currys Long live your tech!



Keep it working like magic!

Add **Care & Repair** and if your tech breaks down, we'll fix it fast. If not we'll replace it on request. That's our **7 Day Fix Promise.**

For most products between £20–£150 we offer an **Instant Replacement** plan. If it breaks down, we'll replace it.

Care & Repair

Instant Replacement

These plans exclude accidental and cosmetic damage of the product.
For a full set of what's not included see page 9. Terms and Conditions apply.

Legal Information.

Care & Repair / Instant Replacement provides a range of services to help you get the most from your product.

Important Information.

- You don't have to buy a Care & Repair / Instant Replacement plan at the same time as you purchase your new product. You have up to 12 months to decide.
- Your Care & Repair / Instant Replacement plan is provided by Currys Group Limited. In the event that Currys Group Limited ceases trading there is no dedicated financial backing.
- Similar plans may be available from other providers.
- There are statutory rights in place that apply to faulty goods. You can find advice on those rights from the Citizens Advice Bureau.
- Compare prices of extended warranties for electrical goods at: www.compareextendedwarranties.co.uk.
- Your household insurance or business insurance may provide you with some protection for your product but:
  - You may not be protected for faults caused by electrical or mechanical breakdown.
  - Portable products may not be protected.
  - Your annual premium may increase after your claim.
  - You may have to pay an excess.
- You may cancel this plan at any time.

Care & Repair only.

- In the event that your product is repaired following a repair request or you use a Valet (where applicable) or Tech Support service (where applicable), your Care & Repair Plan will continue.
- In the event that your product is replaced with a Currys gift card your Care & Repair plan will automatically terminate. If your Care & Repair plan is terminated in this scenario you will be entitled to a pro rata refund of any plan payments made for the period after the date of termination of the plan.

Instant Replacement only.

- You are entitled to unlimited replacements during the 3 years of your Plan.

Further information, including the full Terms and Conditions, can be found on the web pages www.currys.co.uk/careandrepair and www.currys.co.uk/instantreplacement

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What's Instant Replacement?

From broken to brand new!

Instant replacement. Exactly what it sounds like. Our Instant Replacement plan gives you 3 years of unlimited replacements, so you never have to go without the tech you love. If it breaks down, we'll replace it there and then with nothing more to pay.

This plan applies to most products between £20 and £150 including TVs, Audio, Printers, Small Kitchen Appliances and more.

Breakdown support when you need it.
If your product breaks down, we'll give you a new one on the spot. Simply return your broken device to a Currys store, and if we've got your product in stock we'll swap it straight away or find you an alternative replacement.

No limits.
You're entitled to as many new replacement products as necessary during the three years of your plan. And your plan continues even if your product is replaced. Magic!

Product price	TVs, Small Kitchen Appliances, Printers, Other Appliances	Floorcare, Gaming Accessories, Headphones, Electric Scooters	Imaging, Audio, Drones
£20 - £40	£10	£13	£11
£41 - £60	£13	£17	£15
£61 - £80	£17	£24	£21
£81 - £100	£22	£30	£26
£101 - £120	£27	£35	£31
£121 - £150	£31	£40	£36

However there are some exceptions, so please refer to the key exclusions section on page 9 and the Plan Terms and Conditions for further information.

Need support?

We're here to help.

If your product has broken down and you have an Instant Replacement plan, simply return your device to a Currys store.
If we've got your product in stock, we'll swap it straight away.

Instant Replacement is available for Cameras, Camcorders, Handheld GPS, Games Consoles, Gaming Accessories, Headphones, Printers, PC Peripherals, E-Readers, TVs, DVD Players, DVD Recorders, Blu-ray Players, Audio, Home Cinema Systems, Other Computing, Imaging, Small Kitchen Appliances, Coffee Machines, Ironing, Floorcare, Other Household Appliances, Cleaners, Smart Tech, Telephones, Drones, Hoverboards and Electric Scooters.

Products excluded from Instant Replacement are Laptops, 2in1 Detachable Computers, Tablets, iPads, PC Desktops and Major Household Appliances.

Instant Replacement prices are valid for 30 days from the date on which you obtained this leaflet. In the event that the nature of the Instant Replacement plan changes, a new quotation will be required.



What's Care & Repair?

Care & Repair gives you a range of services to help you get the most from your product. If your tech breaks down due to a fault or electrical problem, we'll fix it. With our 7 Day Fix Promise, if it takes us more than 7 calendar days to repair your product, you can request a replacement.

All our plans includes these amazing benefits. The table below illustrates the benefits of a manufacturer guarantee and Care & Repair.

What's included	Manufacturer guarantee	Care & Repair
Breakdown support when you need it	✓	✓
7 Day Fix Promise[1]	✗	✓
If we can't repair it, we'll give you a gift card to replace it	✓	✓
More than two breakdowns? Ask for a new one	✗	✓
Don't pay a penny more for parts, labour & callouts	✗	✓

However there are some exceptions, so please refer to the key exclusions section on page 9 and the Plan Terms and Conditions for further information.

1. The 7-Day Fix Promise period will start on either:
- The day after the date you book in your product in one of our stores.
- The date of our engineer's first visit when access to the product is gained.
- The day after the date that we collect your product from you.



Our plans include even more benefits for selected products.

Feature	TV's & Entertainment Systems	Household Appliances	Computers & Gadgets & Electric Scooters
Free delivery, installation & recycling	✓ (TVs only)	✓[1]	✗
24/7 tech support	✓	✗	✓
Squeaky Clean - valet	✗	✓[1]	✗
Built-in Battery failure	✗	✗	✓ (Electric Scooters and Hoverboards only)
We'll get you back up and running[2]	✗	✗	✓

1. Only available on Washing Machines, Washer Dryers, Tumble Dryers, Dishwashers, Fridge Freezers, Fridges, Freezers, Cookers, Ovens and Hobs.
2.Products excluded are PC Peripherals, Electric Scooters, Hoverboards, Cameras, Camcorders, HiFi, Portable Audio, GPS, Games Consoles and Telephones.

