

Hisense 2024 Multi-Buy Promotion

Terms and Conditions

By participating in the Promotion and/ or submitting a claim, you are agreeing to these Terms and Conditions. A full copy of these Terms and Conditions is published at <https://multibuy2024.hisensepromotions.co.uk>.

1. The Promoter

1.1. The Promoter is: Hisense UK Limited of Ground Floor, Munroe Court White Rose Office Park, Millshaw Park Lane, Leeds, England, LS11 0EA.

2. The Promotion

2.1. The title of the promotion is "Hisense 2024 Multi-Buy Promotion".

3. Key Conditions of the Promotion

3.1. The promotion is an offer by the Promoter, allowing a participant to claim a cashback sum (the "**Reward**") if they have spent £750 or more on two or more different "Qualifying Products" purchased directly from one or more "Participating Retailer(s)" during the period **24 April 2024 to 16 July 2024** (inclusive) (the "**Promotion Purchase Period**").

3.2. In order to claim your Reward you must complete an online claim form, as set out in Section 4, below ("**Claim Form**") between **31 July 2024** and **27 August 2024** (the "**Promotion Claim Period**").

3.3. Claims Forms must comply with the following requirements:

3.3.1. there is a limit of one claim per household;

3.3.2. each Claim Form must include at least two (but no more than ten) different Qualifying Products;

3.3.3. each purchase of a Qualifying Product can only be included on one Claim Form; and

3.3.4. all Qualifying Products included on any one Claim Form must be different Qualifying Products.

3.4. In order to be eligible for a Reward the total value of the Qualifying Products on each Claim Form ("**Total Spend**") must amount to at least £750. The value of the Reward will depend on the Total Spend as follows:

Total Spend	Reward Amount
£750.00 - £999.99	£100
£1,000.00 - £1,499.99	£200
£1,500.00+	£300

- 3.5. Participating Retailers are listed in ANNEX 1 to these Terms and Conditions. Qualifying Products must be purchased directly from the Participating Retailer's own physical or online stores and purchases via third party sites will not qualify. You may purchase the Qualifying Products from one or more of the Participating Retailers and the purchases do not need to be made on the same date in order to be eligible provided that the transactions all occur during the Promotion Purchase Period.
- 3.6. The Qualifying Products are detailed in ANNEX 2 to these Terms and Conditions.
- 3.7. The Reward will only be issued once a claim has been validated in accordance with Sections 4 and 5 below. Proof of purchase will be required, including verification of a valid product serial number for the Qualifying Products you have purchased.
- 3.8. The Reward will be paid by bank transfer or by Revolut transfer, within twenty eight (28) days of verification of the claim. You will be required to provide your bank account details or Revolut account details to receive the Reward.

4. **Eligibility Requirements**

- 4.1. The promotion is open to residents of the UK who are aged eighteen (18) or over.
- 4.2. The promotion is not open to employees of the Promoter or its holding or subsidiary companies or agents or members of their immediate families or households or to anyone involved in the administration of the Promotion.
- 4.3. This is a consumer only promotion. Any purchases of the Qualifying Products on a trade or wholesale basis are excluded from the Promotion.
- 4.4. Any purchases of Qualifying Products as graded goods, ex-display goods, seconds or where they are otherwise known to be imperfect goods, or as replacements, are excluded from the Promotion.
- 4.5. **No Reward can be claimed in respect of Qualifying Products which have been ordered, where that order has been subsequently cancelled. Similarly, no Reward can be claimed where you have purchased a Qualifying Product, but have subsequently returned the product. You will not be permitted to claim a Reward until the Promotion Purchase Period opens. By submitting a claim, you are confirming and representing to us that you have not cancelled your order for any Qualifying Product and/ or returned any Qualifying Product, in respect of which your claim is made. If you do receive a Reward in respect of a Qualifying Product, contrary to this provision, or where you subsequently cancel your order or return the Qualifying Product, you agree to return the Reward to the Promoter.**
- 4.6. Only purchases of Qualifying Products made directly from a Participating Retailer's own physical or online stores will be eligible for the Reward. Where the Participating Retailer is Amazon, purchases will only qualify where Amazon is specifically listed as the seller of the Qualifying Product. Any other purchases via Amazon or any other third-party sites (such as eBay) are specifically excluded from this Promotion.
- 4.7. In claiming a Reward, you confirm that you are eligible to do so and eligible to claim. The Promoter may require you to provide proof that you are eligible to make a claim as well as proof of your identity.

