JABRA Q2 2024 Elite 8 Active & Elite 10 up to £40/40-Cashback Promotion

TERMS AND CONDITIONS

- Promotion Availability: The Promotion "£30/€30 Cashback on the purchase of a Jabra Elite 8 Active or Jabra Elite 10 " (the "Promotion") is only available to participants who have purchased a qualifying product (the "Qualifying Product"), listed at the end of these Terms and Conditions from a participating retailer (as listed below) located in one of the following countries:
 - a) UK
 - b) Ireland

and delivered in the following countries during the Promotion Period specified below.

- 2. **Participating Retailers**: The following retailers ("**Participating Retailers**") are included in the Promotion:
 - a. UK: Currys, John Lewis, Very, Argos and their online stores (www.johnlewis.com, www.johnlewis.com, www.urrys.co.uk, www.urrys.co.uk), InMotion, Amazon.co.uk
 - b. IRE: Currys.ie, (<u>www.currys.ie</u>) Harvey Norman, DID and their online stores (<u>www.did.ie</u>, <u>www.harveynorman.ie</u>)

To be eligible to benefit from the Promotion, a participant must have either purchased the Qualifying Product from a Participating Retailer in their physical store or on their online web shop. Excluded from the Promotion is any Qualifying Products purchased from any third-party (i.e. any other than the Participating Retailer) through a Participating Retailer. By way of example, this specifically excluded is any Qualifying Products purchased on an online marketplace operated by a Participating Retailer. It is the participants own responsibility to check who the seller of the Qualifying Product is.

- 3. **Promotion Participants**: All participants must be at least 18 years old with residence in one of the countries listed above to eligible to participate in the Promotion.
- 4. **Promotion Period**: The Promotion is available to Qualifying Products purchased between 1 May 2024 and 31 May 2024. Proof of purchase in the form of a machine-generated receipt for the Qualifying Product(s) from a Participating Retailer must be dated between 1 May 2024 and 31 May 2024. Claims must be submitted <u>no sooner</u> than 30 (thirty) days after the Qualifying Product is purchased and <u>no later</u> than the 31 July 2024 ("**Claim Period**"). For the avoidance of doubt, the date of purchase counts as day 1 (one) of the claim window. Claims submitted outside the Claim Period (whether sooner or later) will be void and rejected by Jabra.
- 5. How to exercise the offer: To make a claim for cashback in accordance with the Promotion (a "Claim") the participant must visit jabra-elite.sales-promotions.com and provide all requested information, details and documentation to Jabra using the online Claim form. Participation in the Promotion can only be made online and Claims must be received between 31 May 2024 and 31 July 2024 in order to be valid. A valid Claim as a minimum requires (i) complete and accurate information in the Claim form, and (ii) uploading of a machine-generated valid proof of purchase and iii) uploading of a picture of an open box, the unpacked product and serial number. Participants must ensure that all information and documentation provided to Jabra are of high quality, recognizable and readable in order for Jabra to properly assess and verify the Claim. Order confirmations or delivery bills will not be accepted as proof of purchase.
- 6. **Disqualification**: Any Claims with missing, incorrect, unreadable, damaged or invalid information, details, or documentation will be declined and all duplicate Claims will be automatically rejected. Jabra reserves the right in its

own assessment to disqualify any Claim, refuse payment or reclaim any cashback already paid out, which Jabra considers not to comply with these terms and conditions. Jabra is not in any way obligated to provide the cashback in case of any incorrect, invalid, fraudulent or illegal Claims. Further, Jabra reserves the right to protect itself against fraudulent, invalid, abusive and/or illegal Claims, including but not limited to, requesting additional information and confirmation about the identity or other relevant information about of the participant, the Qualifying Product or the Participating Retailer. Jabra may declare the Promotion void where it is taxed, regulated, prohibited or restricted by applicable law. The decisions of Jabra in respect of any and all aspects of the Promotion will be final and binding.

- 7. **Claim Limitation:** A participant is only entitled to receive one (1) cashback per Qualifying Product purchased during the Promotion Period. Duplicate Claims are void. Each participant is only eligible to receive cashback for up to two (2) Qualifying Products during the Promotion Period. Further Claims will be void.
- 8. **Claims response**: Normally, the Claim will be reviewed and verified by Jabra within ten (10) working days from receipt of the Claim. The participant will receive a confirmation e-mail from Jabra (jabra-noreply@promotion-support.com) confirming that the Claim has been received by Jabra and will be processed for verification.
- 9. **Payment of cashback:** After successful verification of the Claim, the participant will receive £30/€30 (thirty pound / euro) cashback within twenty-eight (28) days. The exact amount of cashback depends on the country and Qualifying Product. See more information in the table below. The cashback will be paid out directly to the participants bank account as specified on the Claim form by the Participant (SWIFT, IBAN and beneficiary name).
- 10. Exclusions: Jabra specifically excludes any and all Claims (i) received before or after the Promotion Period, (ii) which are faulty, (iii) which does not contain full, accurate, recognizable and/or readable information or documentation necessary for verification of the Claim (iv) made by any natural persons or legal entities subject to applicable EU/US/UK sanctions or similar regulations (v) where Jabra, in its reasonable opinion, believe that this is part of money laundering or other illegal activities. Further, payment of the cashback amount via the Participating Retailer is expressly prohibited.