You can transfer your Care & Repair plan. Pass it on.

Buying someone a gift or passing on your old tech? You can transfer a Care & Repair plan along with it. Everyone gets extra peace of mind, and handling over your plan won't cost you a penny.

If you sell or give away your product, you can transfer this plan to the new owner, free of charge. To do so you must contact us with details of the new owner's name and address. The new owner will need to continue to pay us for the plan.

Key Inclusions



Care & Repair is built for how we use tech today, with services that help you get the most out of your product.

Breakdown support when you need it.
Whether it's a fault or electrical problem – if your tech breaks down, we'll fix it.

7 Day Fix Promise[1].
We're so confident we can repair your tech fast, we promise that if it takes more than 7 calendar days, you can request a replacement.

If we can't repair it, we'll give you a gift card to replace it.
We'll always try to repair your tech if it's not working. But if we can't, we'll give you a Currys gift card at a value based on an equivalent or similar spec product so you can replace it.

More than two breakdowns? Ask for a new one.
If your tech has already had two repairs and it breaks down again, you can ask for a Currys gift card to buy a replacement. And the faults don't even have to be related.

Don't pay a penny more for parts, labour and call outs.
We'll pay for it all.

For Household Appliances[2] and TVs, if we have to replace your product we'll deliver, install and recycle your old one free of charge if needed.*

24/7 tech support[3].
Whatever the question and whenever you need us, we're right here. Our experts are on call to help all day, every day. Visit us in store or call us. It's expert assistance without the off button, and it's all included as part of your plan.

If your tech develops a fault, simply call 0800 0121 909 and one of our experts will help you get back up and running in no time.

Squeaky clean (For Household Appliances only).
We'll give your Household Appliance a one-off deep clean.

We'll get you back up and running (For Computing & Gadgets only)[4].
If you've had your computer or gadget replaced, our experts will help you get it working just how you like it. We'll transfer data from a backup, give you a one-to-one expert tutorial, and get it set up ready for use–and you won't have to pay any additional costs.*

*These services will be provided to you via a Currys gift card.

1. The 7-Day Fix Promise period will start on either:
   - The day after the date you book in your product in one of our stores.
   - The date of our engineer's first visit when access to the product is gained.
   - The day after the date that we collect your product from you.
2. Only available on Washing Machines, Washer Dryers, Tumble Dryers, Dishwashers, Fridge Freezers, Fridges, Freezers, Cookers, Ovens and Hobs.
3. This is available on TV & Entertainment Systems, Computers and Gadgets.
4. Products excluded are PC Peripherals, Electric Scooters, Hoverboards, Cameras, Camcorders, HiFI, Portable Audio, GPS, Games Consoles and Telephones.

Key Exclusions



- Any accidental damage.
- Cosmetic damage (e.g. rust, scratches etc.) where it does not affect the operation or safety of the product.
- Theft or loss of the product (or any part of it).
- Breakdown due to flood, wind or other severe weather conditions.
- Breakdown due to fire unless caused by an electrical malfunction within the product.
- Repair or replacement of the product which has been neglected, abused, misused, or damaged intentionally. You must take reasonable care of the product.
- Any faults with the product caused by withdrawal of services by a third party or by a failure of, fault with or interruption of a utility supply.
- We are not liable for any loss that you suffer which is unforeseeable, out of our control, avoidable (you could have avoided by taking reasonable action) or a business loss (such as loss of profits or business) in connection with repair or replacement of your product. This includes, but not limited to; costs relating to any other plans or policies you have in place; loss or corruption of data, records, software or information; and loss resulting from inability to use the product.
- All Household Appliances that are purchased for use by a business or are located on commercial premises. For example, a dishwasher purchased for use in a café or a washing machine purchased by a home-based hairdresser for use by their business is excluded, whilst a washing machine purchased by a landlord for use in a residential rental property is eligible.
- Care & Repair where we've not received plan payments on time in accordance with the Terms and Conditions.
- Repair costs incurred by you instructing an unauthorised third party to carry out any repairs on the product.

Other exclusions apply, please refer to the Plan Terms and Conditions.

Care & Repair Price Plan TV's and Entertainment Systems.



Missing out on those big moments in the latest series isn't the sort of TV drama you want! With Care & Repair, we'll help you stay switched on to all the latest action.

Product price	3 years	5 years	Monthly (Annual equivalent)
Televisions - with 1 year manufacturer guarantee			
£151 - £175	£35	£45	£1.50 (£18)
£176 - £200	£45	£60	£2 (£24)
£201 - £250	£65	£85	£2.75 (£33)
£251 - £300	£90	£110	£3.75 (£45)
£301 - £350	£95	£120	£4.25 (£51)
£351 - £400	£120	£150	£5 (£60)
£401 - £450	£130	£160	£5.25 (£63)
£451 - £500	£140	£175	£5.50 (£66)
£501 - £600	£150	£195	£6 (£72)
£601 - £700	£160	£205	£6.50 (£78)
£701 - £800	£170	£230	£7 (£84)
£801 - £900	£180	£260	£8 (£96)
£901 - £1000	£195	£290	£9 (£108)
£1001 - £1250	£210	£310	£10 (£120)
£1251 - £1500	£230	£330	£11 (£132)
£1501 - £1750	£270	£380	£12 (£144)
£1751 - £2000	£300	£415	£12.50 (£150)
£2001 - £2500	£330	£450	£13 (£156)
£2501 & above	£360	£475	£13.50 (£162)

