

Hisense 2023 Q1 MDA Cashback Promotion

Terms and Conditions

By participating in the Promotion and/ or submitting a claim, you are agreeing to these Terms and Conditions. A full copy of these Terms and Conditions is published at golarge.hisensepromotions.co.uk.

Hisense is offering all Hisense 2023 Q1 MDA Cashback Promotion claimants the opportunity to claim a cashback amount on selected Hisense cooling, cooking, dishwashing and laundry appliances purchased between 15th February 2023 and 28th March 2023.

1. The Promoter

1.1. The Promoter is: Hisense UK Limited of Unit 2 Meadow Court, Millshaw, Leeds, England, LS11 8LZ.

2. The Promotion

2.1. The title of the promotion is " Hisense 2023 Q1 MDA Cashback Promotion ".

3. Key Conditions of the Promotion

3.1. The Promotion is an offer by the Promoter, allowing a claimant to claim a cashback sum ("**Reward**") if they have purchased a "Qualifying Product" directly from a "Participating Retailer" during the period **15th February 2023 to 28th March 2023** (inclusive) (the "**Promotion Purchase Period**").

3.2. Participating Retailers are listed in ANNEX 1 to these Terms and Conditions. Qualifying Products must be purchased directly from the Participating Retailer's own physical or online stores. Purchases from third party sites

will not qualify. If the Participating Retailer is Amazon they must be listed as the seller of the Qualifying Product.

3.3. The Qualifying Products are detailed in ANNEX 2 to these Terms and Conditions.

3.4. The Reward value will range from £20 to £200 depending on the Qualifying Product purchased as detailed in ANNEX 2.

3.5. Claims cannot be submitted until 28 days has elapsed since the end of the Promotion Purchase Period and all claims must be submitted online in accordance with Section 4 below between **26th April 2023** and **23rd May 2023** (the "**Promotion Claim Period**").

3.6. The Reward will only be issued once a claim has been validated in accordance with Sections 4 and 5 below. Proof of purchase will be required, including verification of a valid product serial number for the Qualifying Product you have purchased.

3.7. You may make multiple claims, however each claim must relate to a different Qualifying Product. You can only submit one claim in respect of each Qualifying Product purchased.

3.8. The offer is limited to ten (10) claims per household.

3.9. The claimant will receive their Reward as a virtual pre-paid Mastercard ("**MasterCard Reward**") to be issued to the claimant for the full Reward value.

4. Eligibility Requirements

4.1. The Promotion is open to residents of the UK who are aged eighteen (18) or over.

4.2. The Promotion is not open to employees of the Promoter or its holding or subsidiary companies or agents or members of their immediate families or households or to anyone involved in the administration of the Promotion.

4.3. This is a consumer only promotion. Any purchases of the Qualifying Products on a trade or wholesale basis are excluded from the Promotion.

4.4. Any purchases of Qualifying Products as graded goods, ex-display goods, seconds or where they are otherwise known to be imperfect goods, or as replacements, are excluded from the Promotion.

4.5. No Reward can be claimed in respect of Qualifying Products which have been ordered, where that order has been subsequently cancelled. Similarly, no Reward can be claimed where you have purchased a Qualifying Product but have subsequently returned the product. You will not be permitted to claim a Reward until 28 days has elapsed since the end of the Promotion Purchase Period. By submitting a claim, you are confirming and representing to us that you have not cancelled your order for the Qualifying Product and/ or returned the Qualifying Product, in respect of which your claim is made. If you do receive a Reward in respect of a Qualifying Product, contrary to this provision, you agree to inform the Promoter and return any MasterCard Reward you have received and/ or refund the value of the Reward to us.

4.6. Only purchases of Qualifying Products made directly from a Participating Retailer's own physical or online stores will be eligible for the Reward. Where the Participating Retailer is Amazon purchases will only qualify where Amazon is specifically listed as the seller of the Qualifying Product. Any other purchases via Amazon or any other third party sites (such as eBay) are specifically excluded from this Promotion.

4.7. This offer cannot be used in conjunction with any other offers, promotions or voucher codes made by the

Promoter or its Group which are running during the same period.

4.8. In claiming a Reward, you confirm that you are eligible to do so and eligible to claim. The Promoter may require you to provide proof that you are eligible to make a claim as well as proof of your identity.

5. How to Claim

5.1. Claims can only be made online by completing the application form which will be made available at golarge.hisensepromotions.co.uk. You must wait for the Promotion Claim Period to commence before submitting the application form. However, you can register your email address to be sent a reminder for when the claim window is open at wintercashback.hisensepromotions.co.uk.

5.2. When making a claim you will be required to provide your full name, address, phone number, email address, details of a valid Hisense product code, Hisense product serial number and purchase date for the Qualifying Product you have purchased, as well as details of the Participating Retailer from whom you purchased the product and proof of purchase.

5.3. Proof of purchase must be in the form of a copy of a valid receipt for the purchase of a Qualifying Product from a Participating Retailer during the Promotion Purchase Period and must include Participating Retailer name, Qualifying Product model code or name, date of purchase, and purchase price.

