

currys

Long live your tech!



Keep it working like magic!

Care & Repair.

Add Care & Repair and if your tech breaks down, we'll fix it fast. If not we'll replace it on request. That's our **7 Day Fix Promise.**

Instant Replacement.

For most products between £20 - £150 we offer an Instant Replacement plan. If it breaks down, we'll replace it.

These plans exclude accidental and cosmetic damage of the product. For a full set of what's not included see page 9. Terms and Conditions apply.

Legal Information.

We have two different plans to support your new tech, Care & Repair and Instant Replacement. Each of these plans provides a range of services to help you get the most from your tech.

Important Information.

- You don't have to buy a Care & Repair / Instant Replacement plan at the same time as you purchase your new product. You have up to 12 months to decide.
- Your Care & Repair / Instant Replacement plan is provided by Currys Group Limited. In the event that Currys Group Limited ceases trading there is no dedicated financial backing.
- Similar plans may be available from other providers.
- There are statutory rights in place that apply to faulty goods. You can find advice on those rights from the Citizens Advice Bureau.
- Compare prices of extended warranties for electrical goods at: www.compareextendedwarranties.co.uk.
- Your household insurance or business insurance may provide you with some protection for your product but:
 - You may not be protected for faults caused by electrical or mechanical breakdown.
 - Portable products may not be protected.
 - Your annual premium may increase after your claim.
 - You may have to pay an excess.
- You may cancel this plan at any time.

Care & Repair only.

- In the event that your product is repaired following a repair request or you use a Squeaky clean valet (where applicable) or Tech Support service (where applicable), your Care & Repair Plan will continue.
- In the event that your product is replaced with a Currys gift card your Care & Repair plan will automatically terminate. If your Care & Repair plan is terminated in this scenario you will be entitled to a pro rata refund of any plan payments made for the period after the date of termination of the plan.

Instant Replacement only.

- You are entitled to unlimited replacements during the 3 years of your Plan.

Further information, including the full Terms and Conditions, can be found on the web pages www.currys.co.uk/careandrepair and www.currys.co.uk/instantreplacement

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What's Instant Replacement?

From broken to brand new!

Instant Replacement is exactly what it sounds like – a plan for most products between £20 and £150 which requires a one-off upfront payment and gives you 3 years of unlimited replacements, so you never have to go without the tech you love.

- ✓ **Breakdown support when you need it.**
If your product breaks down, we'll give you a new one on the spot. Simply return your broken device to a Currys store, and if we've got your product in stock we'll swap it straight away or find you an alternative replacement.
- ✓ **No limits.**
You're entitled to as many new replacement products as necessary during the three years of your plan. And your plan continues even if your product is replaced. Magic!

Product price	TVs, Monitors, Printers, Small Kitchen Appliances, Microwaves, Coffee Machines, Other Household Appliances	Floorcare, Gaming, Headphones, Electric Transport	Audio, Home & Outdoors, Beauty, Smart Tech & Gadgets
£20 – £40	£10	£13	£11
£41 – £60	£13	£17	£15
£61 – £80	£17	£24	£21
£81 – £100	£22	£30	£26
£101 – £120	£27	£35	£31
£121 – £150	£31	£40	£36

However there are some exceptions, so please refer to the key exclusions section on page 9 and the Plan Terms and Conditions for further information.

Need support? We're here to help.

If your product has broken down and you have an Instant Replacement plan, simply return your device to a Currys store. If we've got your product in stock, we'll swap it straight away.

Instant Replacement is available for TVs & Entertainment, Household Appliances, Computing & Gaming and Lifestyle Tech & Gadgets.

Products excluded from Instant Replacement are Major Household Appliances, Laptops, Desktop PCs, Tablets, iPads, Boiling Water Taps, Waste Disposal Units, External Hard Drives, Computing Components, Software, Console Games, Mobile Phones, Refurbished Tech and non-electrical items

Instant Replacement prices are valid for 30 days from the date on which you obtained this leaflet. In the event that the nature of the Instant Replacement plan changes, a new quotation will be required.



You can transfer your Instant Replacement plan. Pass it on.

Buying someone a gift or passing on your old tech? You can transfer an Instant Replacement plan along with it. Everyone gets extra peace of mind, and handing over your plan won't cost you a penny.

If you sell or give away your product, you can transfer this plan to the new owner, free of charge. To do so you must contact us with details of the new owner's name and address.

What's Care & Repair?

Care & Repair gives you a range of services to help you get the most from your product.¹ If your tech breaks down due to a fault or electrical problem, we'll fix it. With our 7 Day Fix Promise, if it takes us more than 7 calendar days to repair your product, you can request a replacement.

All our Care & Repair plans include these amazing benefits. The table below illustrates the benefits of a manufacturer guarantee and Care & Repair.

What's included	Manufacturer guarantee	Care & Repair
Breakdown support when you need it	✓	✓
7 Day Fix Promise ²	✗	✓
If we can't repair it, we'll give you a gift card to replace it	✓	✓
More than two breakdowns? Ask for a new one	✗	✓
Don't pay a penny more for parts, labour & callouts	✗	✓

However there are some exceptions, so please refer to the key exclusions section on page 9 and the Plan Terms and Conditions for further information.

1. Care & Repair offered on eligible products only. Care & Repair is not available for Boiling Water Taps, Waste Disposal Units, External Hard Drives, Computing Components, Software, Console Games, Mobile Phones, Refurbished Tech and non-electrical items.

2. The 7-Day Fix Promise period will start on either:

- The day after the date you book in your product in one of our stores.
- The date of our engineer's first visit when access to the product is gained.
- The day after the date that we collect your product from you.

Watch the video to find out more about Care & Repair and how this plan helps give your tech a longer life.



Our plans include even more benefits for selected products.

				
Feature	TVs and Entertainment	Household Appliances	Computers & Gaming	Lifestyle Tech & Gadgets
Free next day delivery, installation & recycling if your product needs replacing ³	✓ (TVs only)	✓ ¹	✗	✗
24/7 tech support	✓	✗	✓	✗
Squeaky Clean – valet	✗	✓ ¹	✗	✗
Built-in Battery failure	✓	✓	✓	✓ (Electric Transport only)
We'll get you back up and running ²	✗	✗	✓	✗

1. Only available on Washing Machines, Washer Dryers, Tumble Dryers, Dishwashers, Fridge Freezers, Fridges, Freezers, Cookers, Ovens and Hobs.

2. Products excluded are Monitors, eReaders, Networking, Printers, Scanners, Virtual Reality, Games Consoles, Gaming Controllers, Gaming Accessories and Computers & Gaming Peripherals.

3. Next day delivery subject to availability and delivery address

You can transfer your Care & Repair plan. Pass it on.

Buying someone a gift or passing on your old tech? You can transfer a Care & Repair plan along with it. Everyone gets extra peace of mind, and handing over your plan won't cost you a penny.

If you sell or give away your product, you can transfer this plan to the new owner, free of charge. To do so you must contact us with details of the new owner's name and address. The new owner will need to continue to pay us for the plan.

Key Inclusions.



Care & Repair is built for how we use tech today, with services that help you get the most out of your product.

