

SAMSUNG ELECTRONICS (UK) LIMITED
2024 THE FRAME BEZEL GWP AND INSTALLATION PROMOTION
TERMS AND CONDITIONS

Participants agree to be bound by these terms and conditions (the “**Terms and Conditions**”). Any information or instructions published by the Promoter about the Promotion at <https://samsungoffers.claims/theframe> form part of the Terms and Conditions.

The Promoter

1. The Promoter is Samsung Electronics (UK) Limited, Samsung House, 2000 Hillswood Drive, Chertsey, Surrey, KT16 0RS (the “**Promoter**”).

Promotion Period

2. The Promotion will commence at 00:01 (GMT) on 27th March 2024 and shall close at 23:59 (GMT) on 25th March 2025 (the “**Promotion Period**”).

Eligibility

3. To be eligible to participate in the Promotion you must be a legal resident (aged 18+) (“**Individual Participant**”) of United Kingdom (including Isle of Man and Channel Islands) or Republic of Ireland (“**Territories**”) or a company with an address in one of the Territories (“**Company Participant**”) with a valid bank account in your name or the name of your business in local currency. To be eligible for a Frame Bezel and (subject to making a Qualifying Purchase as outlined below) a voucher code or cashback for installation (“**Rewards**”) under this Promotion you must meet the criteria set forth in these Terms and Conditions. Cashback will be available on certain Qualifying Purchases to cover the cost of installation up to subject to a cap of £150/€150. **Only UK mainland residents or companies registered in mainland United Kingdom (excludes ROI, the Isle of Man, Channel Islands, Hebrides, Orkney Islands, Shetlands, Isle of Wight, Isle of Arran and Isles of Scilly) will be eligible for an Installation Voucher** (as defined below). For the avoidance of doubt, within these Terms and Conditions the term “**Participant**” shall be taken to refer to both Individual Participants and Company Participants (and the applicable plural) unless stated otherwise.
4. Employees or agents of the Promoter that are involved in the operation of this Promotion or anyone professionally connected to this Promotion are not eligible to enter.
5. Network providers, retailers, distributors, resellers and any person who purchases a Promotion Product (defined below) for resale or otherwise not as the user of the Promotion Product, may not participate in this Promotion and are specifically excluded as a Participant.

Offer

6. Participants who purchase a new (i.e. not second hand, refurbished or ex-display) Samsung 2023 or 2024 The Frame TV listed in Table 1 (“**Promotion Product**”) from a retailer listed **HERE** (“**Participating Retailer**”) either online, by telephone or in-store and within the Promotion Period will subject to full compliance with these Terms and Conditions be eligible to claim (I) one Frame Bezel (“**Reward**”) in variable sizes listed in Table 1 – Promotion Products and Corresponding Rewards below; and, where a Participant has purchased certain qualifying 65” and above 2023 or 2024 Samsung The Frame TVs as set out in Table 1 below, can also claim (II) either (A) cashback to reclaim the cost of installation by bank transfer (if they have already paid for installation), subject to a cap of £150/€150, or (B) a voucher to be used for an installation service (“**Installation Voucher**”) after purchasing Promotion Products from the following Selected Participating Retailers: Argos, Samsung Experience Store, ShopDirect (Littlewoods and Very), EE, Freemans (Grattans and Lookagain), N. Brown Group (JD Williams, Home Essentials, Ambrose Wilson, Jacamo, Marisota), AO, or SportsDirect.com Retail Ltd. (Ace.co.uk, House of Fraser and Studio) (“**Qualifying Purchase**”); Installation Vouchers are **only**

available to UK mainland residents (excludes ROI, Isle of Man, Channel Islands, Hebrides, Orkney Islands, Shetlands, Isle of Wight, Isle of Arran and Isles of Scilly); in all cases subject to full compliance with these Terms and Conditions. Participants who have otherwise received a free Bezel or installation voucher via any other Samsung promotional offer at the point of purchase of a Promotion Product shall not be eligible for a Reward under this Promotion. For the avoidance of doubt, entitlement to an Installation Voucher shall only apply to Participants who have made a Qualifying Purchase from the Selected Participating Retailers above and are located in mainland United Kingdom. All Participants who otherwise meet the criteria in these Terms and Conditions shall be eligible to receive a Frame Bezel.