5.4. We also reserve the right to require you to provide proof of your identity.

5.5. Claims will only be accepted where: (i) a claimant has purchased a Qualifying Product from a Participating

Retailer during the Promotion Purchase Period; (ii) at least twenty eight (28) days have elapsed since the end of the Promotion Purchase Period before a claim is made; and (iii) a claimant has completed the online application form, providing all required information, including proof of purchase and a valid product serial number, during the Promotion Claim Period.

5.6. Once a completed application form has been received by the Promoter, the claimant will receive a confirmation of receipt by email.

5.7. The Promoter may then take steps to verify the purchase included in the claim.

5.8. Where a claim can be verified, the claimant will be notified by email. A MasterCard Reward will be issued by email within 28 days of verification, using the email address you have provided.

5.9. Where a claim is rejected or cannot be verified, the claimant will be notified by email. Where missing information is needed to verify the claim, the claimant will be given a reasonable opportunity to provide the missing information but, in all cases, any missing information must be provided by no later than **20th June 2023 ("Validation Date")**.

5.10. If following, receipt of the missing information, a Reward is payable then a MasterCard Reward will be issued by email using the email address you have provided, within 28 days of the Validation Date.

5.11. A MasterCard Reward can be used for online purchases only and will expire 12 months after it is issued, after which any unused funds will be returned to the Promoter.

5.12. Where the Promoter has reason to believe that a Reward has been claimed fraudulently or in breach of the

requirements detailed in these Terms and Conditions it reserves the right to: (i) cancel or suspend any Reward issued; or (ii) inform the MasterCard Reward e-card issuer of such belief in order that the relevant MasterCard Reward can be cancelled or suspended.

5.13. The Promoter cannot accept responsibility in circumstances where MasterCard Rewards are issued in error (e.g. to the wrong email address) where you have provided incorrect or out of date information on submitting your claim.

5.14. For help with claim applications claimants should visit golarge.hisensepromotions.co.uk.

6. General Conditions

6.1. The Promoter will **not** accept responsibility for claim applications which are lost, delayed in transit, misdirected or which otherwise do not reach the Promoter, as a result of any equipment failure, technical malfunction, systems, satellite, network, server, computer hardware or software failure of any kind, except in cases of negligence, fault or deliberate act or omission of the Promoter or its agents.

6.2. The Promoter will not accept responsibility for any claim applications which are rejected or cannot be verified within the required timeframes or for any other issues, due to the provision by a claimant of incorrect or incomplete information or contact details.

6.3. The Promoter reserves the right to carry out investigations and/ or take such other action as may be reasonable under the circumstances, to protect itself from fraudulent and/ or invalid claims, including (without limitation), by requesting claimants to provide additional information and/ or documentation in support of their claim and/ or by

seeking verify and or validate information and/ or documentation provided with relevant third parties (including retailers). The Promoter reserves the right to reject any claims which (in its reasonable opinion) may be fraudulent or invalid. Where the Promoter has reasonable grounds to believe that a fraudulent or invalid claim has been made, the Promoter reserves the right to refer the matter to any applicable law enforcement authorities.

6.4. This promotion and these Terms and Conditions do not affect your statutory rights. Faulty and defective products and products which are subject to consumer credit and distance selling transactions can be returned to the retailer for a replacement or refund, as provided for, and in accordance with, the laws in force in the country of purchase.

7. Data Protection

7.1. The Promoter is the controller for all personal information collected via the claim portal (at golarge.hisensepromotions.co.uk) and included in Promotion claims. The Promoter will only process your personal information for the purposes of running the Promotion, verifying, handling and fulfilling claims, dealing with disputes, investigating fraud and invalid claims and (if you consent) for marketing purposes.

7.2. The Promoter uses the services of Benamic Unlimited Company (acting as a data processor) as a fulfilment agency to assist it in administering the Promotion and verifying and fulfilling claims in accordance with these Terms and Conditions.

7.3. EML Money Designated Activity Company will also receive personal data in order to issue and administer the MasterCard Rewards issued as part of the Promotion.

7.4. Please refer to our Privacy Policy at golarge.hisensepromotions.co.uk for further information as to how the Promoter will process your personal information in connection with this Promotion.

8. General

8.1. If there is any reason to believe that there has been a breach of these terms and conditions, the Promoter reserves the right, at its sole discretion, to exclude you from participating in the Promotion (or any similar future promotions) or from submitting claims or using the claims portal.

8.2. The Promoter reserves the right to suspend or cancel the Promotion and/ or to amend these Promotion Terms and Conditions at any time where (in its reasonable discretion) it considers it to be desirable or necessary to do so or where this is necessary due to circumstances beyond its reasonable control.

8.3. These Terms and Conditions shall be governed by English law, and the parties submit to the non-exclusive jurisdiction of the courts of England and Wales.

These Terms and Conditions were last updated on 24.01.23.

ANNEX 1 PARTICIPATING RETAILERS*

Amazon

(Purchases of Qualifying Products on Amazon will only be eligible if they are made directly from Amazon and Amazon is listed as the seller of the Qualifying Product).