- ✓ **Breakdown support when you need it.**
Whether it's a fault or electrical problem – if your tech breaks down, we'll fix it.
- ✓ **7 Day Fix Promise¹.**
We're so confident we can repair your tech fast, we promise that if it takes more than 7 calendar days, you can request a replacement.
- ✓ **If we can't repair it, we'll give you a gift card to replace it.**
We'll always try to repair your tech if it's not working. But if we can't, we'll give you a Currys gift card at a value based on an equivalent or similar spec product so you can replace it.
- ✓ **More than two breakdowns? Ask for a new one.**
If your tech has already had two repairs and it breaks down again, you can ask for a Currys gift card to buy a replacement. And the faults don't even have to be related.
- ✓ **Don't pay a penny more for parts, labour and call outs.**
We'll pay for it all. And if no fault is found you won't be charged.

For Household Appliances² and TVs, if we have to replace your tech we'll deliver it the next day⁵, install and recycle your old one free of charge if needed.*
- ✓ **24/7 tech support³.**
Whatever the question and whenever you need us, we're right here. Our experts are on call to help all day, every day. Visit us in store or call us. It's expert assistance without the off button, and it's all included as part of your plan. See page 14 for more details.

If your tech develops a fault, simply call **0800 0121 909** and one of our experts will help you get back up and running in no time.
- ✓ **Squeaky clean valet (For Household Appliances only).²**
We'll give your Household Appliance an annual deep clean. See page 21 for more details.
- ✓ **We'll get you back up and running (For Computers & Gaming only).⁴**
If you've had your computer or gaming tech replaced, our experts will help you get it working just how you like it. We'll transfer data from a backup, give you a one-to-one expert tutorial, and get it set up ready for use – and you won't have to pay any additional costs.* See page 27 for more details.

*These services will be provided to you via a Currys gift card.

1. The 7-Day Fix Promise period will start on either:

- The day after the date you book in your product in one of our stores.
- The date of our engineer's first visit when access to the product is gained.
- The day after the date that we collect your product from you.

2. Only available on Washing Machines, Washer Dryers, Tumble Dryers, Dishwashers, Fridge Freezers, Fridges, Freezers, Cookers, Ovens and Hobs.

3. This is available on TVs & Entertainment, Computers & Gaming.

4. Products excluded are Monitors, eReaders, Networking, Printers, Scanners, Virtual Reality, Games Consoles, Gaming Controllers, Gaming Accessories and Computers & Gaming Peripherals

5. Next day delivery subject to availability and delivery address

Key Exclusions.



- ✕ Any accidental damage.
- ✕ Cosmetic damage (e.g. rust, scratches etc.) where it does not affect the operation or safety of the product.
- ✕ Theft or loss of the product (or any part of it).
- ✕ The replacement of parts due to normal wear and tear, regularly replaced items or consumables including light bulbs and lamps, batteries changeable by the user and filters
- ✕ Breakdown due to flood, wind or other severe weather conditions.
- ✕ Breakdown due to fire unless caused by an electrical malfunction within the product.
- ✕ Repair or replacement of the product which has been neglected, abused, misused, or damaged intentionally. You must take reasonable care of the product.
- ✕ Any faults with the product caused by withdrawal of services by a third party or by a failure of, fault with or interruption of a utility supply.
- ✕ We are not liable for any loss that you suffer which is unforeseeable, out of our control, avoidable (you could have avoided by taking reasonable action) or a business loss (such as loss of profits or business) in connection with repair or replacement of your product. This includes, but not limited to; costs relating to any other plans or policies you have in place; loss or corruption of data, records, software or information; and loss resulting from inability to use the product.
- ✕ All Household Appliances that are purchased for use by a business or are located on commercial premises. For example, a dishwasher purchased for use in a café or a washing machine purchased by a home-based hairdresser for use by their business is excluded, whilst a washing machine purchased by a landlord for use in a residential rental property is eligible.
- ✕ Care & Repair where we've not received plan payments on time in accordance with the Terms and Conditions.
- ✕ Repair costs incurred by you instructing an unauthorised third party to carry out any repairs on the product.

Other exclusions apply, please refer to the Plan Terms and Conditions.

Care & Repair Price Plan TVs and Entertainment.



Our monthly Care & Repair plans will provide support for as long as you continue to pay the monthly payment.

Our 3 and 5 year Care & Repair plans require a one-off upfront payment and provide support for a set period of time. At the end of this set period, you have the option to renew your plan.

If you are purchasing a 3 or 5 year Care & Repair plan in a Currys store, we also offer the ability to spread the payment over 10 instalments, speak to a colleague to get instalment prices and learn more.

Product price	Pay upfront		Monthly plan (Annual equivalent)
	3 year plan	5 year plan	
Televisions - with 1 year manufacturer guarantee			
£151 - £175	£35	£45	£1.50 (£18)
£176 - £200	£45	£60	£2 (£24)
£201 - £250	£65	£85	£2.75 (£33)
£251 - £300	£90	£110	£3.75 (£45)
£301 - £350	£95	£120	£4.25 (£51)
£351 - £400	£120	£150	£5 (£60)
£401 - £450	£130	£160	£5.25 (£63)
£451 - £500	£140	£175	£5.50 (£66)
£501 - £600	£150	£195	£6 (£72)
£601 - £700	£160	£205	£6.50 (£78)
£701 - £800	£170	£230	£7 (£84)
£801 - £900	£180	£260	£8 (£96)
£901 - £1000	£195	£290	£9 (£108)
£1001 - £1250	£210	£310	£10 (£120)
£1251 - £1500	£230	£330	£11 (£132)
£1501 - £1750	£270	£380	£12 (£144)
£1751 - £2000	£300	£415	£12.50 (£150)
£2001 - £2500	£330	£450	£13 (£156)
£2501 & above	£360	£475	£13.50 (£162)

Care & Repair Price Plan TVs and Entertainment.



Product price	Pay upfront		Monthly plan (Annual equivalent)
	3 year plan	5 year plan	
Televisions - with 2 years manufacturer guarantee			
£151 - £175	£40	£50	£1.50 (£18)
£176 - £200	£45	£60	£2 (£24)
£201 - £250	£60	£80	£2.50 (£30)
£251 - £300	£80	£100	£3 (£36)
£301 - £350	£90	£115	£3.50 (£42)
£351 - £400	£100	£130	£4 (£48)
£401 - £450	£115	£145	£4.50 (£54)
£451 - £500	£130	£160	£5.50 (£66)
£501 - £600	£140	£180	£6 (£72)
£601 - £700	£150	£200	£7 (£84)
£701 - £800	£160	£220	£7.50 (£90)
£801 - £900	£170	£240	£8 (£96)
£901 - £1000	£180	£250	£8.50 (£102)
£1001 - £1250	£195	£290	£9 (£108)
£1251 - £1500	£225	£330	£9.50 (£114)
£1501 - £1750	£250	£360	£10.50 (£126)
£1751 - £2000	£270	£380	£11.50 (£138)
£2001 - £2500	£300	£440	£12.50 (£150)
£2501 & above	£350	£500	£13.50 (£162)

Care & Repair for TVs & Entertainment Systems is available on Televisions, Home Cinema, DVD & Blu-ray, Projectors, Digital & Smart TV, Audio, Headphones and Other TV & Entertainment products.

Care & Repair prices are valid for 30 days from the date on which you obtained this leaflet. In the event that the nature of the Care & Repair plan changes, a new quotation will be required.