5. **How to Claim**

- 5.1. Claims can only be made online by completing the Claim Form which will be made available at <https://multibuy2024.hisensepromotions.co.uk> during the period **31 July 2024 and 27 August 2024** (the "**Promotion Claim Period**"). You must wait for the Promotion Claim Period to commence before submitting the Claim Form. However, you can register your email address to be sent a reminder for when the claim window is open at <https://multibuy2024.hisensepromotions.co.uk>.
- 5.2. When making a claim you will be required to provide your full name, address, phone number, email address, details of valid Hisense product codes, Hisense product serial numbers and purchase dates for the Qualifying Products you have purchased, as well as details of the Participating Retailers from whom you purchased the products and proof of purchase.
- 5.3. Proof of purchase must be in the form of a copy of a valid receipt for the purchase of a Qualifying Product from a Participating Retailer during the Promotion Purchase Period and must include Participating Retailer name, Qualifying Product model code or name, date of purchase, and purchase price.
- 5.4. We also reserve the right to require you to provide proof of your identity.
- 5.5. Claims will only be accepted where: (i) a participant has spent £750 or more on a minimum of two (2) different Qualifying Products purchased from Participating Retailers during the Promotion Purchase Period; and (ii) a participant has completed the Claim Form (including no more than ten Qualifying Products), providing all required information, including proof of purchase and a valid product serial number, during the Promotion Claim Period.
- 5.6. Once a completed Claim Form has been received by the Promoter, the participant will receive a confirmation of receipt by email. The Promoter may then take steps to validate each purchase included in the Claim Form.
- 5.7. Where all of the purchases in the Claim Form can be validated, the participant will be notified by email. You will be asked how you want the Reward to be paid and to provide us with valid bank account details or Revolut account details to receive the Reward. The Reward will be calculated in accordance with the table at clause 3.4 above and will be issued by bank transfer/ Revolut transfer within 28 days of validation using the account details you have provided.
- 5.8. Where any purchases included on a Claim Form are rejected or cannot be validated, the participant will be notified by email. Where missing information is needed to verify any purchases included on the Claim Form, the participant will be given a reasonable opportunity to provide the missing information, but in all cases any missing information must be provided by not later than **24 September 2024 ("Validation Date")**. The total value of the Reward will then be calculated in accordance with the table at clause 3.4 above and will be based only on purchases of Qualifying Products included in the Claim Form which the Promoter has been able to validate based on information provided by the participant before the Validation Date. If a Reward is payable to the participant, it will be issued within 28 days of the Validation Date, using the account details you have provided.
- 5.9. The Promoter cannot accept responsibility in circumstances where Rewards cannot be issued or are issued in error (e.g. to the wrong bank/ Revolut account) where you

have provided incorrect or out of date information or accounts details in connection with your claim.

- 5.10. For help with claim applications participants should visit <https://multibuy2024.hisensepromotions.co.uk>.