Table 1 – Promotion Products and Corresponding Rewards

	Product Name	SKU	Reward 1	Reward 2 (if applicable)
2024 The Frame	85" The Frame LS03D Art Mode QLED 4K HDR Smart TV (2024)	QE85LS03DAUXXU	85" Samsung Modern Bezel in White, Teak or Brown	Installation Voucher up to £150 or; Reimbursement of installation cost up to £150 (€150)
	75" The Frame LS03D Art Mode QLED 4K HDR Smart TV (2024)	QE75LS03DAUXXU	75" Samsung Modern Bezel in White, Teak or Brown	Installation Voucher up to £150 or; Reimbursement of installation cost up to £150 (€150)
	65" The Frame LS03D Art Mode QLED 4K HDR Smart TV (2024)	QE65LS03DAUXXU	65" Samsung Modern Bezel in White, Teak or Brown	Installation Voucher up to £150 or; Reimbursement of installation cost up to £150 (€150)
	55" The Frame LS03D Art Mode QLED 4K HDR Smart TV (2024)	QE55LS03DAUXXU	55" Samsung Modern Bezel in White, Teak or Brown	N/A
	50" The Frame LS03D Art Mode QLED 4K HDR Smart TV (2024)	QE50LS03DAUXXU	50" Samsung Modern Bezel in White, Teak or Brown	N/A
	43" The Frame LS03D Art Mode QLED 4K HDR Smart TV (2024)	QE43LS03DAUXXU	43" Samsung Modern Bezel in White, Teak or Brown	N/A

2023 The Frame	85" The Frame LS03B Art Mode QLED 4K HDR Smart TV (2023)	QE85LS03BGUX XU	85" Samsung Modern Bezel in White, Teak or Brown	Installation Voucher up to £150 or; Reimbursement of installation cost up to £150 (€150)
	75" The Frame LS03B Art Mode QLED 4K HDR Smart TV (2023)	QE75LS03BGUX XU	75" Samsung Modern Bezel in White, Teak or Brown	Installation Voucher up to £150 or; Reimbursement of installation cost up to £150 (€150)
	65" The Frame LS03B Art Mode QLED 4K HDR Smart TV (2023)	QE65LS03BGUX XU	65" Samsung Modern Bezel in White, Teak or Brown	Installation Voucher up to £150 or; Reimbursement of installation cost up to £150 (€150)
	55" The Frame LS03B Art Mode QLED 4K HDR Smart TV (2023)	QE55LS03BGUX XU	55" Samsung Modern Bezel in White, Teak or Brown	N/A
	50" The Frame LS03B Art Mode QLED 4K HDR Smart TV (2023)	QE50LS03BGUX XU	50" Samsung Modern Bezel in White, Teak or Brown	N/A
	43" The Frame LS03B Art Mode QLED 4K HDR Smart TV (2023)	QE43LS03BGUX XU	43" Samsung Modern Bezel in White, Teak or Brown	N/A
	32" The Frame LS03C Art Mode QLED Full HD HDR Smart TV (2023)	QE32LS03CBUX XU	32" Samsung Modern Bezel in White, Teak or Brown	N/A

Argos, Samsung Experience Store, ShopDirect (Littlewoods and Very), EE, Freemans (Grattans and Lookagain), N. Brown Group (JD Williams, Home Essentials, Ambrose Wilson, Jacamo, Marisota), AO, or SportsDirect.com Retail Ltd. (Ace.co.uk, House of Fraser and Studio) Participants

- For Qualifying Purchases from Argos, Samsung Experience Store, ShopDirect (Littlewoods and Very), EE, Freemans (Grattans and Lookagain), N. Brown Group (JD Williams, Home Essentials, Ambrose Wilson, Jacamo, Marisota), AO, or SportsDirect.com Retail Ltd. (Ace.co.uk, House of Fraser and Studio) Participants are not entitled to claim cashback but instead eligible to claim a voucher code to the value of £150 (rather

than cashback) to be used to book an installation (limited to one per Claim). The voucher value shall be inclusive of VAT and may be used for the installation at each service level, except for the TV Wall mount with embedding of cables with bracket, for which the Participant will be charged an additional £150 (including VAT) payable to the installation service provider upon booking. Upon submission of a completed Claim, these Participants will receive an email with a voucher within 45 days and a URL link directing them to Empowered's site in order to book their installation.