Product price	Pay upfront		Monthly plan (Annual equivalent)
	3 year plan	5 year plan	
Home Cinema, DVD & Blu-ray, Projectors, Digital & Smart TV and Other TV & Entertainment products			
£151-£175	£35	£45	£1.50 (£18)
£176- £200	£45	£55	£2 (£24)
£201-£300	£60	£90	£2.50 (£30)
£301-£400	£70	£95	£3 (£36)
£401-£1500	£80	£100	£3.50 (£42)
Audio & Headphones – with 1 year manufacturer guarantee			
£151-£200	£35	£45	£1.50 (£18)
£201-£300	£45	£60	£2 (£24)
£301-£500	£70	£85	£3 (£36)
£501-£2500	£80	£120	£3.50 (£42)
Audio & Headphones – with 2 year manufacturer guarantee			
£151-£200	£30	£40	£1.25 (£15)
£201-£300	£35	£55	£1.50 (£18)
£301-£500	£55	£75	£2.50 (£30)
£501-£2500	£75	£115	£3 (£36)

Selected TVs with a 5 Year Guarantee.



A 5 year guarantee is included on a range of premium TVs at Currys. Just look out for the 5 year guarantee logo.

Why not upgrade to a Care & Repair plan?

For additional support, consider adding Care & Repair to a TV that includes a 5 year guarantee. The table below illustrates the benefits of a 5 year guarantee and Care & Repair.

What's included	5 year guarantee ¹	Care & Repair
Breakdown support when you need it	✓	✓
7 Day Fix Promise ²	✗	✓
If we can't repair it, we'll give you a gift card to replace it	✓	✓
More than two breakdowns? Ask for a new one	✗	✓
Don't pay a penny more for parts, labour & callouts	✗	✓
Free delivery, installation & recycling if your product needs replacing	✗	✓
24/7 tech support	✗	✓

For details on the exclusions of Care & Repair, see page 9.

Selected TVs with a 5 Year Guarantee.



Product price	Pay upfront 5 year plan	Monthly plan (Annual equivalent)
Televisions - with 5 years guarantee		
£151 - £175	£30	£1 (£12)
£176 - £200	£35	£1.25 (£15)
£201 - £250	£40	£1.50 (£18)
£251 - £300	£45	£1.75 (£21)
£301 - £350	£50	£2 (£24)
£351 - £400	£55	£2.25 (£27)
£401 - £450	£60	£2.50 (£30)
£451 - £500	£70	£2.75 (£33)
£501 - £600	£80	£3 (£36)
£601 - £700	£90	£3.25 (£39)
£701 - £800	£100	£3.50 (£42)
£801 - £900	£120	£4 (£48)
£901 - £1000	£130	£4.25 (£51)
£1001 - £1250	£150	£4.50 (£54)
£1251 - £1500	£190	£5 (£60)
£1501 - £1750	£210	£6 (£72)
£1751 - £2000	£225	£6.50 (£78)
£2001 - £2500	£250	£7 (£84)
£2501 & above	£300	£8 (£96)

1. The example used here is a 5 year guarantee provided by Currys.

2. The 7-Day Fix Promise period will start on either:

- The day after the date you book in your product in one of our stores.
- The date of our engineer's first visit when access to the product is gained.
- The day after the date that we collect your product from you.

24/7 Tech Support.



Whatever the question and whenever you need us, we're right here. Our experts are on call to help all day, every day. Visit us in store or call us. It's expert assistance without the off button, and it's all included as part of your plan.*



Visit any Currys store.

Find your nearest Currys at: www.currys.co.uk/gbuk/store-finder



Call us.

To speak to one of our experts call us on **0800 0121 909**

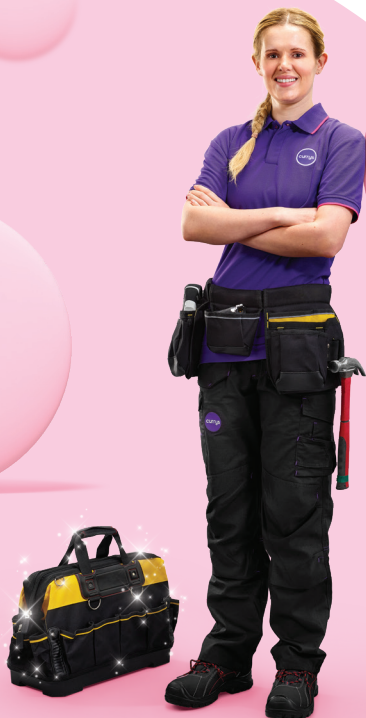
Lines are open 24 hours a day, 365 days a year



Online.

Go online to: www.currys.co.uk/careandrepair

*This is available on TVs & Entertainment and Computers & Gaming.



If we replace it, we'll deliver it for free.¹



A family home with faulty appliances is an unhappy one, dirty washing and gone-off milk just won't do!

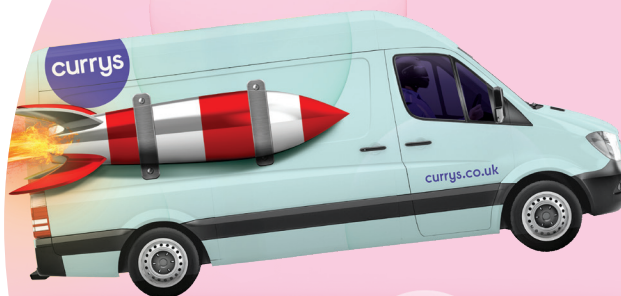
Missing out on those big moments in the latest series isn't the sort of drama you want!

That's why, if your Household Appliance² or TV breaks down and we have to replace it, we won't leave you waiting to get your life back to normal. We'll deliver your replacement the next day¹ – and if needed, have it installed and your old one recycled – all free of charge*.

*These services will be provided to you via a Currys gift card.

1. Next day delivery subject to availability and delivery address

2. Only available on Washing Machines, Washer Dryers, Tumble Dryers, Dishwashers, Fridge Freezers, Fridges, Freezers, Cookers, Ovens and Hobs



Care & Repair Price Plan Household Appliances.



Our monthly Care & Repair plans will provide support for as long as you continue to pay the monthly payment.

Our 3 and 5 year Care & Repair plans require a one-off upfront payment and provide support for a set period of time. At the end of this set period, you have the option to renew your plan.

If you are purchasing a 3 or 5 year Care & Repair plan in a Currys store, we also offer the ability to spread the payment over 10 instalments, speak to a colleague to get instalment prices and learn more.