6. **General Conditions**

- 6.1. The Promoter will **not** accept responsibility for claim applications which are lost, delayed in transit, misdirected or which otherwise do not reach the Promoter, as a result of any equipment failure, technical malfunction, systems, satellite, network, server, computer hardware or software failure of any kind, except in cases of negligence, fault or deliberate act or omission of the Promoter or its agents.
- 6.2. The Promoter will not accept responsibility for any claim applications which are rejected or cannot be verified within the required timeframes or for any other issues, due to the provision by a participant of incorrect or incomplete information or contact details or bank/ Revolut account details.
- 6.3. **The Promoter reserves the right to carry out investigations and/ or take such other action as may be reasonable under the circumstances, to protect itself from fraudulent and/ or invalid claims, including (without limitation), by requesting participants to provide additional information and/ or documentation in support of their claim and/ or by seeking verify and or validate information and/ or documentation provided with relevant third parties (including retailers). The Promoter reserves the right to reject any claims which (in its reasonable opinion) may be fraudulent or invalid. Where the Promoter has reasonable grounds to believe that a fraudulent or invalid claim has been made, the Promoter reserves the right to refer the matter to any applicable law enforcement authorities.**
- 6.4. This promotion and these Terms and Conditions do not affect your statutory rights. Faulty and defective products and products which are subject to consumer credit and distance selling transactions can be returned to the retailer for a replacement or refund, as provided for, and in accordance with, the laws in force in the country of purchase.

7. **Data Protection**

- 7.1. The Promoter is the data controller for all personal information collected via the claim portal (at <https://multibuy2024.hisensepromotions.co.uk>) and included in promotion claims. The Promoter will only process your personal information for the purposes of running the Promotion, verifying, handling and fulfilling claims, dealing with disputes, investigating fraud and invalid claims and (if you consent) for marketing purposes.
- 7.2. The Promoter uses the services of Benamic Unlimited Company (acting as a data processor) as a fulfilment agency to assist it in administering the Promotion and verifying and fulfilling claims in accordance with these Terms and Conditions.
- 7.3. Please refer to our Privacy Policy at <https://multibuy2024.hisensepromotions.co.uk> for further information as to how the Promoter will process your personal information in connection with this Promotion.

8. **General**

- 8.1. If there is any reason to believe that there has been a breach of these terms and conditions, the Promoter reserves the right, at its sole discretion, to exclude you from participating in the Promotion (or any similar future promotions) or from submitting claims or using the claims portal.
- 8.2. The Promoter reserves the right to suspend or cancel the Promotion and/ or to amend these Promotion Terms and Conditions at any time where (in its reasonable discretion) it considers it to be desirable or necessary to do so or where this is necessary due to circumstances beyond its reasonable control.
- 8.3. These Terms and Conditions shall be governed by English law, and the parties submit to the non-exclusive jurisdiction of the courts of England and Wales.

These Terms and Conditions were last updated on 09.04.2024.

ANNEX 1

PARTICIPATING RETAILERS*

Amazon (Purchases of Qualifying Products on Amazon will only be eligible if they are made directly from Amazon and Amazon is listed as the seller of the Qualifying Product).
AO
Appliances Direct
Appliance City
Argos
Basil Knipe Electrics
Buy It Direct
B&Q
Crampton & Moore
Costco
Currys
Euronics Group members
Homebase
Home Essentials
Hughes
JD Williams
Littlewoods
Marks Electrical
Peter Tyson
Richer Sounds
Stellisons Electrical
Studio
Very

****Important Note: Qualifying Products must be purchased directly from the Participating Retailer's own physical or online stores. Purchases (even from Participating Retailers) via third party sites (such as eBay and Amazon) will not qualify. Where the Participating Retailer is Amazon.co.uk purchases will only qualify where Amazon is specifically listed as the seller of the Qualifying Product.***

