

Hisense 2023 TV Cashback Promotion

Terms and Conditions

By participating in the Promotion and/ or submitting a claim, you are agreeing to these Terms and Conditions. A full copy of these Terms and Conditions is published at 2023tvcashback.hisensepromotions.co.uk.

Hisense is offering all Hisense 2023 TV Cashback Promotion claimants the opportunity to claim a cashback amount on selected Hisense TVs purchased between 5th July 2023 and 22nd August 2023.

1. The Promoter

- 1.1. The Promoter is: Hisense UK Limited of Ground Floor, Munroe Court White Rose Office Park, Millshaw Park Lane, Leeds, England, LS11 0EA.

2. The Promotion

- 2.1. The title of the promotion is " Hisense 2023 TV Cashback Promotion ".

3. Key Conditions of the Promotion

- 3.1. The Promotion is an offer by the Promoter, allowing a claimant to claim a cashback sum ("**Reward**") if they have purchased a "Qualifying Product" directly from a "Participating Retailer" during the period **5th July 2023 to 22nd August 2023** (inclusive) (the "**Promotion Purchase Period**").
- 3.2. Participating Retailers are listed in ANNEX 1 to these Terms and Conditions. Qualifying Products must be purchased directly from the Participating Retailer's own physical or online stores. Purchases from third party sites will not qualify. If the Participating Retailer is Amazon they must be listed as the seller of the Qualifying Product.
- 3.3. The Qualifying Products are detailed in ANNEX 2 to these Terms and Conditions.
- 3.4. The Reward value will range from £100 to £1000 depending on the Qualifying Product purchased as detailed in ANNEX 2.
- 3.5. Claims cannot be submitted until 28 days has elapsed since the end of the Promotion Purchase Period and all claims must be submitted online in accordance with Section 4 below between **20th September 2023 and 17th October 2023** (the "**Promotion Claim Period**").
- 3.6. The Reward will only be issued once a claim has been validated in accordance with Sections 4 and 5 below. Proof of purchase will be required, including verification of a valid product serial number for the Qualifying Product you have purchased.
- 3.7. You may make multiple claims, however each claim must relate to a different Qualifying Product. You can only submit one claim in respect of each Qualifying Product purchased.
- 3.8. The offer is limited to ten (10) claims per household.
- 3.9. The claimant will receive their Reward as a virtual pre-paid Mastercard ("**MasterCard Reward**") to be issued to the claimant for the full Reward value.

4. **Eligibility Requirements**

- 4.1. The Promotion is open to residents of the UK who are aged eighteen (18) or over.
- 4.2. The Promotion is not open to employees of the Promoter or its holding or subsidiary companies or agents or members of their immediate families or households or to anyone involved in the administration of the Promotion.
- 4.3. This is a consumer only promotion. Any purchases of the Qualifying Products on a trade or wholesale basis are excluded from the Promotion.
- 4.4. Any purchases of Qualifying Products as graded goods, ex-display goods, seconds or where they are otherwise known to be imperfect goods, or as replacements, are excluded from the Promotion.
- 4.5. **No Reward can be claimed in respect of Qualifying Products which have been ordered, where that order has been subsequently cancelled. Similarly, no Reward can be claimed where you have purchased a Qualifying Product but have subsequently returned the product. You will not be permitted to claim a Reward until 28 days has elapsed since the end of the Promotion Purchase Period. By submitting a claim, you are confirming and representing to us that you have not cancelled your order for the Qualifying Product and/ or returned the Qualifying Product, in respect of which your claim is made. If you do receive a Reward in respect of a Qualifying Product, contrary to this provision, you agree to inform the Promoter and return any MasterCard Reward you have received and/ or refund the value of the Reward to us.**
- 4.6. **Only purchases of Qualifying Products made directly from a Participating Retailer's own physical or online stores will be eligible for the Reward. Where the Participating Retailer is Amazon purchases will only qualify where Amazon is specifically listed as the seller of the Qualifying Product. Any other purchases via Amazon or any other third party sites (such as eBay) are specifically excluded from this Promotion.**
- 4.7. This offer cannot be used in conjunction with any other offers, promotions or voucher codes made by the Promoter or its Group which are running during the same period.
- 4.8. In claiming a Reward, you confirm that you are eligible to do so and eligible to claim. The Promoter may require you to provide proof that you are eligible to make a claim as well as proof of your identity.