Product price	Pay upfront		Monthly plan (Annual equivalent)
	3 year plan	5 year plan	
Washing Machines & Washer Dryers – with 1 year manufacturer guarantee			
£150 & under	£55	£75	£2.50 (£30)
£151 – £175	£65	£85	£3 (£36)
£176 – £200	£80	£100	£3.50 (£42)
£201 – £225	£90	£115	£4 (£48)
£226 – £250	£100	£130	£4.50 (£54)
£251 – £300	£120	£150	£5 (£60)
£301 – £350	£130	£165	£5.50 (£66)
£351 – £400	£150	£185	£6.50 (£78)
£401 – £450	£180	£230	£7.50 (£90)
£451 – £500	£190	£240	£8 (£96)
£501 – £600	£200	£250	£8.50 (£102)
£601 – £700	£225	£280	£9 (£108)
£701 – £800	£250	£300	£9.50 (£114)
£801 – £1000	£275	£320	£10 (£120)
£1001 & above	£300	£350	£10.50 (£126)
Washing Machines & Washer Dryers – with 2 years manufacturer guarantee			
£150 & under	£45	£60	£1.50 (£18)
£151 – £175	£50	£65	£2 (£24)
£176 – £200	£60	£75	£2.50 (£30)
£201 – £225	£70	£85	£3 (£36)
£226 – £250	£80	£105	£3.50 (£42)
£251 – £300	£100	£120	£4 (£48)
£301 – £350	£115	£135	£4.50 (£54)
£351 – £400	£130	£150	£5 (£60)
£401 – £450	£150	£180	£5.50 (£66)
£451 – £500	£170	£190	£6 (£72)

Care & Repair for Household Appliances is available on Washing Machines, Washer Dryers, Tumble Dryers, Dishwashers, Fridge Freezers, Fridges, Freezers, Cookers, Ovens & Hobs, Microwaves, Small Kitchen Appliances, Coffee Machines, Floorcare, Ironing, Fans, Heating, Air Treatment and Other Household Appliances.

Care & Repair prices are valid for 30 days from the date on which you obtained this leaflet. In the event that the nature of the Care & Repair plan changes, a new quotation will be required.

Care & Repair Price Plan Household Appliances.



Product price	Pay upfront		Monthly plan (Annual equivalent)
	3 year plan	5 year plan	
£501 - £600	£180	£200	£6.50 (£78)
£601 - £700	£195	£210	£7 (£84)
£701 - £800	£210	£225	£7.50 (£90)
£801 - £1000	£225	£240	£8 (£96)
£1001 & above	£235	£255	£8.50 (£102)
Washing Machines & Washer Dryers – with 5 years manufacturer guarantee			
£150 & under	-	£55	£1 (£12)
£151 - £175	-	£60	£1.50 (£18)
£176 - £200	-	£65	£1.75 (£21)
£201 - £225	-	£70	£2 (£24)
£226 - £250	-	£75	£2.25 (£27)
£251 - £300	-	£80	£2.50 (£30)
£301 - £350	-	£85	£2.75 (£33)
£351 - £400	-	£90	£3 (£36)
£401 - £450	-	£100	£3.25 (£39)
£451 - £500	-	£110	£3.50 (£42)
£501 - £600	-	£120	£4 (£48)
£601 - £700	-	£130	£4.50 (£54)
£701 - £800	-	£145	£5 (£60)
£801 - £1000	-	£160	£5.50 (£66)
£1001 & above	-	£170	£6 (£72)
Tumble Dryers – with 1 year manufacturer guarantee			
£150 & under	£35	£50	£1.50 (£18)
£151 - £175	£45	£60	£1.75 (£21)
£176 - £200	£55	£70	£2 (£24)
£201 - £250	£65	£80	£2.50 (£30)
£251 - £350	£70	£90	£3 (£36)
£351 - £1500	£80	£100	£3.50 (£42)
Tumble Dryers – with 2 years manufacturer guarantee			
£250 & under	£40	£50	£1.50 (£18)
£251 - £350	£55	£70	£2 (£24)
£351 - £500	£60	£75	£2.50 (£30)
£501 - £1500	£70	£85	£3 (£36)
Tumble Dryers – with 5 years manufacturer guarantee			
£250 & under	-	£40	£1 (£12)
£251 - £350	-	£45	£1.50 (£18)
£351 - £1500	-	£60	£2 (£24)

Care & Repair Price Plan Household Appliances.



Product price	Pay upfront		Monthly plan (Annual equivalent)
	3 year plan	5 year plan	
Dishwashers – with 1 year manufacturer guarantee			
£150 & under	£45	£60	£2 (£24)
£151 – £175	£50	£75	£2.25 (£27)
£176 – £200	£55	£85	£2.50 (£30)
£201 – £225	£60	£90	£2.75 (£33)
£226 – £250	£70	£95	£3 (£36)
£251 – £300	£80	£115	£3.50 (£42)
£301 – £1500	£100	£145	£4.50 (£54)
Dishwashers – with 2 years manufacturer guarantee			
£300 & under	£70	£85	£3 (£36)
£301 – £500	£80	£125	£3.50 (£42)
£501 – £1500	£90	£135	£4 (£48)
Dishwashers – with 5 years manufacturer guarantee			
£300 & under	-	£50	£1.50 (£18)
£301 – £1500	-	£60	£2 (£24)
Fridge Freezer, Fridges, Freezers – with 1 year manufacturer guarantee			
£100 & under	£25	£35	£1.25 (£15)
£101 – £150	£35	£40	£1.50 (£18)
£151 – £175	£40	£55	£1.75 (£21)
£176 – £200	£50	£65	£2 (£24)
£201 – £225	£65	£75	£2.50 (£30)
£226 – £250	£70	£85	£3 (£36)
£251 – £300	£75	£95	£3.25 (£39)
£301 – £350	£80	£100	£3.50 (£42)
£351 – £400	£85	£110	£3.75 (£45)
£401 – £450	£105	£125	£4 (£48)
£451 – £500	£115	£135	£4.50 (£54)
£501 – £550	£120	£145	£5 (£60)
£551 – £600	£130	£160	£5.25 (£63)
£601 – £700	£145	£180	£5.50 (£66)
£701 – £800	£155	£200	£6 (£72)
£801 – £900	£175	£230	£7 (£84)
£901 – £1250	£200	£250	£8 (£96)
£1251 – £2000	£215	£275	£9 (£108)
£2001 & above	£240	£300	£10 (£120)

Care & Repair Price Plan Household Appliances.



Product price	Pay upfront		Monthly plan (Annual equivalent)
	3 year plan	5 year plan	
Fridge Freezer, Fridges, Freezers – with 2 years manufacturer guarantee			
£151 – £175	£35	£40	£1.25 (£15)
£176 – £200	£40	£45	£1.50 (£18)
£201 – £225	£45	£50	£1.75 (£21)
£226 – £250	£50	£55	£2 (£24)
£251 – £300	£60	£60	£2.50 (£30)
£301 – £350	£70	£75	£3 (£36)
£351 – £400	£75	£80	£3.25 (£39)
£401 – £450	£80	£90	£3.50 (£42)
£451 – £500	£95	£105	£4 (£48)
£501 – £550	£100	£120	£4.50 (£54)
£551 – £600	£110	£130	£4.75 (£57)
£601 – £700	£120	£140	£5 (£60)
£701 – £800	£130	£150	£5.50 (£66)
£801 – £900	£145	£170	£6 (£72)
£901 – £1250	£155	£190	£6.50 (£78)
£1251 – £2000	£170	£210	£7 (£84)
£2001 & above	£185	£225	£7.50 (£90)
Fridge Freezer, Fridges, Freezers – with 5 years manufacturer guarantee			
£151 – £175	-	£30	£1.25 (£15)
£176 – £200	-	£35	£1.50 (£18)
£201 – £225	-	£40	£1.75 (£21)
£226 – £250	-	£45	£2 (£24)
£251 – £300	-	£50	£2.50 (£30)
£301 – £350	-	£55	£3 (£36)
£351 – £400	-	£60	£3.25 (£39)
£401 – £450	-	£65	£3.50 (£42)
£451 – £500	-	£70	£4 (£48)
£501 – £550	-	£75	£4.50 (£54)
£551 – £600	-	£80	£4.75 (£57)
£601 – £700	-	£85	£5 (£60)
£701 – £800	-	£90	£5.50 (£66)
£801 – £900	-	£100	£6 (£72)
£901 – £1250	-	£110	£6.50 (£78)
£1251 – £2000	-	£120	£7 (£84)
£2001 & above	-	£140	£7.50 (£90)

Care & Repair Price Plan Household Appliances.