Product price	3 years	5 years	Monthly (Annual equivalent)
Televisions - with 2 years manufacturer guarantee			
£151 - £175	£40	£50	£1.50 (£18)
£176 - £200	£45	£60	£2 (£24)
£201 - £250	£60	£80	£2.50 (£30)
£251 - £300	£80	£100	£3 (£36)
£301 - £350	£90	£115	£3.50 (£42)
£351 - £400	£100	£130	£4 (£48)
£401 - £450	£115	£145	£4.50 (£54)
£451 - £500	£130	£160	£5.50 (£66)
£501 - £600	£140	£180	£6 (£72)
£601 - £700	£150	£200	£7 (£84)
£701 - £800	£160	£220	£7.50 (£90)
£801 - £900	£170	£240	£8 (£96)
£901 - £1000	£180	£250	£8.50 (£102)
£1001 - £1250	£195	£290	£9 (£108)
£1251 - £1500	£225	£330	£9.50 (£114)
£1501 - £1750	£250	£360	£10.50 (£126)
£1751 - £2000	£270	£380	£11.50 (£138)
£2001 - £2500	£300	£440	£12.50 (£150)
£2501 & above	£350	£500	£13.50 (£162)

Our 2, 3 and 5 year Care & Repair plans require a one-off upfront payment and provide support for a set period of time. At the end of this set period, you have the option to renew your plan.

If you are purchasing in a Currys store, we offer the ability to spread the payment over 10 installments, speak to a colleague to learn more.

Care & Repair for TV & Entertainment Systems is available on Televisions, DVD Recorders, Blu-ray players, Home Cinema Systems, Audio and Satellite equipment.

Care & Repair prices are valid for 30 days from the date on which you obtained this leaflet. In the event that the nature of the Care & Repair plan changes, a new quotation will be required.

Selected TVs with a 5 Year Guarantee.



A 5 year guarantee is included on a range of premium TVs at Currys. Just look out for the 5 year guarantee logo.

Why not upgrade to a Care & Repair plan?

For additional support, consider adding Care & Repair to a TV that includes a 5 year guarantee. The table below illustrates the benefits of a 5 year guarantee and Care & Repair.

What's included	5 Year Guarantee[1]	Care & Repair
Breakdown support when you need it	✓	✓
7 Day Fix Promise[2]	✗	✓
If we can't repair it, we'll give you a gift card to replace it[3]	✓	✓
More than two breakdowns? Ask for a new one	✗	✓
Don't pay a penny more for parts, labour & callouts[4]	✗	✓
Free delivery, installation & recycling	✗	✓
24/7 tech support	✗	✓

For details on the exclusions of Care & Repair, see page 9.

Product price	5 years	Monthly (Annual equivalent)
Televisions - with 5 years guarantee		
£151 - £175	£30	£1 (£12)
£176 - £200	£35	£1.25 (£15)
£201 - £250	£40	£1.50 (£18)
£251 - £300	£45	£1.75 (£21)
£301 - £350	£50	£2 (£24)
£351 - £400	£55	£2.25 (£27)
£401 - £450	£60	£2.50 (£30)

1. The example used here is a 5 year guarantee provided by Currys.
2. 7 Day Fix Promise starts from when we collect your item or when you drop your item to one of our stores.
3. You'll be given a Currys gift card to obtain a replacement product and your Care & Repair plan will end. In some instances, at our discretion, a replacement product may be given instead of a gift card.
4. No expensive charges for parts, labour or call out – we'll pay for them all. And if no fault is found you won't be charged.



Product price	5 years	Monthly (Annual equivalent)
Televisions - with 5 years guarantee		
£451 - £500	£70	£2.75 (£33)
£501 - £600	£80	£3 (£36)
£601 - £700	£90	£3.25 (£39)
£701 - £800	£100	£3.50 (£42)
£801 - £900	£120	£4 (£48)
£901 - £1000	£130	£4.25 (£51)
£1001 - £1250	£150	£4.50 (£54)
£1251 - £1500	£190	£5 (£60)
£1501 - £1750	£210	£6 (£72)
£1751 - £2000	£225	£6.50 (£78)
£2001 - £2500	£250	£7 (£84)
£2501 & above	£300	£8 (£96)

Product price	3 years	5 years	Monthly (Annual equivalent)
DVD, Blu-ray, Home cinema & Satellite equipment			
£151-£175	£35	£45	£1.50 (£18)
£176- £200	£45	£55	£2 (£24)
£201-£300	£60	£90	£2.50 (£30)
£301-£400	£70	£95	£3 (£36)
£401-£1500	£80	£100	£3.50 (£42)
Audio - with 1 year manufacturers gurantee			
£151-£200	£35	£45	£1.50 (£18)
£201-£300	£45	£60	£2 (£24)
£301-£500	£70	£85	£3 (£36)
£501-£2500	£80	£120	£3.50 (£42)
Audio - with 2 year manufacturers gurantee			
£151-£200	£30	£40	£1.25 (£15)
£201-£300	£35	£55	£1.50 (£18)
£301-£500	£55	£75	£2.50 (£30)
£501-£2500	£75	£115	£3 (£36)

24/7 Tech Support.

Whatever the question and whenever you need us, we're right here. Our experts are on call to help all day, every day. Visit us in store or call us. It's expert assistance without the off button, and it's all included as part of your plan.

Visit any Currys store.

Find your nearest Currys at: www.currys.co.uk/gbuk/store-finder

Call us.

To speak to one of our experts call us on 0800 0121 909

Lines are open 24 hours a day, 365 days a year

Online.

Go online to: www.currys.co.uk/careandrepair



Care & Repair Price Plan Household Appliances.



A family home with faulty appliances is an unhappy one. Dirty washing and gone-off milk just won't do! The good news is that a Care & Repair plan for Household Appliances gives you unlimited access to our nationwide network of experts, standing by to fix your tech.