5. **How to Claim**

- 5.1. Claims can only be made online by completing the application form which will be made available at 2023tvcashback.hisensepromotions.co.uk. You must wait for the Promotion Claim Period to commence before submitting the application form. However, you can register your email address to be sent a reminder for when the claim window is open at wintercashback.hisensepromotions.co.uk.
- 5.2. When making a claim you will be required to provide your full name, address, phone number, email address, details of a valid Hisense product code, Hisense product serial number and purchase date for the Qualifying Product you have purchased, as well as details of the Participating Retailer from whom you purchased the product and proof of purchase.
- 5.3. Proof of purchase must be in the form of a copy of a valid receipt for the purchase of a Qualifying Product from a Participating Retailer during the Promotion Purchase Period and must include Participating Retailer name, Qualifying Product model code or name, date of purchase, and purchase price.

- 5.4. We also reserve the right to require you to provide proof of your identity.
- 5.5. Claims will only be accepted where: (i) a claimant has purchased a Qualifying Product from a Participating Retailer during the Promotion Purchase Period; (ii) at least twenty eight (28) days have elapsed since the end of the Promotion Purchase Period before a claim is made; and (iii) a claimant has completed the online application form, providing all required information, including proof of purchase and a valid product serial number, during the Promotion Claim Period.
- 5.6. Once a completed application form has been received by the Promoter, the claimant will receive a confirmation of receipt by email.
- 5.7. The Promoter may then take steps to verify the purchase included in the claim.
- 5.8. Where a claim can be verified, the claimant will be notified by email. A MasterCard Reward will be issued by email within 28 days of verification, using the email address you have provided.
- 5.9. Where a claim is rejected or cannot be verified, the claimant will be notified by email. Where missing information is needed to verify the claim, the claimant will be given a reasonable opportunity to provide the missing information but, in all cases, any missing information must be provided by no later than **14th November 2023 ("Validation Date")**.
- 5.10. If following, receipt of the missing information, a Reward is payable then a MasterCard Reward will be issued by email using the email address you have provided, within 28 days of the Validation Date.
- 5.11. A MasterCard Reward can be used for online purchases only and will expire 12 months after it is issued, after which any unused funds will be returned to the Promoter.
- 5.12. Where the Promoter has reason to believe that a Reward has been claimed fraudulently or in breach of the requirements detailed in these Terms and Conditions it reserves the right to: (i) cancel or suspend any Reward issued; or (ii) inform the MasterCard Reward e-card issuer of such belief in order that the relevant MasterCard Reward can be cancelled or suspended.
- 5.13. The Promoter cannot accept responsibility in circumstances where MasterCard Rewards are issued in error (e.g. to the wrong email address) where you have provided incorrect or out of date information on submitting your claim.
- 5.14. For help with claim applications claimants should visit 2023tvcashback.hisensepromotions.co.uk.

6. **General Conditions**

- 6.1. The Promoter will **not** accept responsibility for claim applications which are lost, delayed in transit, misdirected or which otherwise do not reach the Promoter, as a result of any equipment failure, technical malfunction, systems, satellite, network, server, computer hardware or software failure of any kind, except in cases of negligence, fault or deliberate act or omission of the Promoter or its agents.
- 6.2. The Promoter will not accept responsibility for any claim applications which are rejected or cannot be verified within the required timeframes or for any other issues, due to the provision by a claimant of incorrect or incomplete information or contact details.
- 6.3. **The Promoter reserves the right to carry out investigations and/ or take such other action as may be reasonable under the circumstances, to protect itself from**

fraudulent and/ or invalid claims, including (without limitation), by requesting claimants to provide additional information and/ or documentation in support of their claim and/ or by seeking verify and or validate information and/ or documentation provided with relevant third parties (including retailers). The Promoter reserves the right to reject any claims which (in its reasonable opinion) may be fraudulent or invalid. Where the Promoter has reasonable grounds to believe that a fraudulent or invalid claim has been made, the Promoter reserves the right to refer the matter to any applicable law enforcement authorities.

