

TERMS AND CONDITIONS
BOSE SOUNDBAR 900 and BASS MODULE 700 CASHBACK PROMOTION ("PROMOTION")
1 NOVEMBER 2022 – 14 JANUARY 2023

These terms and conditions apply to the "**Cashback**" promotion offered by Bose Products B.V., Gorslaan 60 (1441 RG), Purmerend, the Netherlands ("**Bose**").

The Promotion

1. The **Cashback** promotion (the "**Promotion**") is open for all participants over 18 residing in the European Union, Switzerland or in the United Kingdom who have purchased a Bose Soundbar 900 AND a Bose Bass Module 700 ("**Promotional Product**") between 1st November 2022 and 14th January 2023 inclusive ("**Purchase Period**") from participating authorised resellers (through their authorised points of sale and online stores) (please check the list of authorised resellers at www.bose.eu). Private resale or resale over online auctions are excluded.). Customers must have a valid bank account and email address to claim.
2. For the sake of clarity, the Promotion is not available at Bose stores and Bose e-commerce websites, where different promotions/redemption systems may apply.
3. Eligible participants must reside in the same participating country that the Bose products were purchased from within the promotional period, unless they were purchased from www.amazon.nl, www.amazon.de, www.amazon.fr, www.amazon.pl, www.amazon.it or www.amazon.co.uk, in which case they must reside in the European Union, Switzerland or the United Kingdom. The full list of countries participating in this promotion includes the following: Germany, Austria, Switzerland, Netherlands, Belgium, Luxembourg, France, Italy, Poland, Republic of Ireland and United Kingdom.

How to participate

4. Purchase both promotional products from participating resellers subject to paragraph 2.5. After purchase of a Promotional product participants should go to www.bosecashback.com to complete the cashback claim form ("Claim Form") and submit it together with a copy of their proof of purchase.

6. A fully completed Claim Form (together with proof of purchase) must be submitted no later than 30 days from the purchase date, meaning the final claim date for purchases made on 14th January 2023 is no later than 14th February 2023 ("Final Claim Date"). Claim Forms received after the Final Claim Date will not be eligible.

7. A valid proof of purchase is a receipt or invoice that details the purchase and includes purchased promotional product, participating retailer, purchase date and purchase price.

An order confirmation or delivery note does not qualify as a proof of purchase and cannot be accepted.

8. Claims will be processed within 14 days from the date the claim is submitted.

9. If a claim is validated, cashback shall be paid by way of electronic bank transfer within 14 days of the date the claim is validated.

10. The cashback value is set out as follows for each country:

Country	Cash-back amount
Belgium	€200.00
Netherlands	€200.00
Luxembourg	€200.00
France	€200.00
Germany	€200.00
Austria	€200.00
Italy	€200.00
Republic of Ireland	€200.00
UK	£170.00
Switzerland	CHF 200
Poland	zł 950

11. When a customer resides in a different country to the country of purchase, and the product was purchased from www.amazon.nl, www.amazon.de, www.amazon.pl, www.amazon.fr, www.amazon.it or www.amazon.co.uk, cashback payments may be subject to currency conversion fees on the day of payment. Any such fees are not the responsibility of Bose and will be deducted from the cashback value the customer receives. Customer's bank account must be held in their country of residence and bank charges may apply

12. Claims will be invalidated for the following reasons:

- The product purchased was not a Bose promotional product.
- The Bose product was purchased from a non-participating reseller or website.

- The Promotion is not available at Bose stores and Bose e-commerce websites, where different promotions/redemption systems may apply
- You have purchased from either www.amazon.nl, www.amazon.de, www.amazon.pl, www.amazon.fr, www.amazon.it or www.amazon.co.uk but reside outside of the European Union, United Kingdom or Switzerland and therefore are not eligible for the cashback offer
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- You have exceeded the maximum limit of two claims in your household.
- You have already made a claim using this purchase receipt.
- You have already made a claim on this product.
- Your purchase does not fall into one of the available price bands.
- You appear to be professionally connected to the promotion and are therefore not eligible for the cashback offer.
- The Bose product was returned for refund or exchange.
- Your claim was not submitted within 30 days from the date of purchase.
- Claims resubmitted after 14 days cannot be accepted after the 14-day resubmission period

If a claim is invalidated for one or more of the following reasons, customers will be given the opportunity to re-submit their claim within 14 days of the date of invalidation email

