

# LG CASHBACK PROMOTION

## TERMS AND CONDITIONS

### 1. BACKGROUND

- Purchase one or more of our qualifying products from the cashback campaign between 26<sup>th</sup> April 2023 to 23<sup>rd</sup> May 2023 and register to receive cashback into your chosen bank account which must be the same bank details that the original purchase was made on (it is the participant's responsibility to ensure that their bank facilitates cashback). The claim process has been explained below.
- Please see the list of qualifying products, their valid corresponding cashback amounts and participating retailers below.
- Internet access is required and you must provide your proof of purchase information.

**Promotion period: 26<sup>th</sup> April 2023 to 23<sup>rd</sup> May 2023**

**Claim Deadline: 31<sup>st</sup> July 2023**

### 2. ELIGIBILITY

- The promotion is open to residents of the UK and the Republic of Ireland who are aged 18 years or over.
- The promotion entails the receipt of cashback amount via bank transfer from [xxxxxxx] and cashback amounts vary depending on the qualifying product purchased, see table below for qualifying products and their corresponding cashback amounts.
- In order to qualify for the promotion, participants must purchase a new (not second hand) qualifying product from a retailer participating in the promotion in the UK and Republic of Ireland during the promotion period.
- The promotion is valid on in-store and online purchases only.
- Claims relating to non-qualifying products or qualifying products purchased before or after this promotion period will be deemed invalid.
- The promoter/administrator shall not be responsible for any unauthorised retailer purporting to be a participating retailer of this promotion.
- The promoter shall not accept claims from marketplace sellers including but not limited to eBay, Amazon and Tesco marketplaces, save only for participating national retailers' official marketplace stores.
- The cashback amount will be paid in the original currency paid by the participant as per the tables below.

### 3. QUALIFYING PRODUCTS

This promotion includes selected TV, AV, refrigerators, washing machines, dishwashers, monitors and projectors.

**TV- Qualifying products for purchases made between 26<sup>th</sup> April 2023 to 23<sup>rd</sup> May 2023**

<b>TV Qualifying Product Models</b>	<b>United Kingdom (purchases from Participating Retailers in the UK)</b>	<b>Republic of Ireland (purchases from Participating Retailers in the Republic of Ireland)</b>
OLED88Z39LA	£500	€500
OLED77Z39LA	£500	€500
OLED83G36LA	£500	€500
OLED77G36LA	£500	€500
OLED65G36LA	£500	€500
OLED55G36LA	£300	€300
OLED77C36LC	£300	€300
OLED65C36LC	£300	€300
OLED55C36LC	£200	€200
OLED48C36LA	£200	€200
OLED83C34LA	£200	€200
OLED77C34LA	£200	€200
OLED65C34LA	£200	€200
OLED55C34LA	£100	€100
OLED48C34LA	£100	€100

**AV- Qualifying Products for purchases made between 26<sup>th</sup> April 2023 to 23<sup>rd</sup> May 2023**

<b>AV Qualifying Product Models</b>	<b>United Kingdom (purchases from Participating Retailers in the UK)</b>	<b>Republic of Ireland (purchases from Participating Retailers in the Republic of Ireland)</b>
XL7S	£100	€100
XL5S	£100	€100
XO3	£20	N/A
RNC5	£50	N/A

XG9	£50	N/A
XG7	£10	€10
XG5	£10	€10

**Refrigerators- Qualifying Products for purchases made between 26<sup>th</sup> April 2023 to 23<sup>rd</sup> May 2023**

<b>Refrigerators Qualifying Product Models</b>	<b>United Kingdom (purchases from Participating Retailers in the UK)</b>	<b>Republic of Ireland (purchases from Participating Retailers in the Republic of Ireland</b>
LSR200W	£500	N/A
LSR100	£500	N/A
GMX945MC9F	£500	N/A
GML945PZ8F	£500	N/A
GMX844MC6F	£150	€150
GML844PZ6F	£150	N/A
GMB844PZFG	£150	N/A
GSXV90MCDE	£500	€500
GSXV91MCAE	£150	€150
GSXV90MCAE	£150	€150
GSXV91BSAE	£150	€150
GSXV90BSAE	£150	€150
GSQV90PZAE	£150	N/A
GSJV91BSAE	£150	N/A
GSJV90BSAE	£150	N/A
GSJV91PZAE	£150	N/A
GSJV90PZAE	£150	N/A
GSLV91PZAE	£150	N/A
GSLV71MCTF	£150	N/A
GSLV70MCTF	£150	N/A
GBB92MCBAP	£150	N/A
GBB92MCABP	£75	N/A
GBB92STACP	£ 75	N/A
GBB92STAXP	£75	N/A
GBB72MCUFN	£75	N/A