8. All installations that are booked with Empowered as installation provider shall be subject to Empowered's terms and conditions, a full copy of which shall be provided upon your booking. These will include the below terms regarding installations with Empowered which may be subject to Cancellation Notice periods and Failed call out charges.

Cancellation Notice period

- Our cancellation notice period is up to one working day prior to installation.
- Customers will need to contact us to cancel their installation.
- Details of how to contact us will be given on their booking confirmation.
- The same applies should they wish to reschedule their installation.

Failed call outs

- The call out fee charged for a failed call out will be £40.00.
 - Fee will be charged if the engineer attends site, and the customer is not at home.
 - Fee will be charged if the engineer attends site and is unable to complete the install due to faulty / incomplete goods, the wall is not suitable for installation or the goods not arrived on site, or if the job is outside of scope, or the customer has installed the TV themselves.
9. For Qualifying Purchases from Argos, Samsung Experience Store, ShopDirect (Littlewoods and Very), EE, Freemans (Grattans and Lookagain), N. Brown Group (JD Williams, Home Essentials, Ambrose Wilson, Jacamo, Marisota), AO, or SportsDirect.com Retail Ltd. (Ace.co.uk, House of Fraser and Studio) and Participants claiming a voucher code, not all regions are covered by the installation provider (Empowered). Empowered will only cover mainland United Kingdom (including the Scottish Highlands & Northern Ireland). Excluded areas include (but may not be limited to) ROI, the Isle of Man, Channel Islands, Hebrides, Orkney Islands, Shetlands, Isle of Wight, Isle of Arran and Isles of Scilly.
 10. To qualify for this Promotion, the Promotion Product must be purchased from a Participating Retailer located within the Territory in which the Participant resides.
 11. Purchases from auction websites (e.g. eBay) or from third party sellers (e.g. Amazon Marketplace) are specifically excluded from this Promotion.
 12. Rewards are non-transferable.
 13. Participants are entitled to claim on a maximum of four (4) Promotion Products purchased per residential household. Company Participants are entitled to claim on a maximum of ten (10) Promotion Products purchased per company.

Claims

14. To claim, Individual and Company Participants must visit the Website directly at <https://samsungoffers.claims/theframe> (the "**Website**"), complete the online claim form and upload the required information to make an application for their Reward under this Promotion (a "**Claim**"). The required information to successfully complete a Claim includes the proof of purchase and serial number of the Promotion Product(s) purchased. The Participant may be asked to provide a photograph as proof of the serial number.
15. If the cost of installation of the Promotional Products exceeds £150 (£150 in ROI), the Participant may be eligible to receive the maximum Reward of £150 (£150 in ROI) subject to full compliance with these Promotion Terms and Conditions.
16. Claims may only be submitted between one (1) and forty-five (45) days after the date of purchase (with the date of purchase counting as Day 1), meaning the final Claim date for purchases made on the last day of the Promotion Period, 25th March 2025, is the 8th May 2025 (the "**Claim Period**"). Claims received outside the Claim Period will be marked as invalid and will not be eligible for any Rewards. In the event of late delivery of the Participant's Promotion Product, they will be able to register and save their information in the Claim

- form during the Claim Period and return to complete and submit their Claim within forty-five (45) days of delivery.
17. Participants will be sent an email to confirm their Claim has been received by the Promoter instantly upon completed entry of a Claim. Please note that processing of Claims received may take up to seven (7) days from the date of receipt of the completed Claim form.
 18. After processing their Claim, Participants will be sent an approval email (“**Validation**”), the Reward will be dispatched via recorded delivery and accompanied by a despatch notification email, within forty-five (45) days of the Claim being validated to the postal address provided in the Claim. For the avoidance of doubt, when selecting a Reward on the claim form, the Participant will be informed if there are shortages of certain Rewards, which may cause delays in fulfilment.
 19. Participants will be responsible for booking installation directly with the provider, upon completion of payment for the installation. All installations that are booked with Empowered as installation provider shall be subject to Empowered’s terms and conditions, a full copy of which shall be provided upon your booking. These will include the below terms regarding installations with Empowered which may be subject to Cancellation Notice periods and Failed call out charges.

Cancellation Notice period

Our cancellation notice period is up to 24 hours prior to installation.

Customers will need to contact us to cancel their installation.

Details of how to contact us will be given on their booking confirmation.

The same applies should they wish to reschedule their installation.

Failed call outs

The call out fee charged for a failed call out will be £40.00.

