

## Hisense Multi-Buy Promotion (May 2022)

### Terms and Conditions

By participating in the Promotion and/ or submitting a claim, you are agreeing to these Terms and Conditions. A full copy of these Terms and Conditions is published at [hisensepromotions.co.uk/multibuy2022](http://hisensepromotions.co.uk/multibuy2022)

#### 1. The Promoter

- 1.1. The Promoter is: Hisense UK Limited of Unit 2 Meadow Court, Millshaw, Leeds, England, LS11 8LZ.

#### 2. The Promotion

- 2.1. The title of the promotion is "Hisense Multi-Buy Promotion (May 2022)".

#### 3. Key Conditions of the Promotion

- 3.1. The promotion is an offer by the Promoter, allowing a participant to claim a cashback sum (provided as a virtual pre-paid Mastercard) ("**MasterCard Reward**") if they have purchased two or more "Qualifying Products" directly from one or more "Participating Retailer(s)" during the period **04 May 2022 to 31 May 2022** (inclusive) (the "**Promotion Purchase Period**").
- 3.2. In order to enter you must complete a claim form as set out in Section 4 below ("**Claim Form**"). If you purchase a Qualifying Product, you may only include it on one Claim Form.
- 3.3. You may make multiple claims however:
- 3.3.1. each Claim Form must include at least two (but no more than ten) Qualifying Products;
- 3.3.2. there is a limit of five Claim Forms per household;
- 3.3.3. only one purchase of a particular Qualifying Product can be included on any Claim Form. All Qualifying Products included on any one Claim Form must be different Qualifying Products; and
- 3.3.4. where multiple purchases of the same Qualifying Product are made by different members of the same household, only one of these purchases is eligible for this promotion.
- 3.4. In order to be eligible for a MasterCard Reward the total value of the Qualifying Products on each Claim Form ("**Total Spend**") must amount to at least £500. The value of the MasterCard Reward will depend on the Total Spend as follows:

<b>Total Spend</b>	<b>MasterCard Reward Amount</b>
£500.00 -£999.99	£50
£1,000.00 -£1,499.99	£100
£1,500.00+	£150

- 3.5. Participating Retailers are listed in ANNEX 1 to these Terms and Conditions. Qualifying Products must be purchased directly from the Participating Retailer's own physical or online stores and purchases via third party sites will not qualify. You may purchase the Qualifying Products from one or more of the Participating Retailers and the purchases do not need to be made on the same date in order to be eligible provided that the transactions all occur during the Promotion Purchase Period.
- 3.6. The Qualifying Products are detailed in ANNEX 2 to these Terms and Conditions.
- 3.7. Claims for MasterCard Rewards cannot be submitted until 28 days has elapsed since the end of the Promotion Purchase Period and all claims must be submitted online in accordance with Section 4 below between **29 June 2022** and **26 July 2022** (the "**Promotion Claim Period**").
- 3.8. The MasterCard Reward will only be issued once a claim has been validated in accordance with Sections 4 and 5 below. Proof of purchase will be required, including verification of a valid product serial number for the Qualifying Products you have purchased.

#### 4. **Eligibility Requirements**

- 4.1. The promotion is open to residents of the UK who are aged eighteen (18) or over.
- 4.2. The promotion is not open to employees of the Promoter or its holding or subsidiary companies or agents or members of their immediate families or households or to anyone involved in the administration of the Promotion.
- 4.3. This is a consumer only promotion. Any purchases of the Qualifying Products on a trade or wholesale basis are excluded from the Promotion.
- 4.4. Any purchases of Qualifying Products as graded goods, ex-display goods, seconds or where they are otherwise known to be imperfect goods, or as replacements, are excluded from the Promotion.
- 4.5. **No MasterCard Reward can be claimed in respect of Qualifying Products which have been ordered, where that order has been subsequently cancelled. Similarly, no MasterCard Reward can be claimed where you have purchased a Qualifying Product, but have subsequently returned the product. You will not be permitted to claim a MasterCard Reward until 28 days has elapsed since the end of the Promotion Purchase Period. By submitting a claim, you are confirming and representing to us that you have not cancelled your order for the Qualifying Product and/ or returned the Qualifying Product, in respect of which your claim is made. If you do receive a MasterCard Reward in respect of a Qualifying Product, contrary to this provision, you agree to return it to the Promoter.**
- 4.6. Only purchases of Qualifying Products made directly from a Participating Retailer's own physical or online stores will be eligible for the MasterCard Reward. Purchases (even from Participating Retailers) via third party sites (such as eBay and Amazon) are specifically excluded from this promotion. Where the Participating Retailer is Amazon.co.uk purchases will only qualify where Amazon is specifically listed as the seller of the Qualifying Product.

