

Terms and Conditions

The Promoter

1. The Promoter is Dyson (“Promoter”).

Purchase Period

2. The Offer only applies to purchases made between 6th April – 26th April 2022 (the “Purchase Period”).

Eligibility

3. To be eligible to participate in the Offer you must be a UK or ROI resident aged 18+ (“Participant”).
4. The Offer is only available to consumers (e.g. not to any business or reseller purchasing for commercial use or resale).

Offer

5. Participants who purchase a new Dyson Omni-glide, Dyson V15 Detect, Dyson Outsize or Dyson Corrale (each a “Promotion Product”) from a participating retailer in the UK or ROI listed in the table below (each a “Participating Retailer”) within the Purchase Period will be eligible to register the Promotion Product to take advantage of Dyson’s 90 Day Money Back Guarantee (“Offer”).
6. The Offer allows Participants to use a product in their own home for 90 days to determine if they would like to keep it. Participants have the right to return the Promotion Product to the Participating Retailer from whom the purchase was made within 90 days of purchase.
7. The Promotion Product must only be used for its intended purpose and must be returned in full working condition (reasonable wear and tear accepted at the retailer and Dyson’s discretion).
8. For the avoidance of doubt, Promotion Products which are returned damaged (beyond reasonable wear and tear) or are non-functional as a result of damage will not be eligible for the Promotion.
9. Offer not valid in conjunction with any cashback offer from the Promoter.

Redemption Process

10. To claim under the Offer, Participants must provide the **retailer** proof of purchase and provide the Promotion Product’s serial number, model code, purchase and delivery dates within 90 days of purchase (“Redemption”), meaning the final date to redeem (for a Promotion Product purchased on 26th April 2022 is 25th July 2022).

11. To claim under the offer, Participants must then contact the Participating Retailer from whom the Promotion Product was purchased.
13. The Participating Retailer will then arrange for the collection of the Promotion Product and issue a full refund to the bank account from which the Promotion Product was purchased.
14. Maximum one (1) Redemption per Participant and per Promotion Product purchased.
15. Redemptions that are incomplete or damaged will be deemed invalid.
16. The Promoter shall have the right, where necessary, to undertake all such action as is reasonable to protect itself against fraudulent or invalid Redemptions including, without limitation, to require further verification as to proof of purchase, as well as the identity, age, and other relevant details of a Participant.
17. The Promoter reserves the right at its absolute discretion to disqualify Redemptions which it considers do not comply with these Terms and Conditions.
18. Redeeming the Offer does not affect the standard warranty period or any other statutory rights.
19. The Offer cannot be transferred to another user.