

***msi***

Redemption Instruction

MSI

**NEXT-LEVEL AI PC**



# STEP 1:

Please make sure you have the following information or imagery for the claiming procedures:

*msi*

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CHECK THE STATUS OF YOUR CLAIM

Relax, Refresh, and Earn Cashback!  
01.04 - 30.06

intel CORE ULTRA  
intel CHIPSET Z90

Eligible Purchase Period: 01.04.2025 – 30.06.2025  
Redemption Period: 15.04.2025 – 28.06.2025

\*All redemption can only be initiated after 14 days from Your purchase date  
\*If you have any questions, please contact our customer service team at: [msi@promotion-support.com](mailto:msi@promotion-support.com)

Thank you for participating

Please make sure you have the following information or imagery for the claiming procedures:

- Product name, Reseller's name, Date of purchase, a digital copy of your invoice and a imagery of your product's serial number (The barcode sticker on the product. Please note photos of the colour box will not be accepted)
- Your personal information including name, address, telephone number and email address
- Your bank account information (for Cashback redemption) , including Account number and Sort code.

You can usually find these numbers on your bank statements

\* All redemption can only be initiated after 14 days from Your purchase date

\* If you have any questions, please contact our customer service team at: [msi@promotion-support.com](mailto:msi@promotion-support.com)

# STEP 2:

Complete all mandatory elements based on your purchase details and confirm your personal and bank details.

If you have purchased more than 1 product, you can select the 'Submit' button. When ready, click on 'Submit' button.



[Click here to submit another redemption](#)

button.

Please complete all mandatory fields that are marked with \*

### Personal Details

Title: \*

First Name: \*

Last Name: \*

Address: \*

City: \*

Postal Code: \*

Country: \*

E-mail Address: \*

Confirm E-mail Address: \*

### Product Details

Series: \*

Product: \*

Serial Number: \*

Date of Purchase: \*

Store name: \*

Please submit the digital copy of the invoice(s): \*

Please submit the imagery of serial number on your purchased product(s): \*

[Click here to submit another redemption](#)

### Payment Method

Wire Transfer  Revolut

Updated on 1:30 PM / 11-Mar-2025

#### TERMS AND CONDITIONS

1. [Event Duration and Enrolment](#): From 01st April - 30th June, 2025, participants (["You", "Your", as applicable]) may enroll in the MSI "Cash out with Cashback" promotion ["Event"] - while supplies last. To enter, You must complete the following steps:

- I confirm that I have read and accept the [Terms and Conditions](#) of this promotion.
- I agree MSI may collect, use and process my personal data for marketing purposes and in accordance with the terms of [MSI Privacy Policy](#). If you wish to unsubscribe from receiving marketing materials, please contact us at [msi-unsubscribe@promotion-support.com](mailto:msi-unsubscribe@promotion-support.com)
- I agree to join [MSI Reward Program](#) and receive communications from the program. By joining, I affirm that I have read and agree to the MSI Reward Program [Terms of Use](#) and [MSI Privacy Policy](#).

# STEP 3:

The following message will appear, if you have completed the form successfully:



**msi**

[CHECK THE STATUS OF YOUR CLAIM](#)



Relax, Refresh, and Earn Cashback!  
01.04 - 30.06

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**Thank you for participating in this promotion!**  
Your Registration has been successfully submitted.  
You will shortly receive a confirmation email  
Your MSI Promotion Team

[Back to the form](#)

If you have any questions, please contact our customer service team at:  
[msi@promotion-support.com](mailto:msi@promotion-support.com)



# Customer OTS:

To submit additional details, log in the Customer OTS platform using username & password previously provided to you upon registration.



## CUSTOMER LOGIN

PLEASE COMPLETE THE FIELDS BELOW

Username:\*

Password:\*

[Forgot your password?](#)

LOG IN

The MSI logo is displayed in a white, italicized, sans-serif font. It is positioned on the left side of the frame, within a white-outlined rectangular box. The background of the entire image is a dark blue, glowing digital grid that recedes into the distance, creating a sense of depth and technology.

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FAQs

**NEXT-LEVEL AI PC**

# FAQs

How do I qualify for cashback?
<ol style="list-style-type: none"><li>1. Check if your product is eligible model</li><li>2. Check if your invoice is in eligible period</li><li>3. Make sure the country you live is in the eligible country for the promotion</li></ol>
What should I do if I received an email inform me that my claim was incomplete?
Please make sure that you had provide: <ol style="list-style-type: none"><li>1. Invoice/purchase proof which include purchase date, purchase store, and purchase model</li><li>2. SN number picture that on the product itself, not on the package</li><li>3. After your purchase day, must wait 14 days of cooling period and then apply the redemption</li><li>4. Complete bank account information, including IBAN (International Bank Account Number) and BIC (Bank Identifier Code)</li></ol>
How long does it takes to process the application getting approved?
14 work days after your application
How long does it takes to receive the cashback amount?
30 work days after receiving redemption successful confirmation letter
Why am I not receive any email after my participation?
If you have not received an email, please check your spam folder and deactivate your email filter.

# How to identify IBAN/SWIFT code?

## IBAN number

Consists of 34 characters

**GB** **12** **ABCD** **102030** **12345678**

Country code      Check digits      Bank code      Sort code      account number

## Swift (BIC) code

Consists of 8 to 11 characters

**AAAA** **BB** **CC** **DDD**

Bank code      Country code      Location code      Branch code

Letters only      Letters only      Letters and digits      Letters and digits

IBAN: <https://wise.com/gb/iban/>

SWIFT: <https://wise.com/gb/swift-codes/>

# *msi*

## NEXT-LEVEL AI PC



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Official Partner

**AMG**  
MOTORSPORT



**PCR**  
POST-CONSUMER RECYCLED