Fee will be charged if the engineer attends site, and the customer is not at home.

Fee will be charged if the engineer attends site and is unable to complete the install due to faulty incomplete goods, the wall is not suitable for installation or the goods not arrived on site, or if the job is outside of scope, or the customer has installed the TV themselves.

20. If the Participant is eligible to receive the Installation cashback Reward, the Reward will be sent via bank transfer within forty-five (45) days of Claim Validation to the bank account nominated by the Participant during the Claim Process. Rewards paid by bank transfer will require Participants to have a valid bank account in GBP (for the UK, IOM or CI) or EUR (for ROI) in order to receive the payment. Rewards shall be awarded to Participants based on their country of residence; for example an ROI Participant shall receive their Reward in EUR rather than GBP in accordance with Table 1. Said bank account must be held in the Participant’s own name as an Individual Participant, or in their registered company name as a Company Participant.
21. If an email acknowledgement stipulated in Condition 13 has not been received, it is the Participant’s responsibility to contact the Promoter’s customer service team by email at theframe@samsungoffers.claims or by phone at 0330 808 4668 (UK) or +353 1800 851 242 (ROI) within seven (7) days of a Claim being submitted.
22. If a Claim is deemed to have been submitted incorrectly, the Participant will be notified via email and SMS and offered the opportunity to provide the required information within seven (7) days. If no response is received within seven (7) days of the email and SMS, then the Claim shall be marked as invalid and the Participant will no longer be eligible to receive the Reward.
23. Claims that are incomplete or damaged will be deemed invalid. No responsibility is accepted by the Promoter for lost, delayed or damaged data which occurs during any communication or transmission of Claims.
24. The Promoter reserves the right in its absolute discretion to disqualify Claims which it considers do not comply with these Terms and Conditions.

25. The Promoter shall have the right, where necessary, to undertake all such action as is reasonable to protect itself against fraudulent or invalid Claims including, without limitation, to require further verification as to proof of pre-order and purchase, as well as the identity, age and other relevant details of a Participant. This process may involve the Promoter sharing information with third parties. In the event your information is linked to fraudulent claims or abuse of the terms and conditions of previous promotions, you will be unable to participate in this Promotion and your Claim will be rejected.
26. If a Participant returns a Promotion Product after making a Claim, then the Participating Retailer shall notify the Promoter and the Claim shall be rejected. Where the Reward has already been sent/then the Promoter shall seek to recover the Reward from the Participant which where necessary may involve legal action being carried out against the Participant.

Privacy and Data Protection

27. Other than as set out in these Terms and Conditions or for the purposes of operating the Promotion, the details and information provided by the Participant when entering the Promotion or claiming the Reward will not be used for any promotional purpose, nor shall they be passed to any third party.
28. The Participant may withdraw consent to such use of personal information by writing to the Promoter or by using the opt-out process outlined in the Promoter's privacy policy, available at www.samsung.com/uk/info/privacy.

General

29. The Promoter shall not be liable for any interruption to the Promotion whether due to force majeure or other factors beyond the Promoter's control.
30. The Promoter reserves the right, acting reasonably and in accordance with all relevant legislation and codes of practice, to vary the Terms and Conditions of the Promotion.
31. The Promoter will not be responsible or liable for: (a) any failure to receive submissions due to transmission failures and other conditions beyond its reasonable control; (b) any late, lost, misrouted, or damaged transmissions or Claims; (c) any computer or communications related malfunctions or failures; (d) any disruptions, losses or damages caused by events beyond the control of the Promoter; or (e) any printing or typographical errors in any materials associated with the Promotion.
32. Participants will be solely responsible for any and all applicable taxes and any other relevant costs or expenses which are not stated in the Terms and Conditions as being included.
33. By participating in this Promotion, you agree, to the maximum extent permitted by applicable laws, to release and hold the Promoter harmless from any and all liability whatsoever for any injuries, losses or damages of any kind arising from participation in or in connection with the Promotion, including without limitation, awarding, acceptance, receipt, possession, use and/or misuse of the Reward. The above limitation of liability shall not apply to liability arising from fraud (including fraudulent misrepresentation), death or personal injury caused as a result of Promoter's negligence.
34. The Promotion is governed by the laws of England and Wales.