Product price	Pay upfront		Monthly plan (Annual equivalent)
	3 year plan	5 year plan	
Cooking - with 1 year manufacturer guarantee			
£100 & under	£30	£40	£1.25 (£15)
£101 - £150	£35	£50	£1.50 (£18)
£151 - £175	£45	£60	£2.25 (£27)
£176 - £200	£55	£75	£2.50 (£30)
£201 - £250	£60	£80	£2.75 (£33)
£251 - £300	£65	£90	£3 (£36)
£301 - £400	£80	£100	£3.50 (£42)
£401 - £500	£105	£130	£4.50 (£54)
£501 - £600	£115	£145	£5 (£60)
£601 - £2500	£130	£175	£6 (£72)
Cooking - with 2 years manufacturer guarantee			
£200 & under	£45	£55	£1.75 (£21)
£201 - £500	£70	£85	£3 (£36)
£501 - £2500	£90	£115	£4 (£48)
Cooking - with 5 years manufacturer guarantee			
£400 & under	-	£45	£1.50 (£18)
£401 - £500	-	£60	£2 (£24)
£501 - £600	-	£75	£2.50 (£30)
£601 - £2500	-	£85	£3 (£36)
Microwaves			
£151 - £175	£40	£55	£1.75 (£21)
£176 - £200	£45	£60	£2 (£24)
£201 & over	£55	£75	£2.50 (£30)
Small Kitchen Appliances, Coffee Machines, Floorcare, Ironing, Fans, Heating, Air Treatment and Other Household Appliances			
£151 - £200	£35	£50	£1.50 (£18)
£201 - £400	£55	£75	£2.50 (£30)
£401 & over	£80	£100	£3.50 (£42)

Uh Oh! Breakdowns happen...

But we're here to help.

If your Household Appliance develops a fault, simply call **0344 800 6080** and one of our on-call experts will be able to help you get back up and running in no time.

Squeaky clean valet.



To keep your tech fighting fit, our Pay Monthly and Pay Upfront (2, 3 or 5 years) Care & Repair plans for these Household Appliances include an annual valet service.

Washing Machines and Washer Dryers.

We'll clean the inside and outside of the machine (including soap drawer, door and seal), we'll de-fluff the vents, and we'll run a cycle with a de-scale solution.

Tumble Dryers.

We'll clean the inside and outside (including filters and condenser), and de-fluff the vents.

Dishwashers.

We'll clean the inside and outside of your dishwasher including the filter, check there are no blockages in the waste disposal, remove any food particles from the machine and seal, and run a cycle with dishwasher cleaner.

Cookers, Ovens, Hobs.

We'll give the inside a deep clean including door areas, shelving and grill. We'll also clean the outside of the cooker, clean the hob, and clean and polish the door.

Fridge Freezers, Fridges, Freezers.

We'll defrost your Fridge, Freezer or Fridge Freezer, clean and dry inside (including racks, storage trays, shelves and seals), cover everything with anti-bacterial protection, and check any water filters you've got.



Care & Repair Price Plan Computers & Gaming.



Our monthly Care & Repair plans will provide support for as long as you continue to pay the monthly payment.

Our 2 and 3 year Care & Repair plans require a one-off upfront payment and provide support for a set period of time. At the end of this set period, you have the option to renew your plan.

If you are purchasing a 2 or 3 year Care & Repair plan in a Currys store, we also offer the ability to spread the payment over 10 instalments, speak to a colleague to get instalment prices and learn more.

Product price	Pay upfront		Monthly plan (Annual equivalent)
	2 year plan	3 year plan	
Laptops - with 1 year manufacturer guarantee			
£150 & under	£45	£60	£2.50 (£30)
£151 - £175	£50	£65	£2.75 (£33)
£176 - £200	£60	£75	£3.25 (£39)
£201 - £225	£65	£85	£4 (£48)
£226 - £250	£90	£110	£5 (£60)
£251 - £300	£110	£145	£6.25 (£75)
£301 - £350	£125	£160	£7 (£84)
£351 - £400	£130	£170	£7.50 (£90)
£401 - £450	£140	£180	£8 (£96)
£451 - £500	£145	£185	£8.25 (£99)
£501 - £600	£150	£190	£8.50 (£102)
£601 - £700	£160	£200	£8.75 (£105)
£701 - £800	£170	£225	£9 (£108)
£801 - £900	£180	£240	£9.75 (£117)
£901 - £1000	£190	£250	£10.50 (£126)
£1001 - £1250	£230	£270	£11.50 (£138)
£1251 - £3000	£250	£300	£12.50 (£150)
Laptops - with 2 years manufacturer guarantee			
£150 & under	-	£60	£2.50 (£30)
£151 - £175	-	£65	£2.75 (£33)
£176 - £200	-	£70	£3 (£36)
£201 - £225	-	£85	£4 (£48)
£226 - £250	-	£100	£4.50 (£54)
£251 - £300	-	£135	£6 (£72)
£301 - £350	-	£160	£7 (£84)
£351 - £400	-	£170	£7.50 (£90)
£401 - £450	-	£180	£8 (£96)
£451 - £500	-	£185	£8.25 (£99)

Care & Repair Price Plan Computers & Gaming.



Product price	Pay upfront		Monthly plan (Annual equivalent)
	2 year plan	3 year plan	
£501 - £600	-	£190	£8.50 (£102)
£601 - £700	-	£205	£9 (£108)
£701 - £800	-	£225	£9.75 (£117)
£801 - £900	-	£240	£10.50 (£126)
£901 - £1000	-	£250	£11 (£132)
£1001 - £1250	-	£270	£11.50 (£138)
£1251 - £3000	-	£300	£12.50 (£150)
Desktop PCs - with 1 year manufacturer guarantee			
£300 & under	£50	£80	£3 (£36)
£301 - £350	£70	£100	£4 (£48)
£351 - £400	£100	£125	£5.50 (£66)
£401 - £500	£110	£135	£6 (£72)
£501 - £600	£125	£160	£7 (£84)
£601 - £700	£140	£180	£8 (£96)
£701 - £800	£160	£205	£9 (£108)
£801 - £3000	£165	£220	£9.50 (£114)
Desktop PCs - with 2 years manufacturer guarantee			
£350 & under	-	£80	£3 (£36)
£350 - £600	-	£125	£5.50 (£66)
£601 - £800	-	£180	£8 (£96)
£801 & over	-	£220	£9.50 (£114)

Care & Repair Price Plan Computers & Gaming.



