

**SAMSUNG ELECTRONICS (UK) LIMITED
FLOORCARE VACUUM TRADE-IN REWARDS PROMOTION
TERMS AND CONDITIONS**

Participants agree to be bound by these Promotion terms and conditions (the “**Terms and Conditions**”). Any information or instructions published by the Promoter about the Promotion at <https://samsung-offers.claims/vacuумoffer> form part of these Terms and Conditions.

The Promoter

1. The Promoter is Samsung Electronics (UK) Limited, Samsung House, 2000 Hillswood Drive, Chertsey, Surrey, KT16 0RS (the “**Promoter**”).

Promotion Period

2. The Promotion will commence at 00:01 (BST) on the 26th of June 2024 and close at 23:59 (BST) on the 29th of October 2024 (the “**Promotion Period**”).

Eligibility

3. To be eligible to participate in the Promotion you must be a resident (aged 18+) of either the United Kingdom (including Isle of Man and Channel Islands) or Republic of Ireland (“**Participant**”).
4. Employees or agents of the Promoter that are involved in the operation of this Promotion or anyone professionally connected to this Promotion are not eligible to enter. Sales staff at the Participating Retailers are eligible to participate so long as they have not received a staff discount on the Promotion Product.
5. Retailers, distributors, resellers and any person who purchases a Promotion Product (defined below) for resale or otherwise not as the user of the Promotion Product, may not participate in this Promotion and are specifically excluded as Participants. Any use of a staff discount on the purchase of a Promotion Product will render the purchase ineligible for the Promotion.
6. This Promotion may not be combined with any other Samsung cashback offer or promotion.

Offer

7. Samsung is offering a promotion (the “**Promotion**”) whereby Participants will be eligible to claim a corresponding cashback reward (the “**Reward**”) by redemption when they purchase a qualifying new (i.e. not second hand, refurbished or ex-display) Samsung floorcare product as shown at Table 1 below (“**Promotion Product**”) from a retailer listed below (each a “**Participating Retailer**”), within the Promotion Period and subsequently trade in their old vacuum (“**Trade-In Device**”) to a participating recycling centre, details of which can be found at Clause 15 below, subject to full compliance with these Promotion Terms and Conditions (“**Promotion Terms**”). Full details of the Promotion Products and the corresponding Rewards are set out in Table 1 below.

Table 1 – Promotion Products and Corresponding Rewards

SKU	Model Name	Cashback value	
		£	€
VS15A60AGR5/EU	Jet 65 Pet	30	30
VS20B75AGR1/EU	Jet 75E Pet	50	60
VS20B75ACR5/EU	Jet 75E Complete	50	60
VS20C8522TN/EU	Jet 85 Pet	70	80
VS20C8524TB/EU	Jet 85 Complete	70	80
VS20C9544TB/EU	Jet 95 Complete	90	100

VS20C9547TB/EU	Jet 95 Pro	90	100
VS28C9784QK/EU	Bespoke Jet AI	150	170
VS20B95823W/EU	Bespoke Jet PLUS pet	150	170
VS20B95943N/EU	Bespoke Jet PLUS complete extra	150	170
VS20B95973B/EU	Bespoke Jet PLUS pro extra	150	170
VR30T80313W/EU	Jet Bot™	50	60
VR30T85513W/EU	Jet Bot™+	100	120
VR50T95735W/EU	Jet Bot™ AI+	150	170
VR7MD96514G/EU	Bespoke Jet Bot combo+	150	170
VR7MD97714G/EU	Bespoke Jet Bot combo AI+	150	170

8. Rewards shall be paid by bank transfer and Participants must have a valid bank account in GBP (for the UK, IOM or CI) or EUR (for ROI) in order to receive the Reward. Rewards shall be awarded to Participants based on their country of residence; for example, an ROI Participant shall receive their Reward in EUR rather than GBP. For the avoidance of doubt Participants must have a valid bank account matching their individual or company name included on their Claim form to receive their Reward.
9. Purchases from auction websites (e.g. eBay) or from third party sellers on online retailers' websites (e.g. Amazon Marketplace) and non-Samsung approved resellers (non-direct accounts) are specifically excluded from this Promotion.