ANNEX 2

QUALIFYING PRODUCTS AND REWARDS

Model	Product Category	Product Type
75U8NQTUK	TV	Mini-LED TV
65U8NQTUK	TV	Mini-LED TV
75U7NQTUK	TV	Mini-LED TV
65U7NQTUK	TV	Mini-LED TV
55U7NQTUK	TV	Mini-LED TV
75U6NQTUK	TV	Mini-LED TV
65U6NQTUK	TV	Mini-LED TV
55U6NQTUK	TV	Mini-LED TV
50U6NQTUK	TV	Mini-LED TV
65A7NQTUK	TV	QLED TV
85E7NQTUK PRO	TV	QLED TV
75E7NQTUK PRO	TV	QLED TV
65E7NQTUK PRO	TV	QLED TV
55E7NQTUK PRO	TV	QLED TV
85E7NQTUK	TV	QLED TV
75E7NQTUK	TV	QLED TV
65E7NQTUK	TV	QLED TV
85A6NTUK	TV	4K UHD TV
75A6NTUK	TV	4K UHD TV
75U8KQTUK	TV	Mini-LED TV
65U8KQTUK	TV	Mini-LED TV
100U7KQTUK	TV	Mini-LED TV
85U7KQTUK	TV	Mini-LED TV
75U7KQTUK	TV	Mini-LED TV
PX2TUK-PRO	TV	Laser TV
C1TUK	TV	Laser TV
RQ768N4GBE	Cooling	Multi-Door Fridge Freezer
RQ760N4SBFE	Cooling	Multi-Door Fridge Freezer
RQ760N4SASE	Cooling	Multi-Door Fridge Freezer
RQ758N4SWSE	Cooling	Multi-Door Fridge Freezer
RQ758N4SWFE	Cooling	Multi-Door Fridge Freezer
RQ758N4SASE	Cooling	Multi-Door Fridge Freezer
RQ5P470SMIE	Cooling	Multi-Door Fridge Freezer
RQ5P470SMFE	Cooling	Multi-Door Fridge Freezer
RQ563N4SI2	Cooling	Multi-Door Fridge Freezer
RQ563N4SF2	Cooling	Multi-Door Fridge Freezer

RF815N4SESE	Cooling	Multi-Door Fridge Freezer
RF793N4SASE	Cooling	Multi-Door Fridge Freezer
RF749N4SWSE	Cooling	Multi-Door Fridge Freezer
RF749N4SWFE	Cooling	Multi-Door Fridge Freezer
RF728N4SBFE	Cooling	Multi-Door Fridge Freezer
RF728N4SASE	Cooling	Multi-Door Fridge Freezer
RF632N4WIE	Cooling	Multi-Door Fridge Freezer
RF632N4WFE	Cooling	Multi-Door Fridge Freezer
RF632N4BCE	Cooling	Multi-Door Fridge Freezer
RF540N4WIE	Cooling	Multi-Door Fridge Freezer
RF540N4WFE	Cooling	Multi-Door Fridge Freezer
FMN470W20E	Cooling	Multi-Door Fridge Freezer
RS840N4WFE	Cooling	American SBS Fridge Freezer
RS840N4WCE	Cooling	American SBS Fridge Freezer
RS818N4TIE	Cooling	American SBS Fridge Freezer
RS818N4TIC	Cooling	American SBS Fridge Freezer
RS818N4TFE	Cooling	American SBS Fridge Freezer
RS818N4IIE	Cooling	American SBS Fridge Freezer
RS818N4IFE	Cooling	American SBS Fridge Freezer
RS694N4TZE	Cooling	American SBS Fridge Freezer
RS694N4TIE	Cooling	American SBS Fridge Freezer
RS694N4TFE	Cooling	American SBS Fridge Freezer
RS694N4TBE	Cooling	American SBS Fridge Freezer
RS694N4ICE	Cooling	American SBS Fridge Freezer
RS694N4IBE	Cooling	American SBS Fridge Freezer
RS694N4BCE	Cooling	American SBS Fridge Freezer
RS694N4BBE	Cooling	American SBS Fridge Freezer
RB645N4BFE	Cooling	Combi Fridge Freezer
RB645N4BIE	Cooling	Combi Fridge Freezer
RM469N4ACEUK	Cooling	Combi Fridge Freezer
RM469N4AFEUK	Cooling	Combi Fridge Freezer
RB470N4SICUK	Cooling	Combi Fridge Freezer
RB470N4SFCUK	Cooling	Combi Fridge Freezer
RB440N4ACA	Cooling	Combi Fridge Freezer
RB435N4WWE	Cooling	Combi Fridge Freezer
RB435N4WFE	Cooling	Combi Fridge Freezer
RB435N4WCE	Cooling	Combi Fridge Freezer
RB435N4BWE	Cooling	Combi Fridge Freezer
RB435N4BFE	Cooling	Combi Fridge Freezer
RB435N4BCE	Cooling	Combi Fridge Freezer
RB390N4RYDUK	Cooling	Retro Combi Fridge Freezer