Product price	Pay upfront		Monthly (Annual equivalent)
	2 year plan	3 year plan	
Printers			
£151 – £175	£30	£40	£1.25 (£15)
£176 – £200	£35	£45	£2 (£24)
£201 – £300	£45	£55	£2.50 (£30)
£301 – £400	£55	£70	£3 (£36)
£401 – £1500	£60	£80	£3.50 (£42)
Monitors – with 1 year manufacturer guarantee			
£151 – £200	£30	£40	£1.50 (£18)
£201 – £300	£35	£45	£2 (£24)
£301 – £400	£45	£55	£2.50 (£30)
£401 & over	£50	£60	£3 (£36)
Monitors – with 2 years manufacturer guarantee			
£151 – £200	-	£30	£1.50 (£18)
£201 – £300	-	£35	£1.75 (£21)
£301 – £400	-	£45	£2 (£24)
£401 & over	-	£50	£2.50 (£30)
Monitors – with 3 years manufacturer guarantee			
£151 – £200	-	£25	£1.25 (£15)
£201 – £300	-	£30	£1.50 (£18)
£301 – £400	-	£40	£2 (£24)
£401 & over	-	£45	£2.25 (£27)

Care & Repair Price Plan Computers & Gaming.



Product price	Pay upfront		Monthly (Annual equivalent)
	2 year plan	3 year plan	
iPads – with 1 year manufacturer guarantee			
£150 – £200	£40	£55	£2 (£24)
£201 – £300	£65	£85	£3 (£36)
£301 – £400	£90	£125	£5 (£60)
£401 – £500	£115	£145	£6 (£72)
£501 – £600	£135	£165	£7 (£84)
£601 – £800	£175	£215	£8 (£96)
£801 – £1000	£195	£225	£9 (£108)
£1001 – £1250	£215	£255	£10 (£120)
£1251 & over	£235	£285	£11 (£132)
Tablets & eReaders – with 1 year manufacturer guarantee			
£149 & under	£35	£50	£1.75 (£21)
£150 – £200	£40	£55	£2 (£24)
£201 – £300	£65	£85	£3 (£36)
£301 – £400	£90	£125	£5 (£60)
£401 – £500	£115	£145	£6 (£72)
£501 – £600	£135	£165	£7 (£84)
£601 – £800	£175	£215	£8 (£96)
£801 – £1000	£195	£255	£9 (£108)
£1001 – £1250	£215	£300	£10 (£120)
£1251 & over	£235	£345	£11 (£132)
Tablets & eReaders – with 2 years manufacturer guarantee			
£149 & under	£30	£45	£1.50 (£18)
£150 – £200	£35	£50	£1.75 (£21)
£201 – £300	£55	£75	£2.50 (£30)
£301 – £400	£80	£110	£4.50 (£54)
£401 – £500	£100	£135	£5.50 (£66)
£501 – £600	£125	£160	£6.50 (£78)
£601 – £800	£160	£185	£7.50 (£90)
£801 – £1000	£190	£231	£8.50 (£102)
£1001 – £1250	£220	£285	£9.50 (£114)
£1251 & over	£250	£330	£10.50 (£126)

Care & Repair Price Plan Computers & Gaming.



Our monthly Care & Repair plans will provide support for as long as you continue to pay the monthly payment.

Our 3 and 5 year Care & Repair plans require a one-off upfront payment and provide support for a set period of time. At the end of this set period, you have the option to renew your plan.

If you are purchasing a 3 or 5 year Care & Repair plan in a Currys store, we also offer the ability to spread the payment over 10 instalments, speak to a colleague to get instalment prices and learn more.

Product price	Pay upfront		Monthly (Annual equivalent)
	3 year plan	5 year plan	
Games Consoles, Gaming Controllers, Gaming Accessories, Virtual Reality & Computers & Gaming Peripherals			
£151 - £175	£30	£40	£1.25 (£15)
£176 - £200	£35	£45	£2 (£24)
£201 - £300	£45	£55	£2.50 (£30)
£301 - £500	£55	£70	£3 (£36)
£501 - £2500	£60	£80	£3.50 (£42)
Scanners & Networking			
£151 - £175	£30	£40	£1.25 (£15)
£176 - £200	£35	£45	£2 (£24)
£201 - £300	£45	£55	£2.50 (£30)
£301 - £500	£55	£70	£3 (£36)
£501 - £2500	£60	£80	£3.50 (£42)

Care & Repair for Computers & Gaming is available on Laptops, Desktop PCs, Monitors, Tablets, iPads, eReaders, Networking, Printers, Scanners, Virtual Reality, Games Consoles, Gaming Controllers, Gaming Accessories and Computers & Gaming Peripherals.

Care & Repair prices are valid for 30 days from the date on which you obtained this leaflet. In the event that the nature of the Care & Repair plan changes, a new quotation will be required.



We'll get you back up and running.



If we are unable to repair your Computers & Gaming product and we replace it by giving you a Currys gift card to obtain a replacement product you will be entitled to receive services to get you back up and running from our in-store experts – and you won't have to pay any additional costs*. We will:

- Set-up and check your device so it's ready to use when you get home or to your office.
- Give you 1 to 1 time with an expert, setting up your software and accounts on the device.
- Transfer any data from any back-ups you have.

*Currys will pay for you to get these services via a gift card.

Computers & Gaming products excluded from this service are Monitors, eReaders, Networking, Printers, Scanners, Virtual Reality, Games Consoles, Gaming Controllers, Gaming Accessories and Computers & Gaming Peripherals.



Care & Repair Price Plan Lifestyle Tech & Gadgets.



Our monthly Care & Repair plans will provide support for as long as you continue to pay the monthly payment.

Our 2 and 3 year Care & Repair plans require a one-off upfront payment and provide support for a set period of time. At the end of this set period, you have the option to renew your plan.

If you are purchasing a 2 or 3 year Care & Repair plan in a Currys store, we also offer the ability to spread the payment over 10 instalments, speak to a colleague to get instalment prices and learn more.

Product price	Pay upfront		Monthly (Annual equivalent)
	2 year plan	3 year plan	
Electric Transport – with 1 year manufacturer guarantee			
£151-£200	£55	£70	£3 (£36)
£201-£300	£80	£100	£4.50 (£54)
£301-£400	£105	£140	£6 (£72)
£401-£500	£130	£160	£7 (£84)
£501-£600	£150	£180	£8 (£96)
£601-£800	£190	£230	£9.50 (£114)
£801-£1000	£215	£260	£11 (£132)
£1001-£1250	£230	£280	£12.50 (£150)
£1251-£2000	£250	£300	£13.50 (£162)
£2001 & over	£270	£320	£15 (£180)
Electric Transport – with 2 year manufacturer guarantee			
£151-£200	£45	£65	£2.50 (£30)
£201-£300	£70	£90	£4 (£48)
£301-£400	£95	£125	£5.50 (£66)
£401-£500	£120	£150	£6.50 (£78)
£501-£600	£140	£170	£7.50 (£90)
£601-£800	£160	£195	£8.50 (£103)
£801-£1000	£185	£220	£10 (£120)
£1001-£1250	£200	£250	£11.50 (£138)
£1251-£2000	£225	£275	£13 (£156)
£2001 & over	£250	£300	£14.50 (£174)

Care & Repair Price Plan Lifestyle Tech & Gadgets.