Claims

10. After purchasing a Promotion Product from a Participating Retailer during the Promotion Period, Participants must visit <https://samsung-offers.claims/vacuумoffer> complete the claim form with their name, contact information, address and any other requested information and submit it together with a scanned copy of their proof of purchase showing their purchase of the Promotion Product (a **"Claim"**). For the avoidance of doubt the Promotion Product(s) must be purchased in order to be eligible for Rewards in this Promotion; Promotion Product(s) received for free or as part of a giveaway do not qualify.
11. Claims may only be submitted within one (1) to thirty (30) days of the Participant's purchase of the relevant Promotion Product (the **"Claim Period"**), meaning the final Claim date for Promotion Products purchased on the last day of the Promotion Period, or 29th October 2024, is no later than 23:59 (BST) on the 28th of November 2024. Claims received after the close of the Claim Period will not be eligible for a Reward. For the avoidance of doubt, the date of purchase shall count as day zero (0).
12. Participants are entitled to claim on a maximum of two (2) Promotion Products purchased per residential household (with a maximum of two (2) corresponding Claims and Trade-In Devices).
13. Participants will be sent an email to confirm their Claim has been received by the Promoter instantly upon entry of a Claim. Providing that the Claim is found to be completed in accordance with these Promotion Terms, Participants will be sent an email within seven (7) days to confirm their Claim status is pending (**"Provisional Approval"**) and should be validated after receipt of a photograph showing the Trade-In Device as sent to the recycler within fourteen (14) days of Provisional Approval (**"Validation"**).
14. If an email acknowledgement has not been received, it is the Participant's responsibility to contact the Promoter's customer service team by email at vacuум@samsung-offers.claims or by phone on 0330 236 6574 (UK) or +353 1800 851 171 (ROI) within seven (7) days of a Claim being submitted.
15. It is the Participant's responsibility to locate their nearest recycling centre and to upload a photo to the 'Track My Claim' page once their Claim has received Provisional Approval, showing they have taken their vacuum cleaner there. The photo must show the entire vacuum cleaner in full view of an electronics recycling centre or container for the collection of it in the background so as to confirm it will be recycled in compliance with environmental considerations. The Participant may locate their nearest sustainable recycling centre by using the tool on the 'Track My Claim' page. Information about recyclers may also be found at: UK = <https://www.recycleyourelectricals.org.uk/electrical-recycling-near-me/> or at: ROI = <https://www.mywaste.ie/waste-service-locator/>.

16. If a Claim is deemed to have been submitted with incorrect or missing information, it will not receive Provisional Approval and the Participant will be notified via email and SMS and offered the opportunity to provide the required information within seven (7) days. If no response is received within seven (7) days of the email and SMS, then the Claim shall be marked as invalid and the Participant will no longer be eligible to receive a Reward.
17. Claims that are incomplete or damaged (as appropriate) will be deemed invalid. No responsibility is accepted by the Promoter for lost, delayed or damaged Claims (e.g. where online data is not received or is corrupted). Claims that are incomplete or damaged will be deemed invalid. No responsibility is accepted by the Promoter for lost, delayed or damaged data which occurs during any communication or transmission of Claims.
18. Provided that the Participant has met all of these Promotion Terms the Participant will receive confirmation via email stating that the Claim has been successful and confirmed as validated ("**Claim Validation**"). The Reward will be sent via bank transfer in GBP/EUR within forty-five (45) days of Claim Validation to the bank account provided by the Participant in their Claim form.
19. You acknowledge that the Reward payable to you in this Promotion does not correlate to the value of your Trade-In Device but is rather conditional on your purchase of a Promotion Product and completion of a valid Claim. As such, you will not be entitled to any further payment aside from said Reward, neither shall your submission of a Trade-In Device to the recycling centre constitute a sale or grounds for any kind of VAT receipt or other tax or valuation document.
20. The Promoter reserves the right at its absolute discretion to disqualify Claims which it considers do not comply with these Promotion Terms.
21. The Promoter shall have the right, where necessary, to undertake all such action as is reasonable to protect itself against fraudulent or invalid Claims including, without limitation, to require further verification as to proof of purchase, as well as the identity, age and other relevant details of a Participant.. In the event your information is linked to fraudulent claims or abuse of the terms and conditions of any previous promotions you will be unable to participate in this Promotion and your Claim will be rejected.
22. If a Participant returns or cancels the delivery of a Promotion Product before submitting a Claim, the Participant must not make a Claim. If a Participant returns or cancels the delivery of a Promotion Product after submitting a Claim, the Claim will be invalid and the Participant must cancel the Claim immediately by emailing vacuum@samsung-offers.claims or by calling telephone 0330 236 6574 (UK) or +353 1800 851 171 (ROI). The Promoter reserves the right to check with Participating Retailers whether a Promotion Product has been returned or the order cancelled and by submitting a Claim the Participant provides consent to the Promoter to do so.