**Schedule 2 –
Participating Retailers**

1st Stop Audio Visual	Aegir Consumer Electronics	Appliances Direct
21st Century Service	AGC Retail	Archers Television Service
A & W Pounds	Agnito UK Ltd	Archers
A E Roberts	AJC Electrical	Argos
A F Thomas & Sons	Alan Taheny Limited	Arran Domestic Service Centre
A H Spittle	Albany Radio (Enfield)	ASK Outlets
A Mckenzie & Sons	All Tech Comforts Ltd	Atlantic Electronics
A N Dodds Electrical	Alpha Installations	Audio Venue Ltd
A W Myhill & Son	Amazon Business (sold by Amazon UK or	Audio Visual Facilities Limited
A. Fanthorpe	Amazon.co.uk (sold by Amazon UK only,	Audio Visual Integration (AVI)
A.F. Dobson	Ambrose Wilson (N. Brown Group)	Audio Visual Lifestyle
A2B Audio Visual	Amgrace Debry	AV Lounge
A3 Appliances	Andrew Thomson	AV Custom Ltd
Aber Gas	Andrews Home Appliances	AV.com
Ace Domestic Appliances Ltd	Andy's Aerials & Satellite Systems	Avensys
Ace.co.uk (SportsDirect Retail Ltd)	Anglian Electrics	AV-Tec Ltd
Aclands Radio & TV	Annette Cosgrove - Staff Account	B A Yeomans & Son
Acoustic Boutique	Anthony L Young	B L Vision Serv (Farncombe)
Adams & Jarrett	AO.com	B&O Leamington Spa
Adams Cook & Pearce	Appliance Alliance	B. McSwiney & Sons
Adams Electrical Retail	Appliance City	Bakers Television & Electrical
Adcock & Sons	Appliance Direct (Morecambe)	Bang & Olufsen
Advance The Elec Specialists	Appliance Electronics UK	Bargain Buys Retail
AE Chapman & Co. (Old Hill)	Appliance Supermarket	Barlows Electricals
		Barnhams Electrical Co.
		Basil Knipe Electrics
		Bayfields
		Beacon South West
		Becks Direct
		Ben Sweeney Ltd
		Bentalls Dept Store A Division Of Fenwick
		Bentley Walker Ltd
		Beric Appliances
		Best AV Deals
		Best Seat in the House
		Beyond Television
		Bill Savage Electrical
		Birkbecks Electrical
		Bisset & Steedman

BJ'S (Mid Wales)	CDA Southern	Discount Appliance Centre
Blaines	Cee-Jay Electronics	Dixons
Blasons Sound & Vision Centre	Central Electrical Appliances	Domestic Appliances & Plumbing
Blatchs TV & Electrical	CHANNELS ISLANDS CO-OPERATIVE	Dominic Smith Electrical (Expert)
Blinkhorns AV	Chapman & Son	Donaghy Brothers
Bollo Store	CIH Group members	Donohoe Expert Electric (John Donohoe)
Bonus Electrical Superstore	City and Coastal	Drinagh Co-Operative Limited
Booth Scotland	CJ Smith (TV & Elec)	Duncans Digital Solutions
Boots Kitchen Appliances	Cleervu Aerial Specialists	E & H Services
Border Video & TV Services	Cliff Walton And Sons	E B Marsh & Son
Box	Coastal Electrics	E Jones & Sons (Denbigh)
Boylans TV	Colin M Smith	Edge AV Ltd
Brennan Electrical Expert	Colourcare Home Technology	EE
Briggs Ferguson	Combens Electrical	Electric Mania
Brightmore & Sons (Burbage)	Combined Audio & TV Services	Electrical Solutions London Ltd
Briscoe Expert Arnotts	Comfy House	Electricshop
Broadbents	Consumer Buyers	Electro City Ltd
Broadvision Ltd	Cooper & Elms	Electrobuy Ltd
Broadway Music & Vision	Cornwall Appl Services	Element 29 Limited
Broderick, Stephen	Costco	Ennis Electrical
Bromsgrove Dom Apps	Craig Hi-Fi	Eric Wiley Sound & Vision
Brothertons TV	Crampsie Electrical	ESC (TV)
Brown And Fincher	Crampton and Moore TV	Euronics
Bulwark House	Cunniffe Electric - Expert	Evoke Technologies Ltd
Burden Electronics	Currys	Evolution Audio Visual Ltd
Burton & Sherwood	D & C Sound & Vision	Exertis
Burwoods Domestic Appl.	D B Domestic Appliances	Expert Laois (Spencer Spillane)
Buy It Direct	D J P Domestic Appliances	Expert
Buywise Domestic	D R Appliances	Express TV Services
Bywater L.P Gas	DAC Appliances	F C Bailey (UK)
C F Hall & Co	Dacombes of Wimborne	F J Fullick
C Farmer	Dalzells of Markethill	F J Rogers
C J Hampshire	Daniel Waghorn - Staff Account	F W & D Wain
C S Suppliers	David Bury	Family Vision
C W Strickland & Son	David Lally Service Centre Limited	Fast Forward Video
Cable Logic Europe Ltd	David Wood	Faulkners Louth
Cal Flavin - Expert	DCPM Consultancy Ltd	FE Electronics
Callaghan'S Motorway Stores Limited	Declan Curran	Fenwick
Cameo Management	Delta Ireland	Finucane Electrical
Capital Repairs	Device	Fitzgerald Electrical - Expert
Cartmell Electrics	Devon Appliances	Fivestar Services (Fylde)
Cassidy Electrical Donegal Limited	DID Electrical	Fletchers - Expert

