

**These Promotion Terms & Conditions prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials. Claim, Prize Draw entry and Instant Win claiming instructions are deemed to form part of these Terms & Conditions and by participating, all entrants will be deemed to have accepted and be bound by these Terms & Conditions. Please retain a copy for your information.**

Purchase HP products (excluding ink and toner cartridges) worth £200 (excl. VAT) in a single transaction, for a chance to play 'Spin the Wheel' and win a Real Madrid football shirt ("Instant Win"). Valid claims ("Claims") will also be entered ("Entry") into a prize draw ("Draw") to win a trip for two worth £2,075 (excl. VAT) to see Real Madrid play in Madrid ("Grand Prize"). All football shirts are one size (L). Everyone has the same chance to win.

1. This Promotion is open exclusively to individuals aged 18 and over who are lawful residents of the United Kingdom (including Isle of Man and Channel Islands) ("Participants").
2. Purchase and internet access are required. Please retain an itemised receipt as proof of purchase that states the time and date of your Qualifying Purchase (as defined in clause 3 below) showing all products totalling the minimum required amount, which is required for Claiming and Entry validation and for Instant Winners to claim their Real Madrid shirt ("Instant Win").
3. Qualifying Purchase: In order to participate in this Promotion, Participants must purchase £200 (excl. VAT) of new HP products in a single transaction (shown on the proof of purchase) from any of the following retailers: Curry's, Amazon, Argos, John Lewis, Very, AO, Rymans and Costco (each, a "Participating Retailer") during the Purchase Period (outlined in clause 4 below). Products purchased with a price discount will be counted at the price actually paid to determine whether the minimum value has been met. cartridges
4. Purchase Period: Qualifying Purchases must be made during the period commencing from 1st November 2024 (00:01-GMT) until 31st January 2025 (23:59-GMT) ("Purchase Period").
5. Claim: After making a Qualifying Purchase in accordance with these Promotion Terms & Conditions, visit <https://pcprint-campaign.com/madridprizedraw> and complete the presented form with the requested information, submitting all required documents (including valid proof of purchase clearly showing date of purchase and minimum purchase amount from a Participating Retailer) and your personal details (including name, address and email) between 14 and

28 days following purchase ("Claim Period"). Claims submitted outside the Claim Period shall be considered invalid and not eligible to win an Instant Win or be entered into the Draw. Once you submit a completed Claim you will have the chance to 'Spin the Wheel' to instantly become a provisional Instant Winner (subject to validation of Claim). Your Claim should be validated within five (5) working days from submission of said Claim (provided it is complete and in full compliance with these Promotion Terms & Conditions), and upon validation you will receive an email with confirmation and instructions to claim your Instant Win.

6. Following the closing of the Claim Period, all claims (subject to validation of the Claim) will be entered into the Draw to take place on 3rd March 2025 for the Grand Prize. The Winner of the Grand Prize will be notified on 10th March 2025 and will be given seven (7) days to respond in full according to the instructions in the notification email. Any failure to follow said instructions, or should the Winner or their guest be unable to fulfil the travel requirements set forth below, will result in forfeiture of the Grand Prize to an "Runner Up" chosen in the Draw.
7. Claims must be submitted by the Participant, who will be the only person eligible to play Spin the Wheel. All successful Entries shall be entered into the Draw, and the Grand Prize winner will be selected at random using a computerised algorithm to generate the winner and two Runners Ups, from all the Entries in accordance with these Terms & Conditions.
8. Each Participant may submit a maximum of one (1) Claim to qualify for a turn at Spin the Wheel for a chance to instantly win an Instant Win and receive one (1) corresponding Entry into the Draw. Participants who purchase more than the minimum value or make multiple Qualifying Purchases will not increase their chances of winning an Instant Win or the Grand Prize.
9. Grand Prize: All expenses paid trip for two people to Madrid including the following:
  - 3\* accommodation for 2 nights on a B&B basis close to the stadium
  - Return economy flights from London, Manchester, Bristol, Edinburgh, Birmingham or Nottingham (hand baggage only)
  - VIP match tickets to a Real Madrid home game in 2025
  - Hospitality room at the NH Eurobuilding Hotel with catering service during the match
  - Transfers between airport and accommodation

- UK departure taxes
- Travel insurance
- Location: Madrid, Spain
- Availability: Set dates throughout the football season