Privacy and Data Protection

23. The Promoter's use of any personal information submitted by the Participant shall be limited to communications about the Promotion and for managing the redemption process. The Participant hereby consents to its personal information being used for this purpose and confirms that it agrees with the Promoter's privacy policy available at: www.samsung.com/uk/info/privacy.html. The Participant may withdraw consent to such use of personal information by writing to the Promoter or by using the opt-out process outlined in the Promoter's privacy policy.
24. Other than as set out in these Terms and Conditions, the details and information provided by the Participant when entering the Promotion or claiming the Reward will not be used for any other purpose, nor shall they be passed to any third party.

General

25. The Promoter shall not be liable for any interruption to the Promotion whether due to force majeure or other factors beyond the Promoter's control.
26. The Promoter reserves the right, acting reasonably and in accordance with all relevant legislation and codes of practice, to vary the Terms and Conditions of the Promotion.
27. The Promoter will not be responsible or liable for: (a) any failure to receive submissions due to transmission failures and other conditions beyond its reasonable control; (b) any late, lost, misrouted, or damaged

transmissions or Claims; (c) any computer or communications related malfunctions or failures; (d) any disruptions, losses or damages caused by events beyond the control of the Promoter; or (e) any printing or typographical errors in any materials associated with the Promotion.

28. Participants will be solely responsible for any and all applicable taxes and any other relevant costs or expenses which are not stated in these Promotion Terms as being included.
29. By participating in this Promotion, you agree, to the maximum extent permitted by applicable laws, to release and hold the Promoter harmless from any and all liability whatsoever for any injuries, losses or damages of any kind arising from participation in or in connection with the Promotion, including without limitation, awarding, acceptance, receipt, possession, use and/or misuse of the Reward. The above limitation of liability shall not apply to liability arising from fraud (including fraudulent misrepresentation), death or personal injury caused as a result of Promoter's negligence.
30. The Promotion is governed by the law of England and Wales.