**Washing Machine, Washer Dryers, Tumble Dryers- Qualifying Products for purchases made between 26<sup>th</sup> April 2023 to 23<sup>rd</sup> May 2023**

<b>Laundry Qualifying Product Models</b>	<b>United Kingdom (purchases from Participating Retailers in the UK)</b>	<b>Republic of Ireland (purchases from Participating Retailers in the Republic of Ireland)</b>
<b>WASHING MACHINES:</b>		
F4V1112BTSA	£125	€125
F4V1112WTSA	£125	N/A
F6V1110BTSA	£125	N/A
F6V1110WTSA	£125	N/A
FH4G1BCS2	£125	N/A
F4V1012BTSE	£100	N/A
F4V1012WTSE	£100	N/A
F6V1010BTSE	£100	N/A
F6V1010WTSE	£100	N/A
F6V1009BTSE	£100	N/A
F6V1009WTSE	£100	N/A
F6V910BTSA	£100	N/A
F6V910WTSA	£100	N/A
F6V909BTSA	£100	N/A
F6V909WTSA	£75	N/A
F4V910BTSE	£75	€75
F4V910WTSE	£75	N/A
F4V909BTSE	£75	N/A
F4V909WTSE	£75	N/A
F4V709STSA	£75	N/A
F4V709WTSA	£75	N/A
F4V712STSE	£50	N/A
F4V712WTSE	£50	N/A
F4V710STSH	£50	N/A
F4V710WTSH	£50	N/A
F4V710STSE	£50	N/A
F4V710WTSE	£50	N/A
F4V709STSE	£50	N/A

F4V709WTSE	£50	N/A
<b>WASHER DRYERS:</b>		
LSWD100E	£500	N/A
FWV1128BTSA	£125	€125
FWV1128WTSA	£125	N/A
FWV1117BTSA	£100	N/A
FWV1117WTSA	£100	N/A
FWV917BTSE	£75	N/A
FWV917WTSE	£75	N/A
FWV796STSE	£75	N/A
FWV796WTSE	£75	N/A
<b>STYLERS:</b>		
S3BF	£500	€500
S3WF	£500	N/A
<b>TUMBLE DRYERS:</b>		
FDV1110B	£125	N/A
FDV1110W	£125	N/A
FDV1109B	£125	€125
FDV1109W	£125	N/A
FDV909B	£100	€100
FDV909S	£100	N/A
FDV909W	£100	N/A
FDV709W	£75	N/A

**Dishwashers- Qualifying Products for purchases made between 26<sup>th</sup> April 2023 to 23<sup>rd</sup> May 2023**

<b>Dishwashers Qualifying Product Models</b>	<b>United Kingdom (purchases from Participating</b>	<b>Republic of Ireland (purchases from Participating Retailers in the Republic of Ireland</b>
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	<b>Retailers in the UK)</b>	
DB425TXS	£100	N/A
DB325TXS	£75	N/A
DF455HMS	£100	€100
DF325FPS	£75	N/A
DF222FPS	£75	€75

**Projectors-** Qualifying Products for purchases made between **26<sup>th</sup> April 2023 to 23<sup>rd</sup> May 2023**

<b>Projectors Qualifying Product Models</b>	<b>United Kingdom (purchases from Participating Retailers in the UK)</b>	<b>Republic of Ireland (purchases from Participating Retailers in the Republic of Ireland)</b>
AU810PW	£500	N/A
HU810PW	£500	N/A

**Monitors-** Qualifying Products for purchases made between **26<sup>th</sup> April 2023 to 23<sup>rd</sup> May 2023**

<b>Monitors Qualifying Product Models</b>	<b>United Kingdom (purchases from Participating Retailers in the UK)</b>	<b>Republic of Ireland (purchases from Participating Retailers in the Republic of Ireland)</b>
48GQ900-B	£400	N/A
45GR95QE-B	£100	N/A
38GL950G-B	£150	N/A
38GN950-B / 38GN950P-B	£200	N/A

32GQ950-B / 32GQ950P-B	£150	N/A
32GQ850-B	£100	N/A
32GP850-B	£75	N/A
27GP850-B / 27GP850P-B	£50	N/A

### **PARTICIPATING RETAILERS:**

LG.com

AO

Currys

John Lewis

Richer Sounds

Harrods

Selfridges

Amazon

Argos

Very.com

Harvey Norman

Costco

Littlewoods

Hughes

RGB Direct

PRC Direct

HBH Woolacotts

Box Limited

ASK Direct

Electrical Discount

Reliant  
Euronics UK and their agents  
Crompton & Moore  
Marks Electrical  
Sevenoaks Sound and Vision Ltd  
Soloco UK and their agents  
Tekzone (Harrods and Selfridges)  
JD Williams  
Vaughans  
Sonic Direct  
Euronics Ireland  
Expert Ireland  
Soundstore Ireland  
Powercity Ireland  
DID Ireland  
Dominic Smith Electrical Expert Ireland  
Callaghans Electricals Ireland  
Selected independent retailers