Product price	3 years	5 years	Monthly (Annual equivalent)
Washing Machines - with 1 year manufacturer guarantee			
£150 & under	£55	£75	£2.50 (£30)
£151 - £175	£65	£85	£3 (£36)
£176 - £200	£80	£100	£3.50 (£42)
£201 - £225	£90	£115	£4 (£48)
£226 - £250	£100	£130	£4.50 (£54)
£251 - £300	£120	£150	£5 (£60)
£301 - £350	£130	£165	£5.50 (£66)
£351 - £400	£150	£185	£6.50 (£78)
£401 - £450	£180	£230	£7.50 (£90)
£451 - £500	£190	£240	£8 (£96)
£501 - £600	£200	£250	£8.50 (£102)
£601 - £700	£225	£280	£9 (£108)
£701 - £800	£250	£300	£9.50 (£114)
£801 - £1000	£275	£320	£10 (£120)
£1001 & above	£300	£350	£10.50 (£126)
Washing Machines - with 2 years manufacturer guarantee			
£150 & under	£45	£60	£1.50 (£18)
£151 - £175	£50	£65	£2 (£24)
£176 - £200	£60	£75	£2.50 (£30)
£201 - £225	£70	£85	£3 (£36)
£226 - £250	£80	£105	£3.50 (£42)
£251 - £300	£100	£120	£4 (£48)
£301 - £350	£115	£135	£4.50 (£54)
£351 - £400	£130	£150	£5 (£60)
£401 - £450	£150	£180	£5.50 (£66)
£451 - £500	£170	£190	£6 (£72)

Care & Repair for Household Appliances is available on Washing Machines, Washer Dryers, Tumble Dryers, Dishwashers, Fridge Freezers, Fridges, Freezers, Cookers, Ovens, Hobs, Small Kitchen Appliances, Microwaves, Heaters, Air-con and Vacuum cleaners.

Care & Repair prices are valid for 30 days from the date on which you obtained this leaflet. In the event that the nature of the Care & Repair plan changes, a new quotation will be required.

Care & Repair Price Plan Household Appliances.

Product price	3 years	5 years	Monthly (Annual equivalent)
£501 - £600	£180	£200	£6.50 (£78)
£601 - £700	£195	£210	£7 (£84)
£701 - £800	£210	£225	£7.50 (£90)
£801 - £1000	£225	£240	£8 (£96)
£1001 & above	£235	£255	£8.50 (£102)
Washing Machines - with 5 years manufacturer guarantee			
£150 & under	-	£55	£1 (£12)
£151 - £175	-	£60	£1.50 (£18)
£176 - £200	-	£65	£1.75 (£21)
£201 - £225	-	£70	£2 (£24)
£226 - £250	-	£75	£2.25 (£27)
£251 - £300	-	£80	£2.50 (£30)
£301 - £350	-	£85	£2.75 (£33)
£351 - £400	-	£90	£3 (£36)
£401 - £450	-	£100	£3.25 (£39)
£451 - £500	-	£110	£3.50 (£42)
£501 - £600	-	£120	£4 (£48)
£601 - £700	-	£130	£4.50 (£54)
£701 - £800	-	£145	£5 (£60)
£801 - £1000	-	£160	£5.50 (£66)
£1001 & above	-	£170	£6 (£72)
Tumble Dryers - with 1 year manufacturer guarantee			
£150 & under	£35	£50	£1.50 (£18)
£151 - £175	£45	£60	£1.75 (£21)
£176 - £200	£55	£70	£2 (£24)
£201 - £250	£65	£80	£2.50 (£30)
£251 - £350	£70	£90	£3 (£36)
£351 - £1500	£80	£100	£3.50 (£42)
Tumble Dryers - with 2 years manufacturer guarantee			
£250 & under	£40	£50	£1.50 (£18)
£251 - £350	£55	£70	£2 (£24)
£351 - £500	£60	£75	£2.50 (£30)
£501 - £1500	£70	£85	£3 (£36)
Tumble Dryers - with 5 years manufacturer guarantee			
£250 & under	-	£40	£1 (£12)
£251 - £350	-	£45	£1.50 (£18)
£351 - £1500	-	£60	£2 (£24)

Care & Repair Price Plan Household Appliances.

Product price	3 years	5 years	Monthly (Annual equivalent)
Washer Dryers - with 1 year manufacturer guarantee			
£150 & under	£55	£75	£2.50 (£30)
£151 - £175	£65	£85	£3 (£36)
£176 - £200	£80	£100	£3.50 (£42)
£201 - £225	£90	£115	£4 (£48)
£226 - £250	£100	£130	£4.50 (£54)
£251 - £300	£120	£150	£5 (£60)
£301 - £350	£130	£165	£5.50 (£66)
£351 - £400	£150	£185	£6.50 (£78)
£401 - £450	£180	£230	£7.50 (£90)
£451 - £500	£190	£240	£8 (£96)
£501 - £600	£200	£250	£8.50 (£102)
£601 - £700	£225	£280	£9 (£108)
£701 - £800	£250	£300	£9.50 (£114)
£801 - £1000	£275	£320	£10 (£120)
£1001 & above	£300	£350	£10.50 (£126)
Washer Dryers - with 2 years manufacturer guarantee			
£150 & under	£45	£60	£1.50 (£18)
£151 - £175	£50	£65	£2 (£24)
£176 - £200	£60	£75	£2.50 (£30)
£201 - £225	£70	£85	£3 (£36)
£226 - £250	£80	£105	£3.50 (£42)
£251 - £300	£100	£120	£4 (£48)
£301 - £350	£115	£135	£4.50 (£54)
£351 - £400	£130	£150	£5 (£60)
£401 - £450	£150	£180	£5.50 (£66)
£451 - £500	£170	£190	£6 (£72)
£501 - £600	£180	£200	£6.50 (£78)
£601 - £700	£195	£210	£7 (£84)
£701 - £800	£210	£225	£7.50 (£90)
£801 - £1000	£225	£240	£8 (£96)
£1001 & above	£230	£255	£8.50 (£102)
Washer Dryers - with 5 years manufacturer guarantee			
£150 & under	-	£55	£1 (£12)
£151 - £175	-	£60	£1.50 (£18)
£176 - £200	-	£65	£1.75 (£21)
£201 - £225	-	£70	£2 (£24)
£226 - £250	-	£75	£2.25 (£27)
£251 - £300	-	£80	£2.50 (£30)
£301 - £350	-	£85	£2.75 (£33)
£351 - £400	-	£90	£3 (£36)
£401 - £450	-	£100	£3.25 (£39)
£451 - £500	-	£110	£3.50 (£42)
£501 - £600	-	£120	£4 (£48)
£601 - £700	-	£130	£4.50 (£54)
£701 - £800	-	£145	£5 (£60)
£801 - £1000	-	£160	£5.50 (£66)
£1001 & above	-	£170	£6 (£72)

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Care & Repair Price Plan Household Appliances.