FMC Appliances	Hardy's of Killeel	IC Domestic
Foord Elec Ctr	Harringtons Hardware	iControl Smart Homes Ltd
Forrester's	Harris Electrical	Inspired Dwellings
Forsters (Radio & TV)	Harrods	Integrated Appliance Solutions
Fortuna Electronics	Harry Garlick (TV Centre)	Integration Made Simple
Frank Craig	Harry Garlick	Invision Ireland
Frank Harvey HI FI Excellence	Harry's Electrical World	Irwin Electrical
Freemans	Harvey Norman	J & P Electric
Freezer Queen Ltd	Harwich Radio & Cycle Supplies	J B Postle & Son
G Craggs	Harwin Electric	J Cryer (Rossendale)
G E Bright Electrical	Hatcher & Sons	J D R Thomas
G Housley (Heywood)	Hayes Electrical	J H Donald (Darvel)
G.H.Sumner Ltd/ Sumners	HBH Woolacotts	J H Leeke & Sons
Ganly's of Athlone - Expert	Heavins Hardware Centre	J Harries Refrigeration
Garrett Appliances	Hephers	J Jenkins Electrical
Garston TV & Radio	Herbert Todd & Son	J R Iveson
Genesis (Base)	Herne Bay Domestic	J Searle & Son
Geo Donald (Warehouse Man)	HES Ltd	J W Garnett Electrical
Geoff Hill	Hi-Fi City Ltd	J&G Cleary Electrical Ltd
George Fry	Hi-Fi Confidential	J&S Allan
George Robertson (Shetland)Ltd	HiFi Excellence	J. Arthur Electrical Ltd
Gibson Tree Tops	HiFonix	J. McKenna
Gilbert And Vanstone	Hills Radio	J.J. Quinn Electrical
Glasgow Audio Limited	Hinchlys	Jacamo (N. Brown Group)
Glens	Hi-Way Hi-Fi	Jack Fitzgerald Limited
Goddards (FH)	Hockridge & Stacey	James Morrow Entertainment Systems
Gotch Of Selby	Holborn HIFI	James Stewart & Son
Grange Builder Providers	Home At Frazers	JC Campbell (Electrics)
Grantleys Electrical	Home AV Direct	JD Williams (N. Brown Group)
Grattans (Freemans)	Home Entertainment Specialists Ltd	Jeans Electrical
Gregor Watson	Home Essentials (N. Brown Group)	JEC The Powerhouse
Griffin Video Communications	Home Systems AV LLP	Jenners
GSL Installations LTD	Homemaker Electrical	Jennings Sound & Vision
Guernsey Gas	Hopkins Home Value	Jerry's Electrical
Gus Byrne Electrical	HOSIES	Jersey Electrical (JEC)
H Carter & Sons (Retail)	House of Fraser (SportsDirect.com Retail)	JJ Appliances
H D Marketing	Hubert Dolan Electrical	JJ Dwyer
H F Sheffield	Hugh Culloty	JMS AV Ltd
H J Knee	Hughes Electrical	John Calvert (Elec)
H Robertshaw And Sons	Hughes	John Gillman & Sons (Elec.)
H Telecentre & Co	Hurrells Electrical	John J Ronayne Limited
Halls of Ibstock	Hylands	John Lewis