Participating Retailers

A & W Pounds Ltd	First Choice Domestic Appliances Lt	Moores Appliances Ltd
A N Dodds Electrical	Fivestar Services (Fylde)	Moston Lane Appliances
A W Myhill & Son Ltd	Foulkes Electrical	Mullen Domestic
A1 Spares	Frank Craig Limited	Nailsea Electrical (NE Appliances)
Aber Gas Ltd	FT Refrigeration	New Milton Electrical Centre Ltd
Aclands Radio & TV Ltd	G Craggs Ltd	Newage Electrical
Adams & Jarrett (Retail) Ltd	G J & B B Bennett	Newage Electrical Ltd
Adams Cook & Pearce Ltd	Garrett Appliances Ltd	Newbury Radio Co Ltd
Adcock & Sons Ltd	Gary Etheridge Domestic Apps Ltd	Noel Grimley Electrics
Affordable & Stylish Ltd	Geo Donald (Warehouse Man) Ltd	Noel Grimley Electrics Ltd
AGC Retail Ltd	Geoff Hill Ltd	North Wales Dom App Centre
Albany Radio (Enfield) Ltd	Gilbert And Vanstone	Northern Domestic Ltd
Allspares (Wigan) Ltd	Glens	Northxsouth Ltd
Amazon EU S.a.r.L.	Gotch Of Selby Ltd	Odell Electrics
Andrew Thomson	Gregor Watson	Oldrid And Co Ltd
Andrews Home Appliances Ltd	Grey's Electrical Ltd	Orkney Television Enterprise
Anglian Electrics	Guernsey Electricity	Orkney TV
Anthony L Young Ltd	Guernsey Gas Ltd	Owen's TV & Domestic Appliances
AO	H B H Woolacotts Ltd	P&S domestic
Appliance City	H F Sheffield Ltd	P&S Domestic Ltd
Appliance Direct (Morecambe) Ltd	H J Knee Ltd	Paul Golf Audio Visual
Appliance Electronics	H Robertshaw And Sons Ltd	Pennywise Appliances Ltd
Appliance Electronics UK Ltd	H Telecentre & Co	Percy Lord & Son Ltd
Appliance Express Ltd	Halls of Ibstock Ltd	Peter Pennington (Workshop) Ltd
Appliance World	Hanson Electrical Ltd	Peter Rhodes
Appliance World North West	Hardys	Peter Tyson
Appliances Direct	Hardy's of Kilkeel Ltd	Photostero (AV Lounge)
Archers Television Service Ltd	Harris Electrical Ltd	Pickups Of Stafford Ltd
Argos	Harrods	PJW Electrics Ltd
Arran Domestic Service Centre	Harry Garlic	Pooles Domestic
Ashton Domestic Appliances Ltd	Harry Parry Ltd	Power EC (PowerDirect)
Atkinson Group Ltd	HBH Woolacotts Ltd	PRC
Atlantic Electronics Ltd	Herbert Todd & Son	PRC HiFi & Video Ltd
Avensys Ltd	HJ & D Webb & Sons Ltd	Q.D.A.
B A Yeomans & Son Ltd	Hockridge & Stacey Ltd	Quinns Group
Basil Knipe Electrics	Homemaker (South) Ltd	R C Snelling Ltd
Beacon South West Ltd	Howards Electricals	R G B Hifi & Video Ltd
Beric Appliances	Hughes TV And Audio Ltd	R L Brooks Ltd
Beyond Television	Hurrells Electrical Ltd	Raff Electrical
Birkbecks Electrical Ltd	Hylands Ltd	RDO Reigate
BJ'S (Mid Wales) Ltd	J & P Electric	Redbridge Domestic App
Booth Scotland Ltd	J B Postle & Son Ltd	Reilly's of Enniskillen Ltd
Booths Scotland	J D R Thomas	Reliant TV
Borsch Ltd	J Jenkins Electrical Ltd	RGB Ilford
Box Ltd	J R Iveson	
Boylans TV Ltd		