Product price	3 years	5 years	Monthly (Annual equivalent)
Dishwashers - with 1 year manufacturer guarantee			
£150 & under	£45	£60	£2 (£24)
£151 - £175	£50	£75	£2.25 (£27)
£176 - £200	£55	£85	£2.50 (£30)
£201 - £225	£60	£90	£2.75 (£33)
£226 - £250	£70	£95	£3 (£36)
£251 - £300	£80	£115	£3.50 (£42)
£301 - £1500	£100	£145	£4.50 (£54)
Dishwashers - with 2 years manufacturer guarantee			
£300 & under	£70	£85	£3 (£36)
£301 - £500	£80	£125	£3.50 (£42)
£501 - £1500	£90	£135	£4 (£48)
Dishwashers - with 5 years manufacturer guarantee			
£300 & under	-	£50	£1.50 (£18)
£301 - £1500	-	£60	£2 (£24)
Refrigeration - with 1 year manufacturer guarantee			
£100 & under	£25	£35	£1.25 (£15)
£101 - £150	£35	£40	£1.50 (£18)
£151 - £175	£40	£55	£1.75 (£21)
£176 - £200	£50	£65	£2 (£24)
£201 - £225	£65	£75	£2.50 (£30)
£226 - £250	£70	£85	£3 (£36)
£251 - £300	£75	£95	£3.25 (£39)
£301 - £350	£80	£100	£3.50 (£42)
£351 - £400	£85	£110	£3.75 (£45)
£401 - £450	£105	£125	£4 (£48)
£451 - £500	£115	£135	£4.50 (£54)
£501 - £550	£120	£145	£5 (£60)
£551 - £600	£130	£160	£5.25 (£63)
£601 - £700	£145	£180	£5.50 (£66)
£701 - £800	£155	£200	£6 (£72)
£801 - £900	£175	£230	£7 (£84)
£901 - £1250	£200	£250	£8 (£96)
£1251 - £2000	£215	£275	£9 (£108)
£2001 & above	£240	£300	£10 (£120)

Care & Repair Price Plan Household Appliances.

Product price	3 years	5 years	Monthly (Annual equivalent)
Refrigeration - with 2 years manufacturer guarantee			
£151 - £175	£35	£40	£1.25 (£15)
£176 - £200	£40	£45	£1.50 (£18)
£201 - £225	£45	£50	£1.75 (£21)
£226 - £250	£50	£55	£2 (£24)
£251 - £300	£60	£60	£2.50 (£30)
£301 - £350	£70	£75	£3 (£36)
£351 - £400	£75	£80	£3.25 (£39)
£401 - £450	£80	£90	£3.50 (£42)
£451 - £500	£95	£105	£4 (£48)
£501 - £550	£100	£120	£4.50 (£54)
£551 - £600	£110	£130	£4.75 (£57)
£601 - £700	£120	£140	£5 (£60)
£701 - £800	£130	£150	£5.50 (£66)
£801 - £900	£145	£170	£6 (£72)
£901 - £1250	£155	£190	£6.50 (£78)
£1251 - £2000	£170	£210	£7 (£84)
£2001 & above	£185	£225	£7.50 (£90)
Refrigeration - with 5 years manufacturer guarantee			
£151 - £175	-	£30	£1.25 (£15)
£176 - £200	-	£35	£1.50 (£18)
£201 - £225	-	£40	£1.75 (£21)
£226 - £250	-	£45	£2 (£24)
£251 - £300	-	£50	£2.50 (£30)
£301 - £350	-	£55	£3 (£36)
£351 - £400	-	£60	£3.25 (£39)
£401 - £450	-	£65	£3.50 (£42)
£451 - £500	-	£70	£4 (£48)
£501 - £550	-	£75	£4.50 (£54)
£551 - £600	-	£80	£4.75 (£57)
£601 - £700	-	£85	£5 (£60)
£701 - £800	-	£90	£5.50 (£66)
£801 - £900	-	£100	£6 (£72)
£901 - £1250	-	£110	£6.50 (£78)
£1251 - £2000	-	£120	£7 (£84)
£2001 & above	-	£140	£7.50 (£90)

Our 2, 3 and 5 year Care & Repair plans require a one-off upfront payment and provide support for a set period of time. At the end of this set period, you have the option to renew your plan.

If you are purchasing in a Currys store, we offer the ability to spread the payment over 10 installments, speak to a colleague to learn more.

Care & Repair Price Plan Household Appliances.



Product price	3 years	5 years	Monthly (Annual equivalent)
Cooking - with 1 year manufacturer guarantee			
£100 & under	£30	£40	£1.25 (£15)
£101 - £150	£35	£50	£1.50 (£18)
£151 - £175	£45	£60	£2.25 (£27)
£176 - £200	£55	£75	£2.50 (£30)
£201 - £250	£60	£80	£2.75 (£33)
£251 - £300	£65	£90	£3 (£36)
£301 - £400	£80	£100	£3.50 (£42)
£401 - £500	£105	£130	£4.50 (£54)
£501 - £600	£115	£145	£5 (£60)
£601 - £2500	£130	£175	£6 (£72)
Cooking - with 2 years manufacturer guarantee			
£200 & under	£45	£55	£1.75 (£21)
£201 - £500	£70	£85	£3 (£36)
£501 - £2500	£90	£115	£4 (£48)
Cooking - with 5 years manufacturer guarantee			
£400 & under	-	£45	£1.50 (£18)
£401 - £500	-	£60	£2 (£24)
£501 - £600	-	£75	£2.50 (£30)
£601 - £2500	-	£85	£3 (£36)
Microwaves			
£151 - £175	£40	£55	£1.75 (£21)
£176 - £200	£45	£60	£2 (£24)
£201 & over	£55	£75	£2.50 (£30)
Small Appliances, Vacuum Cleaners, Heaters and Coolers			
£151 - £175	£35	£50	£1.50 (£18)
£176 - £400	£55	£75	£2.50 (£30)
£401 & over	£80	£100	£3.50 (£42)

Uh Oh!
Breakdowns happen...