Participants are not eligible to utilize the Promotion offer in the event that the participant returns the Qualifying Product to the Participating Retailer (e.g. by using a legal right to withdraw from the purchase or otherwise return the Qualifying Product to the Participating Retailer). If the cashback has already been paid out by Jabra and the Qualifying Product is returned to the Participating Retailer, the cashback amount received by the participant must be refunded by the participant to Jabra in full and without deduction within ten (10) days of return of the Qualifying Product. Please reach out to jabra@promotion-support.com for more information on repayment of cashback.

The Promotion is not available to (i) Participating Retailers (ii) Jabra distribution partners or (iii) anyone otherwise connected to the Promotion, even when purchasing for their own internal usage and including the respective employees of (i)-(iii). Participating retailers or distributors are not allowed or eligible to make Claims on behalf of the participants. Any Participating Retailers or distributor's purchasing Jabra products for internal usage should speak to their Jabra Account Manager, before making such purchase based on the Promotion.

- 11. **Support:** Our support team is available at jabra@promotion-support.com. Enquiries by the Participant will be answered by Jabra within three to five (3-5) working days.
- 12. **Changes**: Jabra reserves the right to make reasonable changes to the Promotion and these Terms and Conditions during the Promotion Period in accordance with applicable law. Jabra does not guarantee that participating retailers will have all promotional devices in stock throughout the Promotion Period.
- 13. **Combination with other offers:** Cannot be combined with other offers: The Promotion may not be used or combined with any other offers, campaigns, promotions, special price agreements or the like of Jabra made available to the participant through a Participating Retailer.
- 14. **Acceptance of terms and conditions**: By submitting a Claim on the online form, the participant agree and accepts these terms and conditions.
- 15. **Enquiries:** Questions regarding the Promotion or the status of your Claim should be sent exclusively by e-mail to jabra@promotion-support.com.

- 16. **No liability:** Jabra is not responsible or liable for any technical, hardware, software, server, website or other failures or damage of any kind to the extent that this prevents the participant from or otherwise obstructs or prevents the participant in participating in the Promotion. Further, Jabra is not responsible for invalid, incorrect, or unreadable information (including email addresses) included in the Claim form or if information necessary for payment of the cashback is invalid.
- 17. **Personal data**: For further information on the handling of personal data, please refer to Jabra's data protection policy:

UK: Privacy Policy (jabra.co.uk)

Ireland: https://www.jabra.ie/footerpages/disclaimer

- 18. **Applicable law and venue:** These terms and conditions shall be governed by and construed in accordance with national applicable law within the geographical scope of the Promotion. Any disputes relating to these terms and conditions shall be subject to the exclusive jurisdiction of the courts of the respective country.
- 19. **Promoter**: GN Audio UK Limited, The Curve, Axis Business Park, 10 Hurricane Way, Langley, Berkshire, SL3 8AG ("Jabra").

QUALIFYING PRODUCTS TABLE

Qualifying Products UK + IRE	SKU	EAN	Cashback amount
Jabra Elite 8 Active, Black	100-99160900-99	5707055060182	£30/€30
Jabra Elite 8 Active, Navy	100-99160901-99	5707055060199	£30/€30
Jabra Elite 8 Active, Caramel	100-99160902-99	5707055060205	£30/€30
Jabra Elite 8 Active, Dark Grey	100-99160903-99	5707055060632	£30/€30
Elite 10, Retail GLB Pack, Gloss Black	100-99280904-99	5707055060526	£30/€30
Elite 10, Retail GLB Pack, Matte Black	100-99280903-99	5707055060519	£30/€30
Elite 10, Retail GLB Pack, Cocoa	100-99280902-99	5707055060502	£30/€30
Elite 10, Retail GLB Pack, Cream	100-99280901-99	5707055060496	£30/€30
Elite 10, Retail GLB Pack,Titanium Black	100-99280900-99	5707055060489	£30/€30

Jabra Elite 10 E-comm Global Pack, Ti-BLK	100-99280700-98	5707055060434	£30/€30
Jabra Elite 10 E-comm Global Pack, Ch Beige	100-99280701-98	5707055060441	£30/€30
Jabra Elite 10 E-comm Global Pack, Cocoa	100-99280702-98	5707055060458	£30/€30
Jabra Elite 10 E-comm Global Pack, Black	100-99280703-98	5707055060465	£30/€30
Jabra Elite 10 E-comm Global Pack,Gloss-BLK	100-99280704-98	5707055060472	£30/€30
Jabra Elite 8 Active E-comm Global Pack, Black	100-99160700-98	5707055060151	£30/€30
Jabra Elite 8 Active E-comm Global Pack, Navy	100-99160701-98	5707055060168	£30/€30
Jabra Elite 8 Active E-comm Global Pack, Caramel	100-99160702-98	5707055060175	£30/€30
Jabra Elite 8 Active E-comm Global Pack, Dark grey	100-99160703-98	5707055060656	£30/€30