- The country that you selected as having purchased from does not match what is on your receipt.
- The bank account details you have provided are not in the same country as the country that you reside in
- No proof of purchase has been supplied
- The purchase price on your claim does not match the purchase price on your receipt
- Your claim was not submitted in full within 30 days from the date of purchase.
- Proof of purchase supplied was unreadable
- Incomplete or incorrect bank details supplied

General

13. The Promotion is open to Participants aged 18 years or older, excluding authorised wholesalers and resellers selling any Bose products, excluding employees and contractors or their families of Bose or its affiliated companies, Bose's agents and anyone involved in the organisation or administration of the Promotion.
14. Only one cashback premium available per purchase of a participating product and Participants can claim a maximum of two Premiums per household (same address). Cashback will be transferred to the bank account details provided by the participant only as stated on the claim form. The bank details must be in the same country that the customer resides in. No alternative means of payment will be made.
15. Through participation you are eligible for a Premium depending on the Promotional Product purchased, the price paid and successfully completing a claim. If the Premium is not claimed before the Completion Date, you will lose your right to claim the Premium.
16. The promoter reserves the right to request original receipt(s), and any verification, if there is any doubt as to the authenticity of a claim, which must be provided by the customer within 14 days of the initial request.
17. Bose respects the privacy of the Participants and sees to it that all personal data will be processed in accordance with its privacy policy
https://www.bose.co.uk/en_gb/legal/privacy_policy.html
18. Personal information provided by the Participant to redeem the Premium may be processed by Bose within the European Union, United Kingdom or Switzerland for the sole purpose of (i) processing and performing this offer, (ii) quality control analysis, (iii) conducting market research and (iv) improving Bose's products and/or services. Bose may hand the personal data provided to a professional third party appointed by Bose if this is needed for the execution of the Promotion. Bose and its agents are responsible for storing, processing and transferring the personal data and, if needed, for obtaining the Participant's consent to this.

19. Participants have the right to obtain information about their data and request rectification or removal of their personal data held by Bose. Such requests should be made to Bose at the following address: https://www.bose.co.uk/en_gb/contact_us.html
20. Bose accepts no responsibility or liability for lost, late, damaged or misdirected applications and Bose is not responsible for any late or misdirected delivery of the Premium.
21. Trade customers: Participants should seek permission from their employer before entering into this Promotion. Any tax liability as a result of entry is the Participant's own.
22. The Premium is non transferrable and no other alternative is available. The Promotion cannot be combined with other promotions from Bose as offered from the start of the Promotion until the End Date.
23. In the event that you wish to receive more information about the Promotion or about Bose products or services, or if you have a complaint about the Promotion, please contact us: https://www.bose.co.uk/en_gb/contact_us.html
24. If any provision, or part of a provision, of this Promotion or these terms and conditions is found by any court or authority of a competent jurisdiction to be illegal, invalid or unenforceable, that provision or part provision will be deemed not to form part of this Promotion, and the legality, validity or enforceability of the remainder of the provisions of this Promotion will not be affected, unless otherwise required by operation of applicable law.
25. Nothing in this Promotion or these terms and conditions will operate so as to exclude or limit the liability of Bose for death or personal injury arising out of negligence, or for any other liability that cannot be excluded or limited by law.
26. In the event of circumstances outside the reasonable control of the Promoter, or otherwise where fraud, abuse and/or error (human or computer) affects or could affect the proper operation of this Promotion or the awarding of prizes, and only where circumstances make this unavoidable, the Promoter reserves the right to cancel or amend the Promotion or these terms and conditions at any stage, but will always endeavour to minimise the effect on Participants in order to avoid undue disappointment.
27. The failure to exercise, or delay in exercising, a right, power or remedy provided by this Promotion or these terms and conditions or by law will not constitute a waiver of that right, power or remedy. If Bose waives a breach of any provision of this Agreement, this shall not operate as a waiver of a subsequent breach of that provision or as a waiver of a breach of any other provision.
28. The Promoter reserves the right to verify all claims and the customers and to refuse to award a premium or withdraw premium entitlement and/or refuse further participation in the promotion and disqualify the participant where there are reasonable grounds to believe that there has been a breach of these terms and conditions or any instructions

forming part of this promotion's claim requirements or otherwise where a participant has gained unfair advantage in participating in the promotion or claimed using fraudulent means. The Promoter will be the final arbiter in any decisions, and these will be binding and no correspondence will be entered into.

29. By entering this promotion, you agree to these term and conditions which will at that time become binding between you and the Promoter.
30. Local law is applicable to this Promotion.