Johns Electrical	Lindsey Relay Co	Mobile TV Serv
Johnstons Domestic Appliances/Prote	Littlewoods (ShopDirect Group)	Molesey Refrigeration Centre
Jones TV & Electrical Serv	LL DIY Home & Garden Centre	Montrose Home Appliance Company
Josling TV & Electrical	London AV Setup	Moore Electrics
Joyce & Sons (Headford) Ltd	London AV Solutions Ltd	Moores Appliances
Joyces Stores Ltd	Lookagain (Freemans)	Morgans of Lossiemouth
Joyces Wexford - Expert	Lowestoft Elec Co (Sales)	Moss of Bath
Jyotsna Electrical	Lunney's Elec Discount Store	Moston Lane Appliances
K&A Electrical	Lutterworth Sound & Vision	Mr F H Butlin
Kads Supermarket Ltd	Lynne Radio	MTC Store
KDS Appliances	M.D.O Shea & Sons	Mulally Electrical
Keith Smith (Anstey)	Macphersons App Direct	Mutual Clothing and Supply Co. Ltd
Kellehers Electrical	MAGUIRE T.V. & VIDEO	N. Brown
Kelly & Dollard / Electrocitiy	Majik House	N17 Electrical
Ken Taylor TV & Video	Manders Hi-Fi	Nethaus Ltd
Ken White	Mannion TV & Electrical - Expert	New Milton Electrical Centre
Kerry Refrigeration & Electrical	Marisota (N. Brown Group)	New Milton Sound & Vision
Kevin Farish	Marketing	Newage Electrical
Keymex	Marks Electrical	Newbury Radio Co
Kilworth Audio Visual	Marown TV	Nicholas O'Connor Ltd
King & Moffatt Electrical Limited	Marron Electrical	Nicholl Bros (Radio)
Kingsbury Electronics	Marsk	Nlf Electrical Limited
Kitchen Economy	Martin Dawes	Noel Grimley Electrics
Kitchener & Thomas	Martin Dolan	Norman Davies TV And Video
KK Electronics	Maurice Graham Ltd	Norman Hobbs
Knights Of Oakham	Maxwells	North Wales Dom App Centre
KOT Hi-Fi & TV Centre	McCoubreys Elec Superstore	northXsouth Ltd.
Krish Audio Visual	McGroartys TV Centre	Nucleus AV Ltd
L & S Irving	McMichael Bros	O'Callaghan TV
L Patmore	Meeting Space Limited	O'Gormans
L R Mees	Megavision - Expert	Oldrid And Co
L W Foxall	MG Domestic	Orchard Electrical
Lairds	Michael Briscoe Expert	Orkney Television Enterprise
Lane & Wright	Michael R Peters	Owen & Hartley
Laservision	Micheal Beatty & Co Ltd	Owens Electronic&Elect Stores
Lasyl Audio Visual Centre	Microtronics Centre	Owens TVs & Domestic Appliances
Leading Edge Concepts	Midwich	Oxendales (N. Brown Group)
Lee Burgess - Staff Account	Mike Perrett - Staff Account	P Havill And Co
Len Robinson TV, Elec & Gas	Minehead Radio	P J Sorrell And Son
Leonards Electrical	Minhas Trading Company	P&S Domestic
Lifestyle Controls Ltd	MJN Technical Services Ltd	P&T Fitzgerald
Lighting Electrical	ML Lake (Electrical Servs)	Panasonic Store Inverness