4.7. This offer cannot be used in conjunction with any other offers, promotions or voucher codes made by the Promoter or its Group which are running during the same period.

4.8. In claiming a MasterCard Reward, you confirm that you are eligible to do so and eligible to claim. The Promoter may require you to provide proof that you are eligible to make a claim as well as proof of your identity.

## 5. **How to Claim**

5.1. Claims can only be made online by completing the Claim Form which will be made available at [multibuy2022.hisensepromotions.co.uk](http://multibuy2022.hisensepromotions.co.uk). You must wait for the Promotion Claim Period to commence before submitting the Claim Form. However, you can register your email address to be sent a reminder for when the claim window is open at [hisensepromotions.co.uk/multibuy2022](http://hisensepromotions.co.uk/multibuy2022).

5.2. When making a claim you will be required to provide your full name, address, phone number, email address, details of a valid Hisense product code, Hisense product serial number and purchase date for the Qualifying Product you have purchased, as well as details of the Participating Retailer from whom you purchased the product and proof of purchase.

5.3. Proof of purchase must be in the form of a copy of a valid receipt for the purchase of a Qualifying Product from a Participating Retailer during the Promotion Purchase Period and must include Participating Retailer name, Qualifying Product model code or name, date of purchase, and purchase price.

5.4. We also reserve the right to require you to provide proof of your identity.

5.5. Claims will only be accepted where: (i) a participant has purchased a minimum of two (2) Qualifying Products from a Participating Retailer during the Promotion Purchase Period; and (ii) a participant has completed the Claim Form (including no more than ten Qualifying Products), providing all required information, including proof of purchase and a valid product serial number, during the Promotion Claim Period.

5.6. Once a completed Claim Form has been received by the Promoter, the participant will receive a confirmation of receipt by email. The Promoter may then take steps to validate each purchase included in the Claim Form.

5.7. Where all of the purchases in the Claim Form can be validated, the participant will be notified by email. The MasterCard Reward will be calculated in accordance with the table at clause 3.4 above and will be issued by email within 28 days of validation using the email address you have provided.

5.8. Where any purchases included on a Claim Form are rejected or cannot be validated, the participant will be notified by email. Where missing information is needed to verify any purchases included on the Claim Form, the participant will be given a reasonable opportunity to provide the missing information but in all cases any missing information must be provided by not later than **23 August 2022 ("Validation Date")**. The total value of the MasterCard Reward will then be calculated in accordance with the table at clause 3.4 above and will be based only on purchases of Qualifying Products included in the Claim Form which the Promoter has been able to validate based on information provided by the participant before the Validation Date. If a MasterCard Reward is payable to the participant, it will be issued by email using the email address you have provided, within 28 days of the Validation Date.

- 5.9. The MasterCard Reward can be used for online purchases only and will expire 12 months after it is issued, after which any unused funds will be returned to the Promoter.
- 5.10. Where the Promoter has reason to believe that a MasterCard Reward has been claimed fraudulently or in breach of the requirements detailed in these Terms and Conditions it reserves the right to: (i) cancel or suspend any MasterCard Reward issued; or (ii) inform the MasterCard Reward e-card issuer of such belief in order that the relevant MasterCard Reward can be cancelled or suspended.
- 5.11. The Promoter cannot accept responsibility in circumstances where MasterCard Rewards are issued in error (e.g. to the wrong email address) where you have provided incorrect or out of date information on submitting your claim.
- 5.12. For help with claim applications participants should visit [multibuy2022.hisensepromotions.co.uk](https://multibuy2022.hisensepromotions.co.uk)