But we're here to help.

If your Household Appliance develops a fault, simply call 0344 800 6080 and one of our on-call experts will be able to help you get back up and running in no time.

Squeaky clean valet service.

To keep your tech fighting fit, our Care & Repair plans includes a one-off valet service for your Household Appliance during the lifetime of the plan for pay upfront plan (2, 3 or 5 years) customers. Or every 5 years for pay monthly plan customers.

Washing Machines and Washer Dryers.
We'll clean the inside and outside of the machine (including soap drawer, door and seal), we'll de-fluff the vents, and we'll run a cycle with a de-scale solution.

Tumble Dryers.
We'll clean the inside and outside (including filters and condenser), and de-fluff the vents.

Dishwashers.
We'll clean the inside and outside of your dishwasher including the filter, check there are no blockages in the waste disposal, remove any food particles from the machine and seal, and run a cycle with dishwasher cleaner.

Cookers, Ovens, Hobs.
We'll give the inside a deep clean including door areas, shelving and grill. We'll also clean the outside of the cooker, clean the hob, and clean and polish the door.

Refrigeration.
We'll defrost your Fridge, Freezer or Fridge Freezer, clean and dry inside (including racks, storage trays, shelves and seals), cover everything with anti-bacterial protection, and check any water filters you've got.



Care & Repair Price Plan Computers, Gadgets & Electric Scooters.

Computer says no? Favourite gadget going slow?
Care & Repair for Computers, Gadgets and Electric Scooters will get you back online and up to speed.

Product price	2 years	3 years	Monthly (Annual equivalent)
Laptops, Chromebooks & 2-in-1 detachable - with 1 year manufacturer guarantee			
£150 & under	£45	£60	£2.50 (£30)
£151 - £175	£50	£65	£2.75 (£33)
£176 - £200	£60	£75	£3.25 (£39)
£201 - £225	£65	£85	£4 (£48)
£226 - £250	£90	£110	£5 (£60)
£251 - £300	£110	£145	£6.25 (£75)
£301 - £350	£125	£160	£7 (£84)
£351 - £400	£130	£170	£7.50 (£90)
£401 - £450	£140	£180	£8 (£96)
£451 - £500	£145	£185	£8.25 (£99)
£501 - £600	£150	£190	£8.50 (£102)
£601 - £700	£160	£200	£8.75 (£105)
£701 - £800	£170	£225	£9 (£108)
£801 - £900	£180	£240	£9.75 (£117)
£901 - £1000	£190	£250	£10.50 (£126)
£1001 - £1250	£230	£270	£11.50 (£138)
£1251 - £3000	£250	£300	£12.50 (£150)
Laptops, Chromebooks & 2-in-1 detachable - with 2 years manufacturer guarantee			
£150 & under	-	£60	£2.50 (£30)
£151 - £175	-	£65	£2.75 (£33)
£176 - £200	-	£70	£3 (£36)
£201 - £225	-	£85	£4 (£48)

Care & Repair for Computers, Gadgets and Electric Scooters is available on Laptops, 2in1 Detachable computers, PC desktops, PC monitors, Tablets, iPads, E-Readers, Apple Watches, Smart Watches, Printers, Scanners, PC peripherals, Cameras, Camcorders, HiFi, Portable audio, GPS, Smart Tech, Games Consoles, Telephones, Apple Mac, Gadgets, Electric Scooters and Hoverboards.

Care & Repair prices are valid for 30 days from the date on which you obtained this leaflet. In the event that the nature of the Care & Repair plan changes, a new quotation will be required.

Care & Repair Price Plan Computers, Gadgets & Electric Scooters.

Product price	2 years	3 years	Monthly (Annual equivalent)
£226 - £250	-	£100	£4.50 (£54)
£251 - £300	-	£135	£6 (£72)
£301 - £350	-	£160	£7 (£84)
£351 - £400	-	£170	£7.50 (£90)
£401 - £450	-	£180	£8 (£96)
£451 - £500	-	£185	£8.25 (£99)
£501 - £600	-	£190	£8.50 (£102)
£601 - £700	-	£205	£9 (£108)
£701 - £800	-	£225	£9.75 (£117)
£801 - £900	-	£240	£10.50 (£126)
£901 - £1000	-	£250	£11 (£132)
£1001 - £1250	-	£270	£11.50 (£138)
£1251 - £3000	-	£300	£12.50 (£150)
Desktops - with 1 year manufacturer guarantee			
£300 & under	£50	£80	£3 (£36)
£301 - £350	£70	£100	£4 (£48)
£351 - £400	£100	£125	£5.50 (£66)
£401 - £500	£110	£135	£6 (£72)
£501 - £600	£125	£160	£7 (£84)
£601 - £700	£140	£180	£8 (£96)
£701 - £800	£160	£205	£9 (£108)
£801 - £3000	£165	£220	£9.50 (£114)
Desktops - with 2 years manufacturer guarantee			
£350 & under	-	£80	£3 (£36)
£350 - £600	-	£125	£5.50 (£66)
£601 - £800	-	£180	£8 (£96)
£801 & over	-	£220	£9.50 (£114)
Monitors - with 1 year manufacturer guarantee			
£151 - £200	£30	£40	£1.50 (£18)
£201 - £300	£35	£45	£2 (£24)
£301 & over	£45	£55	£2.50 (£30)

Care & Repair Price Plan Computers, Gadgets & Electric Scooters.