4. Qualifying Products can only be purchased in-store, online or by telephone from Participating Retailers only; please check with your chosen retailer that they are participating in this Promotion prior to purchasing a product to avoid any disappointment. Products purchased via other means will not qualify for this Promotion.

5. All Qualifying Products must be new and genuine LG products. Purchases of second hand, refurbished or reconditioned products; products imported from outside the EEA or products which are counterfeit or infringe the intellectual property rights of LG Electronics in any way will not qualify for this Promotion.

## **CLAIM PROCESS**



6. To claim this promotion following your purchase, please complete the online claim form at [www.lg.com/uk/cashback](http://www.lg.com/uk/cashback) and upload the original purchase receipt and provide the serial number available on either the qualifying product or its packaging before the end of the Claim Deadline. Claims made after 31<sup>st</sup> July 2023 will not be eligible for the Promotion. Please ensure your purchase receipt includes the retailer name, the model number, the price of the Qualifying Product and the date of purchase as you will need this information when completing the claim form. Please note you will also need to provide your bank details in order for your cashback to be processed.

7. Claims are not valid in respect of qualifying products that are returned to a retailer and the participant receives a full refund, in which case the Promoter will be entitled to claim back any cashback amounts that were paid. In any event, the last date for registration will be the claim deadline.

8. The Administrator will not process a claim if the participant cannot provide a copy of the full purchase receipt and the serial number of the qualifying product in perfect and readable condition.

9. You will receive the cashback via bank transfer to the bank details provided when submitting your Claim. This will be processed within 60 working days of validation of your Claim. Validation of your claim takes up to 10 working days of submission of your claim. It is your responsibility to provide accurate information to the Promoter/Administrator and should you provide any inaccurate information, the Promoter or Administrator shall not be responsible for and shall have no obligation to fulfil the cashback reward.

10. Please note you will need access to the internet to redeem this promotion and any charges relating to this are between you and your internet service provider and are not the responsibility of the Promoter.

## **GENERAL CONDITIONS**

11. The Promoter reserves the right to verify the eligibility of all claims to protect itself against fraudulent, invalid or repetitive claims including, without limitation, to require the participant to prove that it did not return the product within the return period as stipulated by each participating retailer's T&Cs from the date of purchase. Claims for returned products, those made in bad faith or fraudulent entries or claims that otherwise do not meet these terms and conditions will be invalidated. The Promoter and/or Administrator may request further information to process a cashback claim where it is required by a bank or by law or where it is necessary to do so.

12. Should the cashback be unavailable for any reason, the Promoter reserves the right to substitute the cashback for a suitable alternative of similar type and value. The Promoter has full discretion over all claims submitted.

13. The Promoter reserves the right to amend these terms and conditions at any time and to amend or withdraw this promotion at any time.

14. The Promoter reserves the right in its sole discretion to extend or shorten the Promotion Period at any time, only where absolutely necessary.

15. You will only be able to claim one cashback amount per Qualifying Product purchased.

16. It is your responsibility to ensure you have provided the correct contact details for the purposes of this Promotion.

17. By claiming this cashback, participant will be deemed to have read and accepted these terms and conditions.

18. Promoter: LG Electronics U.K. Ltd whose registered office is Velocity 2, Brooklands Drive, Weybridge, Surrey, KT13 0SL

19.. Administrator: HSAD whose registered office is Velocity 2, Brooklands Drive, Weybridge, Surrey, KT13 0SL .

For any enquiries related to this promotion, please visit: [lg.com/uk/cashback](http://lg.com/uk/cashback)

20. The Promoter acts as data controller as defined under the General Data Protection Regulation (“GDPR”). Promoter agrees to comply with its obligations under the GDPR and shall procure that the Administrator does the same. In particular, Promoter will hold all personal data securely and the Promoter and Administrator will use it solely for the purposes of administering the Promotion as set out in these Terms and Conditions and in accordance with all applicable law and the CAP Code. Further information regarding the LG privacy policy can be found at <http://www.lg.com/uk/privacy>.

21. The Promotion and these terms and conditions are governed by English Law and is subject to the exclusive jurisdiction of the English courts.