AO

Appliances Direct

Appliance City

Argos

Basil Knipe Electrics

Built-In Kitchen Appliances

Buy It Direct

B&Q

Crampton & Moore

Costco

Currys

Euronics

Homebase

Home Essentials

Hughes

JD Williams

Littlewoods

Marks Electrical

Very

****Important Note: Qualifying Products must be purchased directly from the Participating Retailer's own physical or online stores. Purchases (even from Participating Retailers) via third party sites (such as eBay and Amazon) will not qualify. Where the Participating Retailer is Amazon.co.uk purchases will only qualify where Amazon is specifically listed as the seller of the Qualifying Product.***

ANNEX 2

QUALIFYING PRODUCTS AND REWARDS

Model	Sub-Category	Cashback
	Multi-Door	
RQ760N4AIF	Fridge Freezer	£200
	Multi-Door	
RQ760N4BFF	Fridge Freezer	£200
	Multi-Door	
RQ758N4SAI1	Fridge Freezer	£200
	Multi-Door	
RQ758N4SWI1	Fridge Freezer	£200
	Multi-Door	
RQ758N4SWF1	Fridge Freezer	£200
	Multi-Door	
RF750N4ISF	Fridge Freezer	£100
	Multi-Door	
RF749N4WIF	Fridge Freezer	£200
	Multi-Door	
RF749N4WFF	Fridge Freezer	£200
	Multi-Door	
RF728N4AIF	Fridge Freezer	£200
	Multi-Door	
RF728N4BFF	Fridge Freezer	£200
	American SBS	
RS818N4TIE	Fridge Freezer	£200
	American SBS	
RS818N4TFE	Fridge Freezer	£200
	American SBS	
RS840N4WCE	Fridge Freezer	£50
	American SBS	
RS840N4WFE	Fridge Freezer	£50

RB435N4WWE	60cm Combi Fridge Freezer	£30
RB435N4WCE	60cm Combi Fridge Freezer	£30
RB435N4WFE	60cm Combi Fridge Freezer	£30
RB435N4BWE	60cm Combi Fridge Freezer	£30
RB435N4BCE	60cm Combi Fridge Freezer	£30
RB435N4BFE	60cm Combi Fridge Freezer	£30
RB440N4WWF	60cm Combi Fridge Freezer	£30
RB440N4WCF	60cm Combi Fridge Freezer	£30
RB440N4WFF	60cm Combi Fridge Freezer	£30
RB470N4SICUK	60cm Combi Fridge Freezer	£70
RB470N4SFCUK	60cm Combi Fridge Freezer	£70
RB645N4BFE	70cm Combi Fridge Freezer	£100
RB645N4BIE	70cm Combi Fridge Freezer	£100
WFGC101439VM	Washing Machine	£50
WFGE101649VM	Washing Machine	£50
WFQR1014EVAJM	Washing Machine	£100

WFQA1214EVJM	Washing Machine	£50
WFQA1214EVJMT	Washing Machine	£50
WFQY1014EVJM	Washing Machine	£30
WFQY1014EVJMT	Washing Machine	£30
WFQA1014EVJM	Washing Machine	£30
WFQA1014EVJMT	Washing Machine	£30
WFG901649VM	Washing Machine	£50
WFGC901439VM	Washing Machine	£50
WFQA9014EVJM	Washing Machine	£30
WFQY9014EVJM	Washing Machine	£30
WDQR1014EVAJM	Washer Dryer	£100
WDQR1014EVAJMT	Washer Dryer	£100
WDQR1014EVAJMB	Washer Dryer	£70
WDQA1014EVJM	Washer Dryer	£100
WDQA9014EVJM	Washer Dryer	£50
BSA65222AXUK	Oven	£30
BSA63222ABUK	Oven	£30
BI62211CX	Oven	£30
BI62211CB	Oven	£30
BI64211PX	Oven	£50
BI64211PB	Oven	£50
BSA65332AX	Oven	£50
BSA65336PX	Oven	£50

BIM44321AX	Oven	£50
BSA65222PXUK	Oven	£50
BSA65222PBUK	Oven	£50
BID95211XUK	Oven	£30
BID75211XUK	Oven	£30
BID95211BGUK	Oven	£30
BID75211BGUK	Oven	£30
BID99222CXUK	Oven	£50
BID79222CXUK	Oven	£50
HDE3211BWUK	Oven	£20
HDE3211BBUK	Oven	£20
	Built-in	
HB25MOBX7GUK	Microwave	£30
GG773B	Gas Hob	£30
GG773XF	Gas Hob	£30
I8433C	Induction Hob	£50
HV643D60UK	Dishwasher	£50
HS643D60WUK	Dishwasher	£50
HS643D60XUK	Dishwasher	£50
HV673C61UK	Dishwasher	£50
HV673C60UK	Dishwasher	£50
HV693C60UK	Dishwasher	£50
HS673C60WUK	Dishwasher	£50
HS673C60XUK	Dishwasher	£50
HS693C60XADUK	Dishwasher	£50

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