

Product Information Sheet

COMMISSION DELEGATED REGULATION (EU) 2023/1669 with regard to the energy labelling of smartphones and slate tablets

1. Trademark		2. Model identifier	
Alexa Tablet 12 Pro		SP24NE	
3. General product parameters:			
Parameter		Value	
4. Device type		Tablet	
5. Operating system		Other	
6. Energy efficiency class		F	
7. Battery user-replaceable		No	
8. Battery endurance per cycle (END _{device} [h])		116	
9. Battery endurance in cycles - default settings [cycles]		1 000	
10. Rated battery capacity (C _{rated} [mAh])		9 000	
11. Shipped with protective cover		No	
12. Repeated free fall reliability test - falls without defect [n]		156	
13. Repeated free fall reliability test - falls without defect, tested in fully extended state [n]		n.a.	
14. Repeated free fall reliability class		B	
15. Ingress protection rating		IP52	
16. Specified immersion depth in water, in case of IPx8 [m]		n.a.	
17. Screen scratch resistance on Mohs hardness scale		5	
18. Charger	Required output power [W]	15	
	Receptacle type (at device end)	USB-C	
Repairability information:			
19. Minimum guaranteed availability of operating system security updates, corrective updates and functionality updates (years)		5	
20. Repairability Class (based on the index below)		C	
21. Repairability Index		2,83	
21a. Disassembly Depth (S _{DD}) score		1,80	
21b. Fasteners (type) score (S _F)		3,60	
21c. Tools (type) score (S _T)		3,30	
21d. Spare Part score (S _{SP})		5	
21e. Software Updates (duration) score (S _{SU})		1	
21f. Repair Information score (S _{RI})		3	
22. Weblink to information on spare parts availability for professional repairers and end users		amazon.com	

23. Weblink to repair instructions for end-users	amazon.com
24. Weblink to indicative pre-tax prices	amazon.com
Additional information:	
25. Minimum duration of the guarantee offered by the supplier [months]	-

EPREL registration number: 2631293

Model placed on the Union market.



<https://eprel.ec.europa.eu/qr/2631293>

Supplier: Amazon EU S.à r.l. (Importer)

Website: amazon.com

Customer care service:

Name: Amazon_Compliance Contact

Website: www.amazon.com

Email: device-certification@amazon.com

Phone: +1 650-426-1100

Address:

Av. John F. Kennedy 38 1855 Luxembourg Luxembourg