Brightmore & Sons (Burbage) Ltd	James Stewart & Son Ltd	RGB Loughton
Broadway Music & Vision	JC Campbell Electrics	Rileys TV Services Ltd
Built in Kitchen Appliances	Jeans Electrical	RL Brooks
Built-In Appliances Ltd	Jec Ltd (Gst0000213)	Roberts Radio
Bunny Appliance Warehouse	Jerry's Electrical Ltd	Robson and Cowan
Burton & Sherwood Ltd	J.J.Quinn Electrical	Rodgers Fraserburgh Ltd
Burwoods Domestic Appl. Ltd	John Calvert (Elec) Ltd	RSM Domestic Appliances Ltd
Buy it Direct (Appliances Direct)	John Gillman & Sons (Elec.) Ltd	S & B Trade Services Ltd
C F Hall & Co Ltd	John Kerry & Sons Ltd	S & D Ireland Ltd
C J Hampshire Ltd	John Lewis	Seventy-One Group Ltd
C S Suppliers Ltd	Johns Electrical Ltd	Selfridges
C T Bell (Crowthorne) Ltd	Johnstons Domestic Appliances/Prote	Shop Direct
Capital Appliance Centre Ltd	Josling TV & Electrical	Sidney Bakewell
Capital Repairs	Jyotsna Electrical Ltd	Smyth Patterson Ltd
Castleford Domestic Appliances Ltd	KDS Appliances Ltd	Sonic
Cee-Jay Electronics	Keith Smith (Anstey) Ltd	Sonic Megastore Ltd
Chapman & Son	Kenberne Holdings Ltd	Southpoint Electrical Ltd
CIH	Kensington Domestic Apps Ltd	Sparkworld Ltd
CK Home Appliances Ltd	Kevin Farish Ltd	Sparkworld Martock by Yeovil
Colin M Smith	Keymex Ltd	Sparkworld Newton Abbot
Colourcare Home Technology Ltd	Kingsbury Electronics Ltd	Sperrin Electronics
Commercial Wholesale Trading Ltd	Kitchen Economy Ltd	Square Deal TV Rentals
Connect	Kitchener & Thomas Ltd	Staines & Brights Ltd
Consumer Buyers Ltd	Kitchen Specialists (all UK independent Kitchen retail stores)	Stellison Ltd
Coopers Stores	Knights Of Oakham Ltd	Stellisons
Cornwall Appl Services Ltd	L W Foxall	Stewart & Young Ltd
Costco	Leekes (Llantrisant)	Stuart TV
Crampsie Electrical Ltd	Lewis's	Stuart Westmoreland (Holdings) Ltd
Crampton and Moore	Lighting Electrical Ltd	Superdeal
Currys	Lindsey Relay Co Ltd	T H Colebourn Ltd
Cyril Campbell (Electrics) Ltd	Littlewoods	TH Colebourn
D B Domestic Appliances Ltd	Lond Eaton Appliance Company	Thanetwide Domestic (Kent) Ltd
D J P Domestic Appliances Ltd	London Domestic App	The Wash House Ltd -Admin Only
D&C Electrics t/a Hadwins	Long Eaton Appliance Co. Ltd	Tisdalls Electrical Ltd
DAC Appliances Ltd	Lunney's Elec Discount Store	Toplex Ltd
Dacombe & Renaut Ltd	Lunts Domestic Appliances	Trade Forward
Dalzells	Lutterworth Sound & Vision Ltd	Transat Home Technologies Ltd
Dalzells of Markethill	Lynne Radio Ltd	Tylers Of Bilston Ltd
David Wood	M J Pipe Ltd	Van Haaren Appliance World Ltd
Delta Ireland Ltd	Magnet Kitchens	Varker Appliance Services
Discount Appliance Centre	Makadams (Baughurst) Ltd	Vaughans
Discount Appliance Centre Ltd	MAP Electrical Ltd	Vaughans Radio Ltd
Domestic App Maint (D'Set) Ltd	Marks Electrical	Very
Domestic Apps (Sudbury) Ltd	Marks Electrical Ltd	Vision Sales Direct
Donaghy Bros	Marown TV Ltd	W M Budd & Sons Group Ltd

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Donaghy Bros Limavady	Martin Dawes	Wades
Donaghy Brothers	McCoubreys Elec Superstore	Waltons Direct
E B Marsh & Son Ltd	McMichael Bros.	Watters Electrical
E&H Services	MG Domestic	Webbs of Cannock Ltd
Electrical Sales Ltd	Michael R Peters	Wellingtons (Erith) Ltd
ESC (TV) Ltd	Microwave Service Centre	Wellingtons Erith
Euronics	Minhas Trading Company Ltd	Whitakers of Shipley
F C Bailey (UK) Ltd	ML Lake (Electrical Servs) Ltd	Wickes
F J Fullick Ltd	Mobile TV Serv	Williams Electrical
F W & D Wain	Molesey Refrigeration	Wilmslow Electrical Ltd
Faulkners Louth Ltd	Montrose Home Appliance Company Ltd	Wood Bros. Heanor Ltd
FE Electronics Ltd;	Moore Electrics	Wren
Fenwick - Bentalls	Moore Electrics;	
Fenwicks		