### **Restrictions:**

- Lead guest must be aged 18 and over.
  - Accompanying guests must be over 16.
  - Excludes Madrid v Barcelona matches.
  - Match tickets are subject to availability at the time of booking and are based on VIP tickets up to the value of €500 per person.
10. Winner and travel guest must travel on same itinerary, including but not limited to, in-flight, hotel stay and all Grand Prize-related events. Winner and travel guest may be asked to each sign and return a travel release before any ticketing of travel occurs. Winner and guest must each provide a valid passport with at least six (6) months' unexpired duration or other travel documents required for travel to Spain. Travel guest details must be given, with the guest able to prove they are over the age of 16. Winner and guest must also each bring a photo ID to attend the football match along with the game tickets provided as part of the Grand Prize.
11. Once the Winner's travel guest is selected, they may not be substituted or changed, except in the Promoter's sole and absolute discretion. Airline tickets/ground reservations and transfers (if applicable) are non-refundable/non-transferable and are not valid for upgrades and/or frequent flyer/traveller miles or other perks. All airline tickets, itineraries and ground transportation routes (if applicable) and itineraries are subject to conditions of carriage, flight variation, work stoppages, and schedule or route changes, as applicable. Promoter shall not be responsible for any cancellations, delays, diversions or substitutions, nor for any refusal to transport (irrespective of the reason whether due to government regulations, passenger conduct or illness or any otherwise) or for any act or omissions whatsoever by the air carriers, hotels, venue operators, transportation companies, Grand Prize (or any part thereof) providers or any other persons providing any related services or accommodations. Additional Grand Prize award details and travel information to be provided to the Winner at the time of notification. Lost, stolen or damaged airline tickets, travel vouchers or certificates will not be replaced or exchanged.

12. Instant Win / Grand Prize are not redeemable for cash and may not be transferred, purchased, sold or bartered. Lost, stolen, damaged or destroyed an Instant Win / Grand Prize will not be replaced by the Promoter.
13. Where a Participant returns or exchanges one or more products purchased and included in their claim, they should contact [madridprizedraw@pcprint-campaign.com](mailto:madridprizedraw@pcprint-campaign.com). Return or exchange of products which results in the minimum purchase requirement not being met will invalidate their claim and disqualify them from eligibility to receive an Instant Win or be entered into the Draw.
14. We reserve the right to request to see your original receipt or online invoice. It is the responsibility of Participants to check junk/spam folders to ensure they are in receipt of any communications.
15. The Promoter reserves the right to request such information as it considers reasonably necessary or desirable for the purpose of verifying the eligibility or validity of an Entry and an Instant Win / Grand Prize may be withheld unless and until the Promoter is satisfied with the verification.
16. Entries may only be made online in accordance with these Terms & Conditions; any Entries received via any other method will not be accepted. Postal entries shall not be accepted.
17. You may not enter on behalf of someone else. No bulk entries. Entries from trade, consumer groups or third parties will not be accepted.
18. This Promotion is not available to anyone professionally connected with this Promotion or to any business. Staff of the Promoter or any Participating Retailer are excluded from being able to play Spin the Wheel or enter the Draw.
19. You must enter directly as the purchaser for value of all products comprising a Qualifying Purchase, without anyone else doing so on your behalf. For the avoidance of doubt, Entrants who make their Qualifying Purchase on credit will be eligible to play Spin the Wheel and be entered into the Draw.
20. The Promoter may request that the Winners participate in publicity arising from the Promotion. The Winners are under no obligation to participate and may decline this request. Such participation would be completely at the Winner's discretion.
21. No responsibility can be taken for Entries which are lost, delayed, corrupted, damaged, misdirected, invalid or incomplete or which cannot be delivered for any technical, delivery or other reason. Proof of sending will not be accepted as proof of delivery. The Promoter does not guarantee continuous or secure access to the Claim page. The

Promoter shall not be liable for any loss or corruption of data during transmission.

22. The Promoter and any associated agencies and companies will not be liable for any loss (including indirect, special or consequential loss or loss of profits), expense or damage which is suffered or sustained (whether or not arising from any person's negligence) in connection with this Promotion or accepting or using an Instant Win / Grand Prize, except for any liability which cannot be excluded by law.
23. The Promoter reserves the right to refuse to award an Instant Win / Grand Prize or withdraw Instant Win / Grand Prize entitlement and/or refuse further participation in the Promotion and disqualify an Entry where there are reasonable grounds to believe there has been a breach of these Terms & Conditions, the spirit of the Promotion, any instructions forming part of this Promotion's entry requirements or otherwise where an Entry has gained unfair advantage in participating or won using fraudulent means.
24. All liability for taxes in relation to the Grand Prize is the sole responsibility of the Participant.
25. The Promoter reserves the right to amend or cancel the terms of this Promotion at any time without notice.
26. References to the Promoter refer to: Opia Limited, Pilgrims Court, Sydenham Road, Guildford GU1 3RX Priory House, Pilgrims Court, Sydenham Road, Guildford, Surrey, GU1 3RX. Participants should not send any information or Promotion related correspondence to this address as it will not be processed.
27. All information gathered under this Promotion shall be processed in accordance with the Promoter's privacy policy available at [Opia's Privacy Policy](#). To exercise your rights of access, rectification, opposition or deletion, please refer to said policy which includes contact details for communicating with the Promoter.
28. These Promotion Terms & Conditions and the Promotion shall be governed by English law and subject to the exclusive jurisdiction of the English courts.