

DE'LONGHI RIVELIA RANGE PROMOTION 2024 (THE "PROMOTION")

UK TERMS AND CONDITIONS

- Promoter:** The Promotion is conducted by Kenwood Limited, 1 Kenwood Business Park, New Lane, Havant, Hampshire, PO9 2NH, United Kingdom ("we", "us", "our").
- Promotion Period:** The Promotion is valid while stocks last from 00:00 on 20th March 2024 to 23:59 on 15th May 2024 (inclusive) (the "Promotion Period").
- Purchasing Qualifying Products:** The Promotion is available for all purchases of the Qualifying Products (defined in point 5 below) made by you during the Promotion Period:
 - in-store and online via the UK websites of participating De'Longhi retailers in the United Kingdom ("Retailer(s)"). A full list of Retailers can be found at <https://delonghi-rewards.com/retailers?promo=RIVELIA24UK>; or
 - via the De'Longhi UK website located at www.delonghi.com/en-gb ("UK De'Longhi Website").
- Eligibility:** All customers of the Retailers and the UK De'Longhi Website who are resident in the United Kingdom (excluding Isle of Man) and aged eighteen (18) years of age and over ("you", "your(s)") are eligible to participate in the Promotion and, by participating in the Promotion, you agree to be bound by these Terms and Conditions (which may be amended or varied at any time by us).
- Qualifying Products:** Any of the following De'Longhi Rivelia Fully Automatic Coffee Machine products purchased during the Promotion Period is the qualifying product for the Promotion:

<i>Range</i>	<i>Model(s) of Qualifying Products</i>
Rivelia Fully Automatic Coffee Machines	EXAM440.55.W, EXAM440.55.B, EXAM440.55.G, EXAM440.55.BG

("Qualifying Product(s)").

The model number is located on the packaging of the Qualifying Product or on the underside of the Qualifying Product. If you are unsure whether a product is a Qualifying Product in-store, please ask a sales assistant.

- Obtain a copy of the Terms and Conditions:** You can obtain a copy of these Terms and Conditions on the UK De'Longhi Website or by writing to De'Longhi Gifts, Creative Idea Ltd., 8 Magna Road, South Wigston, Leicester LE18 4ZH to receive a hardcopy in the post. All changes will be posted in revised Terms and Conditions on the UK De'Longhi Website and will be available in hardcopy by post by calling 0116 2552299.
- Promotion Offer:** When you purchase any Qualifying Product in a single transaction from any Retailer or on the UK De'Longhi Website during the Promotion Period, you will be eligible to claim the Free Hamper. This offer is specific to the purchase of Qualifying Product and is limited to one (1) redemption of Free Hamper per transaction.
- Free Hamper:** When you purchase the following Qualifying Product in accordance with these Terms and Conditions, you will be eligible to claim your Free Hamper.

<i>Contents:</i>
2 x Espresso Glasses Set, 2 x Cappuccino Glasses Set, Fresh Coffee Beans x 2 250g bags, DL tea towel, Label Maker

9. How to claim your Free Hamper

- (a) To claim your Free Hamper, you must visit the Redemption Website (see below) at any time during the Promotion Period in which you purchased your Qualifying Product and up to thirty (30) days after ("**Redemption Period**") and complete the following steps:
 - (i) complete the online redemption form available at <https://delonghi-rewards.com/giftredemption?promo=RIVELIA24UK>, providing your full name, postal address and email address and details of the Qualifying Product purchased by you, including purchase date and the model number;
 - (ii) upload a scanned copy or photo of your sales receipt as proof of purchase of a Qualifying Product. Your sales receipt must show the Qualifying Product information identified in point (i) above and the name of the Retailer or De'Longhi (to show where you purchased the Qualifying Product);
 - (iii) submit your completed form and your receipt.
- (b) ("Online Redemption").
 - (i) If you do not have access to the Internet, you can claim your Free Hamper by post during the Redemption Period. Please call 0116 2552299 for a hardcopy redemption form and copy of the full terms and conditions. This is a local number and not a premium rate number. You will need to:
 - (i) complete the redemption form, providing your full name, postal address, email address and phone number and details of the Qualifying Product purchased by you, including purchase date and the model number;
 - (ii) enclose a photocopy of your receipt as proof of purchase of a Qualifying Product. Your sales receipt must show the Qualifying Product information identified in point (i) above and the name of the Retailer or De'Longhi (to show where you purchased the Qualifying Product); and
 - (iii) send your completed form and copy of your receipt in the prepaid return envelope by post to: De'Longhi Gifts, Creative Idea Ltd., 8 Magna Road, South Wigston, Leicester LE18 4ZH ("**Postal Redemption**").
- (c) Online Redemption and Postal Redemption are together referred to as "**Redemption(s)**".
- (d) Your Free Hamper must be redeemed in a single Redemption.
- (e) If you do not complete your Redemption within the Redemption Period you forfeit your Free Hamper.
- (f) On receipt of your Redemption, we will verify your Redemption. We reserve the right to reject any Redemption which we believe is incomplete, incorrect, invalid, forged or illegible. Therefore, please complete your Redemption carefully and accurately.
- (g) Subject to your compliance with these Terms and Conditions, you will be sent your Free Hamper by our Carrier within thirty (30) days of the date of our confirmation of validation and your parcel will need to be signed for.

10. **Queries:** If your Free Hamper has/have not been delivered within the above timeframes, you can contact us on the query page of <http://delonghi-rewards.com/contactus> or by telephone on 0116 2552299. This is a local number and not a premium rate number.

11. Privacy:

- (a) As part of this Promotion, we will be entitled to use your personal information for the purposes of administering the Promotion and allowing your participation in the

Promotion. Your personal information will be collected, stored and used in accordance with our privacy policy, which is available at <https://www.delonghi.com/en-gb/privacy-policy>

- (b) We and our selected third party partners may use any personal details you provide to us to contact you from time to time (including by e-mail) about promotions, products and services we think might interest you. However, we will only do this where your marketing preferences indicate you wish to be contacted for this reason.

- 12. **Governing Law:** The Promotion and these Terms and Conditions shall be governed by English law and shall be subject to the non-exclusive jurisdiction of the English Courts.
 - 13. The Data Controller (as defined in the General Data Protection Regulation ((EU) 2016/679)) is Kenwood Limited, 1 Kenwood Business Park, New Lane, Havant, Hampshire, PO9 2NH. The Data Processor (as defined in the General Data Protection Regulation ((EU) 2016/679)) is Creative Idea Ltd., 8 Magna Road, South Wigston, Leicester LE18 4ZH.
 - 14. The Promoter reserves the right to change the terms and conditions, and void, cancel, suspend or amend the Promotion where it becomes necessary to do so in the event of circumstances beyond its reasonable control.
 - 15. The Promoter's decision regarding any aspect of the Promotion is final and binding.
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