Panther Logistics	Radio Corner	Sensible Technology
Partner Retail Services (PRS)	Radio Music Store	Service Centre
Paul Electrical Co	Radiocraft Sonus	Sevenoaks
Paul Golf Audio Visual	Raff Electrical	Shasonic
Pearsons TV and Electrical	Rayleigh Hi-Fi Sound and Vision	Shaw & Sons Limited
Pee Jay TV & Audio	RB Vision Ltd	Sheridan Electrics - Expert
Pennine Plus	Readyvision	Sidney Bakewell
Percy Lord & Son	Reilly's of Enniskillen	Sight & Sound
Peter B Ledbury	Reliance Electrical	Simply Electricals
Peter Murphy Lighting and Electrical	Reliant Direct	Simply Matthews
Peter Pennington (Worksop)	RGB HiFi & Video	Simply Sound And Vision
Peter Rhodes	Richards TV	Smart Home Sounds
Peter Tyson	Richer Sounds	Smart House
Pewsey Radiovision	Rileys TV Services	Smiths TV
Phil O'Sullivan Electrical Ltd	Rior AV Ltd	Smyth Patterson
Pickups Of Stafford	RJ Electrics (Ryan James Ltd)	Soloco Group members
PJW Electrics	RJK Security Systems Ltd	Sonic Megastore
Pledgers	Robert Dyas	Sonic Vision Limited
Pooles Domestics	Roberts Radio	Sound & Vision Electronics
Potters Home Digital	Robinsons Electric	Sound Tech Audio-Visual
Power City	Robson and Cowan	Soundstage Audio Vision Ltd
Power Direct	Rodger Tech	Soundstore
Power EC	Rodgers Fraserburgh	Soundtrack Guernsey
Power Point Stores	Rommerils	Source Electronics
Powerbutton	Ron Upfield	South Coast Industries (Portland)
PRC HiFi & Video	Rooneys Homevalue	Southpoint Electrical
Pridhams Electrical Centre	RSM Domestic Appliances	Spains
Princes Electronics	S & B Trade Services	Spatial Sound and Vision
Princes TV And Video	Sainsburys	Sperrin Electronics
Providers (Longford) Limited	Salisburys Gas & Electrical	SportsDirect.com Retail Ltd.
Purewell Electrical	Sampsons Domestic Apps	Springtown Electrics
Q.D.A.	Sam's Electrical Superstore Lt	Square Deal TV Rentals
Queens Park Radio & TV	Samsung Experience Store	SRL Electrics
Quinns Group	Samsung Kings Cross	Staines & Brights
R A Robertson & Sons	Samsung.com	Stakelums Retail
R Barker (Tarring)	Scan Computers International	Stannards Stowmarket
R C Snelling	Scotts & JCTV	Stapletons Expert Electrical
R G B Hifi & Video	Sean Burton Hardware Limited	Stellison
R K Holman	Sean Hackett	Stewart & Young
R L Brooks	Sean Hennessy	Stone Audio
R P Weldon	Searle Audio	Stuart TV
R.A Robertson & Sons	Selfridges	Stuart Wallace Electrical

Stuart Westmoreland (Holdings)	Thomsons Radio And TV	Vision Sales Direct
Studio (SportsDirect.com Retail Ltd.)	Thorne Television	Visions of Caterham
Superdeal	Thornhill Bros. Electrical Limitd - Expert	Vocosa Ltd
Surrey AV Solutions Ltd	TJ O'Mahony's Ltd	W Henry Price
Swans Electrical Redpath	Tommy Kelly Electrical	W M Budd & Sons Group
T H Colebourn	Tomo Burke (Electrical) Limited	W M Coupar
T N McKay	Top Discount Elec Stores	Wades
Tadhg O'Connor	Toss Bryan - Expert	Walkers Studios
Taylor's of Giffnock	Tower Radio Rayleigh	Wall of Sound Audio Visual
TC Hayes	Towls of Tavistock	Walls TV
Tec Supplies Group	Trafalgar Electronics	Walsh Bros. Electrical - Expert
Tekzone	Transat Home Technologies	Walter Tipper
Tele-Rent (Eastbourne)	Tucker Bros.	Walter Williams (Woodseats)
Telestar Digital	Turbo Leisure (Conway TV)	Waltons Direct
Telford's (Portlaoise)	TV World	Watters Electrical
Teltech	TVA Technology Ltd	Webbs of Cannock
Terry Allsop	TVAV Installations	Wellingtons
Test Member Cut-over Weekend	TVD (NW)	Weybridge Audio
The Appliance Store	TwentyTwo Integration	Whiteleys Direct
The Electric Incentive Company	Twilight Zone Engineering	Willmers Of Pulborough
The Electric Store	Tylers Of Bilston	Wilson's
The Gas Superstore	Unilet Sound & Vision (The Hidden Hi-Fi	Wood Bros. Heanor
The Home Cinema People	V J Bailey (Port Talbot)	Woodall Refrigeration
The Panelling Centre	Van Haaren Appliance World	Woods Electrical
The Right Price	Varker Appliance Services	Woollett Home Electrical
The Service Ctr (Grimsby)	Vaghans Radio	X2000
The Specialist Audio Company	Very	Zodiac Electrical Ltd
The Wash House Limited	Video Prince	
Thomas H. Kean Limited	View Tec Services	