- 6.4. This promotion and these Terms and Conditions do not affect your statutory rights. Faulty and defective products and products which are subject to consumer credit and distance selling transactions can be returned to the retailer for a replacement or refund, as provided for, and in accordance with, the laws in force in the country of purchase.

7. Data Protection

- 7.1. The Promoter is the controller for all personal information collected via the claim portal (at 2023tvcashback.hisensepromotions.co.uk) and included in Promotion claims. The Promoter will only process your personal information for the purposes of running the Promotion, verifying, handling and fulfilling claims, dealing with disputes, investigating fraud and invalid claims and (if you consent) for marketing purposes.
- 7.2. The Promoter uses the services of Benamic Unlimited Company (acting as a data processor) as a fulfilment agency to assist it in administering the Promotion and verifying and fulfilling claims in accordance with these Terms and Conditions.
- 7.3. EML Money Designated Activity Company will also receive personal data in order to issue and administer the MasterCard Rewards issued as part of the Promotion.
- 7.4. Please refer to our Privacy Policy at 2023tvcashback.hisensepromotions.co.uk for further information as to how the Promoter will process your personal information in connection with this Promotion.

8. General

- 8.1. If there is any reason to believe that there has been a breach of these terms and conditions, the Promoter reserves the right, at its sole discretion, to exclude you from participating in the Promotion (or any similar future promotions) or from submitting claims or using the claims portal.
- 8.2. The Promoter reserves the right to suspend or cancel the Promotion and/ or to amend these Promotion Terms and Conditions at any time where (in its reasonable discretion) it considers it to be desirable or necessary to do so or where this is necessary due to circumstances beyond its reasonable control.
- 8.3. These Terms and Conditions shall be governed by English law, and the parties submit to the non-exclusive jurisdiction of the courts of England and Wales.

These Terms and Conditions were last updated on 12.06.23.

ANNEX 1

PARTICIPATING RETAILERS*

Amazon (Purchases of Qualifying Products on Amazon will only be eligible if they are made directly from Amazon and Amazon is listed as the seller of the Qualifying Product).
AO
Argos
Basil Knipe Electrics
Box
Buy It Direct
Crampton & Moore
Currys
Euronics Group members
Hughes
JD Williams
Littlewoods
Marks Electrical
Peter Tyson
Richer Sounds
Sonic Direct
Studio
Very

****Important Note: Qualifying Products must be purchased directly from the Participating Retailer's own physical or online stores. Purchases (even from Participating Retailers) via third party sites (such as eBay and Amazon) will not qualify. Where the Participating Retailer is Amazon.co.uk purchases will only qualify where Amazon is specifically listed as the seller of the Qualifying Product.***

ANNEX 2

QUALIFYING PRODUCTS AND REWARDS

Model	Sub-Category	Cashback
85UXKQTUK	MINI-LED 4K TV	£1,000.00
65UXKQTUK	MINI-LED 4K TV	£200.00
75U8KQTUK	MINI-LED 4K TV	£200.00
65U8KQTUK	MINI-LED 4K TV	£200.00
55U8KQTUK	MINI-LED 4K TV	£200.00
75U7KQTUK	MINI-LED 4K TV	£300.00
65U7KQTUK	MINI-LED 4K TV	£300.00
55U7KQTUK	MINI-LED 4K TV	£300.00
65U6KQTUK	MINI-LED 4K TV	£300.00
55U6KQTUK	MINI-LED 4K TV	£100.00
90L5HTUKD	LASER TV	£200.00
100L5HTUKD	LASER TV	£200.00
120L5HTUKA	LASER TV	£200.00
100L9HTUKD	LASER TV	£500.00
120L9HTUKA	LASER TV	£500.00
75E7KQTUK PRO	QLED 4K TV	£200.00
65E7KQTUK PRO	QLED 4K TV	£200.00
55E7KQTUK PRO	QLED 4K TV	£200.00
65A7KQTUK	QLED 4K TV	£175.00
55A7KQTUK	QLED 4K TV	£150.00
50A7KQTUK	QLED 4K TV	£100.00
65E7KQTUK	QLED 4K TV	£175.00
55E7KQTUK	QLED 4K TV	£150.00
50E7KQTUK	QLED 4K TV	£100.00
43E7KQTUK	QLED 4K TV	£100.00