## 6. **General Conditions**

- 6.1. The Promoter will **not** accept responsibility for claim applications which are lost, delayed in transit, misdirected or which otherwise do not reach the Promoter, as a result of any equipment failure, technical malfunction, systems, satellite, network, server, computer hardware or software failure of any kind, except in cases of negligence, fault or deliberate act or omission of the Promoter or its agents.
- 6.2. The Promoter will not accept responsibility for any claim applications which are rejected or cannot be verified within the required timeframes or for any other issues, due to the provision by a participant of incorrect or incomplete information or contact details.
- 6.3. **The Promoter reserves the right to carry out investigations and/ or take such other action as may be reasonable under the circumstances, to protect itself from fraudulent and/ or invalid claims, including (without limitation), by requesting participants to provide additional information and/ or documentation in support of their claim and/ or by seeking verify and or validate information and/ or documentation provided with relevant third parties (including retailers). The Promoter reserves the right to reject any claims which (in its reasonable opinion) may be fraudulent or invalid. Where the Promoter has reasonable grounds to believe that a fraudulent or invalid claim has been made, the Promoter reserves the right to refer the matter to any applicable law enforcement authorities.**
- 6.4. This promotion and these Terms and Conditions do not affect your statutory rights. Faulty and defective products and products which are subject to consumer credit and distance selling transactions can be returned to the retailer for a replacement or refund, as provided for, and in accordance with, the laws in force in the country of purchase.

## 7. **Data Protection**

- 7.1. The Promoter is the data controller for all personal information collected via the claim portal (at [multibuy2022.hisensepromotions.co.uk](https://multibuy2022.hisensepromotions.co.uk)) and included in promotion claims. The Promoter will only process your personal information for the purposes of running the Promotion, verifying, handling and fulfilling claims, dealing with disputes, investigating fraud and invalid claims and (if you consent) for marketing purposes.

- 7.2. The Promoter uses the services of Benamic Unlimited Company (acting as a data processor) as a fulfilment agency to assist it in administering the Promotion and verifying and fulfilling claims in accordance with these Terms and Conditions. EML Money Designated Activity Company will also receive personal data in order to issue the MasterCard Rewards issued as part of the Promotion.
- 7.3. Please refer to our Privacy Policy at [multibuy2022.hisensepromotions.co.uk](https://multibuy2022.hisensepromotions.co.uk) for further information as to how the Promoter will process your personal information in connection with this Promotion.
8. **General**
- 8.1. If there is any reason to believe that there has been a breach of these terms and conditions, the Promoter reserves the right, at its sole discretion, to exclude you from participating in the Promotion (or any similar future promotions) or from submitting claims or using the claims portal.
- 8.2. The Promoter reserves the right to suspend or cancel the Promotion and/ or to amend these Promotion Terms and Conditions at any time where (in its reasonable discretion) it considers it to be desirable or necessary to do so or where this is necessary due to circumstances beyond its reasonable control.
- 8.3. These Terms and Conditions shall be governed by English law, and the parties submit to the non-exclusive jurisdiction of the courts of England and Wales.

These Terms and Conditions were last updated on 06/05/2022.

## ANNEX 1

### PARTICIPATING RETAILERS\*

<b>Amazon</b> (Purchases of Qualifying Products on Amazon will only be eligible if they are made directly from Amazon and Amazon is listed as the seller of the Qualifying Product).
<b>AO</b>
<b>Appliances Direct</b>
<b>Appliance City</b>
<b>Argos</b>
<b>Basil Knipe Electrics</b>
<b>Box</b>
<b>Buy It Direct</b>
<b>Crampton &amp; Moore</b>
<b>Costco</b>
<b>Currys</b>
<b>Euronics Group members</b>
<b>Homebase</b>
<b>Hughes</b>
<b>JD Williams</b>
<b>Littlewoods</b>
<b>Marks Electrical</b>
<b>Peter Tyson</b>
<b>Richer Sounds</b>
<b>Robert Dyas</b>
<b>Sonic Direct</b>
<b>Studio</b>
<b>Very</b>

***\*Important Note: Qualifying Products must be purchased directly from the Participating Retailer's own physical or online stores. Purchases (even from Participating Retailers) via third party sites (such as eBay and Amazon) will not qualify. Where the Participating***

***Retailer is Amazon.co.uk purchases will only qualify where Amazon is specifically listed as the seller of the Qualifying Product.***