RB390N4RBDUK	Cooling	Retro Combi Fridge Freezer
RIB312F4AWE	Cooling	Integrated Combi Fridge Freezer
RIL391D4AWEUK	Cooling	Integrated Tall Fridge
RL415N4ACE	Cooling	Tall Larder Fridge
FIV276N4AWEUK	Cooling	Integrated Tall Freezer
FV298N4ACE	Cooling	Tall Larder Freezer
BSA66346PDBGUK	Cooking	Built-In Single Oven
BSA66346ADBGUK	Cooking	Built-In Single Oven
BSA65336PX	Cooking	Built-In Single Oven
BSA65332AX	Cooking	Built-In Single Oven
BSA65222PXUK	Cooking	Built-In Single Oven
BSA65222PBUK	Cooking	Built-In Single Oven
BIM45342ADBGUK	Cooking	Built-In Compact Single Oven with Microwave
BIM44321AX	Cooking	Built-In Compact Single Oven
BID99222CXUK	Cooking	Built-In Double Oven
BID95211XUK	Cooking	Built-In Double Oven
BID95211BGUK	Cooking	Built-In Double Oven
BID79222CXUK	Cooking	Built-Under Double Oven
BID75211XUK	Cooking	Built-Under Double Oven
BID75211BGUK	Cooking	Built-Under Double Oven
HDE3211BIBUK	Cooking	Cooker
I8433C	Cooking	Induction Hob
GG773B	Cooking	Gas Hob
GM773XF	Cooking	Gas Hob
HAS949BSC	Cooking	Venting Induction Hob
WDH14BG	Cooking	Warming Drawer
WF7S1247BB	Laundry	Washing Machine
WF5S1245BW	Laundry	Washing Machine
WF5S1245BB	Laundry	Washing Machine
WF5S1045BW	Laundry	Washing Machine
WF3S9043BW3	Laundry	Washing Machine
WF3S8043BW	Laundry	Washing Machine
WF3S1243BW3	Laundry	Washing Machine
WF3S1043BW3	Laundry	Washing Machine
WF3S1043BB3	Laundry	Washing Machine
WD5S1245BW	Laundry	Washer Dryer
WD5S1045BW	Laundry	Washer Dryer
WD5S1045BT	Laundry	Washer Dryer
WD3S9043BW3	Laundry	Washer Dryer
WD3S9043BB3	Laundry	Washer Dryer
WD3S8043BW3	Laundry	Washer Dryer

WD3S1043BW3	Laundry	Washer Dryer
DH7S107BB	Laundry	Heat Pump Dryer
DH5S102BW	Laundry	Heat Pump Dryer
DH5S102BB	Laundry	Heat Pump Dryer
DH3S902BW3	Laundry	Heat Pump Dryer
HV693C60UK	Dishwashers	Integrated Dishwasher
HV673C61UK	Dishwashers	Integrated Dishwasher
HV673C60UK	Dishwashers	Integrated Dishwasher
HV673B60UK	Dishwashers	Integrated Dishwasher
HV643D60UK	Dishwashers	Integrated Dishwasher
HS693C60XADUK	Dishwashers	Freestanding Dishwasher
HS673C60XUK	Dishwashers	Freestanding Dishwasher
HS673C60WUK	Dishwashers	Freestanding Dishwasher
HS643D60XUK	Dishwashers	Freestanding Dishwasher
HS643D60WUK	Dishwashers	Freestanding Dishwasher