Product price	2 years	3 years	Monthly (Annual equivalent)
Monitors - with 2 years manufacturer guarantee			
£151 & over	-	£45	£2 (£24)
Monitors - with 3 years manufacturer guarantee			
£151 - £200	-	£40	£1.50 (£18)
£201 - £300	-	£45	£2 (£24)
£301 & over	-	£55	£2.50 (£30)
Printers			
£151 - £175	£30	£40	£1.25 (£15)
£176 - £200	£35	£45	£2 (£24)
£201 - £300	£45	£55	£2.50 (£30)
£301 - £400	£55	£70	£3 (£36)
£401 - £1500	£60	£80	£3.50 (£42)
Gadgets, Smart Technology, Games Consoles, Home Telephones & PC Peripherals			
£151 - £175	£30	£40	£1.25 (£15)
£176 - £200	£35	£45	£2 (£24)
£201 - £300	£45	£55	£2.50 (£30)
£301 - £500	£55	£70	£3 (£36)
£501 - £2500	£60	£80	£3.50 (£42)
Cameras, Camcorders & Drones - with 1 year manufacturer guarantee			
£151 - £175	£35	£45	£1.50 (£18)
£176 - £200	£45	£70	£2 (£24)
£201 - £250	£60	£80	£2.50 (£30)
£251 - £300	£70	£85	£3 (£36)
£301 - £400	£80	£100	£3.50 (£42)
£401 - £500	£90	£115	£4 (£48)
£501 - £600	£100	£130	£4.50 (£54)
£601 - £700	£115	£145	£5 (£60)
£701 - £2500	£125	£160	£5.50 (£66)

Care & Repair Price Plan Computers, Gadgets & Electric Scooters.



Product price	2 years	3 years	Monthly (Annual equivalent)
Cameras & Drones - with 2 years manufacturer guarantee			
£151 - £300	£35	£45	£2 (£24)
£301 - £400	£60	£80	£2.50 (£30)
£401 - £500	£80	£100	£3.50 (£42)
£501 - £2500	£100	£130	£4 (£48)
Camcorders - with 2 years manufacturer guarantee			
£151 - £300	£45	£60	£2 (£24)
£301 - £400	£60	£80	£2.50 (£30)
£401 - £500	£80	£100	£3.50 (£42)
£501 - £2500	£100	£130	£4 (£48)
Electric Scooters & Hoverboards - with 1 year manufacturer guarantee			
£151 - £200	£55	£70	£3 (£36)
£201 - £300	£80	£100	£4.50 (£54)
£301 - £400	£105	£140	£6 (£72)
£401 - £500	£130	£160	£7 (£84)
£501 - £600	£150	£180	£8 (£96)
£601 & over	£190	£230	£9.50 (£114)
Electric Scooters & Hoverboards - with 2 years manufacturer guarantee			
£151 - £200	£45	£65	£2.50 (£30)
£201 - £300	£70	£90	£4 (£48)
£301 - £400	£95	£125	£5.50 (£66)
£401 - £500	£120	£150	£6.50 (£78)
£501 - £600	£140	£170	£7.50 (£90)
£601 & over	£160	£195	£8.50 (£102)

Product price	2 years	3 years	Monthly (Annual equivalent)
iPads - with 1 year manufacturer guarantee			
£150 - £200	£40	£55	£2 (£24)
£201 - £300	£65	£85	£3 (£36)
£301 - £400	£90	£125	£5 (£60)
£401 - £500	£115	£145	£6 (£72)
£501 - £600	£135	£165	£7 (£84)
£601 -£800	£175	£215	£8 (£96)
£801 - £1000	£195	£225	£9 (£108)
£1001 - £1250	£215	£255	£10 (£120)
£1251 & over	£235	£285	£11 (£132)
Tablets & E-Readers - with 1 year manufacturer guarantee			
£149 & under	£35	£50	£1.75 (£21)
£150 - £200	£40	£55	£2 (£24)
£201 - £300	£65	£85	£3 (£36)
£301 - £400	£90	£125	£5 (£60)
£401 - £500	£115	£145	£6 (£72)
£501 - £600	£135	£165	£7 (£84)
£601 - £800	£175	£215	£8 (£96)
£801 – £1000	£195	£255	£9 (£108)
£1001 - £1250	£215	£300	£10 (£120)
£1251 & over	£235	£345	£11 (£132)
Tablets & E-Readers - with 2 years manufacturer guarantee			
£149 & under	£30	£45	£1.50 (£18)
£150 - £200	£35	£50	£1.75 (£21)
£201 - £300	£55	£75	£2.50 (£30)
£301 - £400	£80	£110	£4.50 (£54)
£401 - £500	£100	£135	£5.50 (£66)
£501 - £600	£125	£160	£6.50 (£78)
£601 - £800	£160	£185	£7.50 (£90)
£801 – £1000	£190	£231	£8.50 (£102)
£1001 - £1250	£220	£285	£9.50 (£114)
£1251 & over	£250	£330	£10.50 (£126)

Our 2, 3 and 5 year Care & Repair plans require a one-off upfront payment and provide support for a set period of time. At the end of this set period, you have the option to renew your plan.

If you are purchasing in a Currys store, we offer the ability to spread the payment over 10 instalments, speak to a colleague to learn more.

We'll get you back up and running.

If you've had your Computer or Gadget replaced, our experts will help you get it working just how you like it. We'll transfer data from a backup, give you a one-to-one expert tutorial, and get it set up ready for use - and you won't have to pay any additional costs*.

*Currys will pay for you to get these services via a gift card.



Recycling Made Easy.

Be kinder to the environment, and save the hassle of a trip to the tip... With Care & Repair and Instant Replacement, if your old tech needs replacing we can take it away to be recycled responsibly by our fully approved UK recycling partners – free of charge. This stops it going into landfill, where hazardous toxins like lead could leak out and pollute soil and water, and affect things like wildlife and even people's health.

Currys is the largest retail recycler of e-waste in the UK, so you can trust us to get rid of any tech we replace through your plan responsibly.