## ANNEX 2

### QUALIFYING PRODUCTS AND REWARDS

Model	Product Category	Product Type
RQ758N4SAI1	Fridge Freezer	Multi-Door Fridge Freezer
RQ758N4SWI1	Fridge Freezer	Multi-Door Fridge Freezer
RQ758N4SWF1	Fridge Freezer	Multi-Door Fridge Freezer
RQ563N4AI1	Fridge Freezer	Multi-Door Fridge Freezer
RQ563N4AF1	Fridge Freezer	Multi-Door Fridge Freezer
RF540N4AI1	Fridge Freezer	Multi-Door Fridge Freezer
RF540N4WI1	Fridge Freezer	Multi-Door Fridge Freezer
RF540N4AF1	Fridge Freezer	Multi-Door Fridge Freezer
RF540N4WF1	Fridge Freezer	Multi-Door Fridge Freezer
RF632N4WIF	Fridge Freezer	Multi-Door Fridge Freezer
RF632N4WFF	Fridge Freezer	Multi-Door Fridge Freezer
RF749N4WIF	Fridge Freezer	Multi-Door Fridge Freezer
RF749N4WFF	Fridge Freezer	Multi-Door Fridge Freezer
RF728N4AIF	Fridge Freezer	Multi-Door Fridge Freezer
RF728N4BFF	Fridge Freezer	Multi-Door Fridge Freezer
RQ560N4WBF	Fridge Freezer	Multi-Door Fridge Freezer
RQ560N4WCF	Fridge Freezer	Multi-Door Fridge Freezer
FMN440W20C	Fridge Freezer	Multi-Door Fridge Freezer
RS694N4IIF	Fridge Freezer	American SBS Fridge Freezer
RS694N4ICF	Fridge Freezer	American SBS Fridge Freezer
RS694N4IBF	Fridge Freezer	American SBS Fridge Freezer
RS694N4TCF	Fridge Freezer	American SBS Fridge Freezer
RS694N4TZF	Fridge Freezer	American SBS Fridge Freezer
RS694N4TBF	Fridge Freezer	American SBS Fridge Freezer
RS694N4TFF	Fridge Freezer	American SBS Fridge Freezer
RS694N4BCF	Fridge Freezer	American SBS Fridge Freezer
RS694N4BBF	Fridge Freezer	American SBS Fridge Freezer
RS741N4WB11	Fridge Freezer	American SBS Fridge Freezer
RS741N4WC11	Fridge Freezer	American SBS Fridge Freezer
RQ760N4AIF	Fridge Freezer	Multi-Door Fridge Freezer
RQ760N4BFF	Fridge Freezer	Multi-Door Fridge Freezer
RF750N4ISF	Fridge Freezer	Multi-Door Fridge Freezer
RF632N4BBF	Fridge Freezer	Multi-Door Fridge Freezer
RF632N4BCF	Fridge Freezer	Multi-Door Fridge Freezer
RB440N4WWF	Fridge Freezer	Combi Fridge Freezer
RB440N4WCF	Fridge Freezer	Combi Fridge Freezer



RB440N4WFF	Fridge Freezer	Combi Fridge Freezer
RB390N4RBDUK	Fridge Freezer	Combi Fridge Freezer
RB390N4RRDUK	Fridge Freezer	Combi Fridge Freezer
RB390N4RYDUK	Fridge Freezer	Combi Fridge Freezer
RB395N4AW1	Fridge Freezer	Combi Fridge Freezer
RB395N4WC1	Fridge Freezer	Combi Fridge Freezer
RB395N4WF1	Fridge Freezer	Combi Fridge Freezer
RB395N4WW1	Fridge Freezer	Combi Fridge Freezer
RB390N4WB1	Fridge Freezer	Combi Fridge Freezer
RB390N4WC1	Fridge Freezer	Combi Fridge Freezer
RB390N4WW1	Fridge Freezer	Combi Fridge Freezer
RL423N4AC11	Fridge Freezer	Upright Fridges / Freezers
RR330D4OB2UK	Fridge Freezer	Upright Fridges / Freezers
RR330D4OR2UK	Fridge Freezer	Upright Fridges / Freezers
FV306N4BC11	Fridge Freezer	Upright Fridges / Freezers
RIB291F4AWF	Fridge Freezer	Built-In Fridges / Freezers
RUR156D4AW1	Fridge Freezer	Built-In Fridges / Freezers
WFGA90141VM	Washing Machine	Washing Machine
WFGA80141VM	Washing Machine	Washing Machine
WFGE10141VM	Washing Machine	Washing Machine
WFGE90141VM	Washing Machine	Washing Machine
WFGE10141VMB	Washing Machine	Washing Machine
WFGE90141VMB	Washing Machine	Washing Machine
WFGE80142VM	Washing Machine	Washing Machine
WFGE80141VMB	Washing Machine	Washing Machine
WDQR1014EVAJM	Washing Machine	Washing Machine
WDQR1014EVAJMT	Washing Machine	Washer Dryer
WFQR1014EVAJM	Washing Machine	Washer Dryer
WDQR1014EVAJMB	Washer Dryer	Washer Dryer
DHGE901	Tumble Dryer	Tumble Dryer
DHGE901B	Tumble Dryer	Tumble Dryer
DHGA901NL	Tumble Dryer	Tumble Dryer
DHGE8013	Tumble Dryer	Tumble Dryer
DCGE801	Tumble Dryer	Tumble Dryer
DCGE802	Tumble Dryer	Tumble Dryer
DCGE802B	Tumble Dryer	Tumble Dryer
BSA65222AXUK	Oven	Oven
BSA63222ABUK	Oven	Oven
BSA65222PXUK	Oven	Oven
BSA65222PBUK	Oven	Oven
OP543PGUK	Oven	Oven