Our monthly Care & Repair plans will provide support for as long as you continue to pay the monthly payment.

Our 3 and 5 year Care & Repair plans require a one-off upfront payment and provide support for a set period of time. At the end of this set period, you have the option to renew your plan.

If you are purchasing a 3 or 5 year Care & Repair plan in a Currys store, we also offer the ability to spread the payment over 10 instalments, speak to a colleague to get instalment prices and learn more.

Product price	Pay upfront		Monthly (Annual equivalent)
	3 year plan	5 year plan	
Home & Outdoors - with 1 year manufacturer guarantee			
£150 - £175	£35	£45	£2 (£24)
£176 - £200	£40	£55	£2.50 (£30)
£201 - £250	£45	£65	£2.75 (£33)
£251 - £300	£50	£70	£3 (£36)
£301 - £400	£60	£80	£3.50 (£42)
£401 - £600	£70	£85	£4 (£48)
£601 - £800	£80	£90	£5 (£60)
£801 - £1000	£90	£100	£6 (£72)
£1001 & over	£100	£120	£7 (£84)
Home & Outdoors - with 2 year manufacturer guarantee			
£150 - £175	£30	£40	£1.75 (£21)
£176 - £200	£35	£50	£2 (£24)
£201 - £250	£40	£60	£2.25 (£27)
£251 - £300	£45	£65	£2.75 (£33)
£301 - £400	£55	£75	£3 (£36)
£401 - £600	£65	£80	£3.50 (£42)
£601 - £800	£75	£85	£4.50 (£54)
£801 - £1000	£85	£95	£5.50 (£66)
£1001 & over	£95	£115	£6.50 (£78)
Home & Outdoors - with 3 year manufacturer guarantee			
£150 - £175	£25	£35	£1.50 (£18)
£176 - £200	£30	£45	£1.75 (£21)
£201 - £250	£35	£55	£2 (£24)
£251 - £300	£40	£60	£2.25 (£27)
£301 - £400	£50	£70	£2.50 (£30)
£401 - £600	£60	£75	£3 (£36)
£601 - £800	£70	£80	£4 (£48)
£801 - £1000	£80	£90	£5 (£60)
£1001 & over	£90	£110	£6 (£72)
Home & Outdoors - with 5 year manufacturer guarantee			
£150 - £175	-	£20	£1.25 (£15)
£176 - £200	-	£25	£1.50 (£18)
£201 - £250	-	£30	£1.75 (£21)
£251 - £300	-	£35	£2 (£24)
£301 - £400	-	£45	£2.25 (£27)
£401 - £600	-	£55	£3 (£36)
£601 - £800	-	£65	£4 (£48)
£801 - £1000	-	£75	£5 (£60)
£1001 & over	-	£85	£6 (£72)

Care & Repair Price Plan Lifestyle Tech & Gadgets.



Product price	Pay upfront		Monthly (Annual equivalent)
	3 year plan	5 year plan	
Beauty – with 1 year manufacturer guarantee			
£150 – £175	£40	£50	£2.25 (£27)
£176 – £200	£45	£60	£2.75 (£33)
£201 – £250	£50	£70	£3 (£36)
£251 – £300	£55	£75	£3.50 (£42)
£301 – £400	£65	£85	£4 (£48)
£401 – £600	£75	£90	£5 (£60)
£601 – £800	£85	£95	£6 (£72)
£801 – £1000	£95	£105	£7 (£84)
£1001 & over	£105	£125	£8 (£96)
Beauty – with 2 year manufacturer guarantee			
£150 – £175	£35	£45	£2 (£24)
£176 – £200	£40	£55	£2.25 (£27)
£201 – £250	£45	£65	£2.75 (£33)
£251 – £300	£50	£70	£3 (£36)
£301 – £400	£60	£80	£3.50 (£42)
£401 – £600	£70	£85	£4.50 (£54)
£601 – £800	£80	£90	£5.50 (£66)
£801 – £1000	£90	£100	£6.50 (£78)
£1001 & over	£100	£120	£7.50 (£90)
Beauty – with 3 year manufacturer guarantee			
£150 – £175	£30	£40	£1.75 (£21)
£176 – £200	£35	£50	£2 (£24)
£201 – £250	£40	£60	£2.25 (£27)
£251 – £300	£45	£65	£2.50 (£30)
£301 – £400	£55	£75	£3 (£36)
£401 – £600	£65	£80	£4 (£48)
£601 – £800	£75	£85	£5 (£60)
£801 – £1000	£85	£95	£6 (£72)
£1001 & over	£95	£115	£7 (£84)
Beauty – with 5 year manufacturer guarantee			
£150 – £175	-	£25	£1.50 (£18)
£176 – £200	-	£30	£1.75 (£21)
£201 – £250	-	£35	£2 (£24)
£251 – £300	-	£40	£2.25 (£27)
£301 – £400	-	£50	£2.75 (£33)
£401 – £600	-	£60	£3.50 (£42)
£601 – £800	-	£70	£4.50 (£54)
£801 – £1000	-	£80	£5.50 (£66)
£1001 & over	-	£90	£6.50 (£78)

Care & Repair Price Plan Lifestyle Tech & Gadgets.



Product price	Pay upfront		Monthly (Annual equivalent)
	3 year plan	5 year plan	
Smart tech			
£151 – £175	£30	£40	£1.25 (£15)
£176 – £200	£35	£45	£2 (£24)
£201 – £300	£45	£55	£2.50 (£30)
£301 – £500	£55	£70	£3 (£36)
£501 – £2500	£60	£80	£3.50 (£42)
Cameras, Camcorders & Drones – with 1 year manufacturer guarantee			
£151 – £175	£35	£45	£1.50 (£18)
£176 – £200	£45	£70	£2 (£24)
£201 – £250	£60	£80	£2.50 (£30)
£251 – £300	£70	£85	£3 (£36)
£301 – £400	£80	£100	£3.50 (£42)
£401 – £500	£90	£115	£4 (£48)
£501 – £600	£100	£130	£4.50 (£54)
£601 – £700	£115	£145	£5 (£60)
£701 – £2500	£125	£160	£5.50 (£66)
Cameras & Drones – with 2 years manufacturer guarantee			
£151 – £300	£35	£45	£2 (£24)
£301 – £400	£60	£80	£2.50 (£30)
£401 – £500	£80	£100	£3.50 (£42)
£501 – £2500	£100	£130	£4 (£48)
Camcorders – with 2 years manufacturer guarantee			
£151 – £300	£45	£60	£2 (£24)
£301 – £400	£60	£80	£2.50 (£30)
£401 – £500	£80	£100	£3.50 (£42)
£501 – £2500	£100	£130	£4 (£48)
Other gadgets			
£151 – £175	£30	£40	£1.25 (£15)
£176 – £200	£35	£45	£2 (£24)
£201 – £300	£45	£55	£2.50 (£30)
£301 – £500	£55	£70	£3 (£36)
£501 – £2500	£60	£80	£3.50 (£42)

Care & Repair for Lifestyle Tech & Gadgets is available on Home & Outdoors, Beauty, Smart Tech, Gadgets and Electric Transport.

Care & Repair prices are valid for 30 days from the date on which you obtained this leaflet. In the event that the nature of the Care & Repair plan changes, a new quotation will be required.