Getting Support.

If you need additional support managing your Care & Repair plan due to disability, physical or mental illness, or just need help because your circumstances have changed, please contact us and we will be happy to tailor our service to meet your needs where possible.

Keep in touch.

To make sure you get the best service possible it is important that you let us know if any of your details change, such as your name, address or bank details, so we can update our records.

Cancellation of your plan.

If you decide you'd like to end your plan, please contact us, and one of our experts will be happy to help you. Cancellation fees do not apply.

Full information on changes we need to know about and cancelling your plan can be found in the Plan Terms & Conditions.

Making a Complaint.

If you are unhappy and wish to make a complaint about your plan please call **0344 800 6080.**

You can write to us at: **Currys Care Services, PO Box 194, Cramlington, NE23 0DA.**

Alternatively, please contact us either via the Currys website at **www.currys.co.uk/careandrepair** or via email on **careservices@currys.co.uk.**

Large print, audio and braille.

This booklet and other associated documentation are also available in large print, audio and braille. If you require any of these formats,please call **0344 800 6080.**

How to contact us.

Just ask: Any of our colleagues in store
Call our experts on: **0344 800 6080.**
Email us on: **careservices@currys.co.uk**
Go online to: **www.currys.co.uk/careandrepair**
Write to us at: **Currys Care Services, PO Box 194, Cramlington, NE23 0DA.**

You can transfer your Care & Repair plan. Pass it on.

Buying someone a gift or passing on your old tech? You can transfer a Care & Repair plan along with it. Everyone gets extra peace of mind, and handling over your plan won't cost you a penny.

If you sell or give away your product, you can transfer this plan to the new owner, free of charge. To do so you must contact us with details of the new owner's name and address. The new owner will need to continue to pay us for the plan.

Important Information.

Cancellation period.
You may cancel this plan at any time.

Pay upfront plans (2, 3 or 5 years).
If you pay up front for a set period of time for your plan (2, 3 or 5 years) and have not made a valid repair request or received a replacement and cancel the plan within 45 days from date of purchase or the date you receive the plan documentation, whichever is later, you will receive a full refund of the plan payments paid. If you have made a repair request or received a replacement, you will receive a pro rata refund based on the number of full unexpired months remaining on your plan.

After 45 days you may cancel the plan and will receive a pro rata refund of the plan payments you have paid based on the number of full unexpired months of support remaining regardless of whether a repair request has been made or a replacement has been received.

If you no longer wish to have the benefits of your pay upfront plan (2, 3 or 5 years) you can provide notice to cancel by calling Currys Customer Services.

Pay monthly plans - Care & Repair only.
If you have chosen a pay monthly plan you can cancel this at any time by either writing to us via email or the postal address below or, by calling Currys Customer Services experts. If you cancel within 14 days of purchase and you haven't made a valid repair request, we'll give you a full refund. After this period, you can cancel your plan at any time, but no refund will be given.

The plan expires on the earliest of:

Care & Repair only:
- The date your product is replaced by us in accordance with this plan or we issue you with a voucher for a replacement; or
- The date of the Maximum Plan Life as we have communicated to you; or
- Where your product has reached its Maximum Plan Life we will cancel your plan. We will write to you to in advance to give you reasonable notice and confirm the date that the plan will be cancelled. Where the product has reached its Maximum Plan Life it cannot be renewed.

Care & Repair or Instant Replacement:
- The date the plan is cancelled by you or us.

Where you have a pay upfront plan (2, 3 or 5 years), notwithstanding the above in relation to the Maximum Plan Life, the plan will always apply for the an initial 2, 3 or 5 year period in line with the length of plan you have taken out.

For support, to cancel or to make a complaint:
Call our experts on: **0344 800 6080**
Go online: **www.currys.co.uk/careandrepair**
Email us: **careservices@currys.co.uk**
Write to us at: **Currys Care Services, PO Box 194, Cramlington, NE23 0DA**

All prices are correct at time of print 04/09/2025. All offers subject to availability. Calls to 03 numbers are charged from 3p to 65p per minute, although they may be included in your call allowance. Charges vary between providers. Check with your operator for details. Calls may be recorded and/or monitored. Our opening hours are 8am – 8pm Monday to Friday, 8am – 6pm on Saturday, and 9am – 6pm on Sunday.

Care Services.

Plan Quotation.

Store name

This quotation is for a Care Service plan for the product(s) detailed below:

Care Services plan	Product	Product description	Model	Product code

Care Service plan details:

Care Services plan	Product	List price	Length of plan[1]	Quotation price

Notes

Colleague Name _____

Colleague Signature _____

Date _____

1. Starting from the product purchase date. This Care Services plan quotation is valid for 30 days from the date on this form. Any promotional offer on this quotation form is subject to the purchase of the Care Services plan. This quotation should be read in conjunction with key Care Services plan information within this leaflet.

Get in touch for help and support.

Visit any Currys store.

Find your nearest Currys at: www.currys.co.uk/gbuk/store-finder.

Call us.

Lines are open 8am-8pm Monday to Friday,
9am-6pm on Saturday and 10am-5pm
To speak to us about your plan or your tech develops a fault call us on **0344 800 6080.**

Online.

Go online to: www.currys.co.uk/careandrepair.

Write to us.

Write to us at: Currys Care Services,
PO Box 194, Cramlington, NE23 ODA.

Extended Warranty - Key Information

Key Features: The features that are included as part of Instant Replacement can be found on page 4 of this leaflet. The features that are included as part of Care & Repair can be found on page 8 of this leaflet. What is not included in these plans can be found on page 9.

Changing your mind: You may cancel this plan at any time. For a pay upfront plan (2, 3 or 5 years) you are entitled to a 45 day cooling off period. For a pay monthly plan you are entitled to a 14 day cooling off period. Full details of the cooling off period and any refund due if you cancel can be found on page 30.

Documentation: If you have purchased a plan you will have been given;

1. Signed copy of Quotation
2. Signed copy of Agreement
3. This leaflet

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