BID99222CXUK	Oven	Oven
BID79222CXUK	Oven	Oven
BID95211XUK	Oven	Oven
BID75211XUK	Oven	Oven
BID95211BGUK	Oven	Oven
BID75211BGUK	Oven	Oven
BI62211CX	Oven	Oven
BI62211CB	Oven	Oven
BI64211PX	Oven	Oven
BI64211PB	Oven	Oven
HDE3211BWUK	Cooker	Cooker
HDE3211BBUK	Cooker	Cooker
HB20MOBX5UK	Microwave	Microwave
HB25MOBX7GUK	Microwave	Microwave
GG773BUK	Hob	Gas Hob
GM663XB	Hob	Gas Hob
I6433C7	Hob	Induction Hob
I6433C	Hob	Induction Hob
I6456C	Hob	Induction Hob
I8433C	Hob	Induction Hob
HS620D10WUK	Dishwasher	Dishwasher
HV520E40UK	Dishwasher	Dishwasher
HS620D10XUK	Dishwasher	Dishwasher
HS661C60WUK	Dishwasher	Dishwasher
HV651D60UK	Dishwasher	Dishwasher
HV661D60UK	Dishwasher	Dishwasher
HV671C60UK	Dishwasher	Dishwasher
HV672C60UK	Dishwasher	Dishwasher
HS520E40WUK	Dishwasher	Dishwasher
HS520E40XUK	Dishwasher	Dishwasher
HV520E40UK	Dishwasher	Dishwasher
HVC5232WUK	Vacuum Cleaner	Vacuum Cleaner
HVC5262AUK	Vacuum Cleaner	Vacuum Cleaner
HVC6133WUK	Vacuum Cleaner	Vacuum Cleaner
HVC6264BKUK	Vacuum Cleaner	Vacuum Cleaner
65A9HTUK	TV	TV
65A85HTUK	TV	TV
55A85HTUK	TV	TV
65U8HQTUK	TV	TV
55U8HQTUK	TV	TV
65U7HQTUK	TV	TV

55U7HQTUK	TV	TV
75A77GQTUK	TV	TV
75A7HQTUK	TV	TV
65A7HQTUK	TV	TV
58A7HQTUK	TV	TV
55A7HQTUK	TV	TV
50A7HQTUK	TV	TV
43A7HQTUK	TV	TV
65E7HQTUK	TV	TV
55E7HQTUK	TV	TV
50E7HQTUK	TV	TV
43E7HQTUK	TV	TV
65E77HQTUK	TV	TV
55E77HQTUK	TV	TV
50E77HQTUK	TV	TV
43E77HQTUK	TV	TV
65A63HTUK	TV	TV
55A63HTUK	TV	TV
50A63HTUK	TV	TV
43A63HTUK	TV	TV
75A6BGTUK	TV	TV
65A6BGTUK	TV	TV
58A6BGTUK	TV	TV
55A6BGTUK	TV	TV
50A6BGTUK	TV	TV
43A6BGTUK	TV	TV
65A6EGTUK	TV	TV
55A6EGTUK	TV	TV
50A6EGTUK	TV	TV
43A6EGTUK	TV	TV
40A4EGTUK	TV	TV
32A4EGTUK	TV	TV
40A4BGTUK	TV	TV
32A4BGTUK	TV	TV
75U9GQTUK	TV	TV
65U8GQTUK	TV	TV
55U8GQTUK	TV	TV
75A7GTUK	TV	TV
65A7GTUK	TV	TV
58A7GTUK	TV	TV
55A7GTUK	TV	TV

50A7GTUK	TV	TV
43A7GTUK	TV	TV
65U7QFTUK	TV	TV
55U7QFTUK	TV	TV
50U7QFTUK	TV	TV
HS218	Soundbars	Soundbars
HS214	Soundbars	Soundbars