Recycling Made Easy.



Be kinder to the environment, and save the hassle of a trip to the tip. With Care & Repair and Instant Replacement, if your old tech needs replacing we can take it away to be recycled responsibly by our fully approved UK recycling partners – free of charge. This stops it going into landfill, where hazardous toxins like lead could leak out and pollute soil and water, and affect things like wildlife and even people's health.

Currys is the largest retail recycler of e-waste in the UK, so you can trust us to get rid of any tech we replace through your plan responsibly.



Getting Support.

If you need additional support managing your Instant Replacement or Care & Repair plan due to disability, physical or mental illness, or just need help because your circumstances have changed, please contact us and we will be happy to tailor our service to meet your needs where possible.

Keep in touch.

To make sure you get the best service possible it is important that you let us know if any of your details change, such as your name, address or bank details, so we can update our records.

Cancellation of your plan.

If you decide you'd like to end your plan, please contact us, and one of our experts will be happy to help you. Cancellation fees do not apply.

Full information on changes we need to know about and cancelling your plan can be found in the Plan Terms & Conditions.

Making a Complaint.

If you are unhappy and wish to make a complaint about your plan please call **0344 800 6080**.

You can write to us at: **Currys Care Services, PO Box 194, Cramlington, NE23 ODA.**

Alternatively, please contact us either via the Currys website at www.currys.co.uk/careandrepair, www.currys.co.uk/instantreplacement or via email on careservices@currys.co.uk.

Large print, audio and braille.

This booklet and other associated documentation are also available in large print, audio and braille. If you require any of these formats, please call **0344 800 6080**.

How to contact us.

Just ask any of our colleagues in store

Call our experts on **0344 800 6080**.

Email us on careservices@currys.co.uk

Go online to www.currys.co.uk/careandrepair or

www.currys.co.uk/instantreplacement

Write to us at **Currys Care Services, PO Box 194, Cramlington, NE23 ODA.**

You can transfer your Instant Replacement or Care & Repair plan. Pass it on.

Buying someone a gift or passing on your old tech? You can transfer an Instant Replacement plan or a Care & Repair plan along with it. Everyone gets extra peace of mind, and handing over your plan won't cost you a penny.

If you sell or give away your product, you can transfer this plan to the new owner, free of charge. To do so you must contact us with details of the new owner's name and address. The new owner will need to continue to pay us for the Care & Repair plan.

Important Information.

About your plan.

Your monthly plan will continue for as long as you pay the monthly payment. Pay upfront (2, 3 or 5 year) plans require a one-off upfront payment and provide support for a set period of time.

Cancellation period.

You may cancel this plan at any time.

Pay upfront plans (2, 3 or 5 years).

If you pay up front for a set period of time for your plan (2, 3 or 5 years) and have not made a valid repair request or received a replacement and cancel the plan within 45 days from date of purchase or the date you receive the plan documentation, whichever is later, you will receive a full refund of the plan payments paid. If you have made a repair request or received a replacement, you will receive a pro rata refund based on the number of full unexpired months remaining on your plan.

After 45 days you may cancel the plan and will receive a pro rata refund of the plan payments you have paid based on the number of full unexpired months of support remaining regardless of whether a repair request has been made or a replacement has been received.

If you no longer wish to have the benefits of your pay upfront plan (2, 3 or 5 years) you can provide notice to cancel by calling Currys Customer Services.

Pay monthly plans - Care & Repair only.

If you have chosen a pay monthly plan you can cancel this at any time by either writing to us via email or the postal address below or, by calling Currys Customer Services experts. If you cancel within 14 days of purchase and you haven't made a valid repair request, we'll give you a full refund. After this period, you can cancel your plan at any time, but no refund will be given.

Currys will send you a reminder notice every year to ensure that your monthly plan still meets your needs.

For support, to cancel or to make a complaint:

- Call our experts on: **0344 800 6080**
- Go online: www.currys.co.uk/careandrepair or www.currys.co.uk/instantreplacement
- Email us: careservices@currys.co.uk
- Write to us at: **Currys Care Services, PO Box 194, Cramlington, NE23 0DA**

You'll find details on getting the most out of your plan and your right to cancel in the Plan Terms & Conditions and Support Agreement.

The plan expires on the earliest of:

Care & Repair only:

- The date your product is replaced by us in accordance with this plan or we issue you with a voucher for a replacement; or
- The date of the Maximum Plan Life as we have communicated to you; or
- Where your product has reached its Maximum Plan Life we will cancel your plan.
- We will write to you in advance to give you reasonable notice and confirm the date that the plan will be cancelled. Where the product has reached its Maximum Plan Life it cannot be renewed.

Care & Repair or Instant Replacement:

- The date the plan is cancelled by you or us.

Where you have a pay upfront plan (2, 3 or 5 years), notwithstanding the above in relation to the Maximum Plan Life, the plan will always apply for an initial 2, 3 or 5 year period in line with the length of plan you have taken out.

All prices are correct at time of print 29/06/2026. Prices are based on the length of the manufacturer guarantee provided with the product and do not reflect any additional manufacturer guarantee period offered to you directly by a manufacturer. All offers subject to availability. Calls to 03 numbers are charged from 3p to 65p per minute, although they may be included in your call allowance. Charges vary between providers. Check with your operator for details. Calls may be recorded and/or monitored. Our opening hours are 8am – 8pm Monday to Friday, 8am – 6pm on Saturday, and 9am – 6pm on Sunday.

Care Services.

Plan Quotation.

Store name

This quotation is for a Care Service plan for the product(s) detailed below:

Care Services plan	Product	Product description	Model	Product code

Care Service plan details:

Care Services plan	Product	List price	Length of plan ¹	Quotation price

Notes

Colleague Name

Colleague Signature

Date

1. Starting from the product purchase date. This Care Services plan quotation is valid for 30 days from the date on this form. Any promotional offer on this quotation form is subject to the purchase of the Care Services plan. This quotation should be read in conjunction with key Care Services plan information within this leaflet.

Get in touch for help & support.



Visit any Currys store.

Find your nearest Currys at: www.currys.co.uk/gbuk/store-finder.



Call us.

Lines are open 8am – 8pm on Monday to Friday,
8am – 6pm on Saturday and 9am – 6pm on Sunday.
To speak to us about your plan or your tech develops
a fault call us on **0344 800 6080**.



Online.

Go online to: www.currys.co.uk/careandrepair or
www.currys.co.uk/instantreplacement



Write to us.

Write to us at: Currys Care Services,
PO Box 194, Cramlington, NE23 ODA.

Extended Warranty Key Information



Key Features: The features that are included as part of Instant Replacement can be found on page 4 of this leaflet. The features that are included as part of Care & Repair can be found on page 8 of this leaflet. What is not included in these plans can be found on page 9.



Changing your mind: You may cancel this plan at any time. For a pay upfront plan (2, 3 or 5 years) you are entitled to a 45 day cooling off period. For a pay monthly plan you are entitled to a 14 day cooling off period. Full details of the cooling off period and any refund due if you cancel can be found on page 34.



Documentation: If you have purchased a plan you will have been given;

1. Signed copy of Quotation
2. Signed copy of Agreement
3. This leaflet



How to get in touch: Details to get help & support are at the top of the page.

