESC (TV) Ltd
Euronics
F C Bailey (UK) Ltd
F J Fullick Ltd
F W & D Wain
Faulkners Louth Ltd
FE Electronics Ltd
Fenwick - Bentalls
Fenwicks
First Choice Domestic Appliances Lt
Fivestar Services (Fylde)
Foulkes Electrical
Frank Craig Limited
FT Refrigeration
G Craggs Ltd
G J & B B Bennett
Garrett Appliances Ltd
Gary Etheridge Domestic Apps Ltd
Geo Donald (Warehouse Man) Ltd
Geoff Hill Ltd
Gilbert And Vanstone
Glens
Gotch Of Selby Ltd
Gregor Watson
Grey's Electrical Ltd
Guernsey Electricity
Guernsey Gas Ltd
H B H Woolacotts Ltd
H F Sheffield Ltd
H J Knee Ltd

H Robertshaw And Sons Ltd
H Telecentre & Co
Halls of Ibstock Ltd
Hanson Electrical Ltd
Hardys
Harris Electrical Ltd
Harrods
Harry Garlic
Harry Parry Ltd
HBH Woolacotts Ltd
Herbert Todd & Son
HJ & D Webb & Sons Ltd
Hockridge & Stacey Ltd
Homemaker (South) Ltd
Howards Electricals
Hughes TV And Audio Ltd
Hylands Ltd
J & P Electric
J B Postle & Son Ltd
J D R Thomas
J Jenkins Electrical Ltd
J R Iveson
James Stewart & Son Ltd
Jeans Electrical
Jec Ltd (Gst0000213)
Jerry's Electrical Ltd
John Calvert (Elec) Ltd
John Gillman & Sons (Elec.) Ltd
John Kerry & Sons Ltd
John Lewis
Johns Electrical Ltd
Johnstons Domestic Appliances/Prote
Josling TV & Electrical
Jyotsna Electrical Ltd
KDS Appliances Ltd
Keith Smith (Anstey) Ltd
Kenberne Holdings Ltd
Kensington Domestic Apps Ltd
Kevin Farish Ltd
Keymex Ltd
Kingsbury Electronics Ltd
Kitchen Economy Ltd
Kitchen Studios (Samsung approved)
Kitchener & Thomas Ltd
Knights Of Oakham Ltd
L W Foxall
Leekes (Llantrisant)
Lewis's
Lighting Electrical Ltd
Lindsey Relay Co Ltd
Littlewoods
Lond Eaton Appliance Company
London Domestic App
Long Eaton Appliance Co. Ltd
Lunts Domestic Appliances
Lutterworth Sound & Vision Ltd
Lynne Radio Ltd

M J Pipe Ltd
Makadams (Baughurst) Ltd
MAP Electrical Ltd
Marks Electrical
Marown TV Ltd
Martin Dawes
McMichael Bros.
MG Domestic
Michael R Peters
Microwave Service Centre
Minhas Trading Company Ltd
ML Lake (Electrical Servs) Ltd
Mobile TV Serv
Molesey Refrigeration
Montrose Home Appliance Company Ltd
Moores Appliances Ltd
Moston Lane Appliances
New Milton Electrical Centre Ltd
Newage Electrical
Newbury Radio Co Ltd
Noel Grimley Electrics
North Wales Dom App Centre
Northern Domestic Ltd
Odell Electrics
Oldrid And Co Ltd
Owen's TV & Domestic Appliances
P&S domestic
P&S Domestic Ltd
Paul Golf Audio Visual
Pennywise Appliances Ltd
Percy Lord & Son Ltd
Peter Pennington (Worksop) Ltd
Peter Rhodes
Peter Tyson
Pickups Of Stafford Ltd
Pooles Domestic
Power EC (PowerDirect)
PRC
PRC HiFi & Video Ltd
Q.D.A.
Quinns Group
R C Snelling Ltd
R G B Hifi & Video Ltd
R L Brooks Ltd
Raff Electrical
RDO Reigate
Redbridge Domestic App
Reliant TV
RGB Ilford
RGB Loughton
Rileys TV Services Ltd
RL Brooks
Roberts Radio
Robson and Cowan
Rodgers Fraserburgh Ltd
RSM Domestic Appliances Ltd
S & B Trade Services Ltd

Samsung E Store
Samsung Kings Cross
Selfridges
Seventy-One Group Ltd
Shop Direct
Sidney Bakewell
Smyth Patterson Ltd
Sonic Megastore Ltd
Southpoint Electrical Ltd
Sparkworld Ltd
Sparkworld Martock by Yeovil
Sparkworld Newton Abbot
Square Deal TV Rentals
Staines & Brights Ltd
Stellisons
Stewart & Young Ltd
Stuart TV
Stuart Westmoreland (Holdings) Ltd
Superdeal
T H Colebourn Ltd
Thanetwide Domestic (Kent) Ltd
The Wash House Ltd -Admin Only
Tisdalls Electrical Ltd
Toplex Ltd
Trade Forward
Transat Home Technologies Ltd
Tylers Of Bilston Ltd
Van Haaren Appliance World Ltd
Varker Appliance Services
Vaughans Radio Ltd
Very
W M Budd & Sons Group Ltd
Wades
Waltons Direct
Webbs of Cannock Ltd
Wellingtons (Erith) Ltd
Whitakers of Shipley
Wickes
Williams Electrical
Wilmslow Electrical Ltd
Wood Bros. Heanor Ltd