

SAMSUNG ELECTRONICS (UK) LIMITED
WATCH 4 WITH SUPERFAST WIRELESS CHARGING PAD PROMOTION
TERMS AND CONDITIONS

Participants agree to be bound by these terms and conditions (the “**Terms and Conditions**”). Any information or instructions published by the Promoter about the Promotion at <https://samsungpromotions.claims/wirelesscharger> form part of the Terms and Conditions.

The Promoter

1. The Promoter is Samsung Electronics (UK) Limited, Samsung House, 2000 Hillswood Drive, Chertsey, Surrey, KT16 0RS (the “**Promoter**”).

Promotion Period

2. The Promotion will commence at 00:01 (BST) on 27th April 2022 and run until 23:59 (BST) on 7th June 2022 (the “**Promotion Period**”).

Eligibility

3. To be eligible to participate in the Promotion you must be a legal resident (aged 18+) (“**Individual Participant**”) of the United Kingdom, Isle of Man, Channel Islands or Republic of Ireland (“**Territories**”) or a company registered in one of the Territories (“**Company Participant**”). For the avoidance of doubt, within these Terms and Conditions the term “**Participant**” shall be taken to refer to both Individual Participants and Company Participants (and the applicable plural) unless stated otherwise.
4. Employees or agents of the Promoter that are involved in the operation of this Promotion or anyone professionally connected to this Promotion are not eligible to enter. Sales staff of any Participating Retailers are eligible to participate only so long as they have not received a staff discount on the Promotion Product used to take part in the Promotion.
5. Network providers, retailers, distributors, resellers and any person who purchases a Promotion Product (defined below) for resale or otherwise not as the user of the Promotion Product, may not participate in this Promotion and are specifically excluded as a Participant.

Offer

6. Participants resident or registered in any of the Territories who purchase a new selected (i.e. not second hand, refurbished or ex-display) Samsung Galaxy Watch 4 listed in Table 1 below (“**Promotion Product**”) from an eligible retailer (by phone, in-store or online) as listed in Table 2 below (“**Participating Retailer**”) in the relevant Territory, during the Promotion Period, subject to full compliance with these Terms and Conditions will be able to claim a free Super Fast Wireless charging Pad (“**Reward**”) by redemption. Full details of the Promotion Products and Reward are set out in Table 1 below.

Table 1 – Promotion Products and Rewards

Promotion Product SKU	Reward SKU
Samsung Galaxy Watch4 Classic (SM-R880N/SM-R890N/SM-R885F/SM-R895F)	Samsung Super Fast W/C Pad (EP-P5400TBEGGB)
Samsung Galaxy Watch4 (SM-R860N/SM-R870N/SM-R865F/SM-R875F)	

Table 2 – Participating Retailers

Territories	Participating Retailers
United Kingdom, Isle of Man and Channel Islands	Amazon.co.uk (sold & dispatched by Amazon only), Amazon Business, AO.com, Argos, BT, BT Enterprise, Carphone Warehouse, Carphone Warehouse Business, Currys LTD, EE, EE Business, Harrods, John Lewis, Littlewoods, O2, O2 Business, Samsung Experience Store, Partner Retail Services, Samsung Kings Cross, Samsung Shop Online, Selfridges, Sky Mobile, Three, Very, Vodafone, N Brown, Jacamo, Simply Be, Home Essentials, JD Williams, Premier Man, Fashion World, Ambrose Wilson, Marisota, 4G Upgrades, Aerial Direct, Daisy Communications, Daisy Connect, Kit Online, Onecom, Rewards Mobile, Tela Technology & Voice Mobile
Republic of Ireland	Alpha Communications, An Post Mobile, Argos, Arnott's (Expert), B4B telecoms, Bechtel Direct LTD, Brown Thomas (Expert), C&C Cellular, CarCom, Connections Limited, Currys LTD, DCB Group, DID Electrical, Dixons Travel, Egans Mobile Phone Store LTD, Eir, Eolas Technologie, Electro City, Euronics, Exertis Ireland, Expert, Future Business Intercommunications, Harvey Norman, Irish Mobile, Irwins Ltd, IT Quotes, JV Facility, Kelco Communications, Kerry Phone Group, King Communications, Littlewoods, Meteor, MCT Retail (Virgin), PG Communications, Phones Made Easy, Power City, Electro City, Samsung Shop Online (fulfilled by Exertis), Shaw & Sons Dungarvin, Sky, Soundstore Ireland, South West Communications, Synchro, Talk to Me, Telfords Portlaoise, Tesco Mobile Ireland, TCCL (Virgin), The Mobile Phone Shop, The Smartphone Company, ThePhoneStores.ie, Three, Touchcom, Uparty, Very, Virgin Mobile, Vision iD, Vodafone Ireland, Oxendales

7. To qualify for this Promotion, the Promotion Product must be purchased from a Participating Retailer located within the Territory in which the Individual Participant resides or where the Company Participant is registered.
8. Purchases from auction websites (e.g. eBay) or from third party sellers (e.g. Amazon Marketplace) are specifically excluded from this Promotion.
9. Rewards are non-transferable and there is no cash alternative.
10. Participants may submit claims for up to a maximum of four (4) Rewards per household and up to two-hundred and fifty (250) Rewards per Company Participant.

Claims

11. To claim, Participants must visit <https://samsungpromotions.claims/wirelesscharger> ("**Website**") and complete the presented claim form by providing the required information including (but not limited to) proof of purchase and serial number of the Promotion Product purchased to make an application for their Reward under this Promotion (a "**Claim**").
12. Claims must be submitted within 60 days of purchase of the Promotion Product (the "**Claim Period**"), with the date of purchase counting as day 1. Claims received outside the Claim Period will be marked as invalid and will not be accepted. For the avoidance of doubt the Claim Period ends on 5th August 2022 for purchases made on the last day of the Promotion Period.
13. Participants will be sent an email to confirm their Claim has been received by the Promoter instantly upon completed entry of a Claim. Please note that processing of Claims received may take up to seven (7) days from the date of receipt of the Claim and Participants will be sent an email to confirm whether their Claim has been successful ("**Claim Validation**").
14. If an email acknowledgement has not been received, it is the Participant's responsibility to contact the Promoter's customer service team by email at wirelesscharger@samsungpromotions.claims or by phone at 03300540193 (UK, including IOM or CI) or 1800901587 (ROI) within seven (7) days of a Claim being submitted.
15. If a Claim is deemed to have been submitted incorrectly, the Participant will be notified via email and SMS and offered the opportunity to provide the required information within seven (7) days. If no response is received within seven (7) days of the email and SMS, then the Claim shall be marked as invalid and the Participant will no longer be eligible to receive a Reward.
16. Subject to making a valid Claim in accordance with these Promotion Terms, the Reward will be dispatched via recorded delivery and accompanied by a despatch notification email to the postal address entered during the Claim process within forty-five (45) days of Claim Validation.
17. Claims that are incomplete or damaged will be deemed invalid. No responsibility is accepted by the Promoter for lost, delayed or damaged data which occurs during any communication or transmission of Claims.
18. The Promoter reserves the right in its absolute discretion to disqualify Claims which it considers do not comply with these Terms and Conditions.
19. The Promoter shall have the right, where necessary, to undertake all such action as is reasonable to protect itself against fraudulent or invalid Claims including, without limitation, to require further verification as to proof of purchase, as well as the identity, age and other relevant details of any Participant. This process may involve the Promoter sharing your information with third parties. In the event your information is linked to fraudulent claims or abuse of the terms and conditions of previous promotions, you will be unable to participate in this Promotion and your Claim will be rejected.
20. If a Participant returns a Promotion Product after making a Claim, then the Participating Retailer shall notify the Promoter and the Claim shall be rejected. Where a Reward has already been dispatched then the Promoter shall seek to recover the Reward from the Participant which where necessary may involve legal action being carried out against the Participant.
21. Should you wish to raise a dispute regarding a Reward delivery, you must do so no later than 30 days from the date the despatch notification email referred to in Condition 16 above has been sent to you.

Privacy and Data Protection

22. Other than as set out in these Terms and Conditions or for the purposes of operating the Promotion, the details and information provided by the Participant when entering the Promotion and paying for or claiming the Reward will not be used for any promotional purpose, nor shall they be passed to any third party except as necessary to process payments for or deliver the discounted Reward or codes for installation.
23. The Participant may withdraw consent to such use of personal information by writing to the Promoter or by using the opt-out process outlined in the Promoter's privacy policy, available at www.samsung.com/uk/info/privacy.

General

24. The Promoter shall not be liable for any interruption to the Promotion whether due to force majeure or other factors beyond the Promoter's control.
25. The Promoter reserves the right, acting reasonably and in accordance with all relevant legislation and codes of practice, to vary the Terms and Conditions of the Promotion.
26. The Promoter will not be responsible or liable for: (a) any failure to receive submissions due to transmission failures and other conditions beyond its reasonable control; (b) any late, lost, misrouted, or damaged transmissions or Claims; (c) any computer or communications related malfunctions or failures; (d) any disruptions, losses or damages caused by events beyond the control of the Promoter; or (e) any printing or typographical errors in any materials associated with the Promotion.
27. All liability is excluded for installation services carried out pursuant to this Promotion. Neither the Promoter nor Administer will in any way be held responsible for loss or damage arising in connection with the installation of a Participant's home entertainment system booked following their Claim Validation.
28. Participants will be solely responsible for any and all applicable taxes and any other relevant costs or expenses which are not stated in the Terms and Conditions as being included.
29. By participating in this Promotion, you agree, to the maximum extent permitted by applicable laws, to release and hold the Promoter harmless from any and all liability whatsoever for any injuries, losses or damages of any kind arising from participation in or in connection with the Promotion, including without limitation, awarding, acceptance, receipt, possession, use and/or misuse of the Reward. The above limitation of liability shall not apply to liability arising from fraud (including fraudulent misrepresentation), death or personal injury caused as a result of Promoter's negligence.
30. The Promotion is governed